



# OPERATOR'S REPORT

## City of Rollingwood



January 15, 2026



**MEMORANDUM**

To: City Administrator, City of Rollingwood  
From: Ben Ingallina, Crossroads Utility Services LLC  
Subject: Monthly Report  
Date: 01/14/2026

Previous Directives

- *No directives*

Current Operations Report

- I. **Utility Operations Report**
  - A. **Billing Report/ Water Accountability** – Please see enclosed water operations report
  - B. **Water System Operations and Maintenance** –
    - a. No items to report
  - C. **Wastewater Collection System Operations and Maintenance** – No items to report
  - D. **Lift Station Maintenance** – *See enclosed report*
- II. **Customer Service Issues** – No reported issues
- III. **Emergency Response Items** – No new items
- IV. **Drought Contingency Plan / Watering Restrictions**
  - a. Lake Travis Level –667.19 Current Storage 874,555 acre-feet (78.1% full) -1.4% down from last month.
  - b. The City of Austin returned to Conservation Stage Drought Water Use Restrictions (Stage1) watering restrictions – (Started September 2<sup>nd</sup> 2025) [Find Your Watering Day | AustinTexas.gov](#)

## Current Water Restrictions

Austin residents can protect their lakes, the environment, and their future water supply by watering only one day a week. Join your neighbors in helping your community and wallet by adhering to the mandatory watering days and times.

By watering only one day a week with a typical automatic irrigation system rather than two to three times a week, a household could save 7,000 to 14,000 gallons a month. That could be a savings of up to \$150 a month, depending on how much additional water is used by a household.

As of September 2, 2025, the City of Austin returned to Conservation Stage Drought Water Use Restrictions.

- **Residential**
  - Hose-end Sprinklers & Drip Irrigation - two days per week - midnight to 10 a.m. or 7 p.m. to midnight.
    - Even addresses – Thursday and Sunday
    - Odd addresses – Wednesday and Saturday
  - Automatic & Manual Irrigation Systems - one day per week - midnight to 10 a.m. or 7 p.m. to midnight.
    - Even addresses - Thursday
    - Odd addresses - Wednesday
- **Commercial / Multi-family**
  - Drip Irrigation - two days per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - All Addresses- Tuesday and Friday
  - Automatic & Manual Irrigation Systems - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - Even addresses - Tuesday
    - Odd addresses - Friday
- **Public Schools / HOAs / Golf Course Fairways**
  - Hose-end Sprinklers & Drip Irrigation - two days per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - All addresses – Monday and Thursday
  - Automatic & Manual Irrigation Systems - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - All addresses – Monday
- [Wasting water](#) is prohibited.
- Home car washing must be done with positive shutoff valve.
- Charity car washes can be held at commercial car washes.
- Fountains must recirculate water.
- Restaurants may not serve water unless requested by a customer.
- Patio misters at commercial properties (including restaurants and bars) may only operate between 4 p.m. and midnight.

- [Commercial power/pressure washing equipment](#) must meet efficiency requirements.
- Golf courses using potable water can only irrigate fairways on their watering day; tees and greens can be watered every other day if Austin Water is notified.
- Irrigation of golf course fairways allowed between midnight and 5:00 a.m. or between 7:00 p.m. and midnight on designated outdoor water-use days only
- Irrigation of golf course greens or tees allowed every other day with notice to and approval by Austin Water only



**MEMORANDUM**

To: City of Rollingwood  
From: Ben Ingallina, Crossroads Utility Services LLC  
Subject: Lift Station Report Detail  
Date: 01/14/2025

Lift Station 1 – Dellana Ln.

- No issues.

Lift Station 2 – Hatley Dr.

- No issues.

Lift Station 3 – Almarion Way

- No Issues- could use a cleaning due to build up on top of wet well.

Lift Station 4- Rockway Cv.

- No issues.

Lift Station 5 – Vale Dr.

- No issues.

Lift Station 6 – Pleasant Cv.

- No issues.

Lift Station 7 – Nixon Dr.

- No issues.

Monthly Operational Report For Public Water Systems Purchasing Treated Water From Another System  
 Which Uses Surface Water Sources or Groundwater Sources Under The Influence of Surface Water

PUBLIC WATER SYSTEM NAME: **City of Rollingwood**

System I.D. #: 2270016

Month: **December 2025**

Submitted by:

Date:

No. of Connections: **537**

License #:

Grade:

TREATED WATER PURCHASED FROM A WHOLESALE SUPPLIER				
Date	Quantity (mgd)	Date	Quantity (mgd)	Monthly Summary (mgd)
1	0.549	16	0.231	Total
2	0.626	17	0.212	Monthly
3	0.180	18	0.266	Purchase: 17.580
4	0.945	19	0.776	
5	0.478	20	1.061	Average
6	0.870	21	0.344	Daily: 0.567
7	0.265	22	0.628	
8	0.663	23	0.094	Maximum
9	0.952	24	0.874	Daily: 1.061
10	0.798	25	0.653	
11	0.874	26	0.431	Minimum
12	0.943	27	0.212	Daily: 0.085
13	0.340	28	0.991	
14	0.737	29	0.781	
15	0.119	30	0.085	
		31	0.602	

DISTRIBUTION SYSTEM (DISINFECTANT RESIDUAL MONITORING)		
Minimum allowable disinfectant residual:	<u>0.5</u> mg/L	Percentage of the measurements below the limit this month:
Total no. of measurements this month:	<u>32</u>	<input type="text" value="0%"/> (1A)
No. of measurements below the limit:	<u>0</u>	
Percentage of the measurements below the limit last month:		<input type="text" value="0%"/> (1B)

PUBLIC NOTIFICATION			
TREATMENT TECHNIQUE VIOLATION	Yes/No	If YES, Date when Notice was Given to the:	
		TCEQ	Customers*
More than 5.0% of the disinfectant residuals in the distribution system below acceptable levels for two consecutive months? - see (1A) and (1B)	NO		

\* A sample copy of the Notice to the customers must accompany this report.

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **December 2025**

LOCATION: **Bee Cave Woods**

I.D. #: **2270016**

		METER #07914810	SIZE 6"	METER #18713312	SIZE 3"	TOTAL FLOW	TOTAL GAL PURCHASED	CHLORINE RESIDUAL
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL	MG	mg/L
Mon	1	244757	477.0	55662	72.0	549.0	0.549	2.3
Tue	2	244939	554.0	55734	72.0	626.0	0.626	2.4
Wed	3	245167	103.0	55806	77.0	180.0	0.180	2.1
Thu	4	245389	861.0	55883	84.0	945.0	0.945	2.5
Fri	5	245581	410.0	55967	68.0	478.0	0.478	2.3
Sat	6	245739	803.0	56035	67.0	870.0	0.870	2.2
Sun	7	245898	197.0	56102	68.0	265.0	0.265	2.2
Mon	8	246056	591.0	56170	72.0	663.0	0.663	2.0
Tue	9	246246	878.0	56242	74.0	952.0	0.952	2.0
Wed	10	246478	719.0	56316	74.0	793.0	0.798	2.1
Thu	11	246718	802.0	56390	72.0	874.0	0.874	2.1
Fri	12	246954	871.0	56462	72.0	943.0	0.943	2.0
Sat	13	247112	268.0	56534	72.0	340.0	0.340	2.1
Sun	14	247269	665.0	56606	72.0	737.0	0.737	2.4
Mon	15	247427	62.0	56678	57.0	119.0	0.119	2.2
Tue	16	247573	144.0	56735	87.0	231.0	0.231	2.5
Wed	17	247755	138.0	56822	74.0	212.0	0.212	2.1
Thu	18	248005	191.0	56896	75.0	266.0	0.266	2.2
Fri	19	248299	703.0	56971	73.0	776.0	0.776	2.2
Sat	20	248525	987.0	57044	74.0	1061.0	1.061	2.2
Sun	21	248752	271.0	57118	73.0	344.0	0.344	1.9
Mon	22	248978	555.0	57191	74.0	629.0	0.628	2.1
Tue	23	249208	23.0	57265	71.0	94.0	0.094	2.4
Wed	24	249430	802.0	57336	72.0	874.0	0.874	1.9
Thu	25	249653	581.0	57408	72.0	653.0	0.653	1.8
Fri	26	249876	360.0	57480	71.0	431.0	0.431	2.0
Sat	27	250099	140.0	57551	72.0	212.0	0.212	2.2
Sun	28	250321	920.0	57623	71.0	991.0	0.991	1.8
Mon	29	250544	700.0	57694	81.0	781.0	0.781	1.9
Tue	30	250778	11.0	57775	74.0	85.0	0.085	1.9
Wed	31	251018	528.0	57849	74.0	602.0	0.602	2.1
Thu	1	251259	45.0	57923				
Total			15360.0		2261.0	17576.0	17.6	
Avg.			480.0		72.9	567.0	0.567	2.1
Max.			987.0		87.0	1061.0	1.061	2.5
Min.			11.0		57.0	85.0	0.085	1.8

Operator: \_\_\_\_\_

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **December 2025**

LOCATION: **Hatley MM**

I.D. #: **2270016**

		METER No S/n	SIZE 6"	METER #151074A	SIZE 3"	TOTAL FLOW
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL
Mon	1	101	0.0	7568	0.0	0.0
Tue	2	101	0.0	7568	0.0	0.0
Wed	3	101	0.0	7568	0.0	0.0
Thu	4	101	0.0	7568	0.0	0.0
Fri	5	101	0.0	7568	0.0	0.0
Sat	6	101	0.0	7568	0.0	0.0
Sun	7	101	0.0	7568	0.0	0.0
Mon	8	101	0.0	7568	0.0	0.0
Tue	9	101	0.0	7568	0.0	0.0
Wed	10	101	0.0	7568	0.0	0.0
Thu	11	101	0.0	7568	0.0	0.0
Fri	12	101	0.0	7568	0.0	0.0
Sat	13	101	0.0	7568	0.0	0.0
Sun	14	101	0.0	7568	0.0	0.0
Mon	15	101	0.0	7568	0.0	0.0
Tue	16	101	0.0	7568	0.0	0.0
Wed	17	101	0.0	7568	0.0	0.0
Thu	18	101	0.0	7568	0.0	0.0
Fri	19	101	0.0	7568	0.0	0.0
Sat	20	101	0.0	7568	0.0	0.0
Sun	21	101	0.0	7568	0.0	0.0
Mon	22	101	0.0	7568	1.0	1.0
Tue	23	101	0.0	7569	0.0	0.0
Wed	24	101	0.0	7569	0.0	0.0
Thu	25	101	0.0	7569	0.0	0.0
Fri	26	101	0.0	7569	0.0	0.0
Sat	27	101	0.0	7569	0.0	0.0
Sun	28	101	0.0	7569	0.0	0.0
Mon	29	101	0.0	7569	0.0	0.0
Tue	30	101	0.0	7569	0.0	0.0
Wed	31	101	0.0	7569	0.0	0.0
Thu	1	101		7569		
Total			0.0		1.0	1.0
Avg.			0.0		0.0	0.0
Max.			0.0		1.0	1.0
Min.			0.0		0.0	0.0

Operator: \_\_\_\_\_

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **December 2025**

LOCATION: **Riley MM**

I.D. #: **2270016**

DAY	DATE	METER	SIZE	METER	SIZE	TOTAL
		No S/N	6"	No S/N	3"	FLOW
		A	TH GAL	B	TH GAL	TH GAL
Mon	1	3627	0.0	21526	0.0	0.0
Tue	2	3627	0.0	21526	0.0	0.0
Wed	3	3627	0.0	21526	0.0	0.0
Thu	4	3627	0.0	21526	0.0	0.0
Fri	5	3627	0.0	21526	0.0	0.0
Sat	6	3627	0.0	21526	0.0	0.0
Sun	7	3627	0.0	21526	0.0	0.0
Mon	8	3627	0.0	21526	0.0	0.0
Tue	9	3627	0.0	21526	0.0	0.0
Wed	10	3627	5.0	21526	0.0	5.0
Thu	11	3632	0.0	21526	0.0	0.0
Fri	12	3632	0.0	21526	0.0	0.0
Sat	13	3632	0.0	21526	0.0	0.0
Sun	14	3632	0.0	21526	0.0	0.0
Mon	15	3632	0.0	21526	0.0	0.0
Tue	16	3632	0.0	21526	0.0	0.0
Wed	17	3632	0.0	21526	0.0	0.0
Thu	18	3632	0.0	21526	0.0	0.0
Fri	19	3632	0.0	21526	0.0	0.0
Sat	20	3632	0.0	21526	0.0	0.0
Sun	21	3632	0.0	21526	0.0	0.0
Mon	22	3632	0.0	21526	0.0	0.0
Tue	23	3632	0.0	21526	0.0	0.0
Wed	24	3632	0.0	21526	0.0	0.0
Thu	25	3632	0.0	21526	0.0	0.0
Fri	26	3632	0.0	21526	0.0	0.0
Sat	27	3632	0.0	21526	0.0	0.0
Sun	28	3632	0.0	21526	0.0	0.0
Mon	29	3632	0.0	21526	0.0	0.0
Tue	30	3632	0.0	21526	0.0	0.0
wed	31	3632	0.0	21526	0.0	0.0
Thu	1	3632		21526		
Total			5.0		0.0	5.0
Avg.			0.2		0.0	0.2
Max.			5.0		0.0	5.0
Min.			0.0		0.0	0.0

Operator: \_\_\_\_\_