



OPERATOR'S REPORT

City of Rollingwood



September 17, 2025



MEMORANDUM

To: City Administrator, City of Rollingwood
From: Ben Ingallina, Crossroads Utility Services LLC
Subject: Monthly Report
Date: 09/11/2025

Previous Directives

- *No directives*

Current Operations Report

- I. **Utility Operations Report**
 - A. **Billing Report/ Water Accountability** – Please see enclosed water operations report
 - B. **Water System Operations and Maintenance** –
 - a. No items to report
 - C. **Wastewater Collection System Operations and Maintenance** – No items to report
 - D. **Lift Station Maintenance** – *See enclosed report*
- II. **Customer Service Issues** – No reported issues
- III. **Emergency Response Items** – No new items
- IV. **Drought Contingency Plan / Watering Restrictions**
 - a. Lake Travis Level –673.10 Current Storage 954,836 acre-feet (87.0% full) -2.6% down from last month.
 - b. The City of Austin is currently in Stage 2 watering restrictions – (Started August 15th 2023)

Lakes Travis and Buchanan, reservoir lakes for the area's water supply, are expected to drop below 900,000 acre-feet.

The City of Austin is currently in **Stage 2 Drought Water Use Restrictions**.

Austin's Stage 2 water restrictions

The City of Austin is currently in **Stage 2 Drought Water Use Restrictions**.

- ***Residential***
 - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
 - Even address - Sunday
 - Odd address - Saturday
 - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
 - Even address - Thursday
 - Odd address - Wednesday
- ***Commercial / Multi-family***
 - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
 - Even address - Tuesday
 - Odd address – Friday
 - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
 - Even address - Tuesday
 - Odd address - Friday
- ***Public Schools***
 - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
 - All addresses - Monday
 - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
 - All addresses - Monday
- **Wasting water** is prohibited.

- Washing vehicles at home is permitted with a bucket.
- Charity car washes prohibited.
- Fountains must recirculate water and those with a 4-inch emission or fall of water are prohibited.
- Fountains with a greater than 4-inch emission or fall of water are prohibited
- Restaurants may not serve water unless requested by a customer.
- Patio misters at commercial properties (*including restaurants and bars*) may only operate between 4 p.m. and midnight.
- **Commercial power/pressure washing equipment** must meet efficiency requirements.
- Golf courses using potable water can only irrigate fairways on their watering day; tees and greens can be watered every other day if Austin Water is notified.
- Irrigation of golf course fairways allowed between midnight and 5:00 a.m. or between 7:00 p.m. and midnight on designated outdoor water-use days only
- Irrigation of golf course greens or tees allowed every other day with notice to and approval by Austin Water only



MEMORANDUM

To: City of Rollingwood
From: Ben Ingallina, Crossroads Utility Services LLC
Subject: Lift Station Report Detail
Date: 09/11/2025

Lift Station 1 – Dellana Ln.

- No issues. Needs a cleaning.

Lift Station 2 – Hatley Dr.

- No issues.

Lift Station 3 – Almarion Way

- No issues. Needs a cleaning urgently.

Lift Station 4- Rockway Cv.

- No issues.

Lift Station 5 – Vale Dr.

- No issues.

Lift Station 6 – Pleasant Cv.

- No issues.

Lift Station 7 – Nixon Dr.

- No issues.

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY
Water Utilities Division

Monthly Operational Report For Public Water Systems Purchasing Treated Water From Another System
Which Uses Surface Water Sources or Groundwater Sources Under The Influence of Surface Water

PUBLIC WATER SYSTEM NAME: City of Rollingwood

System I.D. #: 2270016

Month: August 2025

Submitted by:

Date:

No. of Connections: 537

License #:

Grade:

TREATED WATER PURCHASED FROM A WHOLESALE SUPPLIER				
Date	Quantity (mgd)	Date	Quantity (mgd)	Monthly Summary (mgd)
1	0.404	16	0.427	Total
2	0.404	17	0.428	Monthly
3	0.403	18	0.494	Purchase: 15.767
4	0.466	19	0.553	
5	0.545	20	0.585	Average
6	0.629	21	0.461	Daily: 0.509
7	0.650	22	0.466	
8	0.499	23	0.464	Maximum
9	0.499	24	0.465	Daily: 0.658
10	0.500	25	0.513	
11	0.520	26	0.612	Minimum
12	0.598	27	0.622	Daily: 0.403
13	0.647	28	0.572	
14	0.658	29	0.419	
15	0.427	30	0.419	
		31	0.419	

DISTRIBUTION SYSTEM			
(DISINFECTANT RESIDUAL MONITORING)			
Minimum allowable disinfectant residual:	0.5	mg/ L	Percentage of the measurements below the limit this month:
Total no. of measurements this month:	32		0% (1A)
No. of measurements below the limit:	0		
Percentage of the measurements below the limit last month:			0% (1B)

PUBLIC NOTIFICATION			
TREATMENT TECHNIQUE VIOLATION	Yes/ No	If YES, Date when Notice was Given to the:	
		TCEQ	Customers*
More that 5.0% of the disinfectant residuals in the distribution system below acceptable levels for two consecutive months? - see (1A) and (1B)	NO		

* A sample copy of the Notice to the customers must accompany this report.

MASTER METER REPORT

DISTRICT: City of Rollingwood

MONTH: August 2025

LOCATION: Bee Cave Woods

I.D. #: 2270016

		METER #07914810	SIZE 6"	METER #18713312	SIZE 3"	TOTAL FLOW	TOTAL GAL PURCHASED	CHLORINE RESIDUAL
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL	MG	mg/L
Fri	1	196387	328.0	46289	75.5	403.5	0.404	2.5
Sat	2	196715	328.0	46364	75.5	403.5	0.404	2.0
Sun	3	197043	327.0	46440	75.5	402.5	0.403	2.2
Mon	4	197370	391.0	46515	75.0	466.0	0.466	2.5
Tue	5	197761	467.0	46590	78.0	545.0	0.545	2.5
Wed	6	198228	550.0	46668	79.0	629.0	0.629	2.3
Thu	7	198778	569.0	46747	81.0	650.0	0.650	2.2
Fri	8	199347	423.0	46828	76.0	499.0	0.499	1.9
Sat	9	199770	423.0	46904	76.0	499.0	0.499	2.3
Sun	10	200193	424.0	46980	76.0	500.0	0.500	2.0
Mon	11	200617	442.0	47056	78.0	520.0	0.520	2.1
Tue	12	201059	519.0	47134	79.0	598.0	0.598	2.4
Wed	13	201578	565.0	47213	82.0	647.0	0.647	2.5
Thu	14	202143	579.0	47295	79.0	658.0	0.658	2.3
Fri	15	202722	349.0	47374	75.0	424.0	0.427	2.3
Sat	16	203071	349.0	47449	75.0	424.0	0.427	2.4
Sun	17	203420	350.0	47524	75.0	425.0	0.428	2.4
Mon	18	203770	415.0	47599	79.0	494.0	0.494	2.4
Tue	19	204185	475.0	47678	78.0	553.0	0.553	2.2
Wed	20	204660	507.0	47756	78.0	585.0	0.585	2.3
Thu	21	205167	383.0	47834	78.0	461.0	0.461	2.2
Fri	22	205550	388.0	47912	78.0	466.0	0.466	2.3
Sat	23	205938	387.0	47990	77.0	464.0	0.464	2.2
Sun	24	206325	388.0	48067	77.0	465.0	0.465	2.2
Mon	25	206713	435.0	48144	78.0	513.0	0.513	2.4
Tue	26	207148	531.0	48222	81.0	612.0	0.612	2.2
Wed	27	207679	543.0	48303	79.0	622.0	0.622	2.1
Thu	28	208222	504.0	48382	68.0	572.0	0.572	2.0
Fri	29	208726	340.0	48450	79.0	419.0	0.419	2.2
Sat	30	209066	339.0	48529	80.0	419.0	0.419	2.3
Sun	31	209405	340.0	48609	79.0	419.0	0.419	2.2
Mon	1	209745		48688				
Total			13358.0	27140.0	2399.5	15757.5	15.8	
Avg.			430.9		77.4	508.3	0.509	2.3
Max.			579.0		82.0	658.0	0.658	2.5
Min.			327.0		68.0	402.5	0.403	1.9

Operator: _____

MASTER METER REPORT

DISTRICT: City of Rollingwood

MONTH: August 2025

LOCATION: Hatley MM

I.D. #: 2270016

		METER No S/ n	SIZE 6"	METER #151074A	SIZE 3"	TOTAL FLOW
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL
Fri	1	92	0.0	7552	0.0	0.0
Sat	2	92	0.0	7552	0.0	0.0
Sun	3	92	0.0	7552	0.0	0.0
Mon	4	92	0.0	7552	0.0	0.0
Tue	5	92	0.0	7552	0.0	0.0
Wed	6	92	0.0	7552	0.0	0.0
Thu	7	92	0.0	7552	0.0	0.0
Fri	8	92	0.0	7552	0.0	0.0
Sat	9	92	0.0	7552	0.0	0.0
Sun	10	92	0.0	7552	0.0	0.0
Mon	11	92	0.0	7552	0.0	0.0
Tue	12	92	0.0	7552	0.0	0.0
Wed	13	92	0.0	7552	0.0	0.0
Thu	14	92	0.0	7552	0.0	0.0
Fri	15	92	0.0	7552	0.0	0.0
Sat	16	92	0.0	7552	1.0	1.0
Sun	17	92	0.0	7553	1.0	1.0
Mon	18	92	0.0	7554	0.0	0.0
Tue	19	92	0.0	7554	0.0	0.0
Wed	20	92	0.0	7554	0.0	0.0
Thu	21	92	0.0	7554	0.0	0.0
Fri	22	92	0.0	7554	0.0	0.0
Sat	23	92	0.0	7554	0.0	0.0
Sun	24	92	0.0	7554	0.0	0.0
Mon	25	92	0.0	7554	0.0	0.0
Tue	26	92	0.0	7554	0.0	0.0
Wed	27	92	0.0	7554	0.0	0.0
Thu	28	92	0.0	7554	0.0	0.0
Fri	29	92	0.0	7554	0.0	0.0
Sat	30	92	0.0	7554	0.0	0.0
Sun	31	92	0.0	7554	0.0	0.0
Mon	1	92		7554		
Total			0.0		2.0	2.0
Avg.			0.0		0.1	0.1
Max.			0.0		1.0	1.0
Min.			0.0		0.0	0.0

Operator: _____

MASTER METER REPORT

DISTRICT: City of Rollingwood

MONTH: August 2025

LOCATION: Riley MM

I.D. #: 2270016

		METER No S/ N	SIZE 6"	METER No S/ N	SIZE 3"	TOTAL FLOW
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL
Fri	1	3620	0.0	21520	0.0	0.0
Sat	2	3620	0.0	21520	0.0	0.0
Sun	3	3620	0.0	21520	0.0	0.0
Mon	4	3620	0.0	21520	0.0	0.0
Tue	5	3620	0.0	21520	0.0	0.0
Wed	6	3620	0.0	21520	0.0	0.0
Thu	7	3620	0.0	21520	0.0	0.0
Fri	8	3620	0.0	21520	0.0	0.0
Sat	9	3620	0.0	21520	0.0	0.0
Sun	10	3620	0.0	21520	0.0	0.0
Mon	11	3620	0.0	21520	0.0	0.0
Tue	12	3620	0.0	21520	0.0	0.0
Wed	13	3620	0.0	21520	0.0	0.0
Thu	14	3620	0.0	21520	0.0	0.0
Fri	15	3620	2.0	21520	1.0	3.0
Sat	16	3622	2.0	21521	2.0	4.0
Sun	17	3624	2.0	21523	2.0	4.0
Mon	18	3626	0.0	21525	0.0	0.0
Tue	19	3626	0.0	21525	0.0	0.0
Wed	20	3626	0.0	21525	0.0	0.0
Thu	21	3626	0.0	21525	0.0	0.0
Fri	22	3626	0.0	21525	0.0	0.0
Sat	23	3626	0.0	21525	0.0	0.0
Sun	24	3626	0.0	21525	0.0	0.0
Mon	25	3626	0.0	21525	0.0	0.0
Tue	26	3626	0.0	21525	0.0	0.0
Wed	27	3626	0.0	21525	0.0	0.0
Thu	28	3626	0.0	21525	0.0	0.0
Fri	29	3626	0.0	21525	0.0	0.0
Sat	30	3626	0.0	21525	0.0	0.0
Sun	31	3626	0.0	21525	0.0	0.0
Mon	1	3626		21525		
Total			6.0		5.0	11.0
Avg.			0.2		0.2	0.4
Max.			2.0		2.0	4.0
Min.			0.0		0.0	0.0

Operator: _____