

# **AGENDA ITEM SUMMARY SHEET**

## **City of Rollingwood**

**Meeting Date: April 1, 2025**

## **Utility Commission**

### **Submitted By:**

Staff, as requested by Commission Member Bray

### **Agenda Item:**

Discussion on possible improvements to cellular service

### **Description:**

Over the past couple of years, many residents of Rollingwood have complained about inadequate cellular coverage within the city limits, which prompted the City of Rollingwood to conduct a survey of all residents about their impressions of the sufficiency of cellular coverage within the community.

During the June 4, 2024 Utility Commission meeting, then-City Administrator Ashley Wayman discussed the results of the cellular service survey. The Commission discussed the possibility of cellular micro-networks, concern regarding emergency services and cellular service, and further options with leverage including neighboring cities.

At the March 4, 2025 Utility Commission, it was noted that the recent AT&T outage, which had also become a significant topic of concern, demonstrated that the cellular service within Rollingwood still needed improvement. The City of West Lake Hills shares Rollingwood's concerns, and our staff is in contact with that city's staff to see if a mutually achieved solution is possible.

### **Action Requested:**

No action is needed on this item, as it is only intended to allow the Commission to further discuss possible improvements to cellular service, should it so choose.

### **Fiscal Impacts:**

This item will not fiscally impact the City of Rollingwood.

### **Attachments:**

None