



City-Wide Water Meter Upgrades

May 6, 2024

Dear Rollingwood Resident,

We are very pleased to report that Rollingwood's utility meter infrastructure is getting a significant upgrade. The City has contracted with Ameresco to replace all water meters in the City with electronic meters. The new meters are equipped with advanced metering infrastructure (AMI), which allows the City to automatically and electronically read meters. These readings will also be uploaded to a customer portal which will provide daily information for each customer to view from a secured website. We will provide details on how to register for the customer portal in a future notice.

This meter replacement project will start on June 3, 2024.

Ameresco/Ratliff Utilities will be conducting the meter replacement work and will be properly identified in trucks and uniforms with safety vests containing the wording "City Meter Installer."



Residential meter replacements typically take less than 30 minutes at each location, during which time the water to your home will be shut off. The Ameresco team will not have to come inside your home. You will receive a door hanger letting you know when your new meter has been installed.

For more information on this project, please visit our city website at the following link: <https://bit.ly/RW-Meter-Project> or contact City Hall at (512) 327-1838.

Sincerely,

City of Rollingwood