

Texas Gas Service Relations Community KEWS Relations

Winter 2022 Austin, TX



Giving Back after Winter Storm Uri

\$75,000 Central Texas Food Bank

\$20,000 Nutrition and Services for Seniors, Beaumont

\$50,000 Helping Hand Home for Children

Winter Storm Uri provided businesses and non-profit groups with an unexpected gift - resiliency planning. The days-long power outages and iced roads stopped or significantly altered commerce and client services delivery, respectively. For some, resiliency strategies now included the purchase of natural gas back-up generators.

That was the case for Central Texas Food Bank and Helping Hand Home for Children in Austin. In Beaumont, Nutrition and Services for Seniors' resiliency strategy was accelerated due to the poor performance of an existing, and aged, natural gas back-up generator. Beaumont is in hurricane territory.

In 2021, the ONE Gas Foundation (ONE Gas is Texas Gas Service's parent company) approved awards to each group to help fund the purchase of a natural gas backup generator to provide emergency power. Both the Central Texas Food Bank and Nutrition and Services for Seniors will use the generators to power their commercial kitchens and food preservation facilities.

At Helping Hand Home for Children (HHH), a backup generator will provide power for an emergency shelter/ community room at a multi-purpose building, currently under construction. HHH provides residential care to children in the foster care system who experience emotional and behavioral problems.

Central Texas Food Bank (CTFB) \$75,000 donation



Immediately after Winter Storm Uri, CTFB served more than 2,200 families compared to 955 families in January. Emergency food boxes included bottled water, fresh produce, milk and shelf-stable food. During the storm, food distribution activities had to be suspended for six days.

Nutrition & Services for Seniors (NSS) \$20,000 donation



NSS staff decided to replace its existing backup generator due to age. That generator, installed 15 years ago to preserve food stores during hurricane-related flooding, performed poorly during winter storm. The new natural gas generator will help to provide NSS resiliency and power when needed.

Helping Hand Home for Children (HHH) \$50,000 donation



HHH's Vanessa Davila stands in the future community room/emergency shelter. Going forward when weather events lead to power shortages, children and support staff will remain on the Home's campus at the shelter, which will be powered by a natural backup generator. The Home's natural gas commercial kitchen is located across street from shelter. It's proximity will allow staff to easily transport meals by foot.



Texas Gas Service A Division of ONE Gas Community Relations Community KEWS

Winter 2022 Austin, TX



Texas Gas Service Attends Community Resource Fair

Austin Council Member Vanessa Fuentes hosted a Community Resource Fair for District 2 residents. Texas Gas Service was among more than a dozen participants. Texas Gas Service provided Energy Efficiency rebate information and Share The Warmth heating utility assistance program information. The latter is administered by Travis County Health and Human Services. Texas Gas Service partners with agencies throughout the state to help customers with their bills, either through payment programs and plans or connecting them with state resources. Thank you Councilmember Fuentes for the invite!

(Please reach out to Carmen Luevanos at carmen.luevanos@onegas.com if your community has an event we can participate in as well.)







Natural Gas Delivers Meals

Have you seen this Texas Gas Service/Meals on Wheels delivery van?

In December, Meals on Wheels of Central Texas recognized Texas Gas Service and the ONE Gas Foundation for a \$55,000 grant for a temperaturecontrolled meal delivery vehicle.

This new vehicle has been in service since October 2021, and each week it helps deliver approximately 195 meals to 42 clients across the area.





Employees Helping Students for the Holidays

For more than 15 years, Texas Gas Service employees have brightened holiday spirits of third grade at Sanchez Elementary School. In pre-pandemic years, a festive holiday party was held at one of the company's local offices, complete with Santa, Meter Man and lots of gifts and cheer. Texas Gas Service employees enjoyed it as much as the students.

The annual tradition continued despite COVID, it just looked a little different. While the party was not held due to the pandemic, the spirit and cheer still filled the air as the Sanchez third grade teacher team and faculty distributed gifts to 56 students. The gifts were purchased with Target gift cards sponsored by Texas Gas Service employees.

"We wanted this Christmas celebration to be festive for students," shared Ms. Gabriela Lopez-Ruiz, 3rd grade teacher. "We wanted to see the kids get excited!"

"For some of our kiddos, this is the only Christmas they have," said Azucena Garcia, Principal, Sanchez Elementary School.





