



## OPERATOR'S REPORT

City of Rollingwood



July 16, 2025



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## MEMORANDUM

To: City Administrator, City of Rollingwood  
From: Ben Ingallina, Crossroads Utility Services LLC  
Subject: Monthly Report  
Date: 07/09/2025

### Previous Directives

- *No directives*

### Current Operations Report

- I. **Utility Operations Report**
  - A. **Billing Report/ Water Accountability** – Please see enclosed water operations report
  - B. **Water System Operations and Maintenance** –
    - a. No items to report
  - C. **Wastewater Collection System Operations and Maintenance** – No items to report
  - D. **Lift Station Maintenance** – *See enclosed report*
- II. **Customer Service Issues** – No reported issues
- III. **Emergency Response Items** – No new items
- IV. **Drought Contingency Plan / Watering Restrictions**
  - a. Lake Travis Level –659.07 Current Storage 736,826 acre-feet (67.1% full) +23.7% up from last month.
  - b. The City of Austin is currently in Stage 2 watering restrictions – (Started August 15<sup>th</sup> 2023)

Lakes Travis and Buchanan, reservoir lakes for the area's water supply, are expected to drop below 900,000 acre-feet.

The City of Austin is currently in **Stage 2 Drought Water Use Restrictions**.

## Austin's Stage 2 water restrictions

The City of Austin is currently in **Stage 2 Drought Water Use Restrictions**.

- ***Residential***
  - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - Even address - Sunday
    - Odd address - Saturday
  - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
    - Even address - Thursday
    - Odd address - Wednesday
- ***Commercial / Multi-family***
  - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - Even address - Tuesday
    - Odd address – Friday
  - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
    - Even address - Tuesday
    - Odd address - Friday
- ***Public Schools***
  - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - All addresses - Monday
  - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
    - All addresses - Monday
- **Wasting water** is prohibited.

- Washing vehicles at home is permitted with a bucket.
- Charity car washes prohibited.
- Fountains must recirculate water and those with a 4-inch emission or fall of water are prohibited.
- Fountains with a greater than 4-inch emission or fall of water are prohibited
- Restaurants may not serve water unless requested by a customer.
- Patio misters at commercial properties (*including restaurants and bars*) may only operate between 4 p.m. and midnight.
- **Commercial power/pressure washing equipment** must meet efficiency requirements.
- Golf courses using potable water can only irrigate fairways on their watering day; tees and greens can be watered every other day if Austin Water is notified.
- Irrigation of golf course fairways allowed between midnight and 5:00 a.m. or between 7:00 p.m. and midnight on designated outdoor water-use days only
- Irrigation of golf course greens or tees allowed every other day with notice to and approval by Austin Water only



**MEMORANDUM**

To: City of Rollingwood  
From: Ben Ingallina, Crossroads Utility Services LLC  
Subject: Lift Station Report Detail  
Date: 07/09/2025

Lift Station 1 – Dellana Ln.

- No issues. Needs a cleaning.

Lift Station 2 – Hatley Dr.

- No issues.

Lift Station 3 – Almarion Way

- No issues. Needs a cleaning urgently.

Lift Station 4- Rockway Cv.

- No issues.

Lift Station 5 – Vale Dr.

- No issues.

Lift Station 6 – Pleasant Cv.

- No issues. Recently cleaned.

Lift Station 7 – Nixon Dr.

- No issues.

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY  
Water Utilities Division

Monthly Operational Report For Public Water Systems Purchasing Treated Water From Another System  
Which Uses Surface Water Sources or Groundwater Sources Under The Influence of Surface Water

PUBLIC WATER SYSTEM NAME: **City of Rollingwood**

System I.D. #: 2270016

Month: **June 2025**

Submitted by:

Date:

No. of Connections: **537**

License #:

Grade:

TREATED WATER PURCHASED FROM A WHOLESALE SUPPLIER				
Date	Quantity (mgd)	Date	Quantity (mgd)	Monthly Summary (mgd)
1	0.274	16	0.288	Total
2	0.352	17	0.434	Monthly
3	0.298	18	0.559	Purchase: 11.541
4	0.519	19	0.515	
5	0.515	20	0.361	Average
6	0.341	21	0.448	Daily: 0.385
7	0.388	22	0.435	
8	0.336	23	0.504	Maximum
9	0.420	24	0.388	Daily: 0.559
10	0.371	25	0.358	
11	0.306	26	0.408	Minimum
12	0.216	27	0.457	Daily: 0.216
13	0.270	28	0.415	
14	0.275	29	0.372	
15	0.282	30	0.436	

DISTRIBUTION SYSTEM			
(DISINFECTANT RESIDUAL MONITORING)			
Minimum allowable disinfectant residual:	0.5	mg/L	Percentage of the measurements below the limit this month:
Total no. of measurements this month:	32		
No. of measurements below the limit:	0		0% (1A)
Percentage of the measurements below the limit last month:			0% (1B)

PUBLIC NOTIFICATION			
TREATMENT TECHNIQUE VIOLATION	Yes/No	If YES, Date when Notice was Given to the:	
		TCEQ	Customers*
More than 5.0% of the disinfectant residuals in the distribution system below acceptable levels for two consecutive months? - see (1A) and (1B)	NO		

\* A sample copy of the Notice to the customers must accompany this report.

# MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **June 2025**

LOCATION: **Bee Cave Woods**

I.D. #: **2270016**

		METER #07914810	SIZE 6"	METER #18713312	SIZE 3"	TOTAL FLOW	TOTAL GAL PURCHASED	CHLORINE RESIDUAL
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL	MG	mg/L
Sun	1	177033	216.0	41812	58.0	274.0	0.274	2.3
Mon	2	177249	312.0	41879	40.0	352.0	0.352	2.1
Tue	3	177561	296.0	41947	2.0	298.0	0.298	2.4
Wed	4	177857	488.0	42014	31.0	519.0	0.519	2.0
Thu	5	178345	434.0	42088	81.0	515.0	0.515	2.2
Fri	6	178779	315.0	42159	26.0	341.0	0.341	2.4
Sat	7	179094	315.0	42229	73.0	388.0	0.388	2.2
Sun	8	179409	315.0	42300	21.0	336.0	0.336	2.4
Mon	9	179724	351.0	42370	69.0	420.0	0.420	2.4
Tue	10	180075	298.0	42442	73.0	371.0	0.371	2.4
Wed	11	180373	273.0	42516	33.0	306.0	0.306	2.4
Thu	12	180646	161.0	42585	55.0	216.0	0.216	2.2
Fri	13	180807	258.0	42654	12.0	270.0	0.270	2.2
Sat	14	181065	257.0	42724	18.0	275.0	0.275	2.2
Sun	15	181322	258.0	42794	24.0	282.0	0.282	2.2
Mon	16	181580	257.0	42864	31.0	288.0	0.288	2.2
Tue	17	181837	396.0	42934	38.0	434.0	0.434	2.4
Wed	18	182233	462.0	43006	97.0	559.0	0.559	2.0
Thu	19	182695	462.0	43083	53.0	515.0	0.515	2.3
Fri	20	183157	351.0	43160	10.0	361.0	0.361	2.6
Sat	21	183508	351.0	43232	97.0	448.0	0.448	2.6
Sun	22	183859	351.0	43305	84.0	435.0	0.435	2.0
Mon	23	184210	433.0	43378	71.0	504.0	0.504	1.9
Tue	24	184643	346.0	43451	42.0	388.0	0.388	2.0
Wed	25	184989	309.0	43524	49.0	358.0	0.358	2.1
Thu	26	185298	384.0	43597	24.0	408.0	0.408	2.0
Fri	27	185682	362.0	43670	95.0	457.0	0.457	2.3
Sat	28	186044	362.0	43746	53.0	415.0	0.415	1.8
Sun	29	186406	361.0	43822	11.0	372.0	0.372	2.1
Mon	30	186767	366.0	43897	70.0	436.0	0.436	2.2
Tue	1	187133		43973	39.0			
Total			10100.0	27140.0	1480.0	11541.0	11.5	
Avg.			336.7		47.7	384.7	0.385	2.2
Max.			488.0		97.0	559.0	0.559	2.6
Min.			161.0		2.0	216.0	0.216	1.8

Operator: \_\_\_\_\_

# MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **June 2025**

LOCATION: **Hatley MM**

I.D. #: **2270016**

		METER No S/n	SIZE 6"	METER #151074A	SIZE 3"	TOTAL FLOW
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL
Sun	1	92	0.0	7552	0.0	0.0
Mon	2	92	0.0	7552	0.0	0.0
Tue	3	92	0.0	7552	0.0	0.0
Wed	4	92	0.0	7552	0.0	0.0
Thu	5	92	0.0	7552	0.0	0.0
Fri	6	92	0.0	7552	0.0	0.0
Sat	7	92	0.0	7552	0.0	0.0
Sun	8	92	0.0	7552	0.0	0.0
Mon	9	92	0.0	7552	0.0	0.0
Tue	10	92	0.0	7552	0.0	0.0
Wed	11	92	0.0	7552	0.0	0.0
Thu	12	92	0.0	7552	0.0	0.0
Fri	13	92	0.0	7552	0.0	0.0
Sat	14	92	0.0	7552	0.0	0.0
Sun	15	92	0.0	7552	0.0	0.0
Mon	16	92	0.0	7552	0.0	0.0
Tue	17	92	0.0	7552	0.0	0.0
Wed	18	92	0.0	7552	0.0	0.0
Thu	19	92	0.0	7552	0.0	0.0
Fri	20	92	0.0	7552	0.0	0.0
Sat	21	92	0.0	7552	0.0	0.0
Sun	22	92	0.0	7552	0.0	0.0
Mon	23	92	0.0	7552	0.0	0.0
Tue	24	92	0.0	7552	0.0	0.0
Wed	25	92	0.0	7552	0.0	0.0
Thu	26	92	0.0	7552	0.0	0.0
Fri	27	92	0.0	7552	0.0	0.0
Sat	28	92	0.0	7552	0.0	0.0
Sun	29	92	0.0	7552	0.0	0.0
Mon	30	92	0.0	7552	0.0	0.0
Tue	1	92		7552		
Total			0.0		0.0	0.0
Avg.			0.0		0.0	0.0
Max.			0.0		0.0	0.0
Min.			0.0		0.0	0.0

Operator: \_\_\_\_\_



# MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **June 2025**

LOCATION: **Riley MM**

I.D. #: **2270016**

		METER No S/N	SIZE 6"	METER No S/N	SIZE 3"	TOTAL FLOW
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL
Sun	1	3620	0.0	21520	0.0	0.0
Mon	2	3620	0.0	21520	0.0	0.0
Tue	3	3620	0.0	21520	0.0	0.0
Wed	4	3620	0.0	21520	0.0	0.0
Thu	5	3620	0.0	21520	0.0	0.0
Fri	6	3620	0.0	21520	0.0	0.0
Sat	7	3620	0.0	21520	0.0	0.0
Sun	8	3620	0.0	21520	0.0	0.0
Mon	9	3620	0.0	21520	0.0	0.0
Tue	10	3620	0.0	21520	0.0	0.0
Wed	11	3620	0.0	21520	0.0	0.0
Thu	12	3620	0.0	21520	0.0	0.0
Fri	13	3620	0.0	21520	0.0	0.0
Sat	14	3620	0.0	21520	0.0	0.0
Sun	15	3620	0.0	21520	0.0	0.0
Mon	16	3620	0.0	21520	0.0	0.0
Tue	17	3620	0.0	21520	0.0	0.0
Wed	18	3620	0.0	21520	0.0	0.0
Thu	19	3620	0.0	21520	0.0	0.0
Fri	20	3620	0.0	21520	0.0	0.0
Sat	21	3620	0.0	21520	0.0	0.0
Sun	22	3620	0.0	21520	0.0	0.0
Mon	23	3620	0.0	21520	0.0	0.0
Tue	24	3620	0.0	21520	0.0	0.0
Wed	25	3620	0.0	21520	0.0	0.0
Thu	26	3620	0.0	21520	0.0	0.0
Fri	27	3620	0.0	21520	0.0	0.0
Sat	28	3620	0.0	21520	0.0	0.0
Sun	29	3620	0.0	21520	0.0	0.0
Mon	30	3620	0.0	21520	0.0	0.0
Tue	1	3620		21520		
Total			0.0		0.0	0.0
Avg.			0.0		0.0	0.0
Max.			0.0		0.0	0.0
Min.			0.0		0.0	0.0

Operator: \_\_\_\_\_