



## OPERATOR'S REPORT

City of Rollingwood



August 20, 2025



## MEMORANDUM

To: City Administrator, City of Rollingwood  
From: Ben Ingallina, Crossroads Utility Services LLC  
Subject: Monthly Report  
Date: 08/13/2025

### Previous Directives

- *No directives*

### Current Operations Report

- I. **Utility Operations Report**
  - A. **Billing Report/ Water Accountability** – Please see enclosed water operations report
  - B. **Water System Operations and Maintenance** –
    - a. No items to report
  - C. **Wastewater Collection System Operations and Maintenance** – No items to report
  - D. **Lift Station Maintenance** – *See enclosed report*
- II. **Customer Service Issues** – No reported issues
- III. **Emergency Response Items** – No new items
- IV. **Drought Contingency Plan / Watering Restrictions**
  - a. Lake Travis Level –676.74 Current Storage 983,693 acre-feet (89.6% full) +22.5% up from last month.
  - b. The City of Austin is currently in Stage 2 watering restrictions – (Started August 15<sup>th</sup> 2023)

Lakes Travis and Buchanan, reservoir lakes for the area's water supply, are expected to drop below 900,000 acre-feet.

The City of Austin is currently in **Stage 2 Drought Water Use Restrictions**.

## Austin's Stage 2 water restrictions

The City of Austin is currently in **Stage 2 Drought Water Use Restrictions**.

- ***Residential***
  - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - Even address - Sunday
    - Odd address - Saturday
  - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
    - Even address - Thursday
    - Odd address - Wednesday
- ***Commercial / Multi-family***
  - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - Even address - Tuesday
    - Odd address – Friday
  - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
    - Even address - Tuesday
    - Odd address - Friday
- ***Public Schools***
  - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - All addresses - Monday
  - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
    - All addresses - Monday
- **Wasting water** is prohibited.

- Washing vehicles at home is permitted with a bucket.
- Charity car washes prohibited.
- Fountains must recirculate water and those with a 4-inch emission or fall of water are prohibited.
- Fountains with a greater than 4-inch emission or fall of water are prohibited
- Restaurants may not serve water unless requested by a customer.
- Patio misters at commercial properties (*including restaurants and bars*) may only operate between 4 p.m. and midnight.
- **Commercial power/pressure washing equipment** must meet efficiency requirements.
- Golf courses using potable water can only irrigate fairways on their watering day; tees and greens can be watered every other day if Austin Water is notified.
- Irrigation of golf course fairways allowed between midnight and 5:00 a.m. or between 7:00 p.m. and midnight on designated outdoor water-use days only
- Irrigation of golf course greens or tees allowed every other day with notice to and approval by Austin Water only



**MEMORANDUM**

To: City of Rollingwood  
From: Ben Ingallina, Crossroads Utility Services LLC  
Subject: Lift Station Report Detail  
Date: 08/13/2025

Lift Station 1 – Dellana Ln.

- No issues.

Lift Station 2 – Hatley Dr.

- No issues.

Lift Station 3 – Almarion Way

- No issues. Needs a cleaning urgently.

Lift Station 4- Rockway Cv.

- No issues.

Lift Station 5 – Vale Dr.

- No issues.

Lift Station 6 – Pleasant Cv.

- No issues. Recently cleaned.

Lift Station 7 – Nixon Dr.

- No issues.

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY  
Water Utilities Division

Monthly Operational Report For Public Water Systems Purchasing Treated Water From Another System  
Which Uses Surface Water Sources or Groundwater Sources Under The Influence of Surface Water

PUBLIC WATER SYSTEM NAME: **City of Rollingwood**

System I.D. #: 2270016

Month: **July 2025**

Submitted by:

Date:

No. of Connections: **537**

License #:

Grade:

TREATED WATER PURCHASED FROM A WHOLESALE SUPPLIER				
Date	Quantity (mgd)	Date	Quantity (mgd)	Monthly Summary (mgd)
1	0.477	16	0.477	Total
2	0.404	17	0.512	Monthly
3	0.217	18	0.386	Purchase: 11.072
4	0.217	19	0.384	
5	0.217	20	0.386	Average
6	0.217	21	0.385	Daily: 0.357
7	0.276	22	0.504	
8	0.310	23	0.537	Maximum
9	0.256	24	0.401	Daily: 0.537
10	0.330	25	0.333	
11	0.220	26	0.334	Minimum
12	0.220	27	0.336	Daily: 0.217
13	0.220	28	0.326	
14	0.319	29	0.450	
15	0.405	30	0.527	
		31	0.489	

DISTRIBUTION SYSTEM			
(DISINFECTANT RESIDUAL MONITORING)			
Minimum allowable disinfectant residual:	0.5	mg/L	Percentage of the measurements below the limit this month:
Total no. of measurements this month:	32		<input type="text" value="0%"/> (1A)
No. of measurements below the limit:	0		
Percentage of the measurements below the limit last month:			<input type="text" value="0%"/> (1B)

PUBLIC NOTIFICATION			
TREATMENT TECHNIQUE VIOLATION	Yes/No	If YES, Date when Notice was Given to the:	
More than 5.0% of the disinfectant residuals in the distribution system below acceptable levels for two consecutive months? - see (1A) and (1B)	NO	TCEQ	Customers*

\* A sample copy of the Notice to the customers must accompany this report.

# MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **July 2025**

LOCATION: **Bee Cave Woods**

I.D. #: **2270016**

		METER #07914810	SIZE 6"	METER #18713312	SIZE 3"	TOTAL FLOW	TOTAL GAL PURCHASED	CHLORINE RESIDUAL
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL	MG	mg/L
Tue	1	187133	400.0	43973	77.0	477.0	0.477	2.4
Wed	2	187533	328.0	44050	76.0	404.0	0.404	1.9
Thu	3	187861	146.0	44126	71.0	217.0	0.217	2.2
Fri	4	188007	146.0	44197	71.0	217.0	0.217	1.9
Sat	5	188153	146.0	44268	71.0	217.0	0.217	2.1
Sun	6	188299	146.0	44339	71.0	217.0	0.217	2.4
Mon	7	188445	201.0	44410	75.0	276.0	0.276	2.2
Tue	8	188646	239.0	44485	71.0	310.0	0.310	2.1
Wed	9	188885	179.0	44556	77.0	256.0	0.256	2.0
Thu	10	189064	259.0	44633	71.0	330.0	0.330	2.1
Fri	11	189323	145.0	44704	75.0	220.0	0.220	2.1
Sat	12	189468	146.0	44779	74.0	220.0	0.220	2.1
Sun	13	189614	145.0	44853	75.0	220.0	0.220	2.1
Mon	14	189759	253.0	44928	66.0	319.0	0.319	2.1
Tue	15	190012	321.0	44994	84.0	405.0	0.405	2.3
Wed	16	190333	408.0	45078	69.0	477.0	0.477	2.4
Thu	17	190741	434.0	45147	78.0	512.0	0.512	2.2
Fri	18	191175	309.0	45225	77.0	386.0	0.386	2.2
Sat	19	191484	308.0	45302	76.0	384.0	0.384	2.3
Sun	20	191792	309.0	45378	77.0	386.0	0.386	2.0
Mon	21	192101	309.0	45455	76.0	385.0	0.385	2.2
Tue	22	192410	429.0	45531	75.0	504.0	0.504	2.2
Wed	23	192839	457.0	45606	80.0	537.0	0.537	2.4
Thu	24	193296	327.0	45686	74.0	401.0	0.401	1.9
Fri	25	193623	326.0	45760	7.0	333.0	0.333	2.3
Sat	26	193949	326.0	45834	8.0	334.0	0.334	2.2
Sun	27	194275	327.0	45908	9.0	336.0	0.336	2.2
Mon	28	194602	326.0	45983	0.0	326.0	0.326	2.0
Tue	29	194928	448.0	46057	2.0	450.0	0.450	2.1
Wed	30	195376	524.0	46134	3.0	527.0	0.527	2.0
Thu	31	195900	487.0	46213	2.0	489.0	0.489	2.2
Fri	1	196387		46921	1.0			
Total			9254.0	27140.0	1819.0	11072.0	11.1	
Avg.			298.5		56.8	357.2	0.357	2.2
Max.			524.0		84.0	537.0	0.537	2.4
Min.			145.0		0.0	217.0	0.217	1.9

Operator: \_\_\_\_\_

# MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **July 2025**

LOCATION: **Hatley MM**

I.D. #: **2270016**

		METER No S/n	SIZE 6"	METER #151074A	SIZE 3"	TOTAL FLOW
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL
Tue	1	92	0.0	7552	0.0	0.0
Wed	2	92	0.0	7552	0.0	0.0
Thu	3	92	0.0	7552	0.0	0.0
Fri	4	92	0.0	7552	0.0	0.0
Sat	5	92	0.0	7552	0.0	0.0
Sun	6	92	0.0	7552	0.0	0.0
Mon	7	92	0.0	7552	0.0	0.0
Tue	8	92	0.0	7552	0.0	0.0
Wed	9	92	0.0	7552	0.0	0.0
Thu	10	92	0.0	7552	0.0	0.0
Fri	11	92	0.0	7552	0.0	0.0
Sat	12	92	0.0	7552	0.0	0.0
Sun	13	92	0.0	7552	0.0	0.0
Mon	14	92	0.0	7552	0.0	0.0
Tue	15	92	0.0	7552	0.0	0.0
Wed	16	92	0.0	7552	0.0	0.0
Thu	17	92	0.0	7552	0.0	0.0
Fri	18	92	0.0	7552	0.0	0.0
Sat	19	92	0.0	7552	0.0	0.0
Sun	20	92	0.0	7552	0.0	0.0
Mon	21	92	0.0	7552	0.0	0.0
Tue	22	92	0.0	7552	0.0	0.0
Wed	23	92	0.0	7552	0.0	0.0
Thu	24	92	0.0	7552	0.0	0.0
Fri	25	92	0.0	7552	0.0	0.0
Sat	26	92	0.0	7552	0.0	0.0
Sun	27	92	0.0	7552	0.0	0.0
Mon	28	92	0.0	7552	0.0	0.0
Tue	29	92	0.0	7552	0.0	0.0
Wed	30	92	0.0	7552	0.0	0.0
Thu	31	92	0.0	7552	0.0	0.0
Fri	1	92		7552		
Total			0.0		0.0	0.0
Avg.			0.0		0.0	0.0
Max.			0.0		0.0	0.0
Min.			0.0		0.0	0.0

Operator: \_\_\_\_\_



# MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **July 2025**

LOCATION: **Riley MM**

I.D. #: **2270016**

		METER No S/N	SIZE 6"	METER No S/N	SIZE 3"	TOTAL FLOW
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL
Tue	1	3620	0.0	21520	0.0	0.0
Wed	2	3620	0.0	21520	0.0	0.0
Thu	3	3620	0.0	21520	0.0	0.0
Fri	4	3620	0.0	21520	0.0	0.0
Sat	5	3620	0.0	21520	0.0	0.0
Sun	6	3620	0.0	21520	0.0	0.0
Mon	7	3620	0.0	21520	0.0	0.0
Tue	8	3620	0.0	21520	0.0	0.0
Wed	9	3620	0.0	21520	0.0	0.0
Thu	10	3620	0.0	21520	0.0	0.0
Fri	11	3620	0.0	21520	0.0	0.0
Sat	12	3620	0.0	21520	0.0	0.0
Sun	13	3620	0.0	21520	0.0	0.0
Mon	14	3620	0.0	21520	0.0	0.0
Tue	15	3620	0.0	21520	0.0	0.0
Wed	16	3620	0.0	21520	0.0	0.0
Thu	17	3620	0.0	21520	0.0	0.0
Fri	18	3620	0.0	21520	0.0	0.0
Sat	19	3620	0.0	21520	0.0	0.0
Sun	20	3620	0.0	21520	0.0	0.0
Mon	21	3620	0.0	21520	0.0	0.0
Tue	22	3620	0.0	21520	0.0	0.0
Wed	23	3620	0.0	21520	0.0	0.0
Thu	24	3620	0.0	21520	0.0	0.0
Fri	25	3620	0.0	21520	0.0	0.0
Sat	26	3620	0.0	21520	0.0	0.0
Sun	27	3620	0.0	21520	0.0	0.0
Mon	28	3620	0.0	21520	0.0	0.0
Tue	29	3620	0.0	21520	0.0	0.0
Wed	30	3620	0.0	21520	0.0	0.0
Thu	31	3620	0.0	21520	0.0	0.0
Fri	1	3620		21520		
Total			0.0		0.0	0.0
Avg.			0.0		0.0	0.0
Max.			0.0		0.0	0.0
Min.			0.0		0.0	0.0

Operator: \_\_\_\_\_