



OPERATOR'S REPORT

City of Rollingwood



October 15, 2025



MEMORANDUM

To: City Administrator, City of Rollingwood
From: Ben Ingallina, Crossroads Utility Services LLC
Subject: Monthly Report
Date: 10/08/2025

Previous Directives

- *No directives*

Current Operations Report

- I. **Utility Operations Report**
 - A. **Billing Report/ Water Accountability** – Please see enclosed water operations report
 - B. **Water System Operations and Maintenance** –
 - a. No items to report
 - C. **Wastewater Collection System Operations and Maintenance** – No items to report
 - D. **Lift Station Maintenance** – *See enclosed report*
- II. **Customer Service Issues** – No reported issues
- III. **Emergency Response Items** – No new items
- IV. **Drought Contingency Plan / Watering Restrictions**
 - a. Lake Travis Level –670.96 Current Storage 935,683 acre-feet (83.7% full) -3.3% down from last month.
 - b. The City of Austin is currently in Stage 2 watering restrictions – (Started August 15th 2023)

Lakes Travis and Buchanan, reservoir lakes for the area's water supply, are expected to drop below 900,000 acre-feet.

The City of Austin is currently in **Stage 2 Drought Water Use Restrictions**.

Austin's Stage 2 water restrictions

The City of Austin is currently in **Stage 2 Drought Water Use Restrictions**.

- ***Residential***
 - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
 - Even address - Sunday
 - Odd address - Saturday
 - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
 - Even address - Thursday
 - Odd address - Wednesday
- ***Commercial / Multi-family***
 - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
 - Even address - Tuesday
 - Odd address – Friday
 - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
 - Even address - Tuesday
 - Odd address - Friday
- ***Public Schools***
 - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
 - All addresses - Monday
 - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
 - All addresses - Monday
- **Wasting water** is prohibited.

- Washing vehicles at home is permitted with a bucket.
- Charity car washes prohibited.
- Fountains must recirculate water and those with a 4-inch emission or fall of water are prohibited.
- Fountains with a greater than 4-inch emission or fall of water are prohibited
- Restaurants may not serve water unless requested by a customer.
- Patio misters at commercial properties (*including restaurants and bars*) may only operate between 4 p.m. and midnight.
- **Commercial power/pressure washing equipment** must meet efficiency requirements.
- Golf courses using potable water can only irrigate fairways on their watering day; tees and greens can be watered every other day if Austin Water is notified.
- Irrigation of golf course fairways allowed between midnight and 5:00 a.m. or between 7:00 p.m. and midnight on designated outdoor water-use days only
- Irrigation of golf course greens or tees allowed every other day with notice to and approval by Austin Water only



MEMORANDUM

To: City of Rollingwood
From: Ben Ingallina, Crossroads Utility Services LLC
Subject: Lift Station Report Detail
Date: 10/08/2025

Lift Station 1 – Dellana Ln.

- No issues.

Lift Station 2 – Hatley Dr.

- No issues.

Lift Station 3 – Almarion Way

- No issues. Needs a cleaning urgently.

Lift Station 4- Rockway Cv.

- No issues.

Lift Station 5 – Vale Dr.

- No issues.

Lift Station 6 – Pleasant Cv.

- No issues.

Lift Station 7 – Nixon Dr.

- No issues.

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY
Water Utilities Division

Monthly Operational Report For Public Water Systems Purchasing Treated Water From Another System
Which Uses Surface Water Sources or Groundwater Sources Under The Influence of Surface Water

PUBLIC WATER SYSTEM NAME: **City of Rollingwood**

System I.D. #: 2270016

Month: **September 2025**

Submitted by:

Date:

No. of Connections: **537**

License #:

Grade:

| TREATED WATER PURCHASED FROM A WHOLESALE SUPPLIER | | | | |
|---|----------------|------|----------------|-----------------------|
| Date | Quantity (mgd) | Date | Quantity (mgd) | Monthly Summary (mgd) |
| 1 | 0.418 | 16 | 0.583 | Total |
| 2 | 0.578 | 17 | 0.656 | Monthly |
| 3 | 0.579 | 18 | 0.626 | Purchase: 16.190 |
| 4 | 0.674 | 19 | 0.490 | |
| 5 | 0.398 | 20 | 0.491 | Average |
| 6 | 0.397 | 21 | 0.492 | Daily: 0.540 |
| 7 | 0.397 | 22 | 0.525 | |
| 8 | 0.460 | 23 | 0.549 | Maximum |
| 9 | 0.571 | 24 | 0.749 | Daily: 0.749 |
| 10 | 0.647 | 25 | 0.631 | |
| 11 | 0.624 | 26 | 0.507 | Minimum |
| 12 | 0.481 | 27 | 0.508 | Daily: 0.397 |
| 13 | 0.481 | 28 | 0.507 | |
| 14 | 0.479 | 29 | 0.522 | |
| 15 | 0.534 | 30 | 0.636 | |

| DISTRIBUTION SYSTEM | | | |
|--|-----|------|--|
| (DISINFECTANT RESIDUAL MONITORING) | | | |
| Minimum allowable disinfectant residual: | 0.5 | mg/L | Percentage of the measurements below the limit this month: |
| Total no. of measurements this month: | 31 | | |
| No. of measurements below the limit: | 0 | | 0% (1A) |
| Percentage of the measurements below the limit last month: | | | 0% (1B) |

| PUBLIC NOTIFICATION | | | |
|---|--------|--|------------|
| TREATMENT TECHNIQUE VIOLATION | Yes/No | If YES, Date when Notice was Given to the: | |
| | | TCEQ | Customers* |
| More than 5.0% of the disinfectant residuals in the distribution system below acceptable levels for two consecutive months? - see (1A) and (1B) | NO | | |

* A sample copy of the Notice to the customers must accompany this report.

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **September 2025**

LOCATION: **Bee Cave Woods**

I.D. #: **2270016**

| | | METER #07914810 | SIZE 6" | METER #18713312 | SIZE 3" | TOTAL FLOW | TOTAL GAL PURCHASED | CHLORINE RESIDUAL |
|-------|------|--------------------|------------|--------------------|------------|---------------|------------------------|----------------------|
| DAY | DATE | A | TH GAL | B | TH GAL | TH GAL | MG | mg/L |
| Mon | 1 | 209745 | 339.0 | 48688 | 79.0 | 418.0 | 0.418 | 2.1 |
| Tue | 2 | 210084 | 498.0 | 48767 | 80.0 | 578.0 | 0.578 | 2.2 |
| Wed | 3 | 210582 | 498.0 | 48847 | 81.0 | 579.0 | 0.579 | 2.0 |
| Thu | 4 | 211080 | 593.0 | 48928 | 81.0 | 674.0 | 0.674 | 2.0 |
| Fri | 5 | 211673 | 322.0 | 49009 | 76.0 | 398.0 | 0.398 | 2.1 |
| Sat | 6 | 211995 | 322.0 | 49085 | 75.0 | 397.0 | 0.397 | 2.3 |
| Sun | 7 | 212317 | 322.0 | 49160 | 75.0 | 397.0 | 0.397 | 2.2 |
| Mon | 8 | 212639 | 384.0 | 49235 | 76.0 | 460.0 | 0.460 | 1.9 |
| Tue | 9 | 213023 | 491.0 | 49311 | 80.0 | 571.0 | 0.571 | 2.5 |
| Wed | 10 | 213514 | 567.0 | 49391 | 80.0 | 647.0 | 0.647 | 2.3 |
| Thu | 11 | 214081 | 542.0 | 49471 | 82.0 | 624.0 | 0.624 | 2.3 |
| Fri | 12 | 214623 | 404.0 | 49553 | 77.0 | 481.0 | 0.481 | 2.4 |
| Sat | 13 | 215027 | 404.0 | 49630 | 77.0 | 481.0 | 0.481 | 2.1 |
| Sun | 14 | 215431 | 403.0 | 49707 | 76.0 | 479.0 | 0.479 | 1.8 |
| Mon | 15 | 215834 | 450.0 | 49783 | 81.0 | 531.0 | 0.534 | 2.2 |
| Tue | 16 | 216284 | 506.0 | 49864 | 74.0 | 580.0 | 0.583 | 2.2 |
| Wed | 17 | 216790 | 571.0 | 49938 | 82.0 | 653.0 | 0.656 | 2.0 |
| Thu | 18 | 217361 | 547.0 | 50020 | 79.0 | 626.0 | 0.626 | 2.0 |
| Fri | 19 | 217908 | 414.0 | 50099 | 76.0 | 490.0 | 0.490 | 2.0 |
| Sat | 20 | 218322 | 415.0 | 50175 | 76.0 | 491.0 | 0.491 | 2.0 |
| Sun | 21 | 218737 | 415.0 | 50251 | 77.0 | 492.0 | 0.492 | 2.2 |
| Mon | 22 | 219152 | 449.0 | 50328 | 76.0 | 525.0 | 0.525 | 2.2 |
| Tue | 23 | 219601 | 471.0 | 50404 | 78.0 | 549.0 | 0.549 | 2.1 |
| Wed | 24 | 220072 | 686.0 | 50482 | 83.0 | 769.0 | 0.749 | 2.3 |
| Thu | 25 | 220758 | 552.0 | 50565 | 79.0 | 631.0 | 0.631 | 2.3 |
| Fri | 26 | 221310 | 431.0 | 50644 | 76.0 | 507.0 | 0.507 | 1.9 |
| Sat | 27 | 221741 | 432.0 | 50720 | 76.0 | 508.0 | 0.508 | 2.2 |
| Sun | 28 | 222173 | 431.0 | 50796 | 76.0 | 507.0 | 0.507 | 1.9 |
| Mon | 29 | 222604 | 446.0 | 50872 | 76.0 | 522.0 | 0.522 | 2.4 |
| Tue | 30 | 223050 | 555.0 | 50948 | 81.0 | 636.0 | 0.636 | 1.9 |
| Wed | 1 | 223605 | | 51029 | | | | |
| Total | | | 13860.0 | 27140.0 | 2341.0 | 16201.0 | 16.2 | |
| Avg. | | | 462.0 | | 78.0 | 540.0 | 0.540 | 2.1 |
| Max. | | | 686.0 | | 83.0 | 769.0 | 0.749 | 2.5 |
| Min. | | | 322.0 | | 74.0 | 397.0 | 0.397 | 1.8 |

Operator: _____

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **September 2025**

LOCATION: **Hatley MM**

I.D. #: **2270016**

| | | METER No S/n | SIZE 6" | METER #151074A | SIZE 3" | TOTAL FLOW |
|-------|------|-----------------|------------|-------------------|------------|---------------|
| DAY | DATE | A | TH GAL | B | TH GAL | TH GAL |
| Mon | 1 | 92 | 0.0 | 7552 | 0.0 | 0.0 |
| Tue | 2 | 92 | 0.0 | 7552 | 0.0 | 0.0 |
| Wed | 3 | 92 | 0.0 | 7552 | 0.0 | 0.0 |
| Thu | 4 | 92 | 0.0 | 7552 | 0.0 | 0.0 |
| Fri | 5 | 92 | 0.0 | 7552 | 0.0 | 0.0 |
| Sat | 6 | 92 | 0.0 | 7552 | 0.0 | 0.0 |
| Sun | 7 | 92 | 0.0 | 7552 | 0.0 | 0.0 |
| Mon | 8 | 92 | 0.0 | 7552 | 0.0 | 0.0 |
| Tue | 9 | 92 | 0.0 | 7552 | 0.0 | 0.0 |
| Wed | 10 | 92 | 0.0 | 7552 | 0.0 | 0.0 |
| Thu | 11 | 92 | 0.0 | 7552 | 0.0 | 0.0 |
| Fri | 12 | 92 | 0.0 | 7552 | 0.0 | 0.0 |
| Sat | 13 | 92 | 0.0 | 7552 | 0.0 | 0.0 |
| Sun | 14 | 92 | 0.0 | 7552 | 0.0 | 0.0 |
| Mon | 15 | 92 | 0.0 | 7552 | 0.0 | 0.0 |
| Tue | 16 | 92 | 0.0 | 7552 | 1.0 | 1.0 |
| Wed | 17 | 92 | 0.0 | 7553 | 1.0 | 1.0 |
| Thu | 18 | 92 | 0.0 | 7554 | 0.0 | 0.0 |
| Fri | 19 | 92 | 0.0 | 7554 | 0.0 | 0.0 |
| Sat | 20 | 92 | 0.0 | 7554 | 0.0 | 0.0 |
| Sun | 21 | 92 | 0.0 | 7554 | 0.0 | 0.0 |
| Mon | 22 | 92 | 0.0 | 7554 | 0.0 | 0.0 |
| Tue | 23 | 92 | 0.0 | 7554 | 0.0 | 0.0 |
| Wed | 24 | 92 | 9.0 | 7554 | 11.0 | 20.0 |
| Thu | 25 | 101 | 0.0 | 7565 | 0.0 | 0.0 |
| Fri | 26 | 101 | 0.0 | 7565 | 0.0 | 0.0 |
| Sat | 27 | 101 | 0.0 | 7565 | 0.0 | 0.0 |
| Sun | 28 | 101 | 0.0 | 7565 | 0.0 | 0.0 |
| Mon | 29 | 101 | 0.0 | 7565 | 0.0 | 0.0 |
| Tue | 30 | 101 | 0.0 | 7565 | 0.0 | 0.0 |
| Wed | 1 | 101 | | 7565 | | |
| Total | | | 9.0 | | 13.0 | 22.0 |
| Avg. | | | 0.3 | | 0.4 | 0.7 |
| Max. | | | 9.0 | | 11.0 | 20.0 |
| Min. | | | 0.0 | | 0.0 | 0.0 |

Operator: _____

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **September 2025**

LOCATION: **Riley MM**

I.D. #: **2270016**

| | | METER No S/N | SIZE 6" | METER No S/N | SIZE 3" | TOTAL FLOW |
|-------|------|-----------------|------------|-----------------|------------|---------------|
| DAY | DATE | A | TH GAL | B | TH GAL | TH GAL |
| Mon | 1 | 3620 | 0.0 | 21520 | 0.0 | 0.0 |
| Tue | 2 | 3620 | 0.0 | 21520 | 0.0 | 0.0 |
| Wed | 3 | 3620 | 0.0 | 21520 | 0.0 | 0.0 |
| Thu | 4 | 3620 | 0.0 | 21520 | 0.0 | 0.0 |
| Fri | 5 | 3620 | 0.0 | 21520 | 0.0 | 0.0 |
| Sat | 6 | 3620 | 0.0 | 21520 | 0.0 | 0.0 |
| Sun | 7 | 3620 | 0.0 | 21520 | 0.0 | 0.0 |
| Mon | 8 | 3620 | 0.0 | 21520 | 0.0 | 0.0 |
| Tue | 9 | 3620 | 0.0 | 21520 | 0.0 | 0.0 |
| Wed | 10 | 3620 | 0.0 | 21520 | 0.0 | 0.0 |
| Thu | 11 | 3620 | 0.0 | 21520 | 0.0 | 0.0 |
| Fri | 12 | 3620 | 0.0 | 21520 | 0.0 | 0.0 |
| Sat | 13 | 3620 | 0.0 | 21520 | 0.0 | 0.0 |
| Sun | 14 | 3620 | 0.0 | 21520 | 0.0 | 0.0 |
| Mon | 15 | 3620 | 2.0 | 21520 | 1.0 | 3.0 |
| Tue | 16 | 3622 | 2.0 | 21521 | 2.0 | 4.0 |
| Wed | 17 | 3624 | 2.0 | 21523 | 2.0 | 4.0 |
| Thu | 18 | 3626 | 0.0 | 21525 | 0.0 | 0.0 |
| Fri | 19 | 3626 | 0.0 | 21525 | 0.0 | 0.0 |
| Sat | 20 | 3626 | 0.0 | 21525 | 0.0 | 0.0 |
| Sun | 21 | 3626 | 0.0 | 21525 | 0.0 | 0.0 |
| Mon | 22 | 3626 | 0.0 | 21525 | 0.0 | 0.0 |
| Tue | 23 | 3626 | 0.0 | 21525 | 0.0 | 0.0 |
| Wed | 24 | 3626 | 0.0 | 21525 | 0.0 | 0.0 |
| Thu | 25 | 3626 | 0.0 | 21525 | 0.0 | 0.0 |
| Fri | 26 | 3626 | 0.0 | 21525 | 0.0 | 0.0 |
| Sat | 27 | 3626 | 0.0 | 21525 | 0.0 | 0.0 |
| Sun | 28 | 3626 | 0.0 | 21525 | 0.0 | 0.0 |
| Mon | 29 | 3626 | 0.0 | 21525 | 0.0 | 0.0 |
| Tue | 30 | 3626 | 0.0 | 21525 | 0.0 | 0.0 |
| Wed | 1 | 3626 | | 21525 | | |
| Total | | | 6.0 | | 5.0 | 11.0 |
| Avg. | | | 0.2 | | 0.2 | 0.4 |
| Max. | | | 2.0 | | 2.0 | 4.0 |
| Min. | | | 0.0 | | 0.0 | 0.0 |

Operator: _____