



Date: August 12, 2025
To: Mayor and Council Members of the City of Rollingwood
From: Alun Thomas, City Administrator
Subject: City Administrator's Report

City Financials

Highlights of the financials through the month of July 2025:

- As of July 31, 2025, 83% of the Fiscal Year has passed.
- Property taxes collected were up 14% from the amount collected in July 2024.
- Sales taxes collected were up 4% from the amount collected in July 2024.
- The Water Fund balance is currently at \$1,100,297.61. The General Fund balance is \$5,011,927.38.

Budget

Budget season continues! In this August's budget workshop, we will be covering final revenue estimates and estimated beginning balances, the impact of different tax rates, exceptional item requests and the 10-year expenditure planning document. There will be a special City Council Meeting on September 3, 2024 at which the City Council will hold public hearings on the Fiscal Year 2025-2026 Budget and the Ad Valorem Tax Rate, and vote to postpone the final vote on the Ad Valorem Tax Rate. The 2025-2026 Budget Binder can be found at the following link and will be updated throughout the summer:

<https://www.rollingwoodtx.gov/finance/page/fy-2025-2026-budget-binder>

Police Department (Rollingwood Night Out)

Rollingwood Night Out is scheduled for September 9, 2025 and the Police Department is in the final planning stages for the event. Please join us on Tuesday, September 9, 2025 from 6:00 p.m. to 8:00 p.m. at the upper park for complimentary food and drinks provided by local stores and restaurants, multiple first responder organizations and displays, and much more. We hope to see you there!

Utilities

Stage 2 water restrictions still remain in effect, so we continue to strongly encourage residents to set up their [EyeOnWater](#) customer portal and to set up leak alerts. This valuable tool allows our utility customers to efficiently manage and monitor their water usage, providing alerts to potential leaks so that they can

take immediate action and prevent costly repairs—particularly useful if they will be away from their homes for an extended period. Residents who need assistance with setting up their accounts are encouraged to contact Veronica Hernandez at (512) 327-1838 (Opt. 4), via email at vhernandez@rollingwoodtx.gov, or in person during business hours.

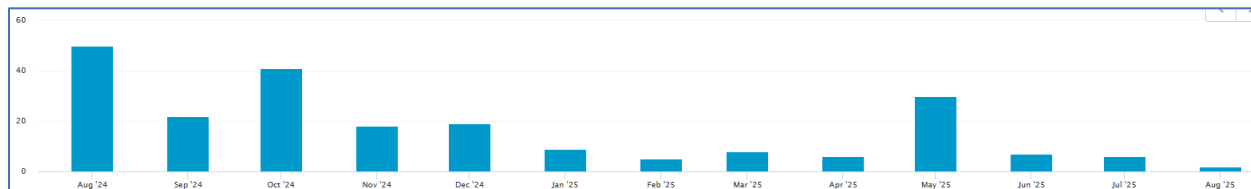
For more information and frequently asked questions about EyeOnWater:

<https://www.rollingwoodtx.gov/administration/page/eyeonwater-customer-portal>

Additional resources:

- YouTube video on how to set up an account: <https://www.youtube.com/watch?v=TuHRNSKvkdY>
- PDF instructions to set up an account: <https://bit.ly/EOW-Instructions>
- YouTube video on how to configure an EyeOnWater account and set up leak alerts: <https://www.youtube.com/watch?v=RSW5FcB1nMQ>

As of August 12, 2025, the EyeOnWater customer portal has a total of **232** accounts (an increase of 2 since my last report) that are registered within the system, representing 39% of the system’s connections. Of those accounts, **178** (an increase of 9 since my last report) have signed up for leak alerts.



Monthly Enrollment in EyeOnWater, August 1, 2024-August 12, 2025

Water CIP and Drainage Projects

Construction activities are still ongoing for Water CIP Bond Program Packages 1-4 and the Hubbard/Hatley/Pickwick and Nixon/Pleasant drainage projects. Updates on these projects and their impacts on residents can be found on our city website, under the public notices section on the front page. The page “Rollingwood Water System Improvements Updates” will be kept up to date with project progress and milestones. A full schedule of all projects can also be found on this page and will be updated as the projects progress. Link: <https://www.rollingwoodtx.gov/administration/page/rollingwood-water-system-improvements-updates>

Park Retaining Wall

Gomez Construction has completed the retaining wall project behind the fieldhouse at the park. The project, funded by RCDC, ran very smoothly, and the end result has generated a lot of praise and thanks from members of the community.

Google Fiber

Google Fiber has completed its project to run fiber optic lines along Rollingwood’s rights-of-way.

Through Trucks

Staff has been receiving a large number of complaints recently about trucks violating the City's "No Through Trucks" ordinance. RPD has been monitoring construction traffic and has issued citations for this offence, and on August 18, Judge Teton instructed the Court Clerk to immediately raise the cost for the citations from the current \$281 to \$500. It is hoped and expected that, together, these measures will significantly mitigate the issue.

Contact Me if Needed

I can be reached by email at athomas@rollingwoodtx.gov and by cell phone at (737) 218-8326. Please let me know if you have any questions or concerns.

Sincerely,

Alun Thomas

City Administrator