



## Leak Adjustment Request Form

Name on Account: \_\_\_\_\_

Service Address: \_\_\_\_\_

Account Number: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

### Leak Description:

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Contested Month(s) of Consumption: \_\_\_\_\_

Date of Repair: \_\_\_\_\_

Explanation of Repair: \_\_\_\_\_

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A leak adjustment will not be considered if proof is not provided. All customers must be enrolled in EyeOnWater, the City's customer portal for utility accounts, for each electronic water meter associated with the utility account being appealed as well as have elected to receive leak alerts for each of their account's electronic water meters through EyeOnWater. Leak adjustment requests made without proof will have to be made to the Utility Commission.

- Proof of Repair Attached
- Confirmation of EyeOnWater Registration
- Confirmation of Leak Alert Enrollment