



Date: March 12, 2025
To: Mayor and Council Members of the City of Rollingwood
From: Makayla Rodriguez, City Secretary
Subject: City Administrator's Report

Financials – Highlights of the financials through the month of February 2025:

- As of February 28, 2025, 42% of the Fiscal Year has passed.
- Property taxes collected were up 14% from the amount collected in February 2024.
- Sales taxes collected were up 5% from the amount collected in February 2024.
- The Water Fund balance is currently at \$1,163,842. The General Fund balance is \$4,621,591.

Administration

We are pleased to welcome Alun Thomas as the new City Administrator for the City of Rollingwood. Alun joins us from the City of Santa Fe, Texas, bringing knowledge and experience in municipal leadership. We are confident that his expertise will greatly benefit our community, and we look forward to working with him. Alun officially began his role on March 3, 2025.

Utilities

As warmer weather approaches and Stage 2 water restrictions remain in effect, we strongly encourage residents to set up their [EyeOnWater](#) customer portal. This valuable tool allows you to efficiently manage and monitor your water usage, providing alerts to potential leaks so you can take immediate action and prevent costly repairs—particularly useful if you have upcoming travel plans.

To register, you will need your water account number. If you are unsure of your account number, please contact Veronica Hernandez at (512) 327-1838 (Opt. 4) or via email at vhernandez@rollingwoodtx.gov.

For more information and frequently asked questions about EyeOnWater:

<https://www.rollingwoodtx.gov/administration/page/eyeonwater-customer-portal>

Additional Resources:

YouTube video on how to set up an account: <https://www.youtube.com/watch?v=TuHRNSKvkdY>

PDF instructions to set up an account: <https://bit.ly/EOW-Instructions>

YouTube video on configuring account and setting up leak alerts:

<https://www.youtube.com/watch?v=RSW5FcB1nM0>

As of March 12, 2025, the EyeOnWater customer portal has a total of **181** accounts are registered within the system, totaling to 30% of the community.

Water CIP, Drainage Projects and Google Fiber

Construction activities are ongoing for Water CIP Bond Program Packages 1-4 and the Hubbard/Hatley/Pickwick and Nixon/Pleasant Drainage Projects. Updates on these projects and impacts on residents can be found on our city website, under the public notices section on the front page. This page “Updates – 2023/2024 Water System Improvements” will be kept up to date with project progress and milestones. A full schedule of all projects can also be found on this page and will be updated as the projects progress. Link: <https://bit.ly/RW-ProjectUpdates>

Alun can be reached by email at athomas@rollingwoodtx.gov and cell phone at (737) 218-8326. I am available at mrodriguez@rollingwoodtx.gov and cell phone at (737) 222-0096. Please let us know if you have any questions or concerns.

Best,

Makayla Rodriguez

City Secretary