



Date: July 11, 2025
To: Mayor and Council Members of the City of Rollingwood
From: Alun Thomas, City Administrator
Subject: City Administrator's Report

City Financials

Highlights of the financials through the month of June 2025:

- As of June 30, 2025, 75% of the Fiscal Year has passed.
- Property taxes collected were up 14% from the amount collected in June 2024.
- Sales taxes collected were up 5% from the amount collected in June 2024.
- The Water Fund balance is currently at \$1,097,176.69. The General Fund balance is \$5,081,718.35.

Utilities

Despite the recent heavy rainfall, Stage 2 water restrictions remain in effect, so we continue to strongly encourage residents to set up their [EyeOnWater](#) customer portal and to set up leak alerts. This valuable tool allows our utility customers to efficiently manage and monitor their water usage, providing alerts to potential leaks so that they can take immediate action and prevent costly repairs—particularly useful if they will be away from their homes for an extended period. Residents who need assistance with setting up their accounts are encouraged to contact Veronica Hernandez at (512) 327-1838 (Opt. 4), via email at vhernandez@rollingwoodtx.gov, or in person during business hours.

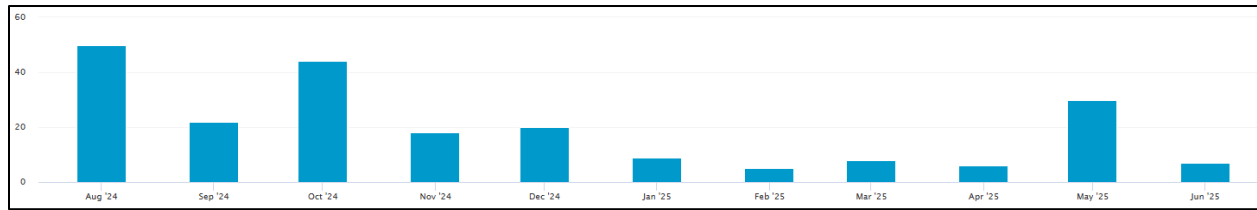
For more information and frequently asked questions about EyeOnWater:

<https://www.rollingwoodtx.gov/administration/page/eyeonwater-customer-portal>

Additional resources:

- YouTube video on how to set up an account: <https://www.youtube.com/watch?v=TuHRNSKvkdY>
- PDF instructions to set up an account: <https://bit.ly/EOW-Instructions>
- YouTube video on how to configure an EyeOnWater account and set up leak alerts: <https://www.youtube.com/watch?v=RSW5FcB1nMQ>

As of July 7, 2025, the EyeOnWater customer portal has a total of **230** accounts (an increase of 7 since my last report) that are registered within the system, representing 39% of the community. Of those accounts, **169** (an increase of 6 since my last report) have signed up for leak alerts. As shown below, the enrollment rate in the EyeOnWater system had been declining for months, but the Utility Commission's informational flyer about the EyeOnWater system in April's water bills appears to have been very successful in increasing the number of customers who have signed up for both EyeOnWater and its leak alerts.



Monthly Enrollment in EyeOnWater, August 2024-June 2025

Water CIP and Drainage Projects

Construction activities are still ongoing for Water CIP Bond Program Packages 1-4 and the Hubbard/Hatley/ Pickwick and Nixon/Pleasant Drainage Projects. Updates on these projects and their impacts on residents can be found on our city website, under the public notices section on the front page. This page “Rollingwood Water System Improvements Updates” will be kept up to date with project progress and milestones. A full schedule of all projects can also be found on this page and will be updated as the projects progress. Link: <https://www.rollingwoodtx.gov/administration/page/rollingwood-water-system-improvements-updates>

Emergency Management

The tragic flooding events in Central Texas this past month have really helped to emphasize the need for our city to have a robust and effective emergency management team.

In June, staff members continued training in core emergency management skills, with the staff now far more knowledgeable and skilled in this critical area. As of this report, staff is collectively 57% of the way through completing the training classes that Chief Muñoz and I have deemed important for their respective roles. Several members of staff still need to attend local in-person training to round out their skills and to drive the overall percentage completion higher; Chief Muñoz is working with Texas Division of Emergency Management (TDEM) to host the two necessary in-person classes locally.

Google Fiber

Google Fiber began work on construction activities for its fiber optic network in early April. Work is still ongoing and has been delayed by line strikes and poor weather, but the contractor has less than 11000’ of lines left to lay. City staff continues to be in frequent communication with Google Fiber, and continues to work with the company to ensure that any trenching activities along segments of streets that are about to be replaced will take place before the new pavement is poured.

Texas Department of Transportation (TxDOT)

We have been making an effort to establish and maintain better bidirectional communication with TxDOT, as we work to address shared concerns such as blocked culverts on Bee Cave Road and proper traffic flow.

4th of July Festivities

The Rollingwood Women’s Club held its annual July 4th parade despite the heavy rain, and the event seems to have been a big success despite the poor weather. This year, City Secretary Makayla Rodriguez, Assistant to the City Administrator Lindsay Saenz, and I assisted the police and public works departments by manning barricades at closed intersections. Although we left work thoroughly drenched that day, it was a great opportunity to serve and connect with the community and strengthen the Rollingwood team.

Contact Me if Needed

I can be reached by email at athomas@rollingwoodtx.gov and by cell phone at (737) 218-8326. Please let me know if you have any questions or concerns.

Sincerely,

Alun Thomas

City Administrator