



# OPERATOR'S REPORT

## City of Rollingwood



January 17, 2024



**MEMORANDUM**

To: Ms. Ashley Wayman, City Administrator, City of Rollingwood  
From: Ben Ingallina, Crossroads Utility Services LLC  
Subject: Monthly Report  
Date: 01/10/24

Previous Directives

- *No directives*

Current Operations Report

- I. **Utility Operations Report**
  - A. **Billing Report/ Water Accountability** – Please see enclosed water operations report
  - B. **Water System Operations and Maintenance** –
    - a. No items to report
  - C. **Wastewater Collection System Operations and Maintenance** – No items to report
  - D. **Lift Station Maintenance** – *See enclosed report*
- II. **Customer Service Issues** – No reported issues
- III. **Emergency Response Items** – No new items. We are awaiting the plan for generator installations at the lift stations.
- IV. **Drought Contingency Plan / Watering Restrictions**
  - a. Lake Travis Level – 631.11– Current Storage 431,772 acre-feet (37.8% full) -0.3% down from last month.
  - b. The City of Austin is currently in Stage 2 watering restrictions – (Started August 15th)

Lakes Travis and Buchanan, reservoir lakes for the area's water supply, are expected to drop below 900,000 acre-feet.

The City of Austin is currently in **Stage 2 Drought Water Use Restrictions**.

## Austin's Stage 2 water restrictions

The City of Austin is currently in **Stage 2 Drought Water Use Restrictions**.

- ***Residential***
  - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - Even address - Sunday
    - Odd address - Saturday
  - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
    - Even address - Thursday
      - Odd address - Wednesday
- ***Commercial / Multi-family***
  - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - Even address - Tuesday
    - Odd address – Friday
  - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
    - Even address - Tuesday
    - Odd address - Friday
- ***Public Schools***
  - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - All addresses - Monday
  - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
    - All addresses - Monday

- **Wasting water** is prohibited.
- Washing vehicles at home is permitted with a bucket.
- Charity car washes prohibited.
- Fountains must recirculate water and those with a 4-inch emission or fall of water are prohibited.
- Fountains with a greater than 4-inch emission or fall of water are prohibited
- Restaurants may not serve water unless requested by a customer.
- Patio misters at commercial properties (*including restaurants and bars*) may only operate between 4 p.m. and midnight.
- **Commercial power/pressure washing equipment** must meet efficiency requirements.
- Golf courses using potable water can only irrigate fairways on their watering day; tees and greens can be watered every other day if Austin Water is notified.
- Irrigation of golf course fairways allowed between midnight and 5:00 a.m. or between 7:00 p.m. and midnight on designated outdoor water-use days only
- Irrigation of golf course greens or tees allowed every other day with notice to and approval by Austin Water only



**MEMORANDUM**

To: Ms. Ashley Wayman, City of Rollingwood  
From: Ben Ingallina, Crossroads Utility Services LLC  
Subject: Lift Station Report Detail  
Date: 01/10/24

Lift Station 1 – Dellana Ln.

- No issues.

Lift Station 2 – Hatley Dr.

- No issues.

Lift Station 3 – Almarion Way

- No issues.

Lift Station 4- Rockway Cv.

- Generator is down at the time of writing this report but Fleet Maintenance is schedule to resolve the issue. Other than that, no issues.

Lift Station 5 – Vale Dr.

- Generator is down at the time of writing this report but Fleet Maintenance is schedule to resolve the issue. Other than that, no issues.

Lift Station 6 – Pleasant Cv.

- No issues.

Lift Station 7 – Nixon Dr.

- No issues.

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **December 2023**

LOCATION: **Bee Cave Woods**

I.D. #: **2270016**

		METER #07914810	SIZE 6"	METER #18713312	SIZE 3"	TOTAL FLOW	TOTAL GAL PURCHASED	CHLORINE RESIDUAL
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL	MG	mg/L
Fri	1	6220	187.0	2753	91.0	278.0	0.310	2.0
Sat	2	6407	188.0	2844	92.0	280.0	0.312	1.9
Sun	3	6595	188.0	2936	92.0	280.0	0.313	2.1
Mon	4	6783	240.0	3028	95.0	335.0	0.369	2.4
Tue	5	7023	240.0	3123	90.0	330.0	0.371	2.4
Wed	6	7263	254.0	3213	92.0	346.0	0.387	2.0
Thu	7	7517	241.0	3305	98.0	339.0	0.378	1.8
Fri	8	7758	192.0	3403	91.0	283.0	0.314	2.3
Sat	9	7950	191.0	3494	91.0	282.0	0.313	2.7
Sun	10	8141	192.0	3585	91.0	283.0	0.314	2.5
Mon	11	8333	206.0	3676	89.0	295.0	0.326	2.6
Tue	12	8539	221.0	3765	92.0	313.0	0.349	2.3
Wed	13	8760	184.0	3857	86.0	270.0	0.299	2.6
Thu	14	8944	193.0	3943	82.0	275.0	0.319	2.5
Fri	15	9137	156.0	4025	97.0	253.0	0.279	2.2
Sat	16	9293	157.0	4122	98.0	255.0	0.282	2.3
Sun	17	9450	156.0	4220	97.0	253.0	0.280	2.5
Mon	18	9606	196.0	4317	93.0	289.0	0.321	2.4
Tue	19	9802	255.0	4410	89.0	344.0	0.379	2.7
Wed	20	10057	209.0	4499	99.0	308.0	0.347	2.7
Thu	21	10266	143.0	4598	81.0	224.0	0.255	2.6
Fri	22	10409	150.0	4679	92.0	242.0	0.273	2.1
Sat	23	10559	150.0	4771	92.0	242.0	0.274	2.7
Sun	24	10709	150.0	4863	92.0	242.0	0.274	2.7
Mon	25	10859	150.0	4955	91.0	241.0	0.273	2.4
Tue	26	11009	150.0	5046	92.0	242.0	0.274	1.9
Wed	27	11159	192.0	5138	98.0	290.0	0.327	2.4
Thu	28	11351	182.0	5236	86.0	268.0	0.305	2.3
Fri	29	11533	142.0	5322	91.0	233.0	0.270	2.4
Sat	30	11675	143.0	5413	91.0	234.0	0.271	2.2
Sun	31	11818	142.0	5504	91.0	233.0	0.262	2.4
Mon	1	11960		5595				
Total			5740.0		2842.0	8582.0	9.6	
Avg.			185.2		91.7	276.8	0.310	2.4
Max.			255.0		99.0	346.0	0.387	2.7
Min.			142.0		81.0	224.0	0.255	1.8

Operator: \_\_\_\_\_

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **December 2023**

LOCATION: **Riley MM**

I.D. #: **2270016**

DAY	DATE	METER SIZE		METER SIZE		TOTAL FLOW
		No S/N	6"	No S/N	3"	
		A	TH GAL	B	TH GAL	TH GAL
Fri	1	3541	0.0	18445	32.0	32.0
Sat	2	3541	0.0	18477	32.0	32.0
Sun	3	3541	0.0	18509	33.0	33.0
Mon	4	3541	0.0	18542	38.0	38.0
Tue	5	3541	0.0	18580	41.0	41.0
Wed	6	3541	1.0	18621	43.0	44.0
Thu	7	3542	0.0	18664	39.0	39.0
Fri	8	3542	0.0	18703	31.0	31.0
Sat	9	3542	0.0	18734	31.0	31.0
Sun	10	3542	0.0	18765	31.0	31.0
Mon	11	3542	0.0	18796	31.0	31.0
Tue	12	3542	0.0	18827	36.0	36.0
Wed	13	3542	0.0	18863	29.0	29.0
Thu	14	3542	1.0	18892	43.0	44.0
Fri	15	3543	0.0	18935	26.0	26.0
Sat	16	3543	0.0	18961	27.0	27.0
Sun	17	3543	0.0	18988	27.0	27.0
Mon	18	3543	0.0	19015	32.0	32.0
Tue	19	3543	0.0	19047	35.0	35.0
Wed	20	3543	0.0	19082	39.0	39.0
Thu	21	3543	0.0	19121	31.0	31.0
Fri	22	3543	0.0	19152	31.0	31.0
Sat	23	3543	0.0	19183	32.0	32.0
Sun	24	3543	0.0	19215	32.0	32.0
Mon	25	3543	0.0	19247	32.0	32.0
Tue	26	3543	0.0	19279	32.0	32.0
Wed	27	3543	0.0	19311	37.0	37.0
Thu	28	3543	0.0	19348	32.0	32.0
Fri	29	3543	1.0	19380	28.0	29.0
Sat	30	3544	1.0	19408	28.0	29.0
Sun	31	3545	1.0	19436	28.0	29.0
Mon	1	3546		19464		
Total			5.0		1019.0	1024.0
Avg.			0.2		32.9	33.0
Max.			1.0		43.0	44.0
Min.			0.0		26.0	26.0

Operator: \_\_\_\_\_

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **December 2023**

LOCATION: **Hatley MM**

I.D. #: **2270016**

DAY	DATE	METER	SIZE	METER	SIZE	TOTAL
		No S/n	6"	#151074A	3"	FLOW
		A	TH GAL	B	TH GAL	TH GAL
Fri	1	83	0.0	7464	0.0	0.0
Sat	2	83	0.0	7464	0.0	0.0
Sun	3	83	0.0	7464	0.0	0.0
Mon	4	83	2.0	7464	2.0	4.0
Tue	5	85	0.0	7466	0.0	0.0
Wed	6	85	0.0	7466	3.0	3.0
Thu	7	85	0.0	7469	0.0	0.0
Fri	8	85	0.0	7469	0.0	0.0
Sat	9	85	0.0	7469	0.0	0.0
Sun	10	85	0.0	7469	0.0	0.0
Mon	11	85	0.0	7469	0.0	0.0
Tue	12	85	0.0	7469	0.0	0.0
Wed	13	85	0.0	7469	0.0	0.0
Thu	14	85	0.0	7469	0.0	0.0
Fri	15	85	0.0	7469	0.0	0.0
Sat	16	85	0.0	7469	0.0	0.0
Sun	17	85	0.0	7469	0.0	0.0
Mon	18	85	0.0	7469	0.0	0.0
Tue	19	85	0.0	7469	0.0	0.0
Wed	20	85	0.0	7469	0.0	0.0
Thu	21	85	0.0	7469	0.0	0.0
Fri	22	85	0.0	7469	0.0	0.0
Sat	23	85	0.0	7469	0.0	0.0
Sun	24	85	0.0	7469	0.0	0.0
Mon	25	85	0.0	7469	0.0	0.0
Tue	26	85	0.0	7469	0.0	0.0
Wed	27	85	0.0	7469	0.0	0.0
Thu	28	85	0.0	7469	0.0	0.0
Fri	29	85	0.0	7469	0.0	0.0
Sat	30	85	0.0	7469	0.0	0.0
Sun	31	85	0.0	7469	0.0	0.0
Mon	1	85		7469		
Total			2.0		5.0	7.0
Avg.			0.1		0.2	0.2
Max.			2.0		3.0	4.0
Min.			0.0		0.0	0.0

Operator: \_\_\_\_\_



Monthly Operational Report For Public Water Systems Purchasing Treated Water From Another System  
Which Uses Surface Water Sources or Groundwater Sources Under The Influence of Surface Water

PUBLIC WATER SYSTEM NAME: **City of Rollingwood**

System I.D. #: 2270016

Month: **December 2023**

Submitted by:

Date:

No. of Connections: **537**

License #:

Grade:

TREATED WATER PURCHASED FROM A WHOLESALE SUPPLIER				
Date	Quantity (mgd)	Date	Quantity (mgd)	Monthly Summary (mgd)
1	0.310	16	0.282	Total
2	0.312	17	0.280	
3	0.313	18	0.321	Monthly Purchase: 9.620
4	0.369	19	0.379	
5	0.371	20	0.347	Average Daily: 0.310
6	0.387	21	0.255	
7	0.378	22	0.273	Maximum Daily: 0.387
8	0.314	23	0.274	
9	0.313	24	0.274	Minimum Daily: 0.255
10	0.314	25	0.273	
11	0.326	26	0.274	
12	0.349	27	0.327	
13	0.299	28	0.300	
14	0.319	29	0.262	
15	0.279	30	0.263	
		31	0.262	

DISTRIBUTION SYSTEM (DISINFECTANT RESIDUAL MONITORING)			
Minimum allowable disinfectant residual:	<u>0.5</u> mg/L	Percentage of the measurements below the limit this month:	
Total no. of measurements this month:	<u>31</u>	<input type="text" value="0%"/>	(1A)
No. of measurements below the limit:	<u>0</u>		
Percentage of the measurements below the limit last month:		<input type="text" value="0%"/>	(1B)

PUBLIC NOTIFICATION			
TREATMENT TECHNIQUE VIOLATION	Yes/No	If YES, Date when Notice was Given to the:	
		TCEQ	Customers*
More than 5.0% of the disinfectant residuals in the distribution system below acceptable levels for two consecutive months? - see (1A) and (1B)	NO		

\* A sample copy of the Notice to the customers must accompany this report.