



# OPERATOR'S REPORT

## City of Rollingwood



March 20, 2024



**MEMORANDUM**

To: Ms. Ashley Wayman, City Administrator, City of Rollingwood  
From: Ben Ingallina, Crossroads Utility Services LLC  
Subject: Monthly Report  
Date: 03/13/24

Previous Directives

- *No directives*

Current Operations Report

- I. **Utility Operations Report**
  - A. **Billing Report/ Water Accountability** – Please see enclosed water operations report
  - B. **Water System Operations and Maintenance** –
    - a. No items to report
  - C. **Wastewater Collection System Operations and Maintenance** – No items to report
  - D. **Lift Station Maintenance** – *See enclosed report*
- II. **Customer Service Issues** – No reported issues
- III. **Emergency Response Items** – No new items. We are awaiting the plan for generator installations at the lift stations.
- IV. **Drought Contingency Plan / Watering Restrictions**
  - a. Lake Travis Level – 631.45– Current Storage 434,952 acre-feet (38.1% full) +0.3% up from last month.
  - b. The City of Austin is currently in Stage 2 watering restrictions – (Started August 15th)

Lakes Travis and Buchanan, reservoir lakes for the area's water supply, are expected to drop below 900,000 acre-feet.

The City of Austin is currently in **Stage 2 Drought Water Use Restrictions**.

## Austin's Stage 2 water restrictions

The City of Austin is currently in **Stage 2 Drought Water Use Restrictions**.

- ***Residential***
  - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - Even address - Sunday
    - Odd address - Saturday
  - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
    - Even address - Thursday
      - Odd address - Wednesday
- ***Commercial / Multi-family***
  - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - Even address - Tuesday
    - Odd address – Friday
  - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
    - Even address - Tuesday
    - Odd address - Friday
- ***Public Schools***
  - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - All addresses - Monday
  - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
    - All addresses - Monday

- **Wasting water** is prohibited.
- Washing vehicles at home is permitted with a bucket.
- Charity car washes prohibited.
- Fountains must recirculate water and those with a 4-inch emission or fall of water are prohibited.
- Fountains with a greater than 4-inch emission or fall of water are prohibited
- Restaurants may not serve water unless requested by a customer.
- Patio misters at commercial properties (*including restaurants and bars*) may only operate between 4 p.m. and midnight.
- **Commercial power/pressure washing equipment** must meet efficiency requirements.
- Golf courses using potable water can only irrigate fairways on their watering day; tees and greens can be watered every other day if Austin Water is notified.
- Irrigation of golf course fairways allowed between midnight and 5:00 a.m. or between 7:00 p.m. and midnight on designated outdoor water-use days only
- Irrigation of golf course greens or tees allowed every other day with notice to and approval by Austin Water only



**MEMORANDUM**

To: Ms. Ashley Wayman, City of Rollingwood  
From: Ben Ingallina, Crossroads Utility Services LLC  
Subject: Lift Station Report Detail  
Date: 03/13/24

Lift Station 1 – Dellana Ln.

- No issues.

Lift Station 2 – Hatley Dr.

- SitePro restrictions on pumps were removed, allowing station to run in primary. No further issues.

Lift Station 3 – Almarion Way

- No issues.

Lift Station 4- Rockway Cv.

- No issues.

Lift Station 5 – Vale Dr.

- No issues.

Lift Station 6 – Pleasant Cv.

- Control panel got cleaned out. No issues.

Lift Station 7 – Nixon Dr.

- AT&T repaired phone line. Pump 1 and 2 were cleaned and reset. Functioning normally.

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY  
 Water Utilities Division

Monthly Operational Report For Public Water Systems Purchasing Treated Water From Another System  
 Which Uses Surface Water Sources or Groundwater Sources Under The Influence of Surface Water

PUBLIC WATER SYSTEM NAME: **City of Rollingwood**

System I.D. #: 2270016

Month: **February 2024**

Submitted by:

Date:

No. of Connections: **537**

License #:

Grade:

TREATED WATER PURCHASED FROM A WHOLESALE SUPPLIER				
Date	Quantity (mgd)	Date	Quantity (mgd)	Monthly Summary (mgd)
1	0.234	16	0.232	Total
2	0.145	17	0.232	Monthly
3	0.144	18	0.232	Purchase: 7.848
4	0.145	19	0.288	
5	0.288	20	0.301	Average
6	0.369	21	0.304	Daily: 0.271
7	0.276	22	0.417	
8	0.257	23	0.260	Maximum
9	0.202	24	0.261	Daily: 0.417
10	0.204	25	0.261	
11	0.204	26	0.350	Minimum
12	0.309	27	0.389	Daily: 0.144
13	0.234	28	0.326	
14	0.319	29	0.284	
15	0.385			

DISTRIBUTION SYSTEM (DISINFECTANT RESIDUAL MONITORING)			
Minimum allowable disinfectant residual:	<u>0.5</u> mg/L	Percentage of the measurements below the limit this month:	
Total no. of measurements this month:	<u>29</u>	<input type="text" value="0%"/>	(1A)
No. of measurements below the limit:	<u>0</u>		
Percentage of the measurements below the limit last month:		<input type="text" value="0%"/>	(1B)

PUBLIC NOTIFICATION			
TREATMENT TECHNIQUE VIOLATION	Yes/No	If YES, Date when Notice was Given to the:	
		TCEQ	Customers*
More than 5.0% of the disinfectant residuals in the distribution system below acceptable levels for two consecutive months? - see (1A) and (1B)	NO		

\* A sample copy of the Notice to the customers must accompany this report.

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **February 2024**

LOCATION: **Bee Cave Woods**

I.D. #: **2270016**

		METER #07914810	SIZE 6"	METER #18713312	SIZE 3"	TOTAL FLOW	TOTAL GAL PURCHASED	CHLORINE RESIDUAL
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL	MG	mg/L
Thu	1	16288	122.0	8242	81.0	203.0	0.234	2.8
Fri	2	16410	79.0	8323	43.0	122.0	0.145	2.6
Sat	3	16489	79.0	8366	42.0	121.0	0.144	2.2
Sun	4	16568	78.0	8408	43.0	121.0	0.145	2.3
Mon	5	16646	174.0	8451	78.0	252.0	0.288	2.5
Tue	6	16820	158.0	8529	181.0	339.0	0.369	
Wed	7	16978	166.0	8710	80.0	246.0	0.276	2.5
Thu	8	17144	150.0	8790	78.0	228.0	0.257	2.7
Fri	9	17294	100.0	8868	77.0	177.0	0.202	2.4
Sat	10	17394	100.0	8945	78.0	178.0	0.204	2.3
Sun	11	17494	101.0	9023	77.0	178.0	0.204	2.0
Mon	12	17595	184.0	9100	93.0	277.0	0.309	2.5
Tue	13	17779	136.0	9193	71.0	207.0	0.234	2.7
Wed	14	17915	219.0	9264	72.0	291.0	0.319	2.5
Thu	15	18134	299.0	9336	73.0	372.0	0.385	2.6
Fri	16	18433	131.0	9409	74.0	205.0	0.232	2.5
Sat	17	18564	131.0	9483	74.0	205.0	0.232	2.5
Sun	18	18695	131.0	9557	74.0	205.0	0.232	2.3
Mon	19	18826	189.0	9631	70.0	259.0	0.288	2.4
Tue	20	19015	190.0	9701	77.0	267.0	0.301	2.5
Wed	21	19205	204.0	9778	71.0	275.0	0.304	2.6
Thu	22	19409	335.0	9849	62.0	397.0	0.417	2.8
Fri	23	19744	178.0	9911	55.0	233.0	0.260	2.2
Sat	24	19922	178.0	9966	55.0	233.0	0.261	2.4
Sun	25	20100	178.0	10021	55.0	233.0	0.261	3.1
Mon	26	20278	246.0	10076	64.0	310.0	0.350	2.6
Tue	27	20524	283.0	10140	77.0	360.0	0.389	2.2
Wed	28	20807	225.0	10217	64.0	289.0	0.318	2.8
Thu	29	21032	210.0	10281	49.0	259.0	0.288	2.5
Fri	1	21242		10330				
Total			4954.0		2088.0	7042.0	7.8	
Avg.			170.8		72.0	242.8	0.271	2.5
Max.			335.0		181.0	397.0	0.417	3.1
Min.			78.0		42.0	121.0	0.144	2.0

Operator: \_\_\_\_\_

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **February 2024**

LOCATION: **Riley MM**

I.D. #: **2270016**

DAY	DATE	METER	SIZE	METER	SIZE	TOTAL
		No S/N	6"	No S/N	3"	FLOW
		A	TH GAL	B	TH GAL	TH GAL
Thu	1	3550	0.0	20345	31.0	31.0
Fri	2	3550	0.0	20376	23.0	23.0
Sat	3	3550	0.0	20399	23.0	23.0
Sun	4	3550	0.0	20422	24.0	24.0
Mon	5	3550	0.0	20446	36.0	36.0
Tue	6	3550	0.0	20482	30.0	30.0
Wed	7	3550	0.0	20512	30.0	30.0
Thu	8	3550	0.0	20542	29.0	29.0
Fri	9	3550	0.0	20571	25.0	25.0
Sat	10	3550	0.0	20596	26.0	26.0
Sun	11	3550	0.0	20622	26.0	26.0
Mon	12	3550	0.0	20648	32.0	32.0
Tue	13	3550	0.0	20680	27.0	27.0
Wed	14	3550	0.0	20707	28.0	28.0
Thu	15	3550	0.0	20735	28.0	28.0
Fri	16	3550	0.0	20763	27.0	27.0
Sat	17	3550	0.0	20790	27.0	27.0
Sun	18	3550	0.0	20817	27.0	27.0
Mon	19	3550	0.0	20844	29.0	29.0
Tue	20	3550	1.0	20873	33.0	34.0
Wed	21	3551	0.0	20906	29.0	29.0
Thu	22	3551	1.0	20935	31.0	32.0
Fri	23	3552	0.0	20966	27.0	27.0
Sat	24	3552	1.0	20993	27.0	28.0
Sun	25	3553	1.0	21020	27.0	28.0
Mon	26	3554	0.0	21047	40.0	40.0
Tue	27	3554	0.0	21087	29.0	29.0
Wed	28	3554	0.0	21116	37.0	37.0
Thu	29	3554	0.0	21153	25.0	25.0
Fri	1	3554		21178		
Total			4.0		833.0	837.0
Avg.			0.1		28.7	28.9
Max.			1.0		40.0	40.0
Min.			0.0		23.0	23.0

Operator: \_\_\_\_\_



MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **February 2024**

LOCATION: **Hatley MM**

I.D. #: **2270016**

		METER No S/n	SIZE 6"	METER #151074A	SIZE 3"	TOTAL FLOW
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL
Thu	1	86	0.0	7473	0.0	0.0
Fri	2	86	0.0	7473	0.0	0.0
Sat	3	86	0.0	7473	0.0	0.0
Sun	4	86	0.0	7473	0.0	0.0
Mon	5	86	0.0	7473	0.0	0.0
Tue	6	86	0.0	7473	0.0	0.0
Wed	7	86	0.0	7473	0.0	0.0
Thu	8	86	0.0	7473	0.0	0.0
Fri	9	86	0.0	7473	0.0	0.0
Sat	10	86	0.0	7473	0.0	0.0
Sun	11	86	0.0	7473	0.0	0.0
Mon	12	86	0.0	7473	0.0	0.0
Tue	13	86	0.0	7473	0.0	0.0
Wed	14	86	0.0	7473	0.0	0.0
Thu	15	86	4.0	7473	11.0	15.0
Fri	16	90	0.0	7484	0.0	0.0
Sat	17	90	0.0	7484	0.0	0.0
Sun	18	90	0.0	7484	0.0	0.0
Mon	19	90	0.0	7484	0.0	0.0
Tue	20	90	0.0	7484	0.0	0.0
Wed	21	90	0.0	7484	0.0	0.0
Thu	22	90	0.0	7484	12.0	12.0
Fri	23	90	0.0	7496	0.0	0.0
Sat	24	90	0.0	7496	0.0	0.0
Sun	25	90	0.0	7496	0.0	0.0
Mon	26	90	0.0	7496	0.0	0.0
Tue	27	90	0.0	7496	0.0	0.0
Wed	28	90	0.0	7496	0.0	0.0
Thu	29	90	0.0	7496	0.0	0.0
Fri	1	90		7496		
Total			4.0		23.0	27.0
Avg.			0.1		0.8	0.9
Max.			4.0		12.0	15.0
Min.			0.0		0.0	0.0

Operator: \_\_\_\_\_