



# OPERATOR'S REPORT

## City of Rollingwood



July 19, 2023



**MEMORANDUM**

To: Ms. Ashley Wayman, City Administrator, City of Rollingwood  
From: Ben Ingallina, Crossroads Utility Services LLC  
Subject: Monthly Report  
Date: 7/11/23

Previous Directives

- *No directives*

Current Operations Report

I. **Utility Operations Report**

A. **Billing Report/ Water Accountability** – Please see enclosed water operations report

- a. one Bac-t samples out of two was pulled for June 2023 – 1<sup>st</sup> sample clean, second sample was negative due to a bottling issue. Per our regulations we took 6 samples, 3 upstream and 3 down-stream and all 6 came back clean. No further issues.

B. **Water System Operations and Maintenance** –

- a. No items to report

C. **Wastewater Collection System Operations and Maintenance** – No items to report

D. **Lift Station Maintenance** – *See enclosed report*

II. **Customer Service Issues** – No reported issues

III. **Emergency Response Items** – No new items. We are awaiting the plan for generator installations at the lift stations.

IV. **Drought Contingency Plan / Watering Restrictions**

- a. Lake Travis Level – 636.95 – Current Storage 488,692 acre-feet (43% full) -3% down from last month.
- b. The City of Austin is currently in Stage 1 watering restrictions – (twice per week watering)

City of Austin Stage 1 Restrictions – effective June 6, 2022

As a result of the combined storage in Lake Travis and Lake Buchanan falling below 1.4 million acre-feet, the City of Austin has implemented Drought Stage One Regulations of its Drought Contingency Plan effective June 6, 2022.

The City of Austin is currently in **Stage 1 Drought Water Use Restrictions**.

- Residential
  - **Hose-end Sprinklers** - two days per week - midnight to 8 a.m. and/or 7 p.m. to midnight
    - **Even address** - Thursday, Sunday
    - **Odd address** - Wednesday, Saturday
  - **Automatic Irrigation** -one day per week - midnight to 8 a.m. and/or 7 p.m. to midnight (*Residential customers may also water a second day with a hose-end sprinkler*)
    - **Even address** - Thursday
    - **Odd address** - Wednesday
- **Commercial / Multi-family / Public Schools**
  - **Hose-end Sprinklers or Automatic Irrigation** - one day per week - midnight to 8 a.m. and/or 7 p.m. to midnight
    - **Even address** - Tuesday
    - **Odd address** - Friday
- **Wasting water** is prohibited
- Washing vehicles at home is permitted with an auto shut-off hose or bucket
- Charity car washes may only be held at a commercial car wash
- Fountains must recirculate water
- Restaurants may not serve water unless requested by a customer
- Patio misters at commercial properties (*including restaurants and bars*) may only operate between 4 p.m. and midnight
- **Commercial power/pressure washing equipment** must meet efficiency requirements



**MEMORANDUM**

To: Ms. Ashley Wayman, City of Rollingwood  
From: Ben Ingallina, Crossroads Utility Services LLC  
Subject: Lift Station Report Detail  
Date: 7/11/23

1. Lift Station 1 – Dellana Ln.
  - No issues
1. Lift Station 2 – Hatley Dr.
  - No issues
1. Lift Station 3 – Almarion Way
  - Troubleshoot issues due to high wet wells
1. Lift Station 4- Rockway Cv.
  - No issues
2. Lift Station 5 – Vale Dr.
  - No issues
3. Lift Station 6 – Pleasant Cv.
  - Pump 2 needs hands on troubleshooting daily by operator. In process of being fixed
4. Lift Station 7 – Nixon Dr.
  - No issues

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY  
Water Utilities Division

Monthly Operational Report For Public Water Systems Purchasing Treated Water From Another System  
Which Uses Surface Water Sources or Groundwater Sources Under The Influence of Surface Water

PUBLIC WATER SYSTEM NAME: **City of Rollingwood**

System I.D. #: 2270016

Month: **June 2023**

Submitted by:

Date:

No. of Connections: **537**

License #:

Grade:

| TREATED WATER PURCHASED FROM A WHOLESALE SUPPLIER |                |      |                |                       |
|---|----------------|------|----------------|-----------------------|
| Date  | Quantity (mgd) | Date | Quantity (mgd) | Monthly Summary (mgd) |
| 1   | 0.327          | 16   | 0.297          | Total                 |
| 2   | 0.179          | 17   | 0.297          | Monthly               |
| 3   | 0.179          | 18   | 0.298          | Purchase: 8.909       |
| 4   | 0.180          | 19   | 0.300          | Average               |
| 5   | 0.119          | 20   | 0.320          | Daily: 0.297          |
| 6   | 0.267          | 21   | 0.321          | Maximum               |
| 7   | 0.347          | 22   | 0.334          | Daily: 0.659          |
| 8   | 0.198          | 23   | 0.307          | Minimum               |
| 9   | 0.254          | 24   | 0.309          | Daily: 0.119          |
| 10  | 0.256          | 25   | 0.308          |                       |
| 11  | 0.256          | 26   | 0.230          |                       |
| 12  | 0.259          | 27   | 0.240          |                       |
| 13  | 0.363          | 28   | 0.709          |                       |
| 14  | 0.415          | 29   | 0.383          |                       |
| 15  | 0.392          | 30   | 0.337          |                       |

| DISTRIBUTION SYSTEM<br>(DISINFECTANT RESIDUAL MONITORING)  |                 |  |      |
|--|-----------------|--|------|
| Minimum allowable disinfectant residual:                   | <u>0.5</u> mg/L | Percentage of the measurements below the limit this month: |      |
| Total no. of measurements this month:                      | <u>31</u>       | <input type="text" value="0%"/>                            | (1A) |
| No. of measurements below the limit:                       | <u>0</u>        |  |      |
| Percentage of the measurements below the limit last month: |                 | <input type="text" value="0%"/>                            | (1B) |

| PUBLIC NOTIFICATION   |        |  |            |
|---|--------|--|------------|
| TREATMENT TECHNIQUE VIOLATION   | Yes/No | If YES, Date when Notice was Given to the: |            |
|   |        | TCEQ                                       | Customers* |
| More than 5.0% of the disinfectant residuals in the distribution system below acceptable levels for two consecutive months? - see (1A) and (1B) | NO     |  |            |

\* A sample copy of the Notice to the customers must accompany this report.

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **June 2023**

LOCATION: **Bee Cave Woods**

I.D. #: **2270016**

|       |      | METER<br>#07914810 | SIZE<br>6" | METER<br>#18713312 | SIZE<br>3" | TOTAL<br>FLOW | TOTAL GAL<br>PURCHASED | CHLORINE<br>RESIDUAL |
|-------|------|--------------------|------------|--------------------|------------|---------------|------------------------|----------------------|
| DAY   | DATE | A                  | TH GAL     | B                  | TH GAL     | TH GAL        | MG                     | mg/L                 |
| Thu   | 1    | 926140             | 294.0      | 656                | 0.0        | 294.0         | 0.327                  | 2.4                  |
| Fri   | 2    | 926434             | 143.0      | 656                | 0.0        | 143.0         | 0.179                  | 2.2                  |
| Sat   | 3    | 926577             | 143.0      | 656                | 0.0        | 143.0         | 0.179                  | 2.3                  |
| Sun   | 4    | 926720             | 143.0      | 656                | 0.0        | 143.0         | 0.180                  | 2.1                  |
| Mon   | 5    | 926863             | 85.0       | 656                | 0.0        | 85.0          | 0.119                  | 2.4                  |
| Tue   | 6    | 926948             | 234.0      | 656                | 0.0        | 234.0         | 0.267                  | 2.2                  |
| Wed   | 7    | 927182             | 295.0      | 656                | 11.0       | 306.0         | 0.347                  | 2.4                  |
| Thu   | 8    | 927477             | 166.0      | 667                | 0.0        | 166.0         | 0.198                  | 2.1                  |
| Fri   | 9    | 927643             | 192.0      | 667                | 31.0       | 223.0         | 0.254                  | 2.2                  |
| Sat   | 10   | 927835             | 192.0      | 698                | 32.0       | 224.0         | 0.256                  | 2.3                  |
| Sun   | 11   | 928027             | 192.0      | 730                | 32.0       | 224.0         | 0.256                  | 2.2                  |
| Mon   | 12   | 928219             | 211.0      | 762                | 19.0       | 230.0         | 0.259                  | 2.2                  |
| Tue   | 13   | 928430             | 302.0      | 781                | 30.0       | 332.0         | 0.363                  | 2.4                  |
| Wed   | 14   | 928732             | 304.0      | 811                | 25.0       | 329.0         | 0.415                  | 2.4                  |
| Thu   | 15   | 929036             | 323.0      | 836                | 25.0       | 348.0         | 0.392                  | 2.2                  |
| Fri   | 16   | 929359             | 236.0      | 861                | 13.0       | 249.0         | 0.297                  | 2.0                  |
| Sat   | 17   | 929595             | 236.0      | 874                | 13.0       | 249.0         | 0.297                  | 1.9                  |
| Sun   | 18   | 929831             | 236.0      | 887                | 14.0       | 250.0         | 0.298                  | 2.6                  |
| Mon   | 19   | 930067             | 237.0      | 901                | 14.0       | 251.0         | 0.300                  | 1.7                  |
| Tue   | 20   | 930304             | 248.0      | 915                | 16.0       | 264.0         | 0.320                  | 1.4                  |
| Wed   | 21   | 930552             | 262.0      | 931                | 16.0       | 278.0         | 0.321                  | 2.3                  |
| Thu   | 22   | 930814             | 272.0      | 947                | 23.0       | 295.0         | 0.334                  | 2.3                  |
| Fri   | 23   | 931086             | 255.0      | 970                | 10.0       | 265.0         | 0.307                  | 2.4                  |
| Sat   | 24   | 931341             | 256.0      | 980                | 10.0       | 266.0         | 0.309                  | 2.3                  |
| Sun   | 25   | 931597             | 256.0      | 990                | 10.0       | 266.0         | 0.308                  | 2.2                  |
| Mon   | 26   | 931853             | 182.0      | 1000               | 9.0        | 191.0         | 0.230                  | 1.7                  |
| Tue   | 27   | 932035             | 194.0      | 1009               | 1.0        | 195.0         | 0.240                  | 2.0                  |
| Wed   | 28   | 932229             | 580.0      | 1010               | 34.0       | 614.0         | 0.659                  | 2.2                  |
| Thu   | 29   | 932809             | 314.0      | 1044               | 11.0       | 325.0         | 0.370                  | 2.4                  |
| Fri   | 30   | 933123             | 270.0      | 1055               | 13.0       | 283.0         | 0.328                  | 2.4                  |
| Sat   | 1    | 933393             |            | 1068               |            |               |                        |                      |
| Total |      |                    | 7253.0     |                    | 412.0      | 7665.0        | 8.9                    |                      |
| Avg.  |      |                    | 241.8      |                    | 13.7       | 255.5         | 0.297                  | 2.2                  |
| Max.  |      |                    | 580.0      |                    | 34.0       | 614.0         | 0.659                  | 2.6                  |
| Min.  |      |                    | 85.0       |                    | 0.0        | 85.0          | 0.119                  | 1.4                  |

Operator: \_\_\_\_\_

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **June 2023**

LOCATION: **Riley MM**

I.D. #: **2270016**

| DAY   | DATE | METER  | SIZE   | METER  | SIZE   | TOTAL  |
|-------|------|--------|--------|--------|--------|--------|
|       |      | No S/N | 6"     | No S/N | 3"     | FLOW   |
|       |      | A      | TH GAL | B      | TH GAL | TH GAL |
| Thu   | 1    | 527    | 0.0    | 10738  | 33.0   | 33.0   |
| Fri   | 2    | 527    | 0.0    | 10771  | 36.0   | 36.0   |
| Sat   | 3    | 527    | 0.0    | 10807  | 36.0   | 36.0   |
| Sun   | 4    | 527    | 0.0    | 10843  | 37.0   | 37.0   |
| Mon   | 5    | 527    | 0.0    | 10880  | 34.0   | 34.0   |
| Tue   | 6    | 527    | 0.0    | 10914  | 33.0   | 33.0   |
| Wed   | 7    | 527    | 0.0    | 10947  | 41.0   | 41.0   |
| Thu   | 8    | 527    | 0.0    | 10988  | 32.0   | 32.0   |
| Fri   | 9    | 527    | 0.0    | 11020  | 31.0   | 31.0   |
| Sat   | 10   | 527    | 0.0    | 11051  | 32.0   | 32.0   |
| Sun   | 11   | 527    | 0.0    | 11083  | 32.0   | 32.0   |
| Mon   | 12   | 527    | 0.0    | 11115  | 30.0   | 30.0   |
| Tue   | 13   | 527    | 0.0    | 11145  | 31.0   | 31.0   |
| Wed   | 14   | 527    | 18.0   | 11176  | 68.0   | 86.0   |
| Thu   | 15   | 545    | 2.0    | 11244  | 42.0   | 44.0   |
| Fri   | 16   | 547    | 5.0    | 11286  | 43.0   | 48.0   |
| Sat   | 17   | 552    | 5.0    | 11329  | 43.0   | 48.0   |
| Sun   | 18   | 557    | 5.0    | 11372  | 43.0   | 48.0   |
| Mon   | 19   | 562    | 5.0    | 11415  | 44.0   | 49.0   |
| Tue   | 20   | 567    | 15.0   | 11459  | 41.0   | 56.0   |
| Wed   | 21   | 582    | 2.0    | 11500  | 41.0   | 43.0   |
| Thu   | 22   | 584    | 1.0    | 11541  | 38.0   | 39.0   |
| Fri   | 23   | 585    | 6.0    | 11579  | 40.0   | 46.0   |
| Sat   | 24   | 591    | 6.0    | 11619  | 41.0   | 47.0   |
| Sun   | 25   | 597    | 6.0    | 11660  | 41.0   | 47.0   |
| Mon   | 26   | 603    | 4.0    | 11701  | 35.0   | 39.0   |
| Tue   | 27   | 607    | 4.0    | 11736  | 41.0   | 45.0   |
| Wed   | 28   | 611    | 45.0   | 11777  | 58.0   | 103.0  |
| Thu   | 29   | 656    | 5.0    | 11835  | 53.0   | 58.0   |
| Fri   | 30   | 661    | 12.0   | 11888  | 42.0   | 54.0   |
| Sat   | 1    | 673    |        | 11930  |        |        |
| Total |      |        | 146.0  |        | 1192.0 | 1338.0 |
| Avg.  |      |        | 4.9    |        | 39.7   | 44.6   |
| Max.  |      |        | 45.0   |        | 68.0   | 103.0  |
| Min.  |      |        | 0.0    |        | 30.0   | 30.0   |

Operator: \_\_\_\_\_

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **June 2023**

LOCATION: **Hatley MM**

I.D. #: **2270016**

| DAY   | DATE | METER  | SIZE   | METER    | SIZE   | TOTAL  |
|-------|------|--------|--------|----------|--------|--------|
|       |      | No S/n | 6"     | #151074A | 3"     | FLOW   |
|       |      | A      | TH GAL | B        | TH GAL | TH GAL |
| Thu   | 1    | 81     | 0.0    | 6853     | 0.0    | 0.0    |
| Fri   | 2    | 81     | 0.0    | 6853     | 0.0    | 0.0    |
| Sat   | 3    | 81     | 0.0    | 6853     | 0.0    | 0.0    |
| Sun   | 4    | 81     | 0.0    | 6853     | 0.0    | 0.0    |
| Mon   | 5    | 81     | 0.0    | 6853     | 0.0    | 0.0    |
| Tue   | 6    | 81     | 0.0    | 6853     | 0.0    | 0.0    |
| Wed   | 7    | 81     | 0.0    | 6853     | 0.0    | 0.0    |
| Thu   | 8    | 81     | 0.0    | 6853     | 0.0    | 0.0    |
| Fri   | 9    | 81     | 0.0    | 6853     | 0.0    | 0.0    |
| Sat   | 10   | 81     | 0.0    | 6853     | 0.0    | 0.0    |
| Sun   | 11   | 81     | 0.0    | 6853     | 0.0    | 0.0    |
| Mon   | 12   | 81     | 0.0    | 6853     | 1.0    | 1.0    |
| Tue   | 13   | 81     | 0.0    | 6854     | 0.0    | 0.0    |
| Wed   | 14   | 81     | 0.0    | 6854     | 0.0    | 0.0    |
| Thu   | 15   | 81     | 0.0    | 6854     | 0.0    | 0.0    |
| Fri   | 16   | 81     | 0.0    | 6854     | 0.0    | 0.0    |
| Sat   | 17   | 81     | 0.0    | 6854     | 0.0    | 0.0    |
| Sun   | 18   | 81     | 0.0    | 6854     | 0.0    | 0.0    |
| Mon   | 19   | 81     | 0.0    | 6854     | 0.0    | 0.0    |
| Tue   | 20   | 81     | 0.0    | 6854     | 0.0    | 0.0    |
| Wed   | 21   | 81     | 0.0    | 6854     | 0.0    | 0.0    |
| Thu   | 22   | 81     | 0.0    | 6854     | 0.0    | 0.0    |
| Fri   | 23   | 81     | 0.0    | 6854     | 4.0    | 4.0    |
| Sat   | 24   | 81     | 0.0    | 6858     | 4.0    | 4.0    |
| Sun   | 25   | 81     | 0.0    | 6862     | 5.0    | 5.0    |
| Mon   | 26   | 81     | 0.0    | 6867     | 0.0    | 0.0    |
| Tue   | 27   | 81     | 0.0    | 6867     | 0.0    | 0.0    |
| Wed   | 28   | 81     | 0.0    | 6867     | 8.0    | 8.0    |
| Thu   | 29   | 81     | 0.0    | 6875     | 0.0    | 0.0    |
| Fri   | 30   | 81     | 0.0    | 6875     | 0.0    | 0.0    |
| Sat   | 1    | 81     |        | 6875     |        |        |
| Total |      |        | 0.0    |          | 22.0   | 22.0   |
| Avg.  |      |        | 0.0    |          | 0.7    | 0.7    |
| Max.  |      |        | 0.0    |          | 8.0    | 8.0    |
| Min.  |      |        | 0.0    |          | 0.0    | 0.0    |

Operator: \_\_\_\_\_