

# AGENDA ITEM SUMMARY SHEET

## City of Rollingwood

Meeting Date: July 16, 2025

**Submitted By:**

Kristal Muñoz, Chief of Police

**Agenda Item:**

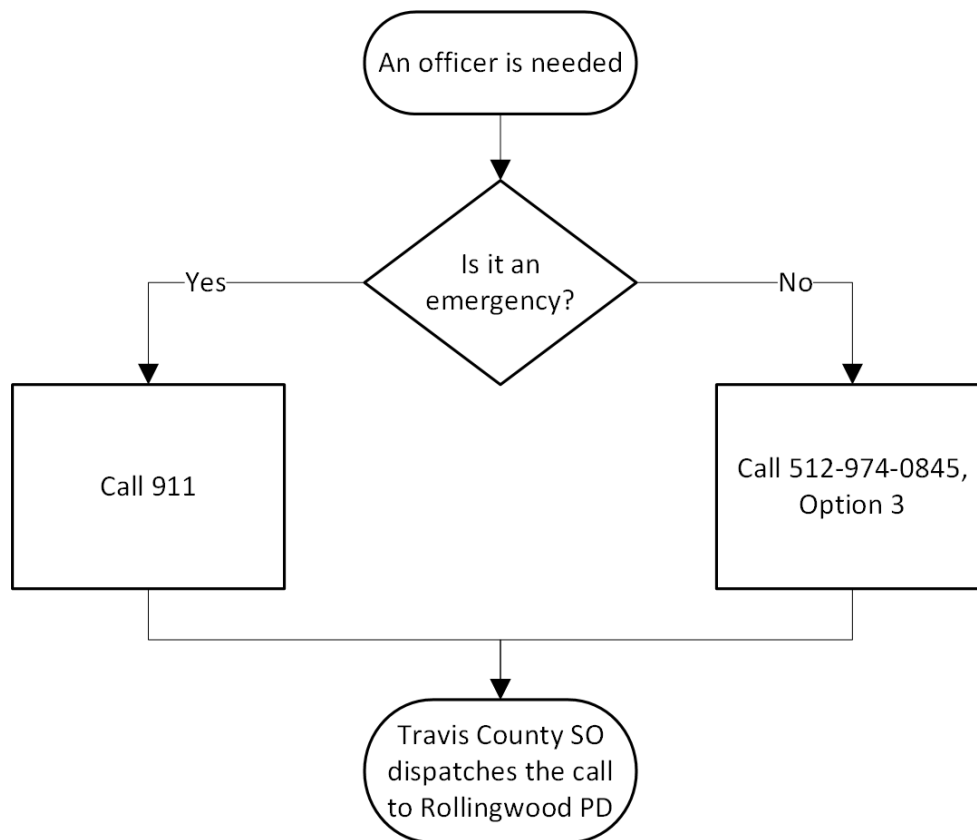
Discussion regarding the Police Department's non-emergency number

**Description:**

The Police Department has transitioned to utilizing Travis County Dispatch for all calls requiring an officer's response. This strategic shift is aimed at improving both public and officer safety by ensuring a more coordinated and efficient response to incidents. This approach not only enhances our ability to respond effectively but also reflects our ongoing commitment to protecting the community and supporting the safety of our officers in the field.

All non-emergency calls for service should now be directed to 512-974-0845, Option 3.

**All emergency calls should still use 911.**



**Action Requested:**

No action is needed at this time.

**Fiscal Impacts:**

None

**Attachments:**

None