



OPERATOR'S REPORT

City of Rollingwood



December 21, 2022



MEMORANDUM

To: Ms. Ashley Wayman, City Administrator, City of Rollingwood
From: Andrew Hunt, Crossroads Utility Services LLC
Subject: Monthly Report
Date: 12/13/22

Previous Directives

- *No directives*

Current Operations Report

I. **Utility Operations Report**

A. **Billing Report/ Water Accountability** – Please see enclosed water operations report

- a. Bac-t samples have been pulled for November 2022 – all clean samples

B. **Water System Operations and Maintenance** –

- a. 502 Riley – We repaired a tap leak
- b. 4831 Rollingwood – Repaired a 6-inch line hit by a contractor
- c. 5004 Timberline- We repaired a leaking service line
- d. 5015 Timberline – Repaired a damaged 6 inch main caused by builder
- e. 4705 Timberline – replaced a broken meter angle stop

C. **Wastewater Collection System Operations and Maintenance** -

- a. No issues

D. **Lift Station Maintenance** – *See enclosed report*

II. **Customer Service Issues** – No reported issues

III. **Emergency Response Items** – No new items. We are awaiting the plan for generator installations at the lift stations.

IV. **Drought Contingency Plan / Watering Restrictions**

- a. Lake Travis Level – 640.48 – Current Storage 525,518 acre-feet (46% full)
- b. The City of Austin is currently in Stage 1 watering restrictions – (twice per week watering)

City of Austin Stage 1 Restrictions – effective June 6, 2022

As a result of the combined storage in Lake Travis and Lake Buchanan falling below 1.4 million acre-feet, the City of Austin has implemented Drought Stage One Regulations of its Drought Contingency Plan effective June 6, 2022.

The City of Austin is currently in **Stage 1 Drought Water Use Restrictions**.

- Residential
 - **Hose-end Sprinklers** - two days per week - midnight to 8 a.m. and/or 7 p.m. to midnight
 - **Even address** - Thursday, Sunday
 - **Odd address** - Wednesday, Saturday
 - **Automatic Irrigation** - one day per week - midnight to 8 a.m. and/or 7 p.m. to midnight (*Residential customers may also water a second day with a hose-end sprinkler*)
 - **Even address** - Thursday
 - **Odd address** - Wednesday
- **Commercial / Multi-family / Public Schools**
 - **Hose-end Sprinklers or Automatic Irrigation** - one day per week - midnight to 8 a.m. and/or 7 p.m. to midnight
 - **Even address** - Tuesday
 - **Odd address** - Friday
- **Wasting water** is prohibited
- Washing vehicles at home is permitted with an auto shut-off hose or bucket
- Charity car washes may only be held at a commercial car wash
- Fountains must recirculate water
- Restaurants may not serve water unless requested by a customer
- Patio misters at commercial properties (*including restaurants and bars*) may only operate between 4 p.m. and midnight
- **Commercial power/pressure washing equipment** must meet efficiency requirements



MEMORANDUM

To: Ms. Ashley Wayman, City of Rollingwood
From: Andrew Hunt, Crossroads Utility Services LLC
Subject: Lift Station Report Detail
Date: 12/13/22

1. Lift Station 1 – Dellana Ln.
 - Reset pumps after power failure
 - Cleaned wet well
1. Lift Station 2 – Hatley Dr.
 - No issues to report
1. Lift Station 3 – Almarion Way
 - Cleaned wet well
 - Reset panel after a power failure
1. Lift Station 4- Rockway Cv.
 - No issues to report
2. Lift Station 5 – Vale Dr.
 - Cleaned wet well
3. Lift Station 6 – Pleasant Cv.
 - Cleaned wet well
4. Lift Station 7 – Nixon Dr.
 - Communication failure alarm
 - Cleaned wet well
 - Responded to power failure alarms

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY
Water Utilities Division

Monthly Operational Report For Public Water Systems Purchasing Treated Water From Another System
Which Uses Surface Water Sources or Groundwater Sources Under The Influence of Surface Water

PUBLIC WATER SYSTEM NAME: **City of Rollingwood**

System I.D. #: 2270016

Month: **November 2022**

Submitted by:

Date:

No. of Connections: **537**

License #:

Grade:

TREATED WATER PURCHASED FROM A WHOLESALE SUPPLIER				
Date	Quantity (mgd)	Date	Quantity (mgd)	Monthly Summary (mgd)
1	0.474	16	0.386	Total
2	0.475	17	0.385	Monthly
3	0.438	18	0.271	Purchase: 9.601
4	0.312	19	0.272	
5	0.313	20	0.274	Average
6	0.314	21	0.282	Daily: 0.320
7	0.346	22	0.294	
8	0.375	23	0.272	Maximum
9	0.368	24	0.272	Daily: 0.475
10	0.359	25	0.272	
11	0.297	26	0.273	Minimum
12	0.298	27	0.271	Daily: 0.161
13	0.298	28	0.280	
14	0.307	29	0.288	
15	0.342	30	0.171	

DISTRIBUTION SYSTEM			
(DISINFECTANT RESIDUAL MONITORING)			
Minimum allowable disinfectant residual:	0.5	mg/L	Percentage of the measurements below the limit this month:
Total no. of measurements this month:	30		<input type="text" value="0%"/> (1A)
No. of measurements below the limit:	0		
Percentage of the measurements below the limit last month:			<input type="text" value="0%"/> (1B)

PUBLIC NOTIFICATION			
TREATMENT TECHNIQUE VIOLATION	Yes/No	If YES, Date when Notice was Given to the:	
		TCEQ	Customers*
More than 5.0% of the disinfectant residuals in the distribution system below acceptable levels for two consecutive months? - see (1A) and (1B)	NO		

* A sample copy of the Notice to the customers must accompany this report.

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **November 2022**

LOCATION: **Bee Cave Woods**

I.D. #: **2270016**

		METER #07914810	SIZE 6"	METER #18713312	SIZE 3"	TOTAL FLOW	TOTAL GAL PURCHASED	CHLORINE RESIDUAL
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL	MG	mg/L
Tue	1	901830	294.0	96759	166.0	460.0	0.474	2.2
Wed	2	902124	294.0	96925	167.0	461.0	0.475	2.2
Thu	3	902418	280.0	97092	158.0	438.0	0.438	2.2
Fri	4	902698	164.0	97250	137.0	301.0	0.312	2.3
Sat	5	902862	164.0	97387	138.0	302.0	0.313	2.2
Sun	6	903026	164.0	97525	138.0	302.0	0.314	2.2
Mon	7	903190	196.0	97663	133.0	329.0	0.346	2.4
Tue	8	903386	209.0	97796	149.0	358.0	0.375	2.1
Wed	9	903595	210.0	97945	150.0	360.0	0.368	2.1
Thu	10	903805	205.0	98095	144.0	349.0	0.359	2.2
Fri	11	904010	132.0	98239	155.0	287.0	0.297	2.1
Sat	12	904142	132.0	98394	156.0	288.0	0.298	2.0
Sun	13	904274	132.0	98550	156.0	288.0	0.298	2.3
Mon	14	904406	139.0	98706	150.0	289.0	0.307	2.4
Tue	15	904545	171.0	98856	149.0	320.0	0.342	2.3
Wed	16	904716	217.0	99005	151.0	368.0	0.386	2.4
Thu	17	904933	182.0	99156	178.0	360.0	0.385	2.6
Fri	18	905115	110.0	99334	150.0	260.0	0.271	1.9
Sat	19	905225	110.0	99484	151.0	261.0	0.272	2.4
Sun	20	905335	111.0	99635	151.0	262.0	0.274	2.5
Mon	21	905446	129.0	99786	152.0	281.0	0.282	2.4
Tue	22	905575	120.0	99938	154.0	274.0	0.294	2.2
Wed	23	905695	102.0	100092	148.0	250.0	0.272	2.3
Thu	24	905797	102.0	100240	148.0	250.0	0.272	2.3
Fri	25	905899	102.0	100388	148.0	250.0	0.272	2.3
Sat	26	906001	103.0	100536	148.0	251.0	0.273	2.3
Sun	27	906104	103.0	100684	146.0	249.0	0.271	2.4
Mon	28	906207	140.0	100830	138.0	278.0	0.300	2.3
Tue	29	906347	150.0	100968	128.0	278.0	0.300	2.1
Wed	30	906497	74.0	101096	65.0	139.0	0.161	2.5
Thu	1	906571		101161				
Total			4741.0		4402.0	9143.0	9.6	
Avg.			158.0		146.7	304.8	0.320	2.3
Max.			294.0		178.0	461.0	0.475	2.6
Min.			74.0		65.0	139.0	0.161	1.9

Operator: _____

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **November 2022**

LOCATION: **Riley MM**

I.D. #: **2270016**

		METER No S/N	SIZE 6"	METER No S/N	SIZE 3"	TOTAL FLOW
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL
Tue	1	471	0.0	3914	14.0	14.0
Wed	2	471	0.0	3928	14.0	14.0
Thu	3	471	0.0	3942	0.0	0.0
Fri	4	471	0.0	3942	11.0	11.0
Sat	5	471	0.0	3953	11.0	11.0
Sun	6	471	0.0	3964	12.0	12.0
Mon	7	471	0.0	3976	17.0	17.0
Tue	8	471	0.0	3993	17.0	17.0
Wed	9	471	0.0	4010	8.0	8.0
Thu	10	471	0.0	4018	10.0	10.0
Fri	11	471	0.0	4028	10.0	10.0
Sat	12	471	0.0	4038	10.0	10.0
Sun	13	471	0.0	4048	10.0	10.0
Mon	14	471	0.0	4058	18.0	18.0
Tue	15	471	0.0	4076	22.0	22.0
Wed	16	471	0.0	4098	18.0	18.0
Thu	17	471	0.0	4116	25.0	25.0
Fri	18	471	0.0	4141	11.0	11.0
Sat	19	471	0.0	4152	11.0	11.0
Sun	20	471	0.0	4163	12.0	12.0
Mon	21	471	0.0	4175	1.0	1.0
Tue	22	471	0.0	4176	20.0	20.0
Wed	23	471	0.0	4196	22.0	22.0
Thu	24	471	0.0	4218	22.0	22.0
Fri	25	471	0.0	4240	22.0	22.0
Sat	26	471	0.0	4262	22.0	22.0
Sun	27	471	0.0	4284	22.0	22.0
Mon	28	471	0.0	4306	2.0	2.0
Tue	29	471	0.0	4308	10.0	10.0
Wed	30	471	0.0	4318	32.0	32.0
Thu	1	471		4350		
Total			0.0		436.0	436.0
Avg.			0.0		14.5	14.5
Max.			0.0		32.0	32.0
Min.			0.0		0.0	0.0

Operator: _____

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **November 2022**

LOCATION: **Hatley MM**

I.D. #: **2270016**

		METER No S/n	SIZE 6"	METER #151074A	SIZE 3"	TOTAL FLOW
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL
Tue	1	78	0.0	6826	0.0	0.0
Wed	2	78	0.0	6826	0.0	0.0
Thu	3	78	0.0	6826	0.0	0.0
Fri	4	78	0.0	6826	0.0	0.0
Sat	5	78	0.0	6826	0.0	0.0
Sun	6	78	0.0	6826	0.0	0.0
Mon	7	78	0.0	6826	0.0	0.0
Tue	8	78	0.0	6826	0.0	0.0
Wed	9	78	0.0	6826	0.0	0.0
Thu	10	78	0.0	6826	0.0	0.0
Fri	11	78	0.0	6826	0.0	0.0
Sat	12	78	0.0	6826	0.0	0.0
Sun	13	78	0.0	6826	0.0	0.0
Mon	14	78	0.0	6826	0.0	0.0
Tue	15	78	0.0	6826	0.0	0.0
Wed	16	78	0.0	6826	0.0	0.0
Thu	17	78	0.0	6826	0.0	0.0
Fri	18	78	0.0	6826	0.0	0.0
Sat	19	78	0.0	6826	0.0	0.0
Sun	20	78	0.0	6826	0.0	0.0
Mon	21	78	0.0	6826	0.0	0.0
Tue	22	78	0.0	6826	0.0	0.0
Wed	23	78	0.0	6826	0.0	0.0
Thu	24	78	0.0	6826	0.0	0.0
Fri	25	78	0.0	6826	0.0	0.0
Sat	26	78	0.0	6826	0.0	0.0
Sun	27	78	0.0	6826	0.0	0.0
Mon	28	78	0.0	6826	0.0	0.0
Tue	29	78	0.0	6826	0.0	0.0
Wed	30	78	0.0	6826	0.0	0.0
Thu	1	78		6826		
Total			0.0		0.0	0.0
Avg.			0.0		0.0	0.0
Max.			0.0		0.0	0.0
Min.			0.0		0.0	0.0

Operator: _____