



# OPERATOR'S REPORT

## City of Rollingwood



June 21, 2023



**MEMORANDUM**

To: Ms. Ashley Wayman, City Administrator, City of Rollingwood  
From: Andrew Hunt, Crossroads Utility Services LLC  
Subject: Monthly Report  
Date: 6/13/23

Previous Directives

- *No directives*

Current Operations Report

- I. **Utility Operations Report**
  - A. **Billing Report/ Water Accountability** – Please see enclosed water operations report
    - a. Two Bac-t samples out of two was pulled for May 2023 – Samples were clean
  - B. **Water System Operations and Maintenance** –
    - a. No items to report
  - C. **Wastewater Collection System Operations and Maintenance** – No items to report
  - D. **Lift Station Maintenance** – *See enclosed report*
- II. **Customer Service Issues** – No reported issues
- III. **Emergency Response Items** – No new items. We are awaiting the plan for generator installations at the lift stations.
- IV. **Drought Contingency Plan / Watering Restrictions**
  - a. Lake Travis Level – 638.90 – Current Storage 508,803 acre-feet (46% full)
  - b. The City of Austin is currently in Stage 1 watering restrictions – (twice per week watering)

City of Austin Stage 1 Restrictions – effective June 6, 2022

As a result of the combined storage in Lake Travis and Lake Buchanan falling below 1.4 million acre-feet, the City of Austin has implemented Drought Stage One Regulations of its Drought Contingency Plan effective June 6, 2022.

The City of Austin is currently in **Stage 1 Drought Water Use Restrictions**.

- Residential
  - **Hose-end Sprinklers** - two days per week - midnight to 8 a.m. and/or 7 p.m. to midnight
    - **Even address** - Thursday, Sunday
    - **Odd address** - Wednesday, Saturday
  - **Automatic Irrigation** -one day per week - midnight to 8 a.m. and/or 7 p.m. to midnight (*Residential customers may also water a second day with a hose-end sprinkler*)
    - **Even address** - Thursday
    - **Odd address** - Wednesday
- **Commercial / Multi-family / Public Schools**
  - **Hose-end Sprinklers or Automatic Irrigation** - one day per week - midnight to 8 a.m. and/or 7 p.m. to midnight
    - **Even address** - Tuesday
    - **Odd address** - Friday
- **Wasting water** is prohibited
- Washing vehicles at home is permitted with an auto shut-off hose or bucket
- Charity car washes may only be held at a commercial car wash
- Fountains must recirculate water
- Restaurants may not serve water unless requested by a customer
- Patio misters at commercial properties (*including restaurants and bars*) may only operate between 4 p.m. and midnight
- **Commercial power/pressure washing equipment** must meet efficiency requirements



**MEMORANDUM**

To: Ms. Ashley Wayman, City of Rollingwood  
From: Andrew Hunt, Crossroads Utility Services LLC  
Subject: Lift Station Report Detail  
Date: 6/13/23

1. Lift Station 1 – Dellana Ln.
  - Troubleshoot issues related to high wet well calls and resetting the control panel
  
1. Lift Station 2 – Hatley Dr.
  - No issues
  
1. Lift Station 3 – Almarion Way
  - No issues
  
1. Lift Station 4- Rockway Cv.
  - No issues
  
2. Lift Station 5 – Vale Dr.
  - No issues
  
3. Lift Station 6 – Pleasant Cv.
  - No issues
  
4. Lift Station 7 – Nixon Dr.
  - No issues

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY  
Water Utilities Division

Monthly Operational Report For Public Water Systems Purchasing Treated Water From Another System  
Which Uses Surface Water Sources or Groundwater Sources Under The Influence of Surface Water

PUBLIC WATER SYSTEM NAME: **City of Rollingwood**

System I.D. #: 2270016

Month: **May 2023**

Submitted by:

Date:

No. of Connections: **537**

License #:

Grade:

TREATED WATER PURCHASED FROM A WHOLESALE SUPPLIER				
Date	Quantity (mgd)	Date	Quantity (mgd)	Monthly Summary (mgd)
1	0.150	16	0.192	Total
2	0.332	17	0.210	Monthly
3	0.196	18	0.292	Purchase: 6.428
4	0.196	19	0.177	Average
5	0.240	20	0.178	Daily: 0.207
6	0.241	21	0.178	Maximum
7	0.242	22	0.184	Daily: 0.342
8	0.239	23	0.267	Minimum
9	0.191	24	0.162	Daily: 0.111
10	0.193	25	0.254	
11	0.238	26	0.191	
12	0.111	27	0.193	
13	0.112	28	0.194	
14	0.113	29	0.194	
15	0.118	30	0.312	
		31	0.342	

DISTRIBUTION SYSTEM (DISINFECTANT RESIDUAL MONITORING)			
Minimum allowable disinfectant residual:	<u>0.5</u> mg/L	Percentage of the measurements below the limit this month:	
Total no. of measurements this month:	<u>31</u>	<input type="text" value="0%"/>	(1A)
No. of measurements below the limit:	<u>0</u>		
Percentage of the measurements below the limit last month:		<input type="text" value="0%"/>	(1B)

PUBLIC NOTIFICATION			
TREATMENT TECHNIQUE VIOLATION	Yes/No	If YES, Date when Notice was Given to the:	
		TCEQ	Customers*
More than 5.0% of the disinfectant residuals in the distribution system below acceptable levels for two consecutive months? - see (1A) and (1B)	NO		

\* A sample copy of the Notice to the customers must accompany this report.

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **May 2023**

LOCATION: **Bee Cave Woods**

I.D. #: **2270016**

		METER #07914810	SIZE 6"	METER #18713312	SIZE 3"	TOTAL FLOW	TOTAL GAL PURCHASED	CHLORINE RESIDUAL
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL	MG	mg/L
Mon	1	920905	111.0	634	0.0	111.0	0.150	2.5
Tue	2	921016	288.0	634	0.0	288.0	0.332	2.6
Wed	3	921304	158.0	634	0.0	158.0	0.196	2.7
Thu	4	921462	159.0	634	0.0	159.0	0.196	2.6
Fri	5	921621	202.0	634	0.0	202.0	0.240	2.4
Sat	6	921823	202.0	634	0.0	202.0	0.241	1.8
Sun	7	922025	202.0	634	0.0	202.0	0.242	1.8
Mon	8	922227	201.0	634	0.0	201.0	0.239	2.4
Tue	9	922428	159.0	634	0.0	159.0	0.191	2.4
Wed	10	922587	159.0	634	0.0	159.0	0.193	2.4
Thu	11	922746	202.0	634	0.0	202.0	0.238	2.2
Fri	12	922948	80.0	634	0.0	80.0	0.111	2.2
Sat	13	923028	80.0	634	0.0	80.0	0.112	2.4
Sun	14	923108	80.0	634	0.0	80.0	0.113	2.0
Mon	15	923188	84.0	634	0.0	84.0	0.118	2.3
Tue	16	923272	161.0	634	0.0	161.0	0.192	2.4
Wed	17	923433	160.0	634	0.0	160.0	0.210	2.2
Thu	18	923593	259.0	634	0.0	259.0	0.292	2.2
Fri	19	923852	138.0	634	0.0	138.0	0.177	2.2
Sat	20	923990	139.0	634	0.0	139.0	0.178	2.0
Sun	21	924129	139.0	634	0.0	139.0	0.178	2.3
Mon	22	924268	144.0	634	0.0	144.0	0.184	2.2
Tue	23	924412	222.0	634	0.0	222.0	0.267	2.4
Wed	24	924634	125.0	634	0.0	125.0	0.162	2.2
Thu	25	924759	205.0	634	18.0	223.0	0.254	2.5
Fri	26	924964	152.0	652	1.0	153.0	0.191	2.1
Sat	27	925116	152.0	653	1.0	153.0	0.193	2.2
Sun	28	925268	153.0	654	1.0	154.0	0.194	2.5
Mon	29	925421	153.0	655	1.0	154.0	0.194	2.5
Tue	30	925574	268.0	656	0.0	268.0	0.308	2.2
Wed	31	925842	298.0	656	0.0	298.0	0.342	2.4
Thu	1	926140		656				
Total			5235.0		22.0	5257.0	6.4	
Avg.			168.9		0.7	169.6	0.207	2.3
Max.			298.0		18.0	298.0	0.342	2.7
Min.			80.0		0.0	80.0	0.111	1.8

Operator: \_\_\_\_\_

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **May 2023**

LOCATION: **Riley MM**

I.D. #: **2270016**

DAY	DATE	METER	SIZE	METER	SIZE	TOTAL
		No S/N	6"	No S/N	3"	FLOW
		A	TH GAL	B	TH GAL	TH GAL
Mon	1	509	0.0	9581	39.0	39.0
Tue	2	509	1.0	9620	43.0	44.0
Wed	3	510	6.0	9663	32.0	38.0
Thu	4	516	0.0	9695	37.0	37.0
Fri	5	516	0.0	9732	38.0	38.0
Sat	6	516	0.0	9770	39.0	39.0
Sun	7	516	1.0	9809	39.0	40.0
Mon	8	517	2.0	9848	36.0	38.0
Tue	9	519	0.0	9884	32.0	32.0
Wed	10	519	0.0	9916	34.0	34.0
Thu	11	519	0.0	9950	36.0	36.0
Fri	12	519	0.0	9986	31.0	31.0
Sat	13	519	1.0	10017	31.0	32.0
Sun	14	520	1.0	10048	32.0	33.0
Mon	15	521	0.0	10080	34.0	34.0
Tue	16	521	0.0	10114	31.0	31.0
Wed	17	521	1.0	10145	49.0	50.0
Thu	18	522	0.0	10194	33.0	33.0
Fri	19	522	0.0	10227	39.0	39.0
Sat	20	522	0.0	10266	39.0	39.0
Sun	21	522	0.0	10305	39.0	39.0
Mon	22	522	0.0	10344	40.0	40.0
Tue	23	522	0.0	10384	45.0	45.0
Wed	24	522	0.0	10429	37.0	37.0
Thu	25	522	0.0	10466	31.0	31.0
Fri	26	522	0.0	10497	38.0	38.0
Sat	27	522	1.0	10535	39.0	40.0
Sun	28	523	1.0	10574	39.0	40.0
Mon	29	524	1.0	10613	39.0	40.0
Tue	30	525	2.0	10652	42.0	44.0
Wed	31	527	0.0	10694	44.0	44.0
Thu	1	527		10738		
Total			18.0		1157.0	1175.0
Avg.			0.6		37.3	37.9
Max.			6.0		49.0	50.0
Min.			0.0		31.0	31.0

Operator: \_\_\_\_\_

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **May 2023**

LOCATION: **Hatley MM**

I.D. #: **2270016**

DAY	DATE	METER	SIZE	METER	SIZE	TOTAL
		No S/n	6"	#151074A	3"	FLOW
		A	TH GAL	B	TH GAL	TH GAL
Mon	1	81	0.0	6853	0.0	0.0
Tue	2	81	0.0	6853	0.0	0.0
Wed	3	81	0.0	6853	0.0	0.0
Thu	4	81	0.0	6853	0.0	0.0
Fri	5	81	0.0	6853	0.0	0.0
Sat	6	81	0.0	6853	0.0	0.0
Sun	7	81	0.0	6853	0.0	0.0
Mon	8	81	0.0	6853	0.0	0.0
Tue	9	81	0.0	6853	0.0	0.0
Wed	10	81	0.0	6853	0.0	0.0
Thu	11	81	0.0	6853	0.0	0.0
Fri	12	81	0.0	6853	0.0	0.0
Sat	13	81	0.0	6853	0.0	0.0
Sun	14	81	0.0	6853	0.0	0.0
Mon	15	81	0.0	6853	0.0	0.0
Tue	16	81	0.0	6853	0.0	0.0
Wed	17	81	0.0	6853	0.0	0.0
Thu	18	81	0.0	6853	0.0	0.0
Fri	19	81	0.0	6853	0.0	0.0
Sat	20	81	0.0	6853	0.0	0.0
Sun	21	81	0.0	6853	0.0	0.0
Mon	22	81	0.0	6853	0.0	0.0
Tue	23	81	0.0	6853	0.0	0.0
Wed	24	81	0.0	6853	0.0	0.0
Thu	25	81	0.0	6853	0.0	0.0
Fri	26	81	0.0	6853	0.0	0.0
Sat	27	81	0.0	6853	0.0	0.0
Sun	28	81	0.0	6853	0.0	0.0
Mon	29	81	0.0	6853	0.0	0.0
Tue	30	81	0.0	6853	0.0	0.0
Wed	31	81	0.0	6853	0.0	0.0
Thu	1	81		6853		
Total			0.0		0.0	0.0
Avg.			0.0		0.0	0.0
Max.			0.0		0.0	0.0
Min.			0.0		0.0	0.0

Operator: \_\_\_\_\_