



OPERATOR'S REPORT

City of Rollingwood



October 18, 2023



MEMORANDUM

To: Ms. Ashley Wayman, City Administrator, City of Rollingwood
From: Ben Ingallina, Crossroads Utility Services LLC
Subject: Monthly Report
Date: 10/09/23

Previous Directives

- *No directives*

Current Operations Report

- I. **Utility Operations Report**
 - A. **Billing Report/ Water Accountability** – Please see enclosed water operations report
 - B. **Water System Operations and Maintenance** –
 - a. No items to report
 - C. **Wastewater Collection System Operations and Maintenance** – No items to report
 - D. **Lift Station Maintenance** – *See enclosed report*
- II. **Customer Service Issues** – No reported issues
- III. **Emergency Response Items** – No new items. We are awaiting the plan for generator installations at the lift stations.
- IV. **Drought Contingency Plan / Watering Restrictions**
 - a. Lake Travis Level – 628.43 – Current Storage 407,258 acre-feet (35.5% full) -2% down from last month.
 - b. The City of Austin is currently in Stage 2 watering restrictions – (Started August 15th)

Lakes Travis and Buchanan, reservoir lakes for the area's water supply, are expected to drop below 900,000 acre-feet.

The City of Austin is currently in **Stage 2 Drought Water Use Restrictions**.

Austin's Stage 2 water restrictions

The City of Austin is currently in **Stage 2 Drought Water Use Restrictions**.

- ***Residential***
 - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
 - Even address - Sunday
 - Odd address - Saturday
 - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
 - Even address - Thursday
 - Odd address - Wednesday
- ***Commercial / Multi-family***
 - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
 - Even address - Tuesday
 - Odd address – Friday
 - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
 - Even address - Tuesday
 - Odd address - Friday
- ***Public Schools***
 - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
 - All addresses - Monday
 - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
 - All addresses - Monday

- **Wasting water** is prohibited.
- Washing vehicles at home is permitted with a bucket.
- Charity car washes prohibited.
- Fountains must recirculate water and those with a 4-inch emission or fall of water are prohibited.
- Fountains with a greater than 4-inch emission or fall of water are prohibited
- Restaurants may not serve water unless requested by a customer.
- Patio misters at commercial properties (*including restaurants and bars*) may only operate between 4 p.m. and midnight.
- **Commercial power/pressure washing equipment** must meet efficiency requirements.
- Golf courses using potable water can only irrigate fairways on their watering day; tees and greens can be watered every other day if Austin Water is notified.
- Irrigation of golf course fairways allowed between midnight and 5:00 a.m. or between 7:00 p.m. and midnight on designated outdoor water-use days only
- Irrigation of golf course greens or tees allowed every other day with notice to and approval by Austin Water only



MEMORANDUM

To: Ms. Ashley Wayman, City of Rollingwood
From: Ben Ingallina, Crossroads Utility Services LLC
Subject: Lift Station Report Detail
Date: 010/09/23

1. Lift Station 1 – Dellana Ln.
 - No issues, except for contractors who come in and out of Dellana are leaving the chain loose on the fence they put up.

1. Lift Station 2 – Hatley Dr.
 - No issues.

1. Lift Station 3 – Almarion Way
 - No issues Troubleshoot issues due to high wet wells. Called out WasteWater Transport for cleaning of the wet well.

1. Lift Station 4- Rockway Cv.
 - No issues

2. Lift Station 5 – Vale Dr.
 - No issues

3. Lift Station 6 – Pleasant Cv.
 - No issues

4. Lift Station 7 – Nixon Dr.
 - No issues

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY
Water Utilities Division

Monthly Operational Report For Public Water Systems Purchasing Treated Water From Another System
Which Uses Surface Water Sources or Groundwater Sources Under The Influence of Surface Water

PUBLIC WATER SYSTEM NAME: **City of Rollingwood**

System I.D. #: 2270016

Month: **September 2023**

Submitted by:

Date:

No. of Connections: **537**

License #:

Grade:

TREATED WATER PURCHASED FROM A WHOLESALE SUPPLIER				
Date	Quantity (mgd)	Date	Quantity (mgd)	Monthly Summary (mgd)
1	0.467	16	0.281	Total
2	0.467	17	0.282	Monthly
3	0.469	18	0.265	Purchase: 12.366
4	0.469	19	0.303	
5	0.395	20	0.618	Average
6	0.314	21	0.623	Daily: 0.412
7	0.329	22	0.346	
8	0.603	23	0.347	Maximum
9	0.606	24	0.349	Daily: 0.623
10	0.606	25	0.479	
11	0.584	26	0.376	Minimum
12	0.331	27	0.382	Daily: 0.265
13	0.358	28	0.635	
14	0.302	29	0.351	
15	0.280	30	0.352	

DISTRIBUTION SYSTEM (DISINFECTANT RESIDUAL MONITORING)			
Minimum allowable disinfectant residual:	<u>0.5</u> mg/L	Percentage of the measurements below the limit this month:	
Total no. of measurements this month:	<u>31</u>	<input type="text" value="0%"/>	(1A)
No. of measurements below the limit:	<u>0</u>		
Percentage of the measurements below the limit last month:		<input type="text" value="0%"/>	(1B)

PUBLIC NOTIFICATION			
TREATMENT TECHNIQUE VIOLATION	Yes/No	If YES, Date when Notice was Given to the:	
		TCEQ	Customers*
More than 5.0% of the disinfectant residuals in the distribution system below acceptable levels for two consecutive months? - see (1A) and (1B)	NO		

* A sample copy of the Notice to the customers must accompany this report.

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **September 2023**

LOCATION: **Bee Cave Woods**

I.D. #: **2270016**

		METER #07914810	SIZE 6"	METER #18713312	SIZE 3"	TOTAL FLOW	TOTAL GAL PURCHASED	CHLORINE RESIDUAL
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL	MG	mg/L
Fri	1	957288	386.0	1926	15.0	401.0	0.467	2.1
Sat	2	957674	387.0	1941	15.0	402.0	0.467	2.2
Sun	3	958061	387.0	1956	16.0	403.0	0.469	2.0
Mon	4	958448	387.0	1972	16.0	403.0	0.469	2.1
Tue	5	958835	276.0	1988	14.0	290.0	0.395	2.1
Wed	6	959111	211.0	2002	15.0	226.0	0.314	2.4
Thu	7	959322	269.0	2017	14.0	283.0	0.329	2.5
Fri	8	959591	520.0	2031	16.0	536.0	0.603	2.4
Sat	9	960111	521.0	2047	17.0	538.0	0.606	2.2
Sun	10	960632	521.0	2064	17.0	538.0	0.606	2.3
Mon	11	961153	513.0	2081	14.0	527.0	0.584	2.1
Tue	12	961666	261.0	2095	7.0	268.0	0.331	2.4
Wed	13	961927	261.0	2102	7.0	268.0	0.358	2.1
Thu	14	962188	223.0	2109	12.0	235.0	0.302	2.6
Fri	15	962411	214.0	2121	27.0	241.0	0.280	2.2
Sat	16	962625	214.0	2148	28.0	242.0	0.281	2.5
Sun	17	962839	214.0	2176	28.0	242.0	0.282	2.4
Mon	18	963053	210.0	2204	17.0	227.0	0.265	2.7
Tue	19	963263	186.0	2221	8.0	194.0	0.303	2.5
Wed	20	963449	479.0	2229	70.0	549.0	0.618	2.7
Thu	21	963928	479.0	2299	70.0	549.0	0.623	2.4
Fri	22	964407	265.0	2369	32.0	297.0	0.346	2.6
Sat	23	964672	266.0	2401	32.0	298.0	0.347	2.5
Sun	24	964938	266.0	2433	33.0	299.0	0.349	2.6
Mon	25	965204	359.0	2466	76.0	435.0	0.479	2.1
Tue	26	965563	336.0	2542	0.0	336.0	0.376	2.3
Wed	27	965899	356.0	2542	0.0	356.0	0.382	2.4
Thu	28	966255	395.0	2542	73.0	468.0	0.494	2.5
Fri	29	966650	268.0	2615	26.0	294.0	0.320	2.7
Sat	30	966918	268.0	2641	27.0	295.0	0.321	2.2
Sun	1	967186		2668				
Total			9898.0		742.0	10640.0	12.4	
Avg.			329.9		24.7	354.7	0.412	2.4
Max.			521.0		76.0	549.0	0.623	2.7
Min.			186.0		0.0	194.0	0.265	2.0

Operator: _____

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **September 2023**

LOCATION: **Riley MM**

I.D. #: **2270016**

DAY	DATE	METER	SIZE	METER	SIZE	TOTAL FLOW
		No S/N	6"	No S/N	3"	
		A	TH GAL	B	TH GAL	TH GAL
Fri	1	2578	19.0	14874	47.0	66.0
Sat	2	2597	19.0	14921	47.0	66.0
Sun	3	2616	19.0	14968	48.0	67.0
Mon	4	2635	19.0	15016	48.0	67.0
Tue	5	2654	63.0	15064	51.0	114.0
Wed	6	2717	55.0	15115	41.0	96.0
Thu	7	2772	42.0	15156	46.0	88.0
Fri	8	2814	19.0	15202	48.0	67.0
Sat	9	2833	20.0	15250	48.0	68.0
Sun	10	2853	20.0	15298	49.0	69.0
Mon	11	2873	17.0	15347	42.0	59.0
Tue	12	2890	19.0	15389	44.0	63.0
Wed	13	2909	53.0	15433	47.0	100.0
Thu	14	2962	26.0	15480	41.0	67.0
Fri	15	2988	3.0	15521	36.0	39.0
Sat	16	2991	3.0	15557	36.0	39.0
Sun	17	2994	3.0	15593	37.0	40.0
Mon	18	2997	2.0	15630	36.0	38.0
Tue	19	2999	53.0	15666	56.0	109.0
Wed	20	3052	35.0	15722	43.0	78.0
Thu	21	3087	34.0	15765	40.0	74.0
Fri	22	3121	8.0	15805	41.0	49.0
Sat	23	3129	8.0	15846	41.0	49.0
Sun	24	3137	9.0	15887	41.0	50.0
Mon	25	3146	3.0	15928	41.0	44.0
Tue	26	3149	0.0	15969	40.0	40.0
Wed	27	3149	1.0	16009	42.0	43.0
Thu	28	3150	112.0	16051	58.0	170.0
Fri	29	3262	14.0	16109	43.0	57.0
Sat	30	3276	14.0	16152	43.0	57.0
Sun	1	3290		16195		
Total			712.0		1321.0	2033.0
Avg.			23.7		44.0	67.8
Max.			112.0		58.0	170.0
Min.			0.0		36.0	38.0

Operator: _____

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **September 2023**

LOCATION: **Hatley MM**

I.D. #: **2270016**

DAY	DATE	METER No S/n		SIZE 6"	METER #151074A		SIZE 3"	TOTAL FLOW
		A	TH	GAL	B	TH	GAL	TH GAL
Fri	1	81		0.0	7301		0.0	0.0
Sat	2	81		0.0	7301		1.0	1.0
Sun	3	81		0.0	7302		1.0	1.0
Mon	4	81		0.0	7303		1.0	1.0
Tue	5	81		0.0	7304		9.0	9.0
Wed	6	81		0.0	7313		8.0	8.0
Thu	7	81		0.0	7321		42.0	42.0
Fri	8	81		0.0	7363		0.0	0.0
Sat	9	81		0.0	7363		0.0	0.0
Sun	10	81		0.0	7363		1.0	1.0
Mon	11	81		0.0	7364		2.0	2.0
Tue	12	81		0.0	7366		0.0	0.0
Wed	13	81		0.0	7366		10.0	10.0
Thu	14	81		0.0	7376		0.0	0.0
Fri	15	81		0.0	7376		0.0	0.0
Sat	16	81		0.0	7376		0.0	0.0
Sun	17	81		0.0	7376		0.0	0.0
Mon	18	81		0.0	7376		0.0	0.0
Tue	19	81		0.0	7376		0.0	0.0
Wed	20	81		0.0	7376		9.0	9.0
Thu	21	81		0.0	7385		0.0	0.0
Fri	22	81		0.0	7385		0.0	0.0
Sat	23	81		0.0	7385		0.0	0.0
Sun	24	81		0.0	7385		0.0	0.0
Mon	25	81		0.0	7385		0.0	0.0
Tue	26	81		0.0	7385		0.0	0.0
Wed	27	81		0.0	7385		17.0	17.0
Thu	28	81		0.0	7402		3.0	3.0
Fri	29	81		0.0	7405		0.0	0.0
Sat	30	81		0.0	7405		0.0	0.0
Sun	1	81			7405			
Total				0.0			104.0	104.0
Avg.				0.0			3.5	3.5
Max.				0.0			42.0	42.0
Min.				0.0			0.0	0.0

Operator: _____