



OPERATOR'S REPORT

City of Rollingwood



December 17, 2025



MEMORANDUM

To: City Administrator, City of Rollingwood
From: Ben Ingallina, Crossroads Utility Services LLC
Subject: Monthly Report
Date: 12/10/2025

Previous Directives

- *No directives*

Current Operations Report

- I. **Utility Operations Report**
 - A. **Billing Report/ Water Accountability** – Please see enclosed water operations report
 - B. **Water System Operations and Maintenance** –
 - a. No items to report
 - C. **Wastewater Collection System Operations and Maintenance** – No items to report
 - D. **Lift Station Maintenance** – *See enclosed report*
- II. **Customer Service Issues** – No reported issues
- III. **Emergency Response Items** – No new items
- IV. **Drought Contingency Plan / Watering Restrictions**
 - a. Lake Travis Level –668.19 Current Storage 890,452 acre-feet (79.5%full) -0.6% down from last month.
 - b. The City of Austin returned to Conservation Stage Drought Water Use Restrictions (Stage1) watering restrictions – (Started September 2nd 2025) [Find Your Watering Day | AustinTexas.gov](#)

Current Water Restrictions

Austin residents can protect their lakes, the environment, and their future water supply by watering only one day a week. Join your neighbors in helping your community and wallet by adhering to the mandatory watering days and times.

By watering only one day a week with a typical automatic irrigation system rather than two to three times a week, a household could save 7,000 to 14,000 gallons a month. That could be a savings of up to \$150 a month, depending on how much additional water is used by a household.

As of September 2, 2025, the City of Austin returned to Conservation Stage Drought Water Use Restrictions.

- **Residential**
 - Hose-end Sprinklers & Drip Irrigation - two days per week - midnight to 10 a.m. or 7 p.m. to midnight.
 - Even addresses – Thursday and Sunday
 - Odd addresses – Wednesday and Saturday
 - Automatic & Manual Irrigation Systems - one day per week - midnight to 10 a.m. or 7 p.m. to midnight.
 - Even addresses - Thursday
 - Odd addresses - Wednesday
- **Commercial / Multi-family**
 - Drip Irrigation - two days per week - midnight to 10 a.m. and/or 7 p.m. to midnight
 - All Addresses- Tuesday and Friday
 - Automatic & Manual Irrigation Systems - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
 - Even addresses - Tuesday
 - Odd addresses - Friday
- **Public Schools / HOAs / Golf Course Fairways**
 - Hose-end Sprinklers & Drip Irrigation - two days per week - midnight to 10 a.m. and/or 7 p.m. to midnight
 - All addresses – Monday and Thursday
 - Automatic & Manual Irrigation Systems - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
 - All addresses – Monday
- [Wasting water](#) is prohibited.
- Home car washing must be done with positive shutoff valve.
- Charity car washes can be held at commercial car washes.
- Fountains must recirculate water.
- Restaurants may not serve water unless requested by a customer.
- Patio misters at commercial properties (including restaurants and bars) may only operate between 4 p.m. and midnight.

- [Commercial power/pressure washing equipment](#) must meet efficiency requirements.
- Golf courses using potable water can only irrigate fairways on their watering day; tees and greens can be watered every other day if Austin Water is notified.
- Irrigation of golf course fairways allowed between midnight and 5:00 a.m. or between 7:00 p.m. and midnight on designated outdoor water-use days only
- Irrigation of golf course greens or tees allowed every other day with notice to and approval by Austin Water only



MEMORANDUM

To: City of Rollingwood
From: Ben Ingallina, Crossroads Utility Services LLC
Subject: Lift Station Report Detail
Date: 12/10/2025

Lift Station 1 – Dellana Ln.

- No issues.

Lift Station 2 – Hatley Dr.

- No issues.

Lift Station 3 – Almarion Way

- Pump 1 has been pulled for work. Pump 2 is working. No other issues.

Lift Station 4- Rockway Cv.

- No issues.

Lift Station 5 – Vale Dr.

- No issues.

Lift Station 6 – Pleasant Cv.

- No issues.

Lift Station 7 – Nixon Dr.

- No issues.

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY
Water Utilities Division

Monthly Operational Report For Public Water Systems Purchasing Treated Water From Another System
Which Uses Surface Water Sources or Groundwater Sources Under The Influence of Surface Water

PUBLIC WATER SYSTEM NAME: **City of Rollingwood**

System I.D. #: 2270016

Month: **November 2025**

Submitted by:

Date:

No. of Connections: **537**

License #:

Grade:

TREATED WATER PURCHASED FROM A WHOLESALE SUPPLIER				
Date	Quantity (mgd)	Date	Quantity (mgd)	Monthly Summary (mgd)
1	0.360	16	0.348	Total
2	0.361	17	0.340	Monthly
3	0.330	18	0.373	Purchase: 10.075
4	0.406	19	0.385	
5	0.499	20	0.304	Average
6	0.488	21	0.210	Daily: 0.336
7	0.337	22	0.210	
8	0.336	23	0.211	Maximum
9	0.338	24	0.251	Daily: 0.519
10	0.359	25	0.314	
11	0.357	26	0.268	Minimum
12	0.519	27	0.269	Daily: 0.210
13	0.402	28	0.268	
14	0.349	29	0.268	
15	0.347	30	0.268	

DISTRIBUTION SYSTEM			
(DISINFECTANT RESIDUAL MONITORING)			
Minimum allowable disinfectant residual:	0.5	mg/L	Percentage of the measurements below the limit this month:
Total no. of measurements this month:	31		
No. of measurements below the limit:	0		
			0% (1A)
Percentage of the measurements below the limit last month:			0% (1B)

PUBLIC NOTIFICATION			
TREATMENT TECHNIQUE VIOLATION	Yes/No	If YES, Date when Notice was Given to the:	
		TCEQ	Customers*
More than 5.0% of the disinfectant residuals in the distribution system below acceptable levels for two consecutive months? - see (1A) and (1B)	NO		

* A sample copy of the Notice to the customers must accompany this report.

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **November 2025**

LOCATION: **Bee Cave Woods**

I.D. #: **2270016**

		METER #07914810	SIZE 6"	METER #18713312	SIZE 3"	TOTAL FLOW	TOTAL GAL PURCHASED	CHLORINE RESIDUAL
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL	MG	mg/L
Sat	1	236863	256.0	53481	104.0	360.0	0.360	2.3
Sun	2	237119	256.0	53585	105.0	361.0	0.361	2.5
Mon	3	237375	330.0	53690	0.0	330.0	0.330	2.0
Tue	4	237705	346.0	53690	60.0	406.0	0.406	2.1
Wed	5	238051	423.0	53750	76.0	499.0	0.499	2.2
Thu	6	238474	405.0	53826	83.0	488.0	0.488	2.2
Fri	7	238879	266.0	53909	71.0	337.0	0.337	2.1
Sat	8	239145	265.0	53980	71.0	336.0	0.336	2.0
Sun	9	239410	266.0	54051	72.0	338.0	0.338	2.2
Mon	10	239676	285.0	54123	74.0	359.0	0.359	2.0
Tue	11	239961	341.0	54197	16.0	357.0	0.357	2.1
Wed	12	240302	383.0	54213	136.0	519.0	0.519	2.1
Thu	13	240685	323.0	54349	79.0	402.0	0.402	2.3
Fri	14	241008	275.0	54428	74.0	349.0	0.349	2.1
Sat	15	241283	274.0	54502	73.0	347.0	0.347	2.2
Sun	16	241557	274.0	54575	74.0	348.0	0.348	2.0
Mon	17	241831	268.0	54649	72.0	340.0	0.340	2.3
Tue	18	242099	300.0	54721	73.0	373.0	0.373	2.2
Wed	19	242399	308.0	54794	77.0	385.0	0.385	2.1
Thu	20	242707	231.0	54871	73.0	304.0	0.304	2.2
Fri	21	242938	140.0	54944	70.0	210.0	0.210	2.0
Sat	22	243078	140.0	55014	70.0	210.0	0.210	2.3
Sun	23	243218	140.0	55084	71.0	211.0	0.211	2.4
Mon	24	243358	179.0	55155	72.0	251.0	0.251	2.0
Tue	25	243537	240.0	55227	74.0	314.0	0.314	2.2
Wed	26	243777	196.0	55301	72.0	268.0	0.268	2.2
Thu	27	243973	196.0	55373	73.0	269.0	0.269	2.0
Fri	28	244169	196.0	55446	72.0	268.0	0.268	2.0
Sat	29	244365	196.0	55518	72.0	268.0	0.268	2.1
Sun	30	244561	196.0	55590	72.0	268.0	0.268	2.1
Mon	1	244757		55662				
Total			7894.0		2181.0	10075.0	10.1	
Avg.			263.1		72.7	335.8	0.336	2.1
Max.			423.0		136.0	519.0	0.519	2.5
Min.			140.0		0.0	210.0	0.210	2.0

Operator: _____

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **November 2025**

LOCATION: **Hatley MM**

I.D. #: **2270016**

		METER No S/n	SIZE 6"	METER #151074A	SIZE 3"	TOTAL FLOW
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL
Sat	1	101	0.0	7568	0.0	0.0
Sun	2	101	0.0	7568	0.0	0.0
Mon	3	101	0.0	7568	0.0	0.0
Tue	4	101	0.0	7568	0.0	0.0
Wed	5	101	0.0	7568	0.0	0.0
Thu	6	101	0.0	7568	0.0	0.0
Fri	7	101	0.0	7568	0.0	0.0
Sat	8	101	0.0	7568	0.0	0.0
Sun	9	101	0.0	7568	0.0	0.0
Mon	10	101	0.0	7568	0.0	0.0
Tue	11	101	0.0	7568	0.0	0.0
Wed	12	101	0.0	7568	0.0	0.0
Thu	13	101	0.0	7568	0.0	0.0
Fri	14	101	0.0	7568	0.0	0.0
Sat	15	101	0.0	7568	0.0	0.0
Sun	16	101	0.0	7568	0.0	0.0
Mon	17	101	0.0	7568	0.0	0.0
Tue	18	101	0.0	7568	0.0	0.0
Wed	19	101	0.0	7568	0.0	0.0
Thu	20	101	0.0	7568	0.0	0.0
Fri	21	101	0.0	7568	0.0	0.0
Sat	22	101	0.0	7568	0.0	0.0
Sun	23	101	0.0	7568	0.0	0.0
Mon	24	101	0.0	7568	0.0	0.0
Tue	25	101	0.0	7568	0.0	0.0
Wed	26	101	0.0	7568	0.0	0.0
Thu	27	101	0.0	7568	0.0	0.0
Fri	28	101	0.0	7568	0.0	0.0
Sat	29	101	0.0	7568	0.0	0.0
Sun	30	101	0.0	7568	0.0	0.0
Mon	1	101		7568		
Total			0.0		0.0	0.0
Avg.			0.0		0.0	0.0
Max.			0.0		0.0	0.0
Min.			0.0		0.0	0.0

Operator: _____

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **November 2025**

LOCATION: **Riley MM**

I.D. #: **2270016**

		METER No S/N	SIZE 6"	METER No S/N	SIZE 3"	TOTAL FLOW
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL
Sat	1	3626	0.0	21526	0.0	0.0
Sun	2	3626	0.0	21526	0.0	0.0
Mon	3	3626	0.0	21526	0.0	0.0
Tue	4	3626	0.0	21526	0.0	0.0
Wed	5	3626	0.0	21526	0.0	0.0
Thu	6	3626	0.0	21526	0.0	0.0
Fri	7	3626	0.0	21526	0.0	0.0
Sat	8	3626	0.0	21526	0.0	0.0
Sun	9	3626	0.0	21526	0.0	0.0
Mon	10	3626	0.0	21526	0.0	0.0
Tue	11	3626	0.0	21526	0.0	0.0
Wed	12	3626	0.0	21526	0.0	0.0
Thu	13	3626	0.0	21526	0.0	0.0
Fri	14	3626	0.0	21526	0.0	0.0
Sat	15	3626	0.0	21526	0.0	0.0
Sun	16	3626	0.0	21526	0.0	0.0
Mon	17	3626	0.0	21526	0.0	0.0
Tue	18	3626	0.0	21526	0.0	0.0
Wed	19	3626	0.0	21526	0.0	0.0
Thu	20	3626	0.0	21526	0.0	0.0
Fri	21	3626	0.0	21526	0.0	0.0
Sat	22	3626	0.0	21526	0.0	0.0
Sun	23	3626	0.0	21526	0.0	0.0
Mon	24	3626	0.0	21526	0.0	0.0
Tue	25	3626	0.0	21526	0.0	0.0
Wed	26	3626	0.0	21526	0.0	0.0
Thu	27	3626	0.0	21526	0.0	0.0
Fri	28	3626	0.0	21526	0.0	0.0
Sat	29	3626	0.0	21526	0.0	0.0
Sun	30	3626	0.0	21526	0.0	0.0
Mon	1	3626		21526		
Total			0.0		0.0	0.0
Avg.			0.0		0.0	0.0
Max.			0.0		0.0	0.0
Min.			0.0		0.0	0.0

Operator: _____