



## WATER PAYMENT APPEAL FORM

Name on Account: Andrew and Michelle Van Winkle

Service Address: 104 Kristi Dr

Account Number: [REDACTED]

Amount Due: \$3,080.90 (amount requested)

Telephone Number: [REDACTED]

Email Address: avw@braidx.com

Reason for Appeal to the Rollingwood Utility Commission: 1) Please identify the months that you are contesting. 2) Please provide the reason for dispute. 3) Please provide 12 months of history. 4) Provide any other information to support appeal.

1) Month contested: December 2024

2) On February 6, 2025, we submitted a water leak adjustment request for the amount of \$16,200.  
The months contested in our adjustment request included December 2024 and January 2025.

3) On June 23, 2025, we received a credit against our Feb 6 adjustment request as follows  
Credit for December 2024: \$0.00. Credit for January 2025: \$11,255.14

The purpose of this appeal is to pursue credit for the full amount requested - including our cost (\$225) to repair our line which was damaged by RW utility contractors. Our case that RW contractors damaged the line and caused the leak is included in the materials we presented to City Council on Feb 19.

For easy reference, the break in our line occurred within the trench RW contractors dug to install a new meter and/or supply line to our meter.

4) We are requesting to meet with the Utility Commission and/or whomever else is appropriate to review our appeal.

NOTE: on June 23 we also received credits for a separate leak adjustment request we submitted in October 2024.

The October 24 leak adjustment request is not part of the leak adjustment request we submitted in Feb 2025, nor is it part of this appeal.

Signature: [Signature]

Date: 20250709



*By signing this form, you are promising to appear before the next Utility Commission meeting.*



Rollingwood Utility Department

Leak Adjustment Request Form

Name on Account: Andrew Van Winkle

Service Address: 104 Kristi Dr Rollingwood, TX 78746

Account Number: [REDACTED]

Phone Number: [REDACTED]

Email Address: avw@braidx.com

Total Contested Amount: TBD ~ \$16,200 see details

Description:

There are many details to this situation.

Please see email from avw@braidx.com to vhernandez@rollingwoodtx.gov  
on Feb 6, 2025 for those details.

Consumption Months for which an adjustment is being requested: 12/24 and 01/25

Exact dates: 20241220 - 202501

☒ Seeking adjustment to Winter Average? (Months of November through March)

Date of Repair: \_\_\_\_\_

Explanation of Repair: Fixed pipe broken by City RW or contractors  
of City RW

☒ Proof of repair attached

Note: if there is no proof of leak and subsequent repair, an Appeal for a bill adjustment will have to be made to the Utility Commission.

**City of Rollingwood  
Water Billing Adjustment**

**Date:** 6/23/2025  
**Customer:** Michelle Van Winkle  
**Address:** 104 Kristi Drive

**Billing Period:** 6/23/2024 - 7/23/2024  
**Total Gallons Billed:** 87  
**3 Yr. Avg. for Billing Period:** 10

| Gallons Used |        | Tiered Rate |
|--------------|--------|-------------|
| 0            | 2,000  | \$2.00      |
| 2,000        | 8,000  | \$5.00      |
| 8,001        | 13,000 | \$7.00      |
| 13,001       | 25,000 | \$10.00     |
| 25,001       | 35,000 | \$15.00     |
| 35,001       | 50,000 | \$21.00     |
| 50,001       | +      | \$28.00     |

|               | Gallons Billed | Amount Charged     |
|---------------|----------------|--------------------|
| 2             | 2              | \$ 4.00            |
| 6             | 6              | \$ 30.00           |
| 5             | 5              | \$ 35.00           |
| 12            | 12             | \$ 120.00          |
| 10            | 10             | \$ 150.00          |
| 15            | 15             | \$ 315.00          |
|               | 37             | \$ 1,036.00        |
| <b>Total:</b> | <b>87</b>      | <b>\$ 1,690.00</b> |

| Gallons Used |        | Tiered Rate |
|--------------|--------|-------------|
| 0            | 2,000  | \$2.00      |
| 2,000        | 8,000  | \$5.00      |
| 8,001        | 13,000 | \$7.00      |
| 13,001       | 25,000 | \$10.00     |
| 25,001       | 35,000 | \$15.00     |
| 35,001       | 50,000 | \$21.00     |
| 50,001       | +      | \$28.00     |

|               | Prior Year / 3<br>Year Avg.<br>Gallons | Amount Charged  |
|---------------|--|-----------------|
| (2)           | 2                                      | \$ 4.00         |
| (6)           | 6                                      | \$ 30.00        |
| (5)           | 2                                      | \$ 14.00        |
| (12)          |  | \$ -            |
| (10)          |  | \$ -            |
| (15)          |  | \$ -            |
|               |  | \$ -            |
| <b>Total:</b> | <b>10</b>                              | <b>\$ 48.00</b> |

| Gallons Used | WS Rate |
|--------------|---------|
| 0            | +       |
|              | \$5.67  |

| Wholesale<br>Gallons | Amount<br>Charged |
|----------------------|-------------------|
| 77.0                 | \$436.59          |

|                    |            |
|--------------------|------------|
| Billed Amount      | \$1,690.00 |
| - Prior Yr Usage   | \$48.00    |
| - Wholesale Amount | \$436.59   |
| Adjustment Credit  | \$1,205.41 |
| - 10% Admin Fee    | \$120.54   |
| Posted to account  | \$1,084.87 |

Authorized by: approved by  
Mayor Massengill  
6/23/25  
VW

Calculation of Prior Year / 3 Year Average:

|              | July |      |      |                 |
|--------------|------|------|------|-----------------|
| Year         | 2023 | 2022 | 2021 | Last 3 year avg |
| Gallons Used | 12   | 12   | 8    | 11              |

**City of Rollingwood  
Water Billing Adjustment**

**Date:** 6/23/2025  
**Customer:** Michelle Van Winkle  
**Address:** 104 Kristi Drive

**Billing Period:** 7/23/2024 -8/23/2024  
**Total Gallons Billed:** 51  
**3 Yr. Avg. for Billing Period:** 11

| Gallons Used |        | Tiered Rate |
|--------------|--------|-------------|
| 0            | 2,000  | \$2.00      |
| 2,000        | 8,000  | \$5.00      |
| 8,001        | 13,000 | \$7.00      |
| 13,001       | 25,000 | \$10.00     |
| 25,001       | 35,000 | \$15.00     |
| 35,001       | 50,000 | \$21.00     |
| 50,001       | +      | \$28.00     |

|               | Gallons Billed | Amount Charged   |
|---------------|----------------|------------------|
| 2             | 2              | \$ 4.00          |
| 6             | 6              | \$ 30.00         |
| 5             | 5              | \$ 35.00         |
| 12            | 12             | \$ 120.00        |
| 10            | 10             | \$ 150.00        |
| 15            | 15             | \$ 315.00        |
|               | 1              | \$ 28.00         |
| <b>Total:</b> | <b>51</b>      | <b>\$ 682.00</b> |

| Gallons Used |        | Tiered Rate |
|--------------|--------|-------------|
| 0            | 2,000  | \$2.00      |
| 2,000        | 8,000  | \$5.00      |
| 8,001        | 13,000 | \$7.00      |
| 13,001       | 25,000 | \$10.00     |
| 25,001       | 35,000 | \$15.00     |
| 35,001       | 50,000 | \$21.00     |
| 50,001       | +      | \$28.00     |

|               | Prior Year/ 3<br>Year Avg.<br>Gallons | Amount<br>Charged |
|---------------|---------------------------------------|-------------------|
| (2)           | 2                                     | \$ 4.00           |
| (6)           | 6                                     | \$ 30.00          |
| (5)           | 3                                     | \$ 21.00          |
| (12)          |                                       | \$ -              |
| (10)          |                                       | \$ -              |
| (15)          |                                       | \$ -              |
|               |                                       | \$ -              |
| <b>Total:</b> | <b>11</b>                             | <b>\$ 55.00</b>   |

| Gallons Used |   | WS Rate |
|--------------|---|---------|
| 0            | + | \$5.67  |

| Wholesale<br>Gallons | Amount<br>Charged |
|----------------------|-------------------|
| 40.0                 | \$226.80          |

|                    |          |
|--------------------|----------|
| Billed Amount      | \$682.00 |
| - Prior Yr Usage   | \$55.00  |
| - Wholesale Amount | \$226.80 |
| Adjustment Credit  | \$400.20 |
| - 10% Admin Fee    | \$40.02  |
| Posted to account  | \$360.18 |

Authorized by: Approved by  
Mayor Massingale  
6/23/25  
VH

Calculation of Prior Year / 3 Year Average:

|              | August |      |      |                 |
|--------------|--------|------|------|-----------------|
| Year         | 2023   | 2022 | 2021 | Last 3 year avg |
| Gallons Used | 12     | 12   | 8    | 11              |



**City of Rollingwood  
Water Billing Adjustment**

Date: 1/31/2025  
Customer: MICHELLE VANWINKLE  
Address: 104 KRISTY DR

Billing Period: 12/23/2024 - 01/23/2024  
Total Gallons Billed: **593**  
3 Yr. Avg. for Billing Period: **6**

| Gallons Used |        | Tiered Rate |
|--------------|--------|-------------|
| 0            | 2,000  | \$2.00      |
| 2,000        | 8,000  | \$5.00      |
| 8,001        | 13,000 | \$7.00      |
| 13,001       | 25,000 | \$10.00     |
| 25,001       | 35,000 | \$15.00     |
| 35,001       | 50,000 | \$21.00     |
| 50,001       | +      | \$28.00     |

|        | Gallons Billed | Amount Charged      |
|--------|----------------|---------------------|
| 2      | 2              | \$ 4.00             |
| 6      | 6              | \$ 30.00            |
| 5      | 5              | \$ 35.00            |
| 12     | 12             | \$ 120.00           |
| 10     | 10             | \$ 150.00           |
| 15     | 15             | \$ 315.00           |
|        | 543            | \$ 15,204.00        |
| Total: | <b>593</b>     | <b>\$ 15,858.00</b> |

| Gallons Used |        | Tiered Rate |
|--------------|--------|-------------|
| 0            | 2,000  | \$2.00      |
| 2,000        | 8,000  | \$5.00      |
| 8,001        | 13,000 | \$7.00      |
| 13,001       | 25,000 | \$10.00     |
| 25,001       | 35,000 | \$15.00     |
| 35,001       | 50,000 | \$21.00     |
| 50,001       | +      | \$28.00     |

|        | Prior Year/ 3<br>Year Avg.<br>Gallons | Amount<br>Charged |
|--------|---------------------------------------|-------------------|
| (2)    | 2                                     | \$ 4.00           |
| (6)    | 4                                     | \$ 20.00          |
| (5)    |                                       | \$ -              |
| (12)   |                                       | \$ -              |
| (10)   |                                       | \$ -              |
| (15)   |                                       | \$ -              |
|        |                                       | \$ -              |
| Total: | <b>6</b>                              | <b>\$ 24.00</b>   |

| Gallons Used |   | WS Rate |
|--------------|---|---------|
| 0            | + | \$5.67  |

| Wholesale<br>Gallons | Amount<br>Charged |
|----------------------|-------------------|
| 587.0                | \$3,328.29        |

|                    |             |
|--------------------|-------------|
| Billed Amount      | \$15,858.00 |
| - Prior Yr Usage   | \$24.00     |
| - Wholesale Amount | \$3,328.29  |
| Adjustment Credit  | \$12,505.71 |
| - 10% Admin Fee    | \$1,250.57  |
| Posted to account  | \$11,255.14 |

Authorized by: *Approved by*  
*Mayor Masingue*  
*6/23/25*  
*AA*

Calculation of Prior Year / 3 Year Average:

|              | JANUARY |      |      |                 |
|--------------|---------|------|------|-----------------|
| Year         | 2024    | 2023 | 2022 | Last 2 year avg |
| Gallons Used | 6       | 7    | 6    | 6               |

\* Signed up for EyeOn Water on Nov. 5, 2024

**City of Rollingwood  
Water Billing Adjustment**

**Date:** 6/23/2025  
**Customer:** Michelle Van Winkle  
**Address:** 104 Kristi Drive

**Billing Period:** 9/23/2024 -10/23/2024  
**Total Gallons Billed:** 45  
**3 Yr. Avg. for Billing Period:** 10

| Gallons Used |        | Tiered Rate |
|--------------|--------|-------------|
| 0            | 2,000  | \$2.00      |
| 2,000        | 8,000  | \$5.00      |
| 8,001        | 13,000 | \$7.00      |
| 13,001       | 25,000 | \$10.00     |
| 25,001       | 35,000 | \$15.00     |
| 35,001       | 50,000 | \$21.00     |
| 50,001       | +      | \$28.00     |

|               | Gallons Billed | Amount Charged   |
|---------------|----------------|------------------|
| 2             | 2              | \$ 4.00          |
| 6             | 6              | \$ 30.00         |
| 5             | 5              | \$ 35.00         |
| 12            | 12             | \$ 120.00        |
| 10            | 10             | \$ 150.00        |
| 15            | 10             | \$ 210.00        |
|               |                | \$ -             |
| <b>Total:</b> | <b>45</b>      | <b>\$ 549.00</b> |

| Gallons Used |        | Tiered Rate |
|--------------|--------|-------------|
| 0            | 2,000  | \$2.00      |
| 2,000        | 8,000  | \$5.00      |
| 8,001        | 13,000 | \$7.00      |
| 13,001       | 25,000 | \$10.00     |
| 25,001       | 35,000 | \$15.00     |
| 35,001       | 50,000 | \$21.00     |
| 50,001       | +      | \$28.00     |

|               | Prior Year/ 3<br>Year Avg.<br>Gallons | Amount<br>Charged |
|---------------|---------------------------------------|-------------------|
| (2)           | 2                                     | \$ 4.00           |
| (6)           | 6                                     | \$ 30.00          |
| (5)           | 2                                     | \$ 14.00          |
| (12)          |                                       | \$ -              |
| (10)          |                                       | \$ -              |
| (15)          |                                       | \$ -              |
|               |                                       | \$ -              |
| <b>Total:</b> | <b>10</b>                             | <b>\$ 48.00</b>   |

| Gallons Used |   | WS Rate |
|--------------|---|---------|
| 0            | + | \$5.67  |

| Wholesale<br>Gallons | Amount<br>Charged |
|----------------------|-------------------|
| 35.0                 | \$198.45          |

|                    |          |
|--------------------|----------|
| Billed Amount      | \$549.00 |
| - Prior Yr Usage   | \$48.00  |
| - Wholesale Amount | \$198.45 |
| Adjustment Credit  | \$302.55 |
| - 10% Admin Fee    | \$30.26  |
| Posted to account  | \$272.30 |

Authorized by: Approved by  
Mayor Messing

Calculation of Prior Year / 3 Year Average:

|              | October |      |      |                 |
|--------------|---------|------|------|-----------------|
| Year         | 2023    | 2022 | 2021 | Last 3 year avg |
| Gallons Used | 14      | 11   | 4    | 10              |



11/15/25  
I sent an email  
still constant usage.  
VA

## Leak Adjustment Request Form

Name on Account: Andrew Van Winkle  
Service Address: 104 Kristi Dr Rollingwood, TX 78746  
Account Number: [REDACTED]  
Phone Number: [REDACTED]  
Email Address: avw@braidx.com

### Leak Description:

On October 11, 2024 we identified and fixed a broken pipe in our irrigation system.

Based upon consumption history (on <https://rollingwoodtx.municipalonlinepayments.com>)

I think the pipe broke in June 2024. I think this is when the pipe broke because June is when the report shows our consumption more than doubled compared to the previous year.

|                                    | daily watering |      |        |           | evening watering |
|------------------------------------|----------------|------|--------|-----------|------------------|
|                                    | ↓              | ↓    | X      |           |                  |
| Contested Month(s) of Consumption: | 2024, June     | July | August | September | October          |
|                                    | 25             | 87   | 51     | 38        | 45               |

Date of Repair: October 11

Explanation of Repair: broken pipe in irrigation system



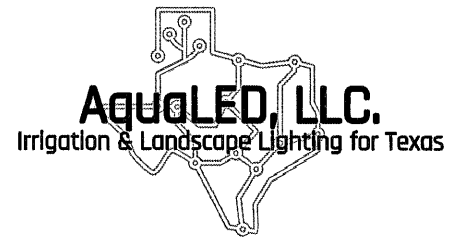
Proof of Repair Attached

An adjustment will not be considered if proof is not provided. Adjustment requests made without proof will have to be made to the Utility Commission.

# INVOICE

AquaLED, LLC.  
LI#0022379, TX

martin@aqualedllc.com  
+1 (512) 921-5913



## Bill to

Andrew Van Winkle  
104 Kristy Dr  
Austin, TX 78746

## Ship to

Andrew Van Winkle  
104 Kristy Dr  
Austin, TX 78746

## Invoice details

Invoice no.: 1802  
Terms: Due on receipt  
Invoice date: 10/17/2024  
Due date: 10/25/2024

| #  | Date       | Product or service | Description   | Qty | Rate     | Amount   |
|----|------------|--------------------|---|-----|----------|----------|
| 1. | 10/11/2024 | Services           | -Irrigation Service Call<br>Check system to make sure all irrigation is working properly and diagnose any problems in system.   | 1   | \$0.00   | \$0.00   |
| 2. | 10/11/2024 | Services           | -Repairs<br>Added 1 head with an MP nozzle to back right of the property on zone 4.<br>Trenched 20' for new head<br><br>Repaired 2 breaks in 1" pipe. Main line<br><br>Repaired broken drip in back rock beds<br><br>Added 1 head with an MP nozzle to front yard zone 3<br><br>Added 6 emitters to new plants<br><br>Includes Labor and Material | 1   | \$795.00 | \$795.00 |

Subtotal \$795.00

Sales tax \$65.59

Total \$860.59

Venmo: @martin-torres-49  
Zelle: martin@aqualedllc.com





## Magic Matt's Home Solutions

Matthew Bond  
6708 Piedras Blanco Dr  
Austin, TX  
78747  
512-534-7578  
matthewbond117@gmail.com

INVOICE- 104 KRISTY DR

INV0373

DATE

Jan 20, 2025

DUE

On Receipt

BALANCE DUE

USD \$225.00

### BILL TO

**Andrew VanWinkle**

512-584-6441

avw@braidx.com

| DESCRIPTION | RATE     | QTY | AMOUNT   |
|-------------|----------|-----|----------|
| Labor       | \$100.00 | 2   | \$200.00 |
| Materials   | \$25.00  | 1   | \$25.00  |

TOTAL \$225.00

### Payment Info

PAYPAL

matthewbond117@gmail.com

BALANCE DUE USD \$225.00

### PAYMENT INSTRUCTIONS

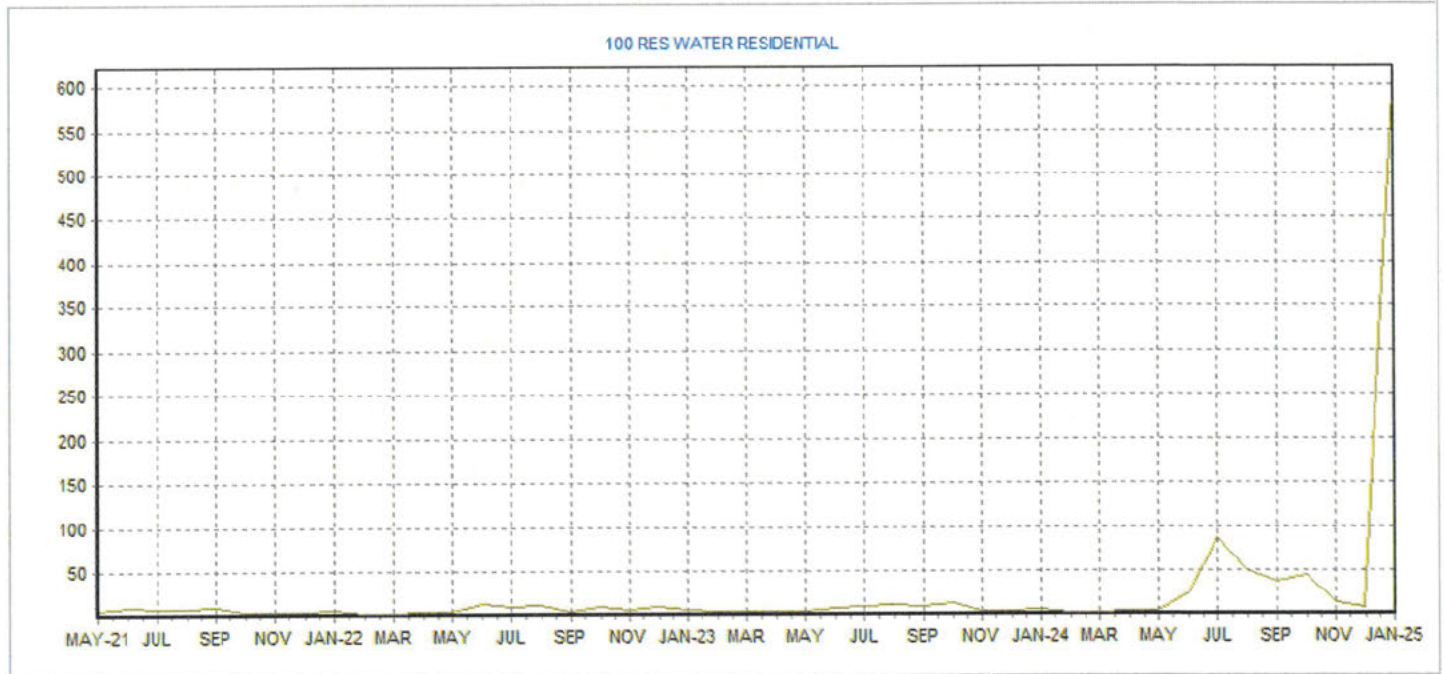
Venmo: Matt-Bond-5 (validation code/last 4 of cell #: 1531)

Zelle: 512-534-7578

Services Performed: Repaired damaged water main. Procured 1" PVC pipe and applicable fittings. Installed fittings accordingly and ensured proper function.

Account Name [REDACTED] MICHELLE VANWINKLE

Service Address 104 KRISTY DR



| YEAR MONTH | READ DATE    | PREVIOUS READ | CURRENT READ | TOTAL CONSUMPTION | DEMAND READ | DEMAND CONSUMPTION | READING FLAG | READING SOURCE      | OCCUPANT |
|------------|--------------|---------------|--------------|-------------------|-------------|--------------------|--------------|---------------------|----------|
| 2025 Jan   | 1/23/25      | 244           | 837          | 593               |             |                    | Regular      | Hand Held           | 00       |
| 2024 Dec   | 12/23/24     | 235           | 244          | 9                 |             |                    | Regular      | Hand Held           | 00       |
|            | Nov 11/23/24 | 221           | 235          | 14                |             |                    | Regular      | Hand Held           | 00       |
|            | Oct 10/23/24 | 176           | 221          | 45                |             |                    | Regular      | Hand Held           | 00       |
|            | Sep 9/23/24  | 138           | 176          | 38                |             |                    | Regular      | Hand Held           | 00       |
|            | Aug 8/23/24  | 87            | 138          | 51                |             |                    | Regular      | Hand Held           | 00       |
|            | Jul 7/23/24  | 0             | 87           | 87                |             |                    | Regular      | Hand Held           | 00       |
|            | Jun 6/23/24  | 0             | 0            | 25                |             |                    | Regular      | Manual Read         | 00       |
|            | May 5/23/24  | 1565          | 1570         | 5                 |             |                    | Regular      | Meter Reading Input | 00       |
|            | Apr 4/23/24  | 1560          | 1565         | 5                 |             |                    | Regular      | Meter Reading Input | 00       |
|            | Mar 3/23/24  | 1557          | 1560         | 3                 |             |                    | Regular      | Meter Reading Input | 00       |
|            | Feb 2/23/24  | 1555          | 1557         | 2                 |             |                    | Regular      | Meter Reading Input | 00       |
|            | Jan 1/23/24  | 1549          | 1555         | 6                 |             |                    | Regular      | Meter Reading Input | 00       |
| 2023 Dec   | 12/23/23     | 1544          | 1549         | 5                 |             |                    | Regular      | Meter Reading Input | 00       |
|            | Nov 11/23/23 | 1540          | 1544         | 4                 |             |                    | Regular      | Manual Read         | 00       |
|            | Oct 10/23/23 | 1526          | 1540         | 14                |             |                    | Regular      | Meter Reading Input | 00       |
|            | Sep 9/23/23  | 1515          | 1526         | 11                |             |                    | Regular      | Meter Reading Input | 00       |
|            | Aug 8/23/23  | 1503          | 1515         | 12                |             |                    | Regular      | Meter Reading Input | 00       |
|            | Jul 7/23/23  | 1493          | 1503         | 10                |             |                    | Regular      | Meter Reading Input | 00       |
|            | Jun 6/23/23  | 1484          | 1493         | 9                 |             |                    | Regular      | Meter Reading Input | 00       |
|            | May 5/23/23  | 1479          | 1484         | 5                 |             |                    | Regular      | Meter Reading Input | 00       |
|            | Apr 4/23/23  | 1475          | 1479         | 4                 |             |                    | Regular      | Meter Reading Input | 00       |
|            | Mar 3/23/23  | 1470          | 1475         | 5                 |             |                    | Regular      | Meter Reading Input | 00       |
|            | Feb 2/23/23  | 1466          | 1470         | 4                 |             |                    | Regular      | Meter Reading Input | 00       |
|            | Jan 1/23/23  | 1459          | 1466         | 7                 |             |                    | Regular      | Meter Reading Input | 00       |
| 2022 Dec   | 12/23/22     | 1448          | 1459         | 11                |             |                    | Regular      | Meter Reading Input | 00       |
|            | Nov 11/23/22 | 1442          | 1448         | 6                 |             |                    | Regular      | Meter Reading Input | 00       |
|            | Oct 10/23/22 | 1431          | 1442         | 11                |             |                    | Regular      | Meter Reading Input | 00       |
|            | Sep 9/23/22  | 1427          | 1431         | 4                 |             |                    | Regular      | Meter Reading Input | 00       |
|            | Aug 8/23/22  | 1415          | 1427         | 12                |             |                    | Regular      | Meter Reading Input | 00       |
|            | Jul 7/23/22  | 1405          | 1415         | 10                |             |                    | Regular      | Meter Reading Input | 00       |

## Consumption History

| YEAR | MONTH | READ     | PREVIOUS | CURRENT | TOTAL       | DEMAND | DEMAND      | READING | READING             | OCCUPANT |
|------|-------|----------|----------|---------|-------------|--------|-------------|---------|---------------------|----------|
|      |       | DATE     | READ     | READ    | CONSUMPTION | READ   | CONSUMPTION | FLAG    | SOURCE              |          |
| 2021 | Jun   | 6/23/22  | 1392     | 1405    | 13          |        |             | Regular | Meter Reading Input | 00       |
|      | May   | 5/23/22  | 1388     | 1392    | 4           |        |             | Regular | Meter Reading Input | 00       |
|      | Apr   | 4/23/22  | 1383     | 1388    | 5           |        |             | Regular | Meter Reading Input | 00       |
|      | Mar   | 3/23/22  | 1380     | 1383    | 3           |        |             | Regular | Manual Read         | 00       |
|      | Feb   | 2/23/22  | 1378     | 1380    | 2           |        |             | Regular | Manual Read         | 00       |
|      | Jan   | 1/23/22  | 1372     | 1378    | 6           |        |             | Regular | Manual Read         | 00       |
|      | Dec   | 12/23/21 | 1368     | 1372    | 4           |        |             | Regular | Manual Read         | 00       |
|      | Nov   | 11/23/21 | 1363     | 1368    | 5           |        |             | Regular | Manual Read         | 00       |
|      | Oct   | 10/23/21 | 1359     | 1363    | 4           |        |             | Regular | Manual Read         | 00       |
|      | Sep   | 9/23/21  | 1349     | 1359    | 10          |        |             | Regular | Manual Read         | 00       |
|      | Aug   | 8/23/21  | 1341     | 1349    | 8           |        |             | Regular | Manual Read         | 00       |
|      | Jul   | 7/23/21  | 1332     | 1341    | 9           |        |             | Regular | Manual Read         | 00       |
|      | Jun   | 6/23/21  | 1321     | 1332    | 11          |        |             | Regular | Manual Read         | 00       |
|      | May   | 5/23/21  | 1315     | 1321    | 6           |        |             | Regular | Manual Read         | 00       |

## Consumption History

| YEAR | MONTH | READ<br>DATE | PREVIOUS<br>READ | CURRENT<br>READ | TOTAL<br>CONSUMPTION | DEMAND<br>READ | DEMAND<br>CONSUMPTION | READING<br>FLAG | READING<br>SOURCE   | OCCUPANT |
|------|-------|--------------|------------------|-----------------|----------------------|----------------|-----------------------|-----------------|---------------------|----------|
|      | Apr   | 4/23/22      | 1383             | 1388            | 5                    |                |                       | Regular         | Meter Reading Input | 00       |
|      | Mar   | 3/23/22      | 1380             | 1383            | 3                    |                |                       | Regular         | Manual Read         | 00       |
|      | Feb   | 2/23/22      | 1378             | 1380            | 2                    |                |                       | Regular         | Manual Read         | 00       |
|      | Jan   | 1/23/22      | 1372             | 1378            | 6                    |                |                       | Regular         | Manual Read         | 00       |
| 2021 | Dec   | 12/23/21     | 1368             | 1372            | 4                    |                |                       | Regular         | Manual Read         | 00       |
|      | Nov   | 11/23/21     | 1363             | 1368            | 5                    |                |                       | Regular         | Manual Read         | 00       |
|      | Oct   | 10/23/21     | 1359             | 1363            | 4                    |                |                       | Regular         | Manual Read         | 00       |
|      | Sep   | 9/23/21      | 1349             | 1359            | 10                   |                |                       | Regular         | Manual Read         | 00       |
|      | Aug   | 8/23/21      | 1341             | 1349            | 8                    |                |                       | Regular         | Manual Read         | 00       |
|      | Jul   | 7/23/21      | 1332             | 1341            | 9                    |                |                       | Regular         | Manual Read         | 00       |
|      | Jun   | 6/23/21      | 1321             | 1332            | 11                   |                |                       | Regular         | Manual Read         | 00       |
|      | May   | 5/23/21      | 1315             | 1321            | 6                    |                |                       | Regular         | Manual Read         | 00       |

**Andrew & Michelle Van Winkle**

104 Kristy Dr. Rollingwood, TX, 78746

██████████ | andrew@braidx.com

Rollingwood City Council

February 19, 2025

Dear Council Members.

On Feb 6, we submitted a Water Leak Adjustment Request to Veronica Hernandez for > \$16,000. Because of the dollar amount, our request might require support of City Council. Therefore, this letter presents the merits of our request.

In November and December 2024, City of Rollingwood's utility contractors ran new water line through our street and into our yard up to our meter. Our main water line exits the meter and runs through that segment of yard trenched by RW contractors. As identified by Johnny Coronado on 01/20/2025, our line was gauged by some tool in the section of yard that was trenched by RW's contractors. The pink flag in the included photos show the location where our pipe was damaged. Notably, that pink flag is within the path trenched by RW's contractors.

We (Van Winkles) and our neighbors (Harringtons) who share that water meter box certify that we did not nor did any contractor of ours dig or otherwise work at that location in December when our line was damaged.

We contend that RW's contractor damaged the line and caused the leak. Therefore, we requested full relief of excess water fees (~\$16k), plus \$225 we paid to repair the line, plus adjustment for winter averaging.

**Request: Please ...**

- Visit with Johnny Coronado to validate the location and nature of the damaged pipe.
- Evaluate this information and support our request for full relief and reimbursement.
- Advise us on how we can best advocate for ourselves on this issue.

**Attachments**

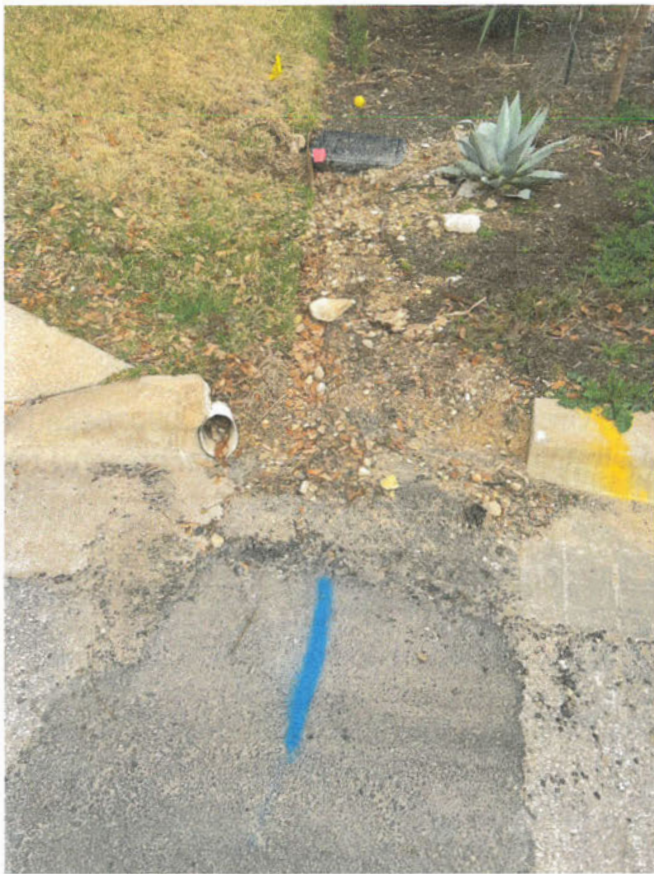
- 3 photographs.
- Water Leak Adjustment Request submitted via email on February 6, 2025.
  - o Supporting details in the body of the email to Veronica Hernandez on Feb 6, 2025.

Sincerely,



Andrew & Michelle Van Winkle





## SERVICE ORDER

JOB DATE: 1/17/2025 8:45 AM  
JOB CODE: LEAK -LEAK  
GROUP: CS  
STAFF: IZZY

SERVICE ORDER #: 002669  
JOB ACTION: METER INFO  
ISSUED BY: aaahw.vherna  
REQUESTED BY: VANWINKLE, MICHELLE

LOCATION: 104 KRISTY DR

ACCT NO#: [REDACTED] VANWINKLE, MICHELLE

*Completed  
1/22/25  
VA*

| SERVICE            | ACTION | NEW<br>STATE | CURRENT<br>METER #           | LAST READ | READING    | NEW<br>METER # | SET<br>READING |
|--------------------|--------|--------------|------------------------------|-----------|------------|----------------|----------------|
| WATER<br>SERIAL #: | INFO   | N/A          | 241065569<br>METER LOCATION: | 244       | <u>836</u> |                |                |

ORDER NOTES: HIGH WATER USAGE. PLEASE CONFIRM ON HIGH CONSTANT WATER USAGE. I HAVE TRIED COMMUNICATING WITH THE RESIDENT AND THEY ARE NOT RESPONDING. NOT SURE IF THEY ARE OUT OF TOWN.

COMPLETION NOTES: I was able to locate the water leak, and  
notified the resident since the break was  
on the customer side.  
I left the curbside off at the  
resident's request.

SUPERVISOR NOTES:

DISPATCHED TO: Johnny DATE: 01/20/25 TIME: 1:34 pm

COMPLETION DATE: 01/20/25

WORKED BY: Johnny

APPROVED BY: \_\_\_\_\_



# SERVICE ORDER

JOB DATE: 1/17/2025 9:14 AM  
 JOB CODE: LEAK -LEAK  
 GROUP: CS  
 STAFF: IZZY

SERVICE ORDER #: 002669  
 JOB ACTION: METER INFO  
 ISSUED BY: aaahw.vherna  
 REQUESTED BY: VANWINKLE, MICHELLE

LOCATION: 104 KRISTY DR

ACCT NO#: [REDACTED] VANWINKLE, MICHELLE

| SERVICE         | ACTION | NEW STATE | CURRENT METER # | LAST READ | READING | NEW METER # | SET READING |
|-----------------|--------|-----------|-----------------|-----------|---------|-------------|-------------|
| WATER SERIAL #: | INFO   | N/A       | 241065569       | 837       |         |             |             |
|                 |        |           | METER LOCATION: |           |         |             |             |

ORDER NOTES: HIGH WATER USAGE. PLEASE CONFIRM ON HIGH CONSTANT WATER USAGE. I HAVE TRIED COMMUNICATING WITH THE RESDIENT AND THEY ARE NOT RESPONDING. NOT SURE IF THEY ARE OUT OF TOWN.

COMPLETION NOTES: JOHNNY 01.20.25 1:34 READ 836  
 I WAS ABLE TO LOCATE THE WATER LEAKAND NOTICED THE RESIDENT SINCE THE BREAK WAS ON THE CUSTOMER SIDE. I LEFT THE CURBSTOP OFF AT THE RESIDENTS REQUEST.

SUPERVISOR NOTES:

*Per Johnny*  
*both meters under water -*  
*water line was punctured with a sign.*

DISPATCHED TO: \_\_\_\_\_ DATE: \_\_\_\_\_ TIME: \_\_\_\_\_

COMPLETION DATE: \_\_\_\_\_

WORKED BY: \_\_\_\_\_

APPROVED BY: \_\_\_\_\_



⑤

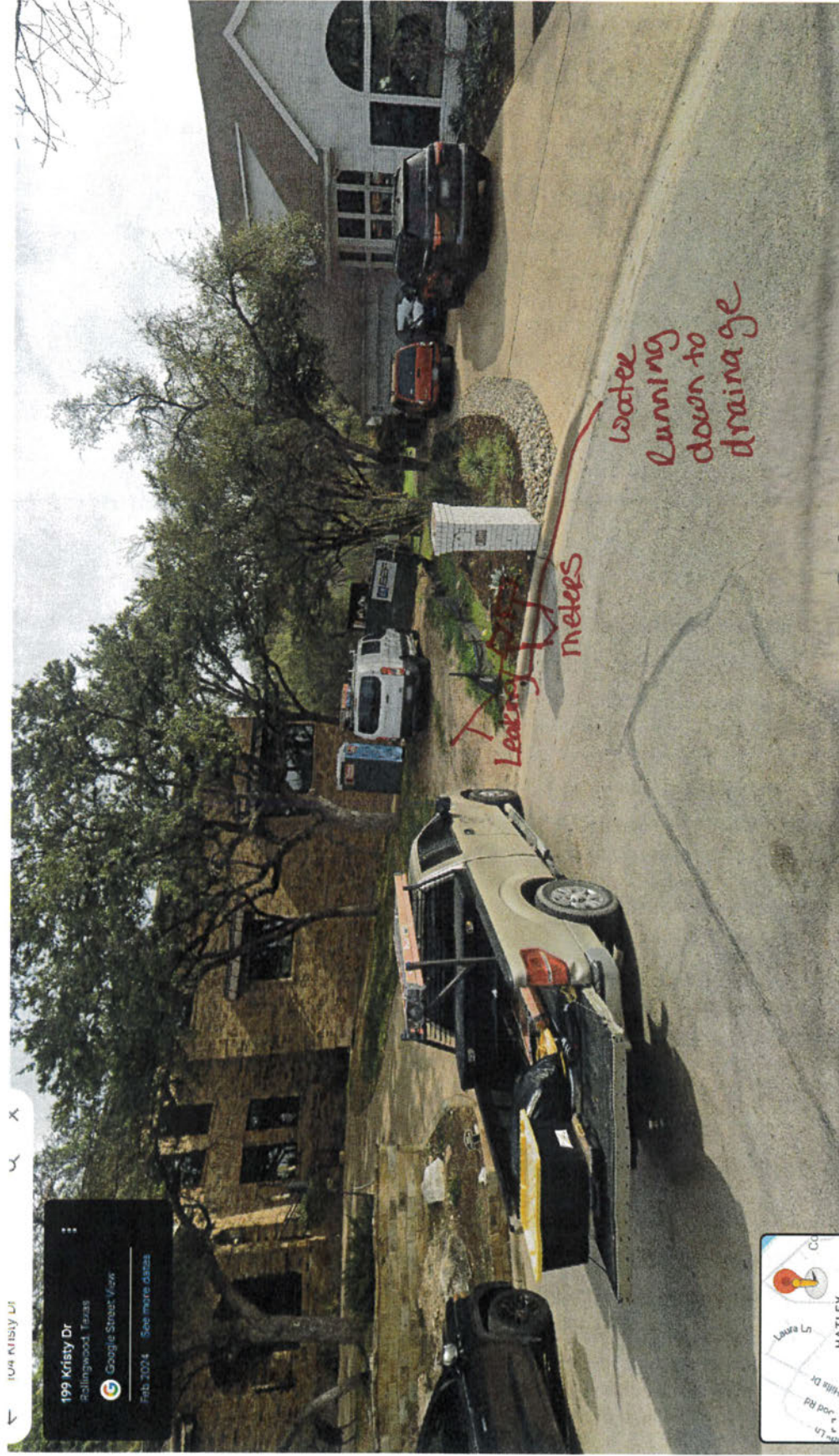


6



Sent from my iPhone





per Johnny: there was a lot of water running





③



A





## Veronica Hernandez

---

**From:** Veronica Hernandez  
**Sent:** Wednesday, February 19, 2025 11:19 AM  
**To:** Veronica Hernandez  
**Subject:** 104 Kristi

①





2





## Makayla Rodriguez

---

**From:** Ryan Gaddy <[ryan@ao-tx.com](mailto:ryan@ao-tx.com)>  
**Sent:** Wednesday, February 19, 2025 5:12 PM  
**To:** Makayla Rodriguez; Ismael Parra  
**Subject:** Rollingwood - Kristy Work

Hello,

Kristy construction schedule was as follows:

Water Install Pipe: 9/23-24 to 10/4/25 (Hydro Test)

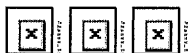
Tie-In : 11/19/24

Black Base : 11/26/24 – 11/27/24



**Ryan Gaddy**  
Project Manager, AO Services

[512-592-8047](tel:512-592-8047) | [ao-tx.com](http://ao-tx.com) | [ryan@ao-tx.com](mailto:ryan@ao-tx.com)  
[25565 Ronald Reagan Blvd. Georgetown, TX 78633](#)



|                |                        |                 |
|----------------|------------------------|-----------------|
| ACCOUNT NUMBER | CURRENT SERVICE PERIOD | BILLING DATE    |
| ██████████     | 5/23/2024 - 6/23/2024  | 7/09/2024       |
| LAST PAYMENT   | DATE/AMOUNT            | SERVICE ADDRESS |
| 0/00/0000      | 0.00                   | 104 KRISTY DR   |



| METER #    | CURRENT | PREVIOUS | USAGE  | SERVICE DESCRIPTION | AMOUNT |
|------------|---------|----------|--------|---------------------|--------|
| ██████████ | 1595    | 1570     | 6/22 0 |                     |        |
|            | 0       | 0        | 25     | WATER RESIDENTIAL   | 189.00 |
|            |         |          |        | SEWER RESIDENTIAL   | 31.24  |
|            |         |          |        | WTR BAS 1 "         | 30.00  |
|            |         |          |        | SEWER RES BASE      | 13.07  |

RESIDENTIAL: IT'S WINTER AVERAGING TIME AGAIN!  
FOR MORE INFO: <https://bit.ly/49AKny1>



MICHELLE VANWINKLE  
104 KRISTY DR  
ROLLINGWOOD TX 78746

DUE DATE: 7/23/2024

TOTAL DUE: 133.32  
AMOUNT DUE AFTER  
07/26/2024 139.98



City of Rollingwood  
403 Nixon Drive  
Rollingwood TX 78746



SERVICE ADDRESS:  
104 KRISTY DR

ACCOUNT NUMBER: ██████████

MICHELLE VANWINKLE  
104 KRISTY DR  
ROLLINGWOOD TX 78746

DUE DATE: 7/23/2024

TOTAL DUE: 133.32  
AMOUNT DUE AFTER  
07/26/2024 139.98

| ACCOUNT NUMBER | CURRENT SERVICE PERIOD | BILLING DATE    |
|----------------|------------------------|-----------------|
| [REDACTED]     | 6/23/2024 - 7/23/2024  | 8/07/2024       |
| LAST PAYMENT   | DATE/AMOUNT            | SERVICE ADDRESS |
| 0/00/0000      | 0.00                   | 104 KRISTY DR   |



| METER #           | CURRENT | PREVIOUS | USAGE | SERVICE DESCRIPTION | AMOUNT   |
|-------------------|---------|----------|-------|---------------------|----------|
| [REDACTED]        | 87      | 0        | 87    | WATER RESIDENTIAL   | 1,690.00 |
|                   |         |          |       | SEWER RESIDENTIAL   | 31.24    |
|                   |         |          |       | WTR BAS 1 "         | 30.00    |
|                   |         |          |       | SEWER RES BASE      | 13.07    |
| PAST DUE AMOUNT:  |         |          |       |                     | 139.98   |
| PROJECTED PENALTY |         |          |       |                     | 6.66     |

RESIDENTIAL: IT'S WINTER AVERAGING TIME AGAIN!  
 FOR MORE INFO: <https://bit.ly/49AKnYl>



MICHELLE VANWINKLE  
 104 KRISTY DR  
 ROLLINGWOOD TX 78746

DUE DATE: 8/23/2024

TOTAL DUE: 1,904.29  
 AMOUNT DUE AFTER  
 08/28/2024 1,992.51



City of Rollingwood  
 403 Nixon Drive  
 Rollingwood TX 78746



SERVICE ADDRESS:  
 104 KRISTY DR

ACCOUNT NUMBER: [REDACTED]

MICHELLE VANWINKLE  
 104 KRISTY DR  
 ROLLINGWOOD TX 78746

DUE DATE: 8/23/2024

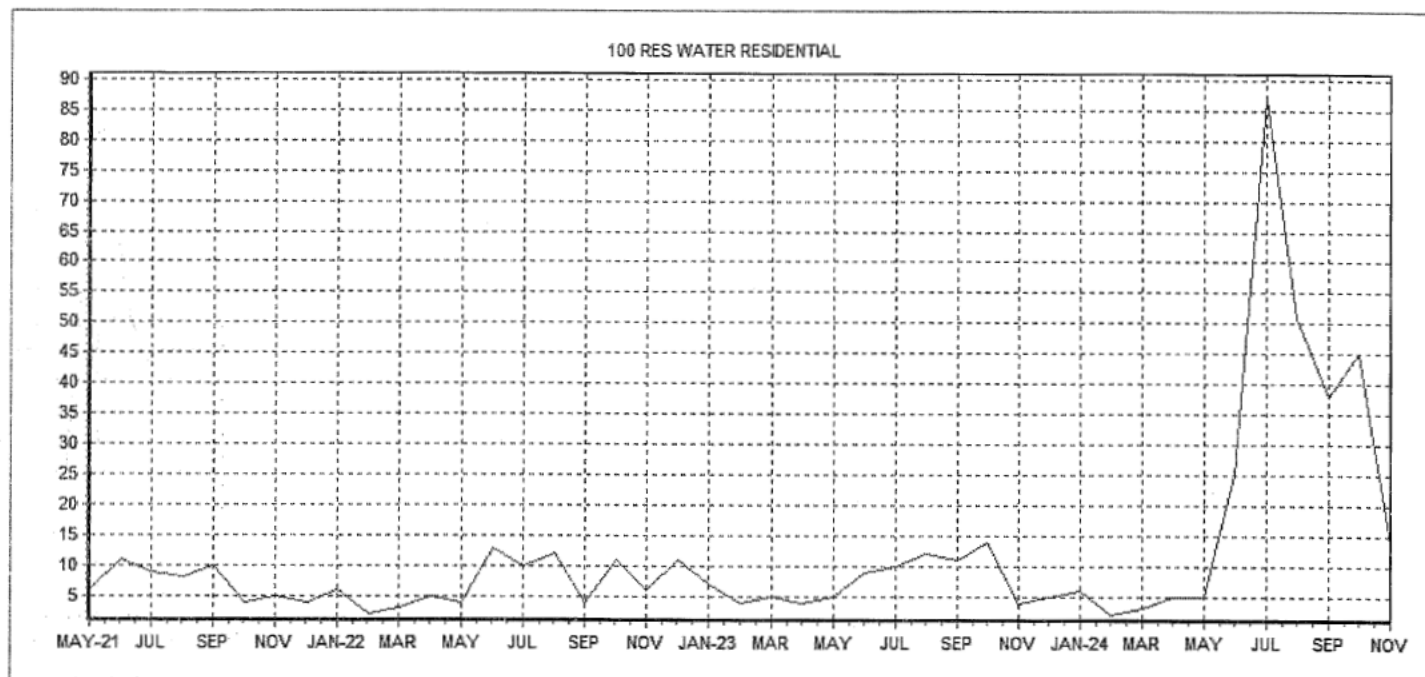
TOTAL DUE: 1,904.29  
 AMOUNT DUE AFTER  
 08/28/2024 1,992.51

Account  
Name

MICHELLE VANWINKLE

Service Address

104 KRISTY DR



| YEAR | MONTH | READ DATE | PREVIOUS READ | CURRENT READ | TOTAL CONSUMPTION | DEMAND READ | DEMAND CONSUMPTION | READING FLAG | READING SOURCE      | OCCUPANT |
|------|-------|-----------|---------------|--------------|-------------------|-------------|--------------------|--------------|---------------------|----------|
| 2024 | Nov   | 11/23/24  | 221           | 235          | 14                |             |                    | Regular      | Hand Held           | 00       |
|      | Oct   | 10/23/24  | 176           | 221          | 45                |             |                    | Regular      | Hand Held           | 00       |
|      | Sep   | 9/23/24   | 138           | 176          | 38                |             |                    | Regular      | Hand Held           | 00       |
|      | Aug   | 8/23/24   | 87            | 138          | 51                |             |                    | Regular      | Hand Held           | 00       |
|      | Jul   | 7/23/24   | 0             | 87           | 87                |             |                    | Regular      | Hand Held           | 00       |
|      | Jun   | 6/23/24   | 0             | 0            | 25                |             |                    | Regular      | Manual Read         | 00       |
|      | May   | 5/23/24   | 1565          | 1570         | 5                 |             |                    | Regular      | Meter Reading Input | 00       |
|      | Apr   | 4/23/24   | 1560          | 1565         | 5                 |             |                    | Regular      | Meter Reading Input | 00       |
|      | Mar   | 3/23/24   | 1557          | 1560         | 3                 |             |                    | Regular      | Meter Reading Input | 00       |
|      | Feb   | 2/23/24   | 1555          | 1557         | 2                 |             |                    | Regular      | Meter Reading Input | 00       |
|      | Jan   | 1/23/24   | 1549          | 1555         | 6                 |             |                    | Regular      | Meter Reading Input | 00       |
| 2023 | Dec   | 12/23/23  | 1544          | 1549         | 5                 |             |                    | Regular      | Meter Reading Input | 00       |
|      | Nov   | 11/23/23  | 1540          | 1544         | 4                 |             |                    | Regular      | Manual Read         | 00       |
|      | Oct   | 10/23/23  | 1526          | 1540         | 14                |             |                    | Regular      | Meter Reading Input | 00       |
|      | Sep   | 9/23/23   | 1515          | 1526         | 11                |             |                    | Regular      | Meter Reading Input | 00       |
|      | Aug   | 8/23/23   | 1503          | 1515         | 12                |             |                    | Regular      | Meter Reading Input | 00       |
|      | Jul   | 7/23/23   | 1493          | 1503         | 10                |             |                    | Regular      | Meter Reading Input | 00       |
|      | Jun   | 6/23/23   | 1484          | 1493         | 9                 |             |                    | Regular      | Meter Reading Input | 00       |
|      | May   | 5/23/23   | 1479          | 1484         | 5                 |             |                    | Regular      | Meter Reading Input | 00       |
|      | Apr   | 4/23/23   | 1475          | 1479         | 4                 |             |                    | Regular      | Meter Reading Input | 00       |
|      | Mar   | 3/23/23   | 1470          | 1475         | 5                 |             |                    | Regular      | Meter Reading Input | 00       |
|      | Feb   | 2/23/23   | 1466          | 1470         | 4                 |             |                    | Regular      | Meter Reading Input | 00       |
|      | Jan   | 1/23/23   | 1459          | 1466         | 7                 |             |                    | Regular      | Meter Reading Input | 00       |
| 2022 | Dec   | 12/23/22  | 1448          | 1459         | 11                |             |                    | Regular      | Meter Reading Input | 00       |
|      | Nov   | 11/23/22  | 1442          | 1448         | 6                 |             |                    | Regular      | Meter Reading Input | 00       |
|      | Oct   | 10/23/22  | 1431          | 1442         | 11                |             |                    | Regular      | Meter Reading Input | 00       |
|      | Sep   | 9/23/22   | 1427          | 1431         | 4                 |             |                    | Regular      | Meter Reading Input | 00       |
|      | Aug   | 8/23/22   | 1415          | 1427         | 12                |             |                    | Regular      | Meter Reading Input | 00       |
|      | Jul   | 7/23/22   | 1405          | 1415         | 10                |             |                    | Regular      | Meter Reading Input | 00       |
|      | Jun   | 6/23/22   | 1392          | 1405         | 13                |             |                    | Regular      | Meter Reading Input | 00       |
|      | May   | 5/23/22   | 1388          | 1392         | 4                 |             |                    | Regular      | Meter Reading Input | 00       |

## Veronica Hernandez

---

**From:** Andrew Van Winkle <avw@braidx.com>  
**Sent:** Monday, January 20, 2025 10:17 AM  
**To:** Veronica Hernandez  
**Subject:** Re: Water leak adjustment request, 104 Kristi Drive Rollingwood, TX  
**Attachments:** Irrigation work Invoice aqualed martin torres Andrew Van Winkle 10.11.24.pdf; rollingwood water leak\_adjustment\_request\_form\_f\_4.13.23.pdf; 104 kristi dr (van winkle) usage report fr municipalonlinepayments.pdf

Hi, Veronica.

1.) water leak adjustment report.

I think you might have sent that email to the wrong person. You sent usage reports you sent for dates in December 2024 and January 2025. My adjustment request was for a leak that was repaired in October 2024. Therefore, usage reports of days in December and January are not relevant to my request. For easy reference, I attached the following to this email.

- water leak adjustment request form (nothing new here. This is the same form I sent on Dec 9, 2024.)
- invoice showing leak repair (again ... nothing new here. This is the same form I sent on Dec 9, 2024.)
- usage report from rollingwoodtx.municipalpaymentsonline.com

2.) EyeOneWater

eyeonewater shows that we are using ~ 1,100+ gallons of water every hour of every day. that is not correct. I need help addressing this.

Cheers,  
Andrew Van Winkle  
Founder  
[Braidco](#)  
[www.braidco.net](http://www.braidco.net)

[Braidway Prime delivers richer data, more powerful AI, and greater AI safety than is possible by other means.](#)

---

**From:** Veronica Hernandez <vhernandez@rollingwoodtx.gov>  
**Date:** Wednesday, January 15, 2025 at 10:48  
**To:** Andrew Van Winkle <avw@braidx.com>  
**Subject:** RE: Water leak adjustment request, 104 Kristi Drive Rollingwood, TX

Hello Mr. Van Winkle,

I hope this message finds you well.

I am reviewing the leak adjustment you submitted. I checked EyeOnWater, and it still indicates constant water usage. I have attached the charts from EyeOnWater for your reference. I noticed you are registered for EyeOnWater, and you can view your constant water usage. Currently, we are not able to approve the leak adjustment.



I would like to add that the Council and Utility Commission is considering changing the adjustment period from three months to one month, as residents can now detect leaks sooner through EyeOnWater.

Thank you for your attention to this matter.

Best regards,

Veronica Hernandez  
Utility Billing Manager  
City of Rollingwood  
(512) 327-1838  
[www.rollingwoodtx.gov](http://www.rollingwoodtx.gov)

**With gratitude,**  
*Veronica Hernandez*  
**Utility Billing Manager**  
**City of Rollingwood**  
**(512) 327-1838**  
**[www.rollingwoodtx.gov](http://www.rollingwoodtx.gov)**

---

**From:** Andrew Van Winkle <[avw@braidx.com](mailto:avw@braidx.com)>  
**Sent:** Monday, December 9, 2024 12:15 PM  
**To:** Veronica Hernandez <[vhernandez@rollingwoodtx.gov](mailto:vhernandez@rollingwoodtx.gov)>  
**Cc:** Michelle Van Winkle <[mvw@braidx.com](mailto:mvw@braidx.com)>  
**Subject:** Water leak adjustment request, 104 Kristi Drive Rollingwood, TX

Hi, Veronica. Thanks for your help via phone. Attached, please find the adjustment request form and the repair bill.

Please let me know if I have submitted all materials you need to assess the request. And, if possible, please let me know when to expect responses to the request.

Cheers,  
Andrew Van Winkle  
Founder  
[Braidco](http://Braidco)  
[www.braidco.net](http://www.braidco.net)

[Braidway Prime delivers richer data, more powerful AI, and greater AI safety than is possible by other means.](#)

Veronica Hernandez

Last

3

**From:** Veronica Hernandez  
**Sent:** Tuesday, January 28, 2025 4:00 PM  
**To:** avw@braidx.com  
**Subject:** 104 KRISTY DR / Leak Adjustment Average Request form  
**Attachments:** Leak Adjustment Avg Request Form (F).pdf  
**Importance:** High

Hello, Mr. Vanwiinkle,

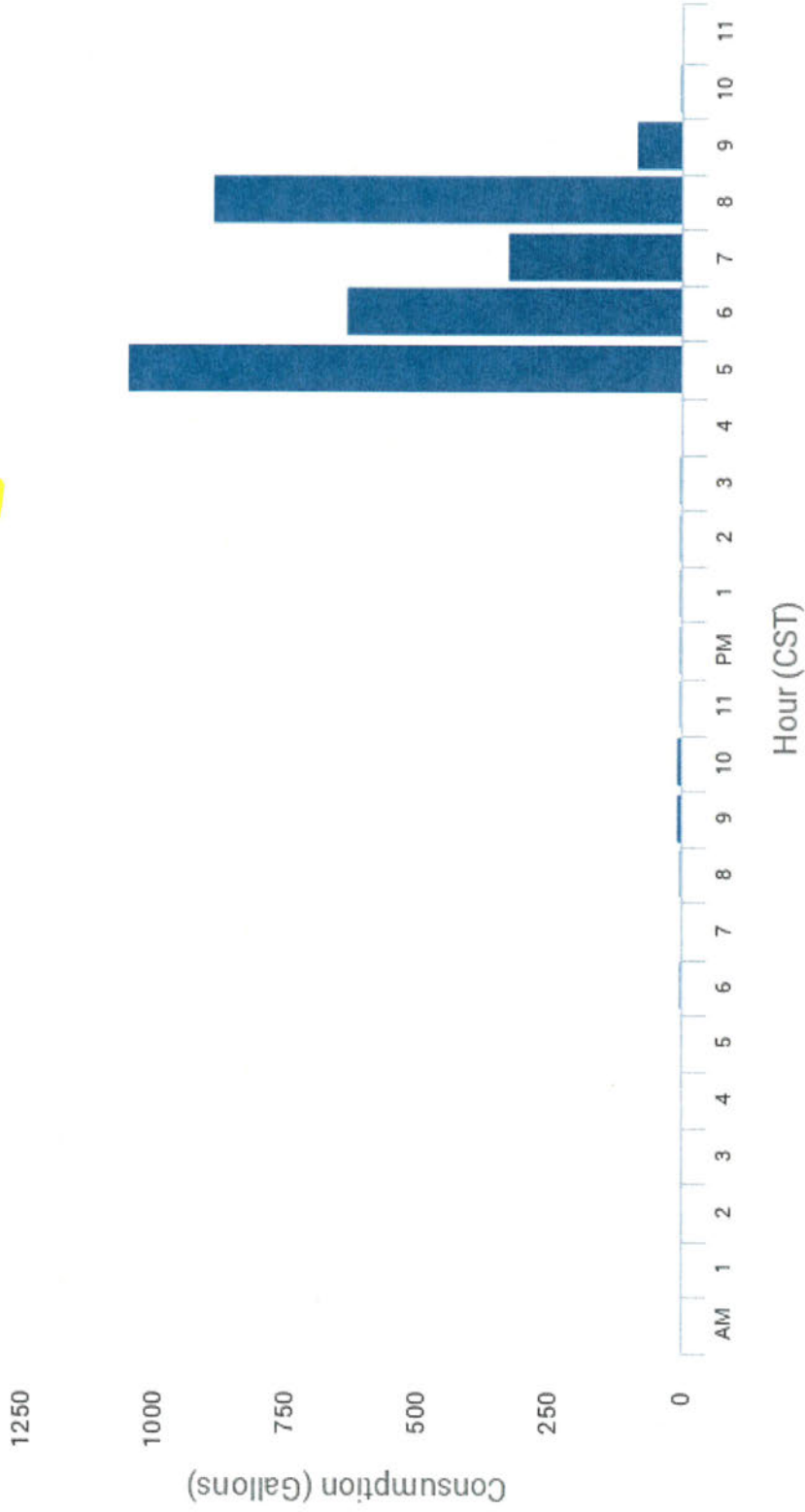
I have attached a copy of the leak adjustment average request form for your review. It appears that the leak has been successfully repaired. Please submit the completed form along with any invoices, receipts, or work orders related to the leak repair.

Thank you for your attention to this matter.

With gratitude,  
*Veronica Hernandez*  
**Utility Billing Manager**  
**City of Rollingwood**  
**(512) 327-1838**  
**[www.rollingwoodtx.gov](http://www.rollingwoodtx.gov)**

3,076 Gallons

Sunday, November 10, 2024

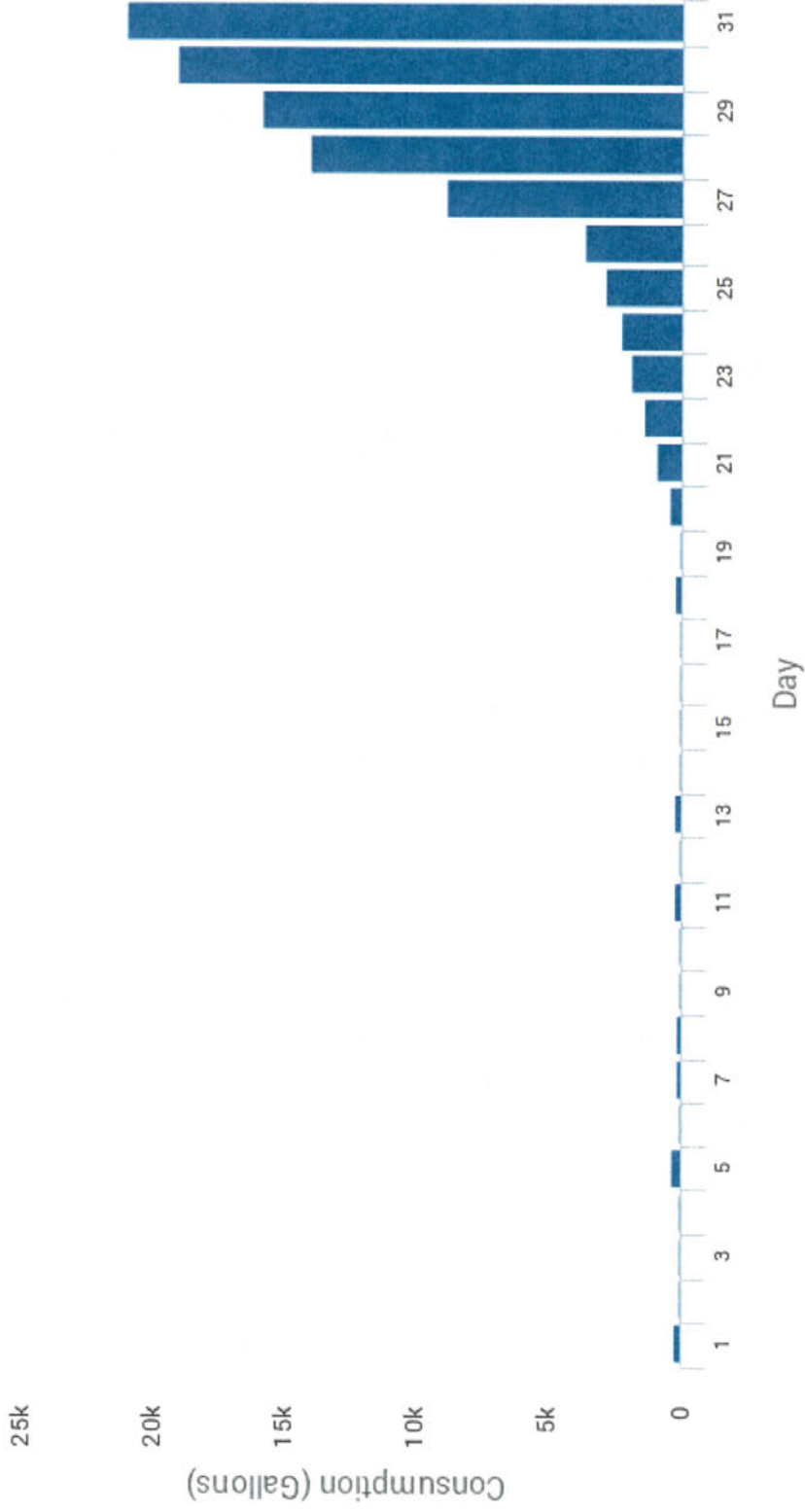


● MICHELLE VANWINKLE



96,636 Gallons

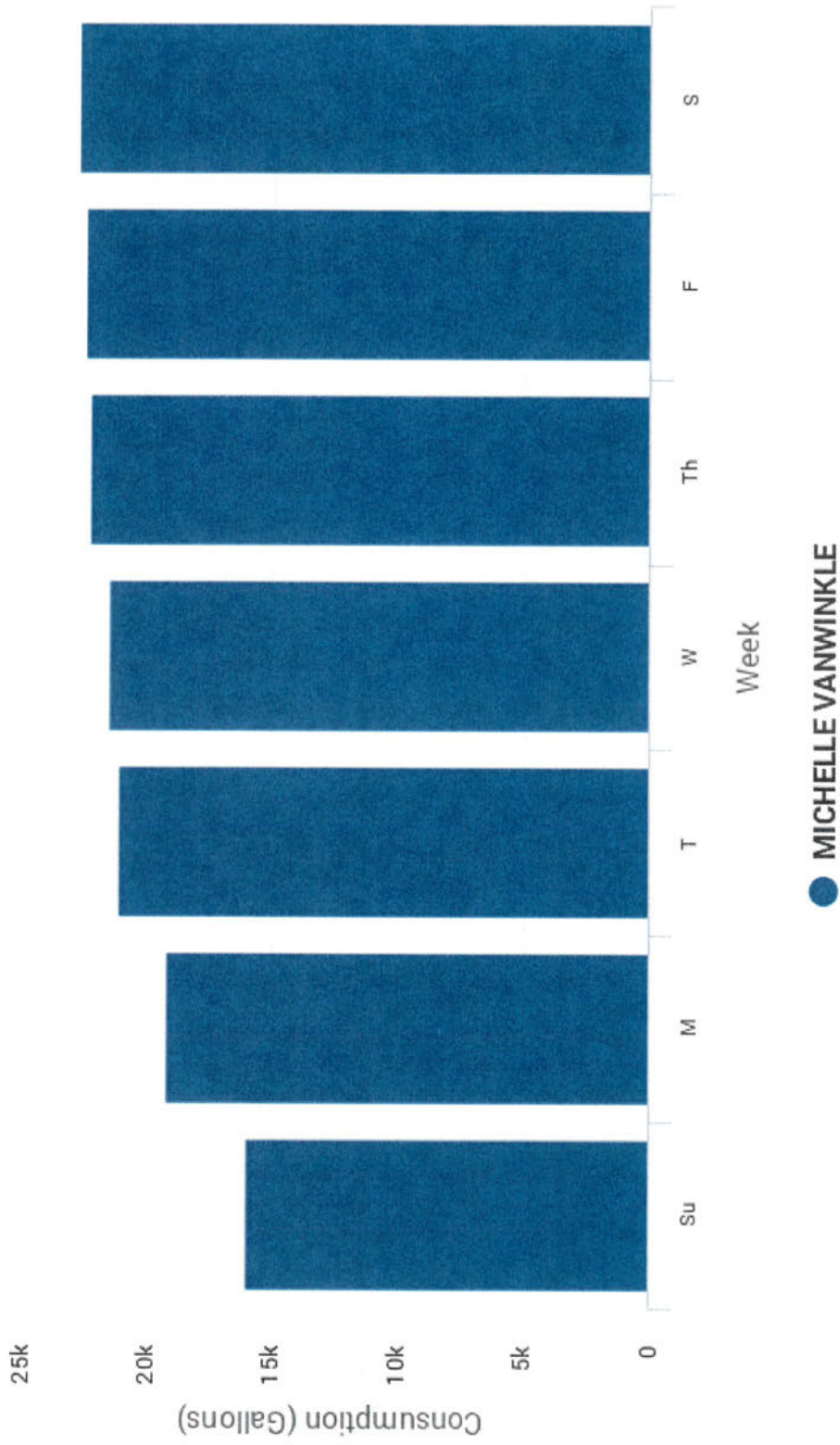
Daily for December 2024



● MICHELLE VANWINKLE

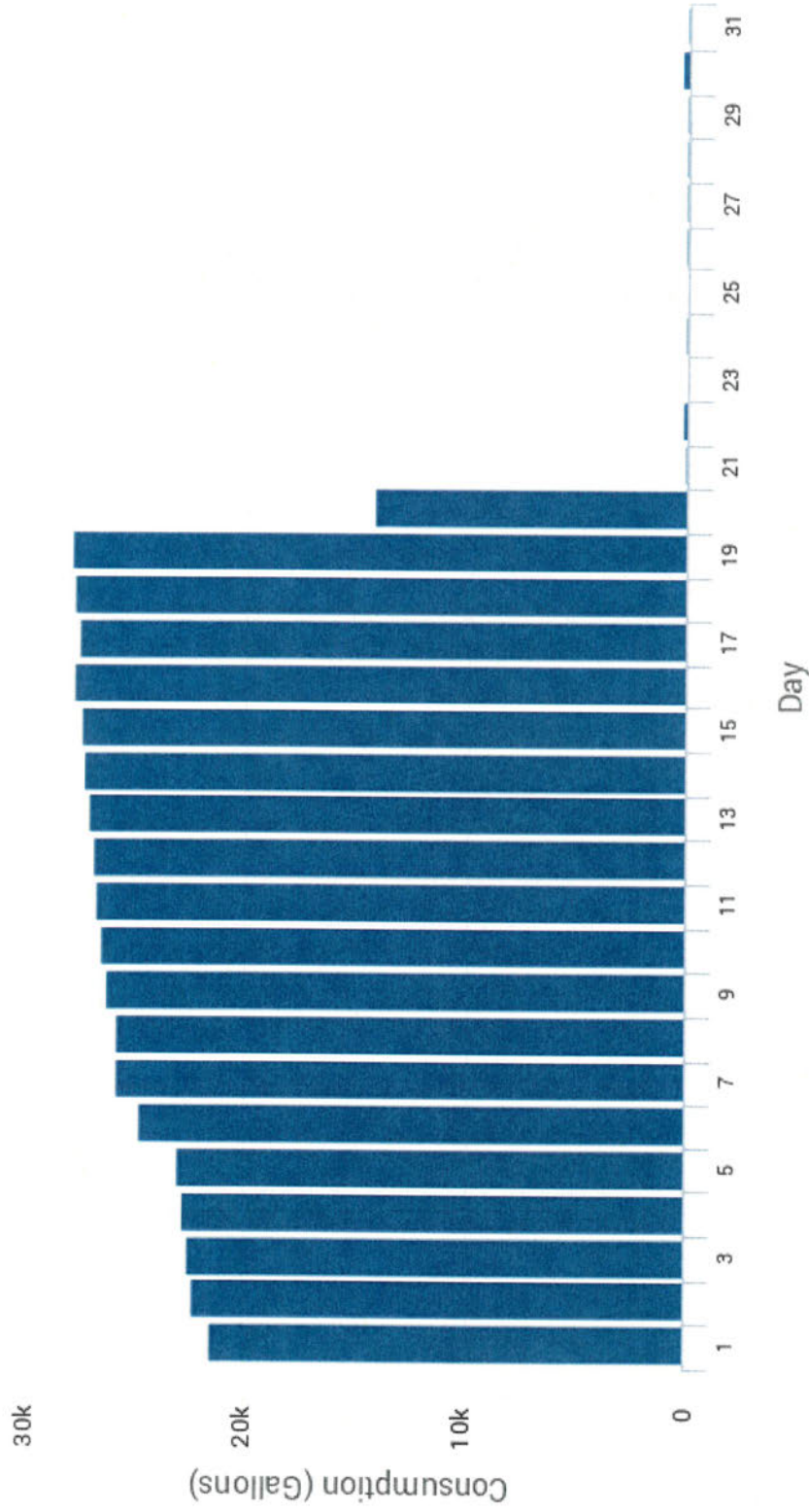
145,815 Gallons

Weekly beginning Sunday, December 29, 2024



505,252 Gallons

Daily for January 2025



● MICHELLE VANWINKLE



## Veronica Hernandez

---

**From:** Andrew Van Winkle <avw@braidx.com>  
**Sent:** Thursday, February 6, 2025 6:01 PM  
**To:** Veronica Hernandez  
**Cc:** Michelle Van Winkle  
**Subject:** FW: 104 KRISTY DR / Leak Adjustment Average Request form  
**Attachments:** van winkle 20250206 RW Water Leak Adjustment Req.pdf; Matt Bond water main repair 20250120 INV0373.pdf

Hi, Veronica.

Thanks for your help with this. Leak Adjustment Form and repair invoice are attached.

As I noted in the attached form, please use the body of this email for the details and merit of our request. As you will see, this detail does not fit into the form.

We contend that City of RW gauged our main water line immediately adjacent our water meter and that this caused a leak. We are requesting relief in water fees charged to us by City of RW and repair fees as follows.

**Leak period:** 32 days (12/20/2024 – 01/20/2025).

Leak dates determine by flow on eyeonwater.com.

My contractor fixed the leak on 01/20/2025. Repair Fees: \$225.

**Daily average use for the 30 days surrounding the leak dates = 136.7.**

This is what I suggest we use as our estimated 'real water usage' per day for the 32 days ((12/20/2024 – 01/20/2025) if our line had not been gauged.

Estimated total "real water use" = 32 days x 136.7 per day = 4,374.4

Gallons billed during "Leak Period": 597,361.2

Gallon billed due to leak caused by City of RW = 592,986.80

**Relief requested, please:**

1. Water fees associated with 592,986.80 gallons billed during 'Leak Period'  
NOTE: I can't state this as USD bc I do not have a rate schedule to convert gallons to USD.
2. Repair fees: \$225
3. Please update our account so that the correct values are used for 'winter averaging.'

**Additional Comments**

As identified by Johnny Coronado on Jan 20, 2025, a tool or similar object gauged our main water line immediately adjacent to our meter. I have the damaged pipe segment available for inspection.

City of RW (or its contractors) was working at the location of this leak on many days in October, November, and December, 2024. We contend that City RW (or its contractors) damaged our water line during that work. We expect that you can confirm that City RW (or its contractors) was performing work at this location of the leak on or about the date the leak started. Also, since you can see in the eye on water data that the leak flow gradually increased, please recognize that this implies that damage to the line might have preceded the exact date (12/20/2024) when water broke through the line.

We certify that we (including any contractor or other party associated with us) was not in the location of the damaged pipe at any time in November or December.

Cheers,  
Andrew Van Winkle  
Founder  
Braidco  
[www.braidco.net](http://www.braidco.net)

Braidway Prime delivers richer data, more powerful AI, and greater AI safety than is possible by other means.

---

**From:** Veronica Hernandez <vhernandez@rollingwoodtx.gov>  
**Date:** Tuesday, January 28, 2025 at 15:59  
**To:** Andrew Van Winkle <avw@braidx.com>  
**Subject:** 104 KRISTY DR / Leak Adjustment Average Request form

Hello, Mr. Vanwiinkle,

I have attached a copy of the leak adjustment average request form for your review. It appears that the leak has been successfully repaired. Please submit the completed form along with any invoices, receipts, or work orders related to the leak repair.

Thank you for your attention to this matter.

With gratitude,  
*Verónica Hernandez*  
**Utility Billing Manager**  
**City of Rollingwood**  
**(512) 327-1838**  
**[www.rollingwoodtx.gov](http://www.rollingwoodtx.gov)**

7,305 gallons

Daily for November 2024

