



OPERATOR'S REPORT

City of Rollingwood



May 21, 2025



MEMORANDUM

To: City Administrator, City of Rollingwood
From: Ben Ingallina, Crossroads Utility Services LLC
Subject: Monthly Report
Date: 05/14/2025

Previous Directives

- *No directives*

Current Operations Report

- I. **Utility Operations Report**
 - A. **Billing Report/ Water Accountability** – Please see enclosed water operations report
 - B. **Water System Operations and Maintenance** –
 - a. No items to report
 - C. **Wastewater Collection System Operations and Maintenance** – No items to report
 - D. **Lift Station Maintenance** – *See enclosed report*
- II. **Customer Service Issues** – No reported issues
- III. **Emergency Response Items** – No new items
- IV. **Drought Contingency Plan / Watering Restrictions**
 - a. Lake Travis Level –635.89 Current Storage 460,964 acre-feet (42.0% full) -0% down from last month.
 - b. The City of Austin is currently in Stage 2 watering restrictions – (Started August 15th 2023)

Lakes Travis and Buchanan, reservoir lakes for the area's water supply, are expected to drop below 900,000 acre-feet.

The City of Austin is currently in **Stage 2 Drought Water Use Restrictions**.

Austin's Stage 2 water restrictions

The City of Austin is currently in **Stage 2 Drought Water Use Restrictions**.

- ***Residential***
 - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
 - Even address - Sunday
 - Odd address - Saturday
 - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
 - Even address - Thursday
 - Odd address - Wednesday
- ***Commercial / Multi-family***
 - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
 - Even address - Tuesday
 - Odd address – Friday
 - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
 - Even address - Tuesday
 - Odd address - Friday
- ***Public Schools***
 - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
 - All addresses - Monday
 - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
 - All addresses - Monday
- **Wasting water** is prohibited.

- Washing vehicles at home is permitted with a bucket.
- Charity car washes prohibited.
- Fountains must recirculate water and those with a 4-inch emission or fall of water are prohibited.
- Fountains with a greater than 4-inch emission or fall of water are prohibited
- Restaurants may not serve water unless requested by a customer.
- Patio misters at commercial properties (*including restaurants and bars*) may only operate between 4 p.m. and midnight.
- **Commercial power/pressure washing equipment** must meet efficiency requirements.
- Golf courses using potable water can only irrigate fairways on their watering day; tees and greens can be watered every other day if Austin Water is notified.
- Irrigation of golf course fairways allowed between midnight and 5:00 a.m. or between 7:00 p.m. and midnight on designated outdoor water-use days only
- Irrigation of golf course greens or tees allowed every other day with notice to and approval by Austin Water only



MEMORANDUM

To: City of Rollingwood
From: Ben Ingallina, Crossroads Utility Services LLC
Subject: Lift Station Report Detail
Date: 05/14/2025

Lift Station 1 – Dellana Ln.

- No issues.

Lift Station 2 – Hatley Dr.

- No issues.

Lift Station 3 – Almarion Way

- No issues.

Lift Station 4- Rockway Cv.

- No issues.

Lift Station 5 – Vale Dr.

- No issues.

Lift Station 6 – Pleasant Cv.

- No issues.

Lift Station 7 – Nixon Dr.

- No issues.

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY
Water Utilities Division

Monthly Operational Report For Public Water Systems Purchasing Treated Water From Another System
Which Uses Surface Water Sources or Groundwater Sources Under The Influence of Surface Water

PUBLIC WATER SYSTEM NAME: **City of Rollingwood**

System I.D. #: 2270016

Month: **April 2025**

Submitted by:

Date:

No. of Connections: **537**

License #:

Grade:

TREATED WATER PURCHASED FROM A WHOLESALE SUPPLIER				
Date	Quantity (mgd)	Date	Quantity (mgd)	Monthly Summary (mgd)
1	0.328	16	0.477	Total
2	0.337	17	0.542	Monthly
3	0.346	18	0.311	Purchase: 10.398
4	0.225	19	0.311	
5	0.224	20	0.310	Average
6	0.225	21	0.311	Daily: 0.347
7	0.370	22	0.365	
8	0.396	23	0.422	Maximum
9	0.456	24	0.288	Daily: 0.776
10	0.445	25	0.335	
11	0.334	26	0.260	Minimum
12	0.332	27	0.259	Daily: 0.000
13	0.333	28	0.260	
14	0.000	29	0.361	
15	0.459	30	0.776	

DISTRIBUTION SYSTEM			
(DISINFECTANT RESIDUAL MONITORING)			
Minimum allowable disinfectant residual:	0.5	mg/L	Percentage of the measurements below the limit this month:
Total no. of measurements this month:	34		
No. of measurements below the limit:	0		0% (1A)
Percentage of the measurements below the limit last month:			0% (1B)

PUBLIC NOTIFICATION			
TREATMENT TECHNIQUE VIOLATION	Yes/No	If YES, Date when Notice was Given to the:	
		TCEQ	Customers*
More than 5.0% of the disinfectant residuals in the distribution system below acceptable levels for two consecutive months? - see (1A) and (1B)	NO		

* A sample copy of the Notice to the customers must accompany this report.

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **April 2025**

LOCATION: **Bee Cave Woods**

I.D. #: **2270016**

		METER #07914810	SIZE 6"	METER #18713312	SIZE 3"	TOTAL FLOW	TOTAL GAL PURCHASED	CHLORINE RESIDUAL
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL	MG	mg/L
Tue	1	159799	256.0	37037	72.0	328.0	0.328	2.4
Wed	2	160055	260.0	37109	77.0	337.0	0.337	2.5
Thu	3	160315	256.0	37186	90.0	346.0	0.346	2.3
Fri	4	160571	144.0	37276	81.0	225.0	0.225	2.6
Sat	5	160715	144.0	37357	80.0	224.0	0.224	1.4
Sun	6	160859	144.0	37437	81.0	225.0	0.225	2.0
Mon	7	161003	283.0	37518	87.0	370.0	0.370	2.5
Tue	8	161286	317.0	37605	79.0	396.0	0.396	2.3
Wed	9	161603	372.0	37684	84.0	456.0	0.456	2.4
Thu	10	161975	359.0	37768	86.0	445.0	0.445	2.4
Fri	11	162334	253.0	37854	81.0	334.0	0.334	2.5
Sat	12	162587	252.0	37935	80.0	332.0	0.332	2.1
Sun	13	162839	252.0	38015	81.0	333.0	0.333	2.4
Mon	14	163091	0.0	38096	0.0	0.0	0.000	2.4
Tue	15	163091	377.0	38096	82.0	459.0	0.459	2.5
Wed	16	163468	391.0	38178	86.0	477.0	0.477	2.3
Thu	17	163859	449.0	38264	93.0	542.0	0.542	2.6
Fri	18	164308	231.0	38357	80.0	311.0	0.311	2.7
Sat	19	164539	231.0	38437	80.0	311.0	0.311	2.6
Sun	20	164770	230.0	38517	80.0	310.0	0.310	2.3
Mon	21	165000	231.0	38597	80.0	311.0	0.311	2.3
Tue	22	165231	285.0	38677	80.0	365.0	0.365	2.1
Wed	23	165516	241.0	38757	181.0	422.0	0.422	2.3
Thu	24	165757	274.0	38938	14.0	288.0	0.288	2.2
Fri	25	166031	287.0	38952	48.0	335.0	0.335	2.5
Sat	26	166318	179.0	39000	81.0	260.0	0.260	2.7
Sun	27	166497	179.0	39081	80.0	259.0	0.259	2.4
Mon	28	166676	179.0	39161	81.0	260.0	0.260	2.6
Tue	29	166855	273.0	39242	88.0	361.0	0.361	2.0
Wed	30	167128	614.0	39330	162.0	776.0	0.776	2.4
Thu	1	167742		39492				
Total			7943.0	27140.0	2455.0	10398.0	10.4	
Avg.			264.8		81.8	346.6	0.347	2.4
Max.			614.0		181.0	776.0	0.776	2.7
Min.			0.0		0.0	0.0	0.000	1.4

Operator: _____

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **April 2025**

LOCATION: **Hatley MM**

I.D. #: **2270016**

		METER No S/n	SIZE 6"	METER #151074A	SIZE 3"	TOTAL FLOW
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL
Tue	1	92	0.0	7547	0.0	0.0
Wed	2	92	0.0	7547	0.0	0.0
Thu	3	92	0.0	7547	0.0	0.0
Fri	4	92	0.0	7547	0.0	0.0
Sat	5	92	0.0	7547	0.0	0.0
Sun	6	92	0.0	7547	0.0	0.0
Mon	7	92	0.0	7547	0.0	0.0
Tue	8	92	0.0	7547	0.0	0.0
Wed	9	92	0.0	7547	0.0	0.0
Thu	10	92	0.0	7547	0.0	0.0
Fri	11	92	0.0	7547	0.0	0.0
Sat	12	92	0.0	7547	0.0	0.0
Sun	13	92	0.0	7547	0.0	0.0
Mon	14	92	0.0	7547	0.0	0.0
Tue	15	92	0.0	7547	0.0	0.0
Wed	16	92	0.0	7547	0.0	0.0
Thu	17	92	0.0	7547	0.0	0.0
Fri	18	92	0.0	7547	0.0	0.0
Sat	19	92	0.0	7547	0.0	0.0
Sun	20	92	0.0	7547	0.0	0.0
Mon	21	92	0.0	7547	0.0	0.0
Tue	22	92	0.0	7547	0.0	0.0
Wed	23	92	0.0	7547	0.0	0.0
Thu	24	92	0.0	7547	0.0	0.0
Fri	25	92	0.0	7547	0.0	0.0
Sat	26	92	0.0	7547	0.0	0.0
Sun	27	92	0.0	7547	0.0	0.0
Mon	28	92	0.0	7547	0.0	0.0
Tue	29	92	0.0	7547	0.0	0.0
Wed	30	92	0.0	7547	0.0	0.0
Thu	1	92		7547		
Total			0.0		0.0	0.0
Avg.			0.0		0.0	0.0
Max.			0.0		0.0	0.0
Min.			0.0		0.0	0.0

Operator: _____

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **April 2025**

LOCATION: **Riley MM**

I.D. #: **2270016**

		METER No S/N	SIZE 6"	METER No S/N	SIZE 3"	TOTAL FLOW
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL
Tue	1	3619	0.0	21519	0.0	0.0
Wed	2	3619	0.0	21519	0.0	0.0
Thu	3	3619	0.0	21519	0.0	0.0
Sat	4	3619	0.0	21519	0.0	0.0
Sun	5	3619	0.0	21519	0.0	0.0
Mon	6	3619	0.0	21519	0.0	0.0
Tue	7	3619	0.0	21519	0.0	0.0
Wed	8	3619	0.0	21519	0.0	0.0
Thu	9	3619	0.0	21519	0.0	0.0
Fri	10	3619	0.0	21519	0.0	0.0
Sat	11	3619	0.0	21519	0.0	0.0
Sun	12	3619	0.0	21519	0.0	0.0
Mon	13	3619	0.0	21519	0.0	0.0
Tue	14	3619	0.0	21519	0.0	0.0
Wed	15	3619	0.0	21519	0.0	0.0
Thu	16	3619	0.0	21519	0.0	0.0
Fri	17	3619	0.0	21519	0.0	0.0
Sat	18	3619	0.0	21519	0.0	0.0
Sun	19	3619	0.0	21519	0.0	0.0
Mon	20	3619	0.0	21519	0.0	0.0
Tue	21	3619	0.0	21519	0.0	0.0
Wed	22	3619	0.0	21519	0.0	0.0
Thu	23	3619	0.0	21519	0.0	0.0
Fri	24	3619	0.0	21519	0.0	0.0
Sat	25	3619	0.0	21519	0.0	0.0
Sun	26	3619	0.0	21519	0.0	0.0
Mon	27	3619	0.0	21519	0.0	0.0
Tue	28	3619	0.0	21519	0.0	0.0
Wed	29	3619	0.0	21519	0.0	0.0
Thu	30	3619	0.0	21519	0.0	0.0
Sat	1	3619		21519		
Total			0.0		0.0	0.0
Avg.			0.0		0.0	0.0
Max.			0.0		0.0	0.0
Min.			0.0		0.0	0.0

Operator: _____