



OPERATOR'S REPORT

City of Rollingwood



May 13, 2026



MEMORANDUM

To: City Administrator, City of Rollingwood
From: Ben Ingallina, Crossroads Utility Services LLC
Subject: Monthly Report
Date: 05/07/2026

Previous Directives

- *No directives*

Current Operations Report

- I. **Utility Operations Report**
 - A. **Billing Report/ Water Accountability** – Please see enclosed water operations report
 - B. **Water System Operations and Maintenance** –
 - a. No items to report
 - C. **Wastewater Collection System Operations and Maintenance** – No items to report
 - D. **Lift Station Maintenance** – *See enclosed report*
- II. **Customer Service Issues** – No reported issues
- III. **Emergency Response Items** – No new items
- IV. **Drought Contingency Plan / Watering Restrictions**
 - a. Lake Travis Level –664.723 Current Storage 828,880, acre-feet (73.9% full) + 0.6% up from last month.
 - b. The City of Austin returned to Conservation Stage Drought Water Use Restrictions (Stage1) watering restrictions – (Started September 2nd 2025) [Find Your Watering Day | AustinTexas.gov](#)

Current Water Restrictions

Austin residents can protect their lakes, the environment, and their future water supply by watering only one day a week. Join your neighbors in helping your community and wallet by adhering to the mandatory watering days and times.

By watering only one day a week with a typical automatic irrigation system rather than two to three times a week, a household could save 7,000 to 14,000 gallons a month. That could be a savings of up to \$150 a month, depending on how much additional water is used by a household.

As of September 2, 2025, the City of Austin returned to Conservation Stage Drought Water Use Restrictions.

- **Residential**
 - Hose-end Sprinklers & Drip Irrigation - two days per week - midnight to 10 a.m. or 7 p.m. to midnight.
 - Even addresses – Thursday and Sunday
 - Odd addresses – Wednesday and Saturday
 - Automatic & Manual Irrigation Systems - one day per week - midnight to 10 a.m. or 7 p.m. to midnight.
 - Even addresses - Thursday
 - Odd addresses - Wednesday
- **Commercial / Multi-family**
 - Drip Irrigation - two days per week - midnight to 10 a.m. and/or 7 p.m. to midnight
 - All Addresses- Tuesday and Friday
 - Automatic & Manual Irrigation Systems - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
 - Even addresses - Tuesday
 - Odd addresses - Friday
- **Public Schools / HOAs / Golf Course Fairways**
 - Hose-end Sprinklers & Drip Irrigation - two days per week - midnight to 10 a.m. and/or 7 p.m. to midnight
 - All addresses – Monday and Thursday
 - Automatic & Manual Irrigation Systems - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
 - All addresses – Monday
- [Wasting water](#) is prohibited.
- Home car washing must be done with positive shutoff valve.
- Charity car washes can be held at commercial car washes.
- Fountains must recirculate water.
- Restaurants may not serve water unless requested by a customer.
- Patio misters at commercial properties (including restaurants and bars) may only operate between 4 p.m. and midnight.

- [Commercial power/pressure washing equipment](#) must meet efficiency requirements.
- Golf courses using potable water can only irrigate fairways on their watering day; tees and greens can be watered every other day if Austin Water is notified.
- Irrigation of golf course fairways allowed between midnight and 5:00 a.m. or between 7:00 p.m. and midnight on designated outdoor water-use days only
- Irrigation of golf course greens or tees allowed every other day with notice to and approval by Austin Water only



MEMORANDUM

To: City of Rollingwood
From: Ben Ingallina, Crossroads Utility Services LLC
Subject: Lift Station Report Detail
Date: 05/07/2026

Lift Station 1 – Dellana Ln.

- Pump 2 running, diesel pump still on site. Awaiting arrival of new pump from manufacturer. 10-12 weeks. Station is fine and was just deep cleaned by WWTS.

Lift Station 2 – Hatley Dr.

- No issues.

Lift Station 3 – Almarion Way

- No issues. Build up on top of wet well- will need cleaning in future.

Lift Station 4- Rockway Cv.

- No issues.

Lift Station 5 – Vale Dr.

- No issues.

Lift Station 6 – Pleasant Cv.

- No issues. Build up on top of wet well- will need cleaning in future.

Lift Station 7 – Nixon Dr.

- No issues.

Monthly Operational Report For Public Water Systems Purchasing Treated Water From Another System
 Which Uses Surface Water Sources or Groundwater Sources Under The Influence of Surface Water

PUBLIC WATER SYSTEM NAME: **City of Rollingwood**

System I.D. #: 2270016

Month: **April 2026**

Submitted by:

Date:

No. of Connections: **537**

License #:

Grade:

TREATED WATER PURCHASED FROM A WHOLESALE SUPPLIER				
Date	Quantity (mgd)	Date	Quantity (mgd)	Monthly Summary (mgd)
1	1.141	16	1.194	Total
2	0.963	17	0.946	Monthly
3	0.964	18	0.948	Purchase: 30.935
4	0.964	19	0.944	
5	0.963	20	0.954	Average
6	1.192	21	0.939	Daily: 1.031
7	1.164	22	0.848	
8	1.165	23	1.131	Maximum
9	1.007	24	1.043	Daily: 1.194
10	0.926	25	1.043	
11	0.927	26	1.044	Minimum
12	0.927	27	1.043	Daily: 0.848
13	1.037	28	1.141	
14	1.107	29	1.021	
15	1.130	30	1.119	

DISTRIBUTION SYSTEM (DISINFECTANT RESIDUAL MONITORING)			
Minimum allowable disinfectant residual:	<u>0.5</u> mg/L	Percentage of the measurements below the limit this month:	
Total no. of measurements this month:	<u>28</u>	<input type="text" value="0%"/>	(1A)
No. of measurements below the limit:	<u>0</u>		
Percentage of the measurements below the limit last month:		<input type="text" value="0%"/>	(1B)

PUBLIC NOTIFICATION			
TREATMENT TECHNIQUE VIOLATION	Yes/No	If YES, Date when Notice was Given to the:	
		TCEQ	Customers*
More than 5.0% of the disinfectant residuals in the distribution system below acceptable levels for two consecutive months? - see (1A) and (1B)	NO		

* A sample copy of the Notice to the customers must accompany this report.

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **April 2026**

LOCATION: **Bee Cave Woods**

I.D. #: **2270016**

		METER #07914810	SIZE 6"	METER #18713312	SIZE 3"	TOTAL FLOW	TOTAL GAL PURCHASED	CHLORINE RESIDUAL
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL	MG	mg/L
Wed	1	274149	375.0	645941	766.0	1141.0	1.141	2.5
Thu	2	274524	224.0	646707	739.0	963.0	0.963	
Fri	3	274748	224.0	647446	740.0	964.0	0.964	1.7
Sat	4	274972	225.0	648186	739.0	964.0	0.964	2.2
Sun	5	275197	224.0	648925	739.0	963.0	0.963	2.1
Mon	6	275421	379.0	649664	813.0	1192.0	1.192	2.3
Tue	7	275800	382.0	650477	782.0	1164.0	1.164	2.2
Wed	8	276182	382.0	651259	783.0	1165.0	1.165	
Thu	9	276564	278.0	652042	729.0	1007.0	1.007	2.3
Fri	10	276842	174.0	652771	752.0	926.0	0.926	2.3
Sat	11	277016	175.0	653523	752.0	927.0	0.927	2.0
Sun	12	277191	175.0	654275	752.0	927.0	0.927	2.1
Mon	13	277366	292.0	655027	745.0	1037.0	1.037	2.2
Tue	14	277658	344.0	655772	763.0	1107.0	1.107	2.4
Wed	15	278002	337.0	656535	793.0	1130.0	1.130	2.2
Thu	16	278339	407.0	657328	787.0	1194.0	1.194	2.1
Fri	17	278746	203.0	658115	743.0	946.0	0.946	2.1
Sat	18	278949	204.0	658858	744.0	948.0	0.948	2.2
Sun	19	279153	203.0	659602	743.0	946.0	0.944	2.4
Mon	20	279356	191.0	660345	763.0	954.0	0.954	2.4
Tue	21	279547	208.0	661108	731.0	939.0	0.939	2.2
Wed	22	279755	118.0	661839	730.0	848.0	0.848	2.2
Thu	23	279873	370.0	662569	761.0	1131.0	1.131	2.1
Fri	24	280243	227.0	663330	816.0	1043.0	1.043	2.1
Sat	25	280470	227.0	664146	816.0	1043.0	1.043	2.0
Sun	26	280697	228.0	664962	816.0	1044.0	1.044	2.1
Mon	27	280925	305.0	665778	738.0	1043.0	1.043	2.0
Tue	28	281230	344.0	666516	797.0	1141.0	1.141	2.1
Wed	29	281574	251.0	667313	770.0	1021.0	1.021	
Thu	30	281825	187.0	668083	932.0	1119.0	1.119	2.1
Fri	1	282012		669015				
Total			7863.0		23074.0	30937.0	30.9	
Avg.			262.1		769.1	1031.2	1.031	2.2
Max.			407.0		932.0	1194.0	1.194	2.5
Min.			118.0		729.0	848.0	0.848	1.7

Operator: _____

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **April 2026**

LOCATION: **Hatley MM**

I.D. #: **2270016**

DAY	DATE	METER	SIZE	METER	SIZE	TOTAL
		No S/n	6"	#151074A	3"	FLOW
		A	TH GAL	B	TH GAL	TH GAL
Wed	1	101	0.0	7569	0.0	0.0
Thu	2	101	0.0	7569	0.0	0.0
Fri	3	101	0.0	7569	0.0	0.0
Sat	4	101	0.0	7569	0.0	0.0
Sun	5	101	0.0	7569	0.0	0.0
Mon	6	101	0.0	7569	0.0	0.0
Tue	7	101	0.0	7569	0.0	0.0
Wed	8	101	0.0	7569	0.0	0.0
Thu	9	101	0.0	7569	0.0	0.0
Fri	10	101	0.0	7569	0.0	0.0
Sat	11	101	0.0	7569	0.0	0.0
Sun	12	101	0.0	7569	0.0	0.0
Mon	13	101	0.0	7569	0.0	0.0
Tue	14	101	0.0	7569	0.0	0.0
Wed	15	101	0.0	7569	0.0	0.0
Thu	16	101	0.0	7569	0.0	0.0
Fri	17	101	0.0	7569	0.0	0.0
Sat	18	101	0.0	7569	0.0	0.0
Sun	19	101	1.0	7569	1.0	2.0
Mon	20	102	0.0	7570	0.0	0.0
Tue	21	102	0.0	7570	0.0	0.0
Wed	22	102	0.0	7570	0.0	0.0
Thu	23	102	0.0	7570	0.0	0.0
Fri	24	102	0.0	7570	0.0	0.0
Sat	25	102	0.0	7570	0.0	0.0
Sun	26	102	0.0	7570	0.0	0.0
Mon	27	102	0.0	7570	0.0	0.0
Tue	28	102	0.0	7570	0.0	0.0
Wed	29	102	0.0	7570	0.0	0.0
Thu	30	102	0.0	7570	0.0	0.0
Fri	1	102		7570		
Total			1.0		1.0	2.0
Avg.			0.0		0.0	0.1
Max.			1.0		1.0	2.0
Min.			0.0		0.0	0.0

Operator: _____

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **April 2026**

LOCATION: **Riley MM**

I.D. #: **2270016**

DAY	DATE	METER	SIZE	METER	SIZE	TOTAL
		No S/N	6"	No S/N	3"	FLOW
		A	TH GAL	B	TH GAL	TH GAL
Wed	1	3632	0.0	21544	0.0	0.0
Thu	2	3632	0.0	21544	0.0	0.0
Fri	3	3632	0.0	21544	0.0	0.0
Sat	4	3632	0.0	21544	0.0	0.0
Sun	5	3632	0.0	21544	0.0	0.0
Mon	6	3632	0.0	21544	0.0	0.0
Tue	7	3632	0.0	21544	0.0	0.0
Wed	8	3632	0.0	21544	0.0	0.0
Thu	9	3632	0.0	21544	0.0	0.0
Fri	10	3632	0.0	21544	0.0	0.0
Sat	11	3632	0.0	21544	0.0	0.0
Sun	12	3632	0.0	21544	0.0	0.0
Mon	13	3632	0.0	21544	0.0	0.0
Tue	14	3632	0.0	21544	0.0	0.0
Wed	15	3632	0.0	21544	0.0	0.0
Thu	16	3632	0.0	21544	0.0	0.0
Fri	17	3632	0.0	21544	0.0	0.0
Sat	18	3632	0.0	21544	0.0	0.0
Sun	19	3632	0.0	21544	0.0	0.0
Mon	20	3632	0.0	21544	0.0	0.0
Tue	21	3632	0.0	21544	0.0	0.0
Wed	22	3632	0.0	21544	0.0	0.0
Thu	23	3632	0.0	21544	0.0	0.0
Fri	24	3632	0.0	21544	0.0	0.0
Sat	25	3632	0.0	21544	0.0	0.0
Sun	26	3632	0.0	21544	0.0	0.0
Mon	27	3632	0.0	21544	0.0	0.0
Tue	28	3632	0.0	21544	0.0	0.0
Wed	29	3632	0.0	21544	0.0	0.0
Thu	30	3632	0.0	21544	0.0	0.0
Fri	1	3632		21544		
Total			0.0		0.0	0.0
Avg.			0.0		0.0	0.0
Max.			0.0		0.0	0.0
Min.			0.0		0.0	0.0

Operator: _____