



OPERATOR'S REPORT

City of Rollingwood



April 20, 2022



MEMORANDUM

To: Ms. Ashley Wayman, Interim City Administrator, City of Rollingwood
From: Andrew Hunt, Crossroads Utility Services LLC
Subject: Monthly Report
Date: 4/13/22

Previous Directives

- *Finalize comments on SitePro software agreement – Complete*
- *Hold on all non-emergency maintenance per City staff direction - Ongoing*

Current Operations Report

I. **Utility Operations Report**

A. **Billing Report/ Water Accountability** – Please see enclosed water operations report

- a. Bac-t samples have been pulled for March 2022 – all clean samples

B. **Water System Operations and Maintenance** –

- a. Changed out 2" meter at City request (Jan 2022)
- b. Installed water tap at 3102 Gentry
- c. Troubleshoot pressure complaints and discussed findings with K Frieze
- d. Troubleshoot issues related to fire service line, main valves and COA valves at 3160 Bee Caves (ongoing)

C. **Wastewater Collection System Operations and Maintenance** -

- a. Responded to 3 Westgate Circle on a sewer backup issue

D. **Lift Station Maintenance** – *See enclosed report*

II. **Customer Service Issues** – No reported issues

III. **Emergency Response Items** – No new items. We are awaiting the plan for generator installations at the lift stations

IV. **Drought Contingency Plan / Watering Restrictions**

- a. Lake Travis Level – 658.41 – Current Storage 762,489 acre-feet (66% full)

- b. The City of Austin is currently in Conservation Stage watering restrictions – (twice per week watering)
- V. **COVID-19** –Crossroads is currently in “Normal” operations phase with 100% of its operational resources reporting as of 4/1/22 (Phase 1 out of 4).



MEMORANDUM

To: Ms. Ashley Wayman, Interim City Administrator, City of Rollingwood
From: Andrew Hunt, Crossroads Utility Services LLC
Subject: Lift Station Report Detail
Date: 4/13/22

1. Lift Station 1 – Dellana Ln.
 - High wet well level alarm- we monitored until it cleared
2. Lift Station 2 – Hatley Dr.
 - No issues
3. Lift Station 3 – Almarion Way
 - No issues
4. Lift Station 4- Rockway Cv.
 - No issues
5. Lift Station 5 – Vale Dr.
 - No issues
6. Lift Station 6 – Pleasant Cv.
 - No issues
7. Lift Station 7 – Nixon Dr.
 - No issues

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY
Water Utilities Division

Monthly Operational Report For Public Water Systems Purchasing Treated Water From Another System
Which Uses Surface Water Sources or Groundwater Sources Under The Influence of Surface Water

PUBLIC WATER SYSTEM NAME: **City of Rollingwood**

System I.D. #: 2270016

Month: **March 2022**

Submitted by:

Date:

No. of Connections: **537**

License #:

Grade:

TREATED WATER PURCHASED FROM A WHOLESALE SUPPLIER				
Date	Quantity (mgd)	Date	Quantity (mgd)	Monthly Summary (mgd)
1	0.326	16	0.327	Total
2	0.365	17	0.372	Monthly
3	0.367	18	0.300	Purchase: 9.969
4	0.274	19	0.301	
5	0.274	20	0.301	Average
6	0.269	21	0.283	Daily: 0.322
7	0.190	22	0.324	
8	0.337	23	0.309	Maximum
9	0.339	24	0.389	Daily: 0.417
10	0.315	25	0.357	
11	0.238	26	0.360	Minimum
12	0.240	27	0.360	Daily: 0.190
13	0.240	28	0.349	
14	0.265	29	0.393	
15	0.380	30	0.417	
		31	0.417	

DISTRIBUTION SYSTEM			
(DISINFECTANT RESIDUAL MONITORING)			
Minimum allowable disinfectant residual:	0.5	mg/L	Percentage of the measurements below the limit this month:
Total no. of measurements this month:			0% (1A)
No. of measurements below the limit:	0		
Percentage of the measurements below the limit last month:			0% (1B)

PUBLIC NOTIFICATION			
TREATMENT TECHNIQUE VIOLATION	Yes/No	If YES, Date when Notice was Given to the:	
		TCEQ	Customers*
More than 5.0% of the disinfectant residuals in the distribution system below acceptable levels for two consecutive months? - see (1A) and (1B)	NO		

* A sample copy of the Notice to the customers must accompany this report.

MASTER METER REPORT

DISTRICT: City of Rollingwood

MONTH: March 2022

LOCATION: Bee Cave Woods

I.D. #: 2270016

		METER #07914810	SIZE 6"	METER #18713312	SIZE 3"	TOTAL FLOW	TOTAL GAL PURCHASED	CHLORINE RESIDUAL
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL	MG	mg/L
Tue	1	814217	149.0	58423	170.0	319.0	0.326	2.7
Wed	2	814366	190.0	58593	172.0	362.0	0.365	2.7
Thu	3	814556	170.0	58765	178.0	348.0	0.367	2.6
Fri	4	814726	99.0	58943	163.0	262.0	0.274	2.7
Sat	5	814825	99.0	59106	163.0	262.0	0.274	2.8
Sun	6	814924	99.0	59269	163.0	262.0	0.269	2.8
Mon	7	815023	64.0	59432	121.0	185.0	0.190	2.6
Tue	8	815087	155.0	59553	183.0	338.0	0.337	2.6
Wed	9	815242	155.0	59736	184.0	339.0	0.339	2.7
Thu	10	815397	153.0	59920	162.0	315.0	0.315	2.6
Fri	11	815550	81.0	60082	153.0	234.0	0.238	2.6
Sat	12	815631	82.0	60235	153.0	235.0	0.240	2.6
Sun	13	815713	82.0	60388	153.0	235.0	0.240	2.6
Mon	14	815795	97.0	60541	160.0	257.0	0.265	2.6
Tue	15	815892	186.0	60701	192.0	378.0	0.380	2.9
Wed	16	816078	157.0	60893	146.0	303.0	0.327	2.8
Thu	17	816235	171.0	61039	177.0	348.0	0.372	2.4
Fri	18	816406	118.0	61216	167.0	285.0	0.300	2.6
Sat	19	816524	119.0	61383	167.0	286.0	0.301	2.6
Sun	20	816643	119.0	61550	167.0	286.0	0.301	2.8
Mon	21	816762	103.0	61717	172.0	275.0	0.283	2.7
Tue	22	816865	146.0	61889	173.0	319.0	0.324	2.8
Wed	23	817011	148.0	62062	161.0	309.0	0.309	2.7
Thu	24	817159	221.0	62223	172.0	393.0	0.389	2.5
Fri	25	817380	173.0	62395	175.0	348.0	0.357	2.7
Sat	26	817553	174.0	62570	176.0	350.0	0.360	2.8
Sun	27	817727	174.0	62746	176.0	350.0	0.360	2.7
Mon	28	817901	189.0	62922	159.0	348.0	0.358	2.7
Tue	29	818090	188.0	63081	183.0	371.0	0.381	2.7
Wed	30	818278	191.0	63264	210.0	401.0	0.411	2.7
Thu	31	818469	277.0	63474	122.0	399.0	0.417	2.6
Fri	1	818746		63596				
Total			4529.0		5173.0	9702.0	10.0	
Avg.			146.1		166.9	313.0	0.322	2.7
Max.			277.0		210.0	401.0	0.417	2.9
Min.			64.0		121.0	185.0	0.190	2.4

Operator: _____

MASTER METER REPORT

DISTRICT: City of Rollingwood

MONTH: March 2022

LOCATION: Riley MM

I.D. #: 2270016

		METER No S/N	SIZE 6"	METER No S/N	SIZE 3"	TOTAL FLOW
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL
Tue	1	444	0.0	841	7.0	7.0
Wed	2	444	0.0	848	3.0	3.0
Thu	3	444	0.0	851	19.0	19.0
Fri	4	444	0.0	870	12.0	12.0
Sat	5	444	0.0	882	12.0	12.0
Sun	6	444	0.0	894	13.0	13.0
Mon	7	444	0.0	907	5.0	5.0
Tue	8	444	0.0	912	1.0	1.0
Wed	9	444	0.0	913	0.0	0.0
Thu	10	444	0.0	913	0.0	0.0
Fri	11	444	0.0	913	4.0	4.0
Sat	12	444	0.0	917	5.0	5.0
Sun	13	444	0.0	922	5.0	5.0
Mon	14	444	0.0	927	8.0	8.0
Tue	15	444	0.0	935	2.0	2.0
Wed	16	444	0.0	937	24.0	24.0
Thu	17	444	0.0	961	24.0	24.0
Fri	18	444	0.0	985	15.0	15.0
Sat	19	444	0.0	1000	15.0	15.0
Sun	20	444	0.0	1015	15.0	15.0
Mon	21	444	0.0	1030	8.0	8.0
Tue	22	444	0.0	1038	5.0	5.0
Wed	23	444	0.0	1043	0.0	0.0
Thu	24	444	0.0	1043	-4.0	-4.0
Fri	25	444	0.0	1039	9.0	9.0
Sat	26	444	0.0	1048	10.0	10.0
Sun	27	444	0.0	1058	10.0	10.0
Mon	28	444	0.0	1068	1.0	1.0
Tue	29	444	0.0	1069	22.0	22.0
Wed	30	444	0.0	1091	16.0	16.0
Thu	31	444	0.0	1107	18.0	18.0
Fri	1	444		1125		
Total			0.0		284.0	284.0
Avg.			0.0		9.2	9.2
Max.			0.0		24.0	24.0
Min.			0.0		-4.0	-4.0

Operator: _____

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **March 2022**

LOCATION: **Hatley MM**

I.D. #: **2270016**

		METER No S/n	SIZE 6"	METER #151074A	SIZE 3"	TOTAL FLOW
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL
Tue	1	76	0.0	6817	0.0	0.0
Wed	2	76	0.0	6817	0.0	0.0
Thu	3	76	0.0	6817	0.0	0.0
Fri	4	76	0.0	6817	0.0	0.0
Sat	5	76	0.0	6817	0.0	0.0
Sun	6	76	0.0	6817	6.0	6.0
Mon	7	76	0.0	6823	0.0	0.0
Tue	8	76	2.0	6823	0.0	2.0
Wed	9	78	0.0	6823	0.0	0.0
Thu	10	78	0.0	6823	0.0	0.0
Fri	11	78	0.0	6823	0.0	0.0
Sat	12	78	0.0	6823	0.0	0.0
Sun	13	78	0.0	6823	0.0	0.0
Mon	14	78	0.0	6823	0.0	0.0
Tue	15	78	0.0	6823	0.0	0.0
Wed	16	78	0.0	6823	0.0	0.0
Thu	17	78	0.0	6823	0.0	0.0
Fri	18	78	0.0	6823	0.0	0.0
Sat	19	78	0.0	6823	0.0	0.0
Sun	20	78	0.0	6823	0.0	0.0
Mon	21	78	0.0	6823	0.0	0.0
Tue	22	78	0.0	6823	0.0	0.0
Wed	23	78	0.0	6823	0.0	0.0
Thu	24	78	0.0	6823	0.0	0.0
Fri	25	78	0.0	6823	0.0	0.0
Sat	26	78	0.0	6823	0.0	0.0
Sun	27	78	0.0	6823	0.0	0.0
Mon	28	78	0.0	6823	0.0	0.0
Tue	29	78	0.0	6823	0.0	0.0
Wed	30	78	0.0	6823	0.0	0.0
Thu	31	78	0.0	6823	0.0	0.0
Fri	1	78		6823		
Total			2.0		6.0	8.0
Avg.			0.1		0.2	0.3
Max.			2.0		6.0	6.0
Min.			0.0		0.0	0.0

Operator: _____