

# ROLLINGWOOD TEXAS

Rollingwood Utility Department

## Leak Adjustment Request Form

1/13/23  
+ sent  
Mr. Petty email  
of leak adjust. *AK*

Name on Account: William / Annere Petty

Service Address: 2602 Pickwick Lane

Account Number: [REDACTED]

Phone Number: 512-799-5575

Email Address: Texasflavorchaser@gmail.com

Total Contested Amount: Portion from May 2021 to Oct 2022

### Description:

Discovered a major pool leak that was  
causing 4+ inch a day loss. we did not realize  
we had a leak due to our Automatic Pool filler.

After the city did an inspection, we called American  
leak detection. It took two visits to totally determine all  
leaks. they have been repaired.  
Consumption Months for which an adjustment is being requested: May 2021 to October 2022

☒ Seeking adjustment to Winter Average? (Months of November through March)

Date of Repair: October 2022 + Jan 2023

Explanation of Repair: Replaced two skimmers first. Then closed  
off Intake return line to mitigate leaking

☒ Proof of repair attached

Note: if there is no proof of leak and subsequent repair, an Appeal for a bill adjustment will have to be made to the Utility Commission.



**AMERICAN  
LEAK  
DETECTION**

THE ORIGINAL LEAK SPECIALISTS™

American Leak Detection of San Antonio  
31134 Interstate 10 West  
Boerne, TX 78006

Phone: (830) 981-9516

Fax: (830) 981-4293

Each office Independently Owned/Operated

Bill to  
**Will Petty**  
2602 Pickwick Lane  
Austin, Tx 78746

Ship to  
**Will Petty**  
2602 Pickwick Lane  
Austin, Tx 78746

**Quote #: q18708**

Quote Date: 11/16/2022

To proceed, please sign and return by email to [southcentraltx@americanleak.com](mailto:southcentraltx@americanleak.com). Acceptance of this quote does not guarantee automatic scheduling of work. Our office will contact you upon receipt of approval and to obtain deposit information, if needed, and to schedule work. This quote expires 30 days from the Quote Date listed above.

I understand and approve the scope of work in the description below and approve the work to be completed at the amount quoted.

I understand that a deposit is required in order for work to be scheduled, for most jobs. A credit card number on file can be taken as the deposit and will only be charged the day before testing.

I understand that any change of the scope of work, may result in a change of quote amount.

Authorization and Acceptance

Item	Description	Price
DP	The Pool & Leak Detection that we did on October 3, 2022 (WO 32553), found both of the skimmer bodies to be cracked and leaking. Our repair recommendation was for a permanent repair that consisted of both skimmers being changed out. The homeowner had others from another company do the repairs. If ALD returns and the loss of water is due to the previous issues found, there will be a service charge of \$175.00.	\$175.00
Total:		\$175.00

Arthur James Osborne, Jr.  
License #RMP-5050  
Texas State Board of Plumbing Examiners  
P.O. Box 4200  
Austin, TX 78765  
Ph#1-800-845-8584

[www.americanleakdetection.com/sanantonio](http://www.americanleakdetection.com/sanantonio)  
[www.americanleakdetection.com/austin](http://www.americanleakdetection.com/austin)



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31134 Interstate 10 West  
Boerne, TX 78006  
Office: 830-981-9516  
Email: southcentraltx@americanleak.com

## POOL SERVICE CALL

### Customer Information

Customer Name	Will Petty
Work Order #	35350
Date	Jan 4, 2023
Testing Address	2602 Pickwick Lane, Austin, TX 78746
Phone Number	(512)799-5575
Payment Type	No Charge
Technician's Name	Cody King by cp

### TESTING

#### Description of Testing

Original testing found the pool losing 4+" per day. We found both skimmer bodies to be leaking. The homeowner had the skimmers both change out and continued to experience water loss above evaporation rates.

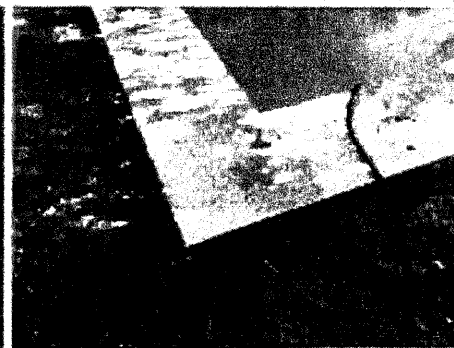
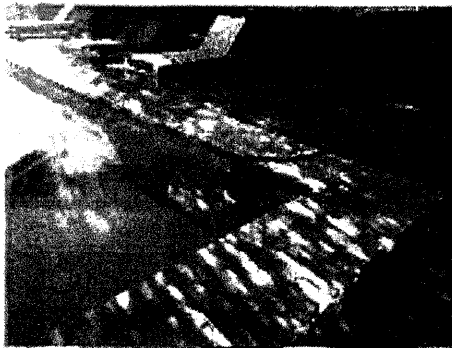
#### Continued testing:

We scanned the pool/spa off with the Leakvue and found it to be losing -2.55" water loss per day. This is above normal evaporation rates.

We located a single inlet return line leaking. This line is fed off of a water feature pump. We located the leak on the line in the beam of the pool. We marked the leak with a blue X on the coping. We were able to run a camera into the line and get eyes on the broken fitting. We isolated this leak by calling it off at the equipment and plugging it off pool side. We then ran another Leakvue scan and our rate of loss was -0.11" water loss per day. This is within normal evaporation rates.

We marked the leaking pipe at the equipment with black tape.

#### Pictures of Work Performed



The work performed above is not under any warranty or guarantee unless otherwise stated by the American Leak Detection San Antonio/Austin Office. Please call 830-981-9516 if you have any questions or to schedule future testing.