



OPERATOR'S REPORT

City of Rollingwood



November 15, 2023



MEMORANDUM

To: Ms. Ashley Wayman, City Administrator, City of Rollingwood
From: Ben Ingallina, Crossroads Utility Services LLC
Subject: Monthly Report
Date: 11/07/23

Previous Directives

- *No directives*

Current Operations Report

- I. **Utility Operations Report**
 - A. **Billing Report/ Water Accountability** – Please see enclosed water operations report
 - B. **Water System Operations and Maintenance** –
 - a. No items to report
 - C. **Wastewater Collection System Operations and Maintenance** – No items to report
 - D. **Lift Station Maintenance** – *See enclosed report*
- II. **Customer Service Issues** – No reported issues
- III. **Emergency Response Items** – No new items. We are awaiting the plan for generator installations at the lift stations.
- IV. **Drought Contingency Plan / Watering Restrictions**
 - a. Lake Travis Level – 632.26 – Current Storage 442,594 acre-feet (38.8% full) +3.3% up from last month.
 - b. The City of Austin is currently in Stage 2 watering restrictions – (Started August 15th)

Lakes Travis and Buchanan, reservoir lakes for the area's water supply, are expected to drop below 900,000 acre-feet.

The City of Austin is currently in **Stage 2 Drought Water Use Restrictions**.

Austin's Stage 2 water restrictions

The City of Austin is currently in **Stage 2 Drought Water Use Restrictions**.

- ***Residential***
 - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
 - Even address - Sunday
 - Odd address - Saturday
 - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
 - Even address - Thursday
 - Odd address - Wednesday
- ***Commercial / Multi-family***
 - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
 - Even address - Tuesday
 - Odd address – Friday
 - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
 - Even address - Tuesday
 - Odd address - Friday
- ***Public Schools***
 - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
 - All addresses - Monday
 - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
 - All addresses - Monday

- **Wasting water** is prohibited.
- Washing vehicles at home is permitted with a bucket.
- Charity car washes prohibited.
- Fountains must recirculate water and those with a 4-inch emission or fall of water are prohibited.
- Fountains with a greater than 4-inch emission or fall of water are prohibited
- Restaurants may not serve water unless requested by a customer.
- Patio misters at commercial properties (*including restaurants and bars*) may only operate between 4 p.m. and midnight.
- **Commercial power/pressure washing equipment** must meet efficiency requirements.
- Golf courses using potable water can only irrigate fairways on their watering day; tees and greens can be watered every other day if Austin Water is notified.
- Irrigation of golf course fairways allowed between midnight and 5:00 a.m. or between 7:00 p.m. and midnight on designated outdoor water-use days only
- Irrigation of golf course greens or tees allowed every other day with notice to and approval by Austin Water only



MEMORANDUM

To: Ms. Ashley Wayman, City of Rollingwood
From: Ben Ingallina, Crossroads Utility Services LLC
Subject: Lift Station Report Detail
Date: 11/07/23

1. Lift Station 1 – Dellana Ln.
 - No issues.

1. Lift Station 2 – Hatley Dr.
 - No issues.

1. Lift Station 3 – Almarion Way
 - No issues, Waste-Water Transport was called out one time this month for high wet well.

1. Lift Station 4- Rockway Cv.
 - No issues, lost power during the house fire but did not cause any issues.

2. Lift Station 5 – Vale Dr.
 - No issues

3. Lift Station 6 – Pleasant Cv.
 - No issues

4. Lift Station 7 – Nixon Dr.
 - No issues

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY
Water Utilities Division

Monthly Operational Report For Public Water Systems Purchasing Treated Water From Another System
Which Uses Surface Water Sources or Groundwater Sources Under The Influence of Surface Water

PUBLIC WATER SYSTEM NAME: **City of Rollingwood**

System I.D. #: 2270016

Month: **October 2023**

Submitted by:

Date:

No. of Connections: **537**

License #:

Grade:

TREATED WATER PURCHASED FROM A WHOLESALE SUPPLIER				
Date	Quantity (mgd)	Date	Quantity (mgd)	Monthly Summary (mgd)
1	0.354	16	0.441	Total
2	0.345	17	0.283	Monthly
3	0.352	18	0.287	Purchase: 9.339
4	0.532	19	0.674	Average
5	0.266	20	0.278	Daily: 0.301
6	0.267	21	0.280	Maximum
7	0.269	22	0.280	Daily: 0.674
8	0.271	23	0.205	Minimum
9	0.271	24	0.242	Daily: 0.146
10	0.455	25	0.236	
11	0.246	26	0.190	
12	0.546	27	0.146	
13	0.273	28	0.145	
14	0.276	29	0.146	
15	0.277	30	0.229	
		31	0.273	

DISTRIBUTION SYSTEM (DISINFECTANT RESIDUAL MONITORING)			
Minimum allowable disinfectant residual:	<u>0.5</u> mg/L	Percentage of the measurements below the limit this month:	
Total no. of measurements this month:	<u>31</u>	<input type="text" value="0%"/>	(1A)
No. of measurements below the limit:	<u>0</u>		
Percentage of the measurements below the limit last month:		<input type="text" value="0%"/>	(1B)

PUBLIC NOTIFICATION			
TREATMENT TECHNIQUE VIOLATION	Yes/No	If YES, Date when Notice was Given to the:	
		TCEQ	Customers*
More than 5.0% of the disinfectant residuals in the distribution system below acceptable levels for two consecutive months? - see (1A) and (1B)	NO		

* A sample copy of the Notice to the customers must accompany this report.

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **October 2023**

LOCATION: **Bee Cave Woods**

I.D. #: **2270016**

		METER #07914810	SIZE 6"	METER #18713312	SIZE 3"	TOTAL FLOW	TOTAL GAL PURCHASED	CHLORINE RESIDUAL
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL	MG	mg/L
Sun	1	967186	269.0	2668	27.0	296.0	0.354	2.8
Mon	2	967455	267.0	2695	22.0	289.0	0.345	2.6
Tue	3	967722	267.0	2717	20.0	287.0	0.352	2.4
Wed	4	967989	448.0	2737	38.0	486.0	0.532	2.4
Thu	5	968437	198.0	2775	17.0	215.0	0.266	2.4
Fri	6	968635	209.0	2792	22.0	231.0	0.267	2.5
Sat	7	968844	209.0	2814	23.0	232.0	0.269	2.6
Sun	8	969053	210.0	2837	23.0	233.0	0.271	2.2
Mon	9	969263	208.0	2860	21.0	229.0	0.271	2.6
Tue	10	969471	380.0	2881	8.0	388.0	0.455	1.2
Wed	11	969851	172.0	2889	10.0	182.0	0.246	2.6
Thu	12	970023	452.0	2899	32.0	484.0	0.546	2.1
Fri	13	970475	217.0	2931	9.0	226.0	0.273	1.8
Sat	14	970692	217.0	2940	10.0	227.0	0.276	2.1
Sun	15	970909	218.0	2950	10.0	228.0	0.277	2.4
Mon	16	971127	338.0	2960	42.0	380.0	0.441	2.4
Tue	17	971465	213.0	3002	8.0	221.0	0.283	2.4
Wed	18	971678	218.0	3010	12.0	230.0	0.287	2.2
Thu	19	971896	580.0	3022	39.0	619.0	0.674	2.4
Fri	20	972476	216.0	3061	13.0	229.0	0.278	2.2
Sat	21	972692	217.0	3074	13.0	230.0	0.280	2.0
Sun	22	972909	217.0	3087	13.0	230.0	0.280	2.0
Mon	23	973126	160.0	3100	10.0	170.0	0.205	2.5
Tue	24	973286	193.0	3110	12.0	205.0	0.242	2.1
Wed	25	973479	186.0	3122	12.0	198.0	0.236	2.1
Thu	26	973665	146.0	3134	9.0	155.0	0.190	2.5
Fri	27	973811	116.0	3143	6.0	122.0	0.146	2.6
Sat	28	973927	117.0	3149	6.0	123.0	0.147	1.9
Sun	29	974044	117.0	3155	7.0	124.0	0.148	1.4
Mon	30	974161	193.0	3162	12.0	205.0	0.229	2.8
Tue	31	974354	233.0	3174	11.0	244.0	0.273	2.4
Wed	1	974587		3185				
Total			7401.0		517.0	7918.0	9.3	
Avg.			238.7		16.7	255.4	0.301	2.3
Max.			580.0		42.0	619.0	0.674	2.8
Min.			116.0		6.0	122.0	0.146	1.2

Operator: _____

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **October 2023**

LOCATION: **Riley MM**

I.D. #: **2270016**

DAY	DATE	METER	SIZE	METER	SIZE	TOTAL
		No S/N	6"	No S/N	3"	FLOW
		A	TH GAL	B	TH GAL	TH GAL
Sun	1	3290	14.0	16195	44.0	58.0
Mon	2	3304	11.0	16239	45.0	56.0
Tue	3	3315	22.0	16284	44.0	66.0
Wed	4	3337	5.0	16328	41.0	46.0
Thu	5	3342	18.0	16369	33.0	51.0
Fri	6	3360	2.0	16402	34.0	36.0
Sat	7	3362	3.0	16436	34.0	37.0
Sun	8	3365	3.0	16470	35.0	38.0
Mon	9	3368	2.0	16505	40.0	42.0
Tue	10	3370	23.0	16545	44.0	67.0
Wed	11	3393	26.0	16589	38.0	64.0
Thu	12	3419	19.0	16627	44.0	63.0
Fri	13	3438	7.0	16671	40.0	47.0
Sat	14	3445	8.0	16711	41.0	49.0
Sun	15	3453	8.0	16752	41.0	49.0
Mon	16	3461	8.0	16793	53.0	61.0
Tue	17	3469	18.0	16846	44.0	62.0
Wed	18	3487	15.0	16890	44.0	59.0
Thu	19	3502	15.0	16934	40.0	55.0
Fri	20	3517	7.0	16974	42.0	49.0
Sat	21	3524	8.0	17016	42.0	50.0
Sun	22	3532	8.0	17058	42.0	50.0
Mon	23	3540	0.0	17100	35.0	35.0
Tue	24	3540	0.0	17135	37.0	37.0
Wed	25	3540	0.0	17172	38.0	38.0
Thu	26	3540	0.0	17210	35.0	35.0
Fri	27	3540	0.0	17245	29.0	29.0
Sat	28	3540	0.0	17274	29.0	29.0
Sun	29	3540	0.0	17303	29.0	29.0
Mon	30	3540	0.0	17332	26.0	26.0
Tue	31	3540	0.0	17358	31.0	31.0
Wed	1	3540		17389		
Total			250.0		1194.0	1444.0
Avg.			8.1		38.5	46.6
Max.			26.0		53.0	67.0
Min.			0.0		26.0	26.0

Operator: _____

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **October 2023**

LOCATION: **Hatley MM**

I.D. #: **2270016**

DAY	DATE	METER	SIZE	METER	SIZE	TOTAL
		No S/n	6"	#151074A	3"	FLOW
		A	TH GAL	B	TH GAL	TH GAL
Sun	1	81	0.0	7405	0.0	0.0
Mon	2	81	0.0	7405	0.0	0.0
Tue	3	81	0.0	7405	1.0	1.0
Wed	4	81	0.0	7406	0.0	0.0
Thu	5	81	0.0	7406	0.0	0.0
Fri	6	81	0.0	7406	0.0	0.0
Sat	7	81	0.0	7406	0.0	0.0
Sun	8	81	0.0	7406	0.0	0.0
Mon	9	81	0.0	7406	0.0	0.0
Tue	10	81	0.0	7406	0.0	0.0
Wed	11	81	0.0	7406	0.0	0.0
Thu	12	81	0.0	7406	1.0	1.0
Fri	13	81	0.0	7407	0.0	0.0
Sat	14	81	0.0	7407	0.0	0.0
Sun	15	81	0.0	7407	0.0	0.0
Mon	16	81	0.0	7407	0.0	0.0
Tue	17	81	0.0	7407	0.0	0.0
Wed	18	81	0.0	7407	2.0	2.0
Thu	19	81	0.0	7409	0.0	0.0
Fri	20	81	0.0	7409	0.0	0.0
Sat	21	81	0.0	7409	0.0	0.0
Sun	22	81	0.0	7409	0.0	0.0
Mon	23	81	0.0	7409	0.0	0.0
Tue	24	81	0.0	7409	0.0	0.0
Wed	25	81	0.0	7409	0.0	0.0
Thu	26	81	0.0	7409	0.0	0.0
Fri	27	81	0.0	7409	5.0	5.0
Sat	28	81	1.0	7414	6.0	7.0
Sun	29	82	1.0	7420	6.0	7.0
Mon	30	83	0.0	7426	2.0	2.0
Tue	31	83	0.0	7428	2.0	2.0
Wed	1	83		7430		
Total			2.0		25.0	27.0
Avg.			0.1		0.8	0.9
Max.			1.0		6.0	7.0
Min.			0.0		0.0	0.0

Operator: _____