



OPERATOR'S REPORT

City of Rollingwood



May 15, 2024



MEMORANDUM

To: Ms. Ashley Wayman, City Administrator, City of Rollingwood
From: Ben Ingallina, Crossroads Utility Services LLC
Subject: Monthly Report
Date: 05/7/24

Previous Directives

- *No directives*

Current Operations Report

- I. **Utility Operations Report**
 - A. **Billing Report/ Water Accountability** – Please see enclosed water operations report
 - B. **Water System Operations and Maintenance** –
 - a. No items to report
 - C. **Wastewater Collection System Operations and Maintenance** – No items to report
 - D. **Lift Station Maintenance** – *See enclosed report*
- II. **Customer Service Issues** – No reported issues
- III. **Emergency Response Items** – No new items. We are awaiting the plan for generator installations at the lift stations.
- IV. **Drought Contingency Plan / Watering Restrictions**
 - a. Lake Travis Level – 631.92– Current Storage 439,375 acre-feet (38.5% full) +1.1% up from last month.
 - b. The City of Austin is currently in Stage 2 watering restrictions – (Started August 15th 2023)

Lakes Travis and Buchanan, reservoir lakes for the area's water supply, are expected to drop below 900,000 acre-feet.

The City of Austin is currently in **Stage 2 Drought Water Use Restrictions**.

Austin's Stage 2 water restrictions

The City of Austin is currently in **Stage 2 Drought Water Use Restrictions**.

- ***Residential***
 - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
 - Even address - Sunday
 - Odd address - Saturday
 - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
 - Even address - Thursday
 - Odd address - Wednesday
- ***Commercial / Multi-family***
 - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
 - Even address - Tuesday
 - Odd address – Friday
 - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
 - Even address - Tuesday
 - Odd address - Friday
- ***Public Schools***
 - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
 - All addresses - Monday
 - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
 - All addresses - Monday

- **Wasting water** is prohibited.
- Washing vehicles at home is permitted with a bucket.
- Charity car washes prohibited.
- Fountains must recirculate water and those with a 4-inch emission or fall of water are prohibited.
- Fountains with a greater than 4-inch emission or fall of water are prohibited
- Restaurants may not serve water unless requested by a customer.
- Patio misters at commercial properties (*including restaurants and bars*) may only operate between 4 p.m. and midnight.
- **Commercial power/pressure washing equipment** must meet efficiency requirements.
- Golf courses using potable water can only irrigate fairways on their watering day; tees and greens can be watered every other day if Austin Water is notified.
- Irrigation of golf course fairways allowed between midnight and 5:00 a.m. or between 7:00 p.m. and midnight on designated outdoor water-use days only
- Irrigation of golf course greens or tees allowed every other day with notice to and approval by Austin Water only



MEMORANDUM

To: Ms. Ashley Wayman, City of Rollingwood
From: Ben Ingallina, Crossroads Utility Services LLC
Subject: Lift Station Report Detail
Date: 05/07/24

Lift Station 1 – Dellana Ln.

- No issues.

Lift Station 2 – Hatley Dr.

- Auto Dialer having some communication issues, Crossroads is currently troubleshooting. Other than that, no further issues.

Lift Station 3 – Almarion Way

- No issues.

Lift Station 4- Rockway Cv.

- No issues.

Lift Station 5 – Vale Dr.

- No issues.

Lift Station 6 – Pleasant Cv.

- Control panel got cleaned out. No issues.

Lift Station 7 – Nixon Dr.

- Pump 1 had excessive amount of run time. Crossroads pulled pump. Troubleshot and realigned pump. Now it has been running smoothly ever since.

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY
 Water Utilities Division

Monthly Operational Report For Public Water Systems Purchasing Treated Water From Another System
 Which Uses Surface Water Sources or Groundwater Sources Under The Influence of Surface Water

PUBLIC WATER SYSTEM NAME: **City of Rollingwood**

System I.D. #: 2270016

Month: **April 2024**

Submitted by:

Date:

No. of Connections: **537**

License #:

Grade:

TREATED WATER PURCHASED FROM A WHOLESALE SUPPLIER				
Date	Quantity (mgd)	Date	Quantity (mgd)	Monthly Summary (mgd)
1	0.458	16	0.429	Total
2	0.462	17	0.315	
3	0.457	18	0.432	Monthly Purchase: 10.475
4	0.371	19	0.253	
5	0.332	20	0.251	Average Daily: 0.349
6	0.333	21	0.253	
7	0.332	22	0.433	Maximum Daily: 0.551
8	0.332	23	0.358	
9	0.307	24	0.511	Minimum Daily: 0.179
10	0.309	25	0.511	
11	0.412	26	0.180	
12	0.333	27	0.179	
13	0.332	28	0.179	
14	0.333	29	0.337	
15	0.331	30	0.382	

DISTRIBUTION SYSTEM (DISINFECTANT RESIDUAL MONITORING)			
Minimum allowable disinfectant residual:	<u>0.5</u> mg/L	Percentage of the measurements below the limit this month:	
Total no. of measurements this month:	<u>30</u>	<input type="text" value="0%"/>	(1A)
No. of measurements below the limit:	<u>0</u>		
Percentage of the measurements below the limit last month:		<input type="text" value="0%"/>	(1B)

PUBLIC NOTIFICATION			
TREATMENT TECHNIQUE VIOLATION	Yes/No	If YES, Date when Notice was Given to the:	
		TCEQ	Customers*
More than 5.0% of the disinfectant residuals in the distribution system below acceptable levels for two consecutive months? - see (1A) and (1B)	NO		

* A sample copy of the Notice to the customers must accompany this report.

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **April 2024**

LOCATION: **Bee Cave Woods**

I.D. #: **2270016**

		METER #07914810	SIZE 6"	METER #18713312	SIZE 3"	TOTAL FLOW	TOTAL GAL PURCHASED	CHLORINE RESIDUAL
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL	MG	mg/L
Mon	1	28964	392.0	12144	66.0	458.0	0.458	2.4
Tue	2	29356	391.0	12210	67.0	458.0	0.462	2.4
Wed	3	29747	391.0	12277	66.0	457.0	0.457	2.4
Thu	4	30138	317.0	12343	54.0	371.0	0.371	2.6
Fri	5	30455	277.0	12397	55.0	332.0	0.332	2.4
Sat	6	30732	277.0	12452	56.0	333.0	0.333	1.8
Sun	7	31009	277.0	12508	55.0	332.0	0.332	1.8
Mon	8	31286	277.0	12563	56.0	333.0	0.332	1.8
Tue	9	31563	251.0	12619	56.0	307.0	0.307	1.9
Wed	10	31814	252.0	12675	57.0	309.0	0.309	2.4
Thu	11	32066	351.0	12732	61.0	412.0	0.412	2.4
Fri	12	32417	275.0	12793	58.0	333.0	0.333	2.1
Sat	13	32692	274.0	12851	58.0	332.0	0.332	2.6
Sun	14	32966	275.0	12909	58.0	333.0	0.333	2.5
Mon	15	33241	274.0	12967	58.0	332.0	0.331	2.3
Tue	16	33515	384.0	13025	45.0	429.0	0.429	2.7
Wed	17	33899	261.0	13070	54.0	315.0	0.315	2.2
Thu	18	34160	373.0	13124	59.0	432.0	0.432	2.7
Fri	19	34533	195.0	13183	58.0	253.0	0.253	2.1
Sat	20	34728	194.0	13241	57.0	251.0	0.251	2.2
Sun	21	34922	195.0	13298	58.0	253.0	0.253	2.0
Mon	22	35117	369.0	13356	64.0	433.0	0.433	2.2
Tue	23	35486	304.0	13420	54.0	358.0	0.358	2.3
Wed	24	35790	474.0	13474	77.0	551.0	0.551	2.5
Thu	25	36264	457.0	13551	55.0	512.0	0.511	2.1
Fri	26	36721	129.0	13606	52.0	181.0	0.180	2.3
Sat	27	36850	128.0	13658	52.0	180.0	0.179	2.1
Sun	28	36978	128.0	13710	52.0	180.0	0.179	2.3
Mon	29	37106	279.0	13762	58.0	337.0	0.336	2.0
Tue	30	37385	320.0	13820	62.0	382.0	0.381	2.2
Wed	1	37705		13882				
Total			8741.0		1738.0	10479.0	10.5	
Avg.			291.4		57.9	349.3	0.349	2.3
Max.			474.0		77.0	551.0	0.551	2.7
Min.			128.0		45.0	180.0	0.179	1.8

Operator: _____

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **April 2024**

LOCATION: **Riley MM**

I.D. #: **2270016**

DAY	DATE	METER No S/N		METER No S/N		TOTAL FLOW TH GAL
		A	SIZE 6" TH GAL	B	SIZE 3" TH GAL	
Mon	1	3583	0.0	21509	0.0	0.0
Tue	2	3583	1.0	21509	5.0	6.0
Wed	3	3584	0.0	21514	0.0	0.0
Thu	4	3584	0.0	21514	0.0	0.0
Fri	5	3584	0.0	21514	0.0	0.0
Sat	6	3584	0.0	21514	0.0	0.0
Sun	7	3584	0.0	21514	0.0	0.0
Mon	8	3584	0.0	21514	0.0	0.0
Tue	9	3584	0.0	21514	0.0	0.0
Wed	10	3584	2.0	21514	1.0	3.0
Thu	11	3586	0.0	21515	0.0	0.0
Fri	12	3586	0.0	21515	0.0	0.0
Sat	13	3586	0.0	21515	0.0	0.0
Sun	14	3586	0.0	21515	0.0	0.0
Mon	15	3586	0.0	21515	1.0	1.0
Tue	16	3586	0.0	21516	0.0	0.0
Wed	17	3586	0.0	21516	0.0	0.0
Thu	18	3586	0.0	21516	0.0	0.0
Fri	19	3586	0.0	21516	0.0	0.0
Sat	20	3586	0.0	21516	0.0	0.0
Sun	21	3586	0.0	21516	0.0	0.0
Mon	22	3586	0.0	21516	0.0	0.0
Tue	23	3586	0.0	21516	0.0	0.0
Wed	24	3586	0.0	21516	0.0	0.0
Thu	25	3586	0.0	21516	0.0	0.0
Fri	26	3586	0.0	21516	0.0	0.0
Sat	27	3586	0.0	21516	0.0	0.0
Sun	28	3586	0.0	21516	0.0	0.0
Mon	29	3586	0.0	21516	0.0	0.0
Tue	30	3586	0.0	21516	0.0	0.0
Wed	1	3586		21516		
Total			3.0		7.0	10.0
Avg.			0.1		0.2	0.3
Max.			2.0		5.0	6.0
Min.			0.0		0.0	0.0

Operator: _____

