



# OPERATOR'S REPORT

## City of Rollingwood



November 20, 2024



**MEMORANDUM**

To: Ms. Ashley Wayman, City Administrator, City of Rollingwood  
From: Ben Ingallina, Crossroads Utility Services LLC  
Subject: Monthly Report  
Date: 11/12/24

Previous Directives

- *No directives*

Current Operations Report

- I. **Utility Operations Report**
  - A. **Billing Report/ Water Accountability** – Please see enclosed water operations report
  - B. **Water System Operations and Maintenance** –
    - a. No items to report
  - C. **Wastewater Collection System Operations and Maintenance** – No items to report
  - D. **Lift Station Maintenance** – *See enclosed report*
- II. **Customer Service Issues** – No reported issues
- III. **Emergency Response Items** – No new items
- IV. **Drought Contingency Plan / Watering Restrictions**
  - a. Lake Travis Level – 638.69– Current Storage 489,577 acre-feet (44.6% full) -1% down from last month.
  - b. The City of Austin is currently in Stage 2 watering restrictions – (Started August 15<sup>th</sup> 2023)

Lakes Travis and Buchanan, reservoir lakes for the area's water supply, are expected to drop below 900,000 acre-feet.

The City of Austin is currently in **Stage 2 Drought Water Use Restrictions**.

## Austin's Stage 2 water restrictions

The City of Austin is currently in **Stage 2 Drought Water Use Restrictions**.

- ***Residential***
  - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - Even address - Sunday
    - Odd address - Saturday
  - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
    - Even address - Thursday
    - Odd address - Wednesday
- ***Commercial / Multi-family***
  - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - Even address - Tuesday
    - Odd address – Friday
  - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
    - Even address - Tuesday
    - Odd address - Friday
- ***Public Schools***
  - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - All addresses - Monday
  - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
    - All addresses - Monday
- **Wasting water** is prohibited.

- Washing vehicles at home is permitted with a bucket.
- Charity car washes prohibited.
- Fountains must recirculate water and those with a 4-inch emission or fall of water are prohibited.
- Fountains with a greater than 4-inch emission or fall of water are prohibited
- Restaurants may not serve water unless requested by a customer.
- Patio misters at commercial properties (*including restaurants and bars*) may only operate between 4 p.m. and midnight.
- **Commercial power/pressure washing equipment** must meet efficiency requirements.
- Golf courses using potable water can only irrigate fairways on their watering day; tees and greens can be watered every other day if Austin Water is notified.
- Irrigation of golf course fairways allowed between midnight and 5:00 a.m. or between 7:00 p.m. and midnight on designated outdoor water-use days only
- Irrigation of golf course greens or tees allowed every other day with notice to and approval by Austin Water only



**MEMORANDUM**

To: Ms. Ashley Wayman, City of Rollingwood  
From: Ben Ingallina, Crossroads Utility Services LLC  
Subject: Lift Station Report Detail  
Date: 11/12/24

Lift Station 1 – Dellana Ln.

- No issues.

Lift Station 2 – Hatley Dr.

- Pump 1 off for repair due to check valve issue. Maintenance already sent to Rollingwood, ongoing repair issue.

Lift Station 3 – Almarion Way

- No issues.

Lift Station 4- Rockway Cv.

- No issues.

Lift Station 5 – Vale Dr.

- No issues.

Lift Station 6 – Pleasant Cv.

- No issues.

Lift Station 7 – Nixon Dr.

- No issues.

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY  
 Water Utilities Division

Monthly Operational Report For Public Water Systems Purchasing Treated Water From Another System  
 Which Uses Surface Water Sources or Groundwater Sources Under The Influence of Surface Water

PUBLIC WATER SYSTEM NAME: City of Rollingwood

System I.D. #: 2270016

Month: October 2024

Submitted by:

Date:

No. of Connections: 537

License #:

Grade:

| TREATED WATER PURCHASED FROM A WHOLESALE SUPPLIER |                |      |                |                       |
|---|----------------|------|----------------|-----------------------|
| Date  | Quantity (mgd) | Date | Quantity (mgd) | Monthly Summary (mgd) |
| 1   | 0.735          | 16   | 0.690          | Total                 |
| 2   | 0.816          | 17   | 0.683          | Monthly               |
| 3   | 0.602          | 18   | 0.566          | Purchase: 19.549      |
| 4   | 0.586          | 19   | 0.565          |                       |
| 5   | 0.588          | 20   | 0.565          | Average               |
| 6   | 0.587          | 21   | 0.436          | Daily: 0.631          |
| 7   | 0.652          | 22   | 0.824          |                       |
| 8   | 0.765          | 23   | 0.721          | Maximum               |
| 9   | 0.740          | 24   | 0.660          | Daily: 0.824          |
| 10  | 0.725          | 25   | 0.484          |                       |
| 11  | 0.542          | 26   | 0.484          | Minimum               |
| 12  | 0.542          | 27   | 0.484          | Daily: 0.436          |
| 13  | 0.541          | 28   | 0.573          |                       |
| 14  | 0.631          | 29   | 0.693          |                       |
| 15  | 0.789          | 30   | 0.687          |                       |
|   |                | 31   | 0.593          |                       |

| DISTRIBUTION SYSTEM  |          |  |
|--|----------|--|
| (DISINFECTANT RESIDUAL MONITORING)                         |          |  |
| Minimum allowable disinfectant residual:                   | 0.5 mg/L | Percentage of the measurements below the limit this month: |
| Total no. of measurements this month:                      | 32       | <input type="text" value="0%"/> (1A)                       |
| No. of measurements below the limit:                       | 0        |  |
| Percentage of the measurements below the limit last month: |          | <input type="text" value="0%"/> (1B)                       |

| PUBLIC NOTIFICATION   |         |  |            |
|---|---------|--|------------|
| TREATMENT TECHNIQUE VIOLATION   | Yes/ No | If YES, Date when Notice was Given to the: |            |
|   |         | TCEQ                                       | Customers* |
| More than 5.0% of the disinfectant residuals in the distribution system below acceptable levels for two consecutive months? - see (1A) and (1B) | NO      |  |            |

\* A sample copy of the Notice to the customers must accompany this report.

MASTER METER REPORT

DISTRICT: City of Rollingwood

MONTH: October 2024

LOCATION: Bee Cave Woods

I.D. #: 2270016

|       |      | METER<br>#07914810 | SIZE<br>6" | METER<br>#18713312 | SIZE<br>3" | TOTAL<br>FLOW | TOTAL GAL<br>PURCHASED | CHLORINE<br>RESIDUAL |
|-------|------|--------------------|------------|--------------------|------------|---------------|------------------------|----------------------|
| DAY   | DATE | A                  | TH GAL     | B                  | TH GAL     | TH GAL        | MG                     | mg/L                 |
| Tue   | 1    | 109611             | 654.0      | 22256              | 81.0       | 735.0         | 0.735                  | 2.3                  |
| Wed   | 2    | 110265             | 721.0      | 22337              | 95.0       | 816.0         | 0.816                  | 2.6                  |
| Thu   | 3    | 110986             | 541.0      | 22432              | 61.0       | 602.0         | 0.602                  | 2.5                  |
| Fri   | 4    | 111527             | 508.0      | 22493              | 78.0       | 586.0         | 0.586                  | 2.5                  |
| Sat   | 5    | 112035             | 509.0      | 22571              | 79.0       | 588.0         | 0.588                  | 2.5                  |
| Sun   | 6    | 112544             | 508.0      | 22650              | 79.0       | 587.0         | 0.587                  | 2.6                  |
| Mon   | 7    | 113052             | 570.0      | 22729              | 82.0       | 652.0         | 0.652                  | 2.6                  |
| Tue   | 8    | 113622             | 682.0      | 22811              | 83.0       | 765.0         | 0.765                  | 2.4                  |
| Wed   | 9    | 114304             | 665.0      | 22894              | 75.0       | 740.0         | 0.740                  | 2.5                  |
| Thu   | 10   | 114969             | 640.0      | 22969              | 85.0       | 725.0         | 0.725                  | 2.6                  |
| Fri   | 11   | 115609             | 466.0      | 23054              | 76.0       | 542.0         | 0.542                  | 2.6                  |
| Sat   | 12   | 116075             | 465.0      | 23130              | 77.0       | 542.0         | 0.542                  | 2.4                  |
| Sun   | 13   | 116540             | 465.0      | 23207              | 76.0       | 541.0         | 0.541                  | 2.6                  |
| Mon   | 14   | 117005             | 551.0      | 23283              | 80.0       | 631.0         | 0.631                  | 2.8                  |
| Tue   | 15   | 117556             | 701.0      | 23363              | 88.0       | 789.0         | 0.789                  | 2.7                  |
| Wed   | 16   | 118257             | 618.0      | 23451              | 72.0       | 690.0         | 0.690                  | 2.3                  |
| Thu   | 17   | 118875             | 599.0      | 23523              | 84.0       | 683.0         | 0.683                  | 2.6                  |
| Fri   | 18   | 119474             | 484.0      | 23607              | 82.0       | 566.0         | 0.566                  | 2.7                  |
| Sat   | 19   | 119958             | 484.0      | 23689              | 81.0       | 565.0         | 0.565                  | 2.5                  |
| Sun   | 20   | 120442             | 484.0      | 23770              | 81.0       | 565.0         | 0.565                  | 2.6                  |
| Mon   | 21   | 120926             | 383.0      | 23851              | 53.0       | 436.0         | 0.436                  | 2.7                  |
| Tue   | 22   | 121309             | 722.0      | 23904              | 102.0      | 824.0         | 0.824                  | 2.4                  |
| Wed   | 23   | 122031             | 642.0      | 24006              | 79.0       | 721.0         | 0.721                  | 3.0                  |
| Thu   | 24   | 122673             | 576.0      | 24085              | 84.0       | 660.0         | 0.660                  | 2.4                  |
| Fri   | 25   | 123249             | 412.0      | 24169              | 72.0       | 484.0         | 0.484                  | 2.4                  |
| Sat   | 26   | 123661             | 412.0      | 24241              | 72.0       | 484.0         | 0.484                  | 2.3                  |
| Sun   | 27   | 124073             | 412.0      | 24313              | 72.0       | 484.0         | 0.484                  | 2.3                  |
| Mon   | 28   | 124485             | 489.0      | 24385              | 84.0       | 573.0         | 0.573                  | 2.0                  |
| Tue   | 29   | 124974             | 609.0      | 24469              | 84.0       | 693.0         | 0.693                  | 1.9                  |
| Wed   | 30   | 125583             | 606.0      | 24553              | 81.0       | 687.0         | 0.687                  | 2.7                  |
| Thu   | 31   | 126189             | 506.0      | 24634              | 87.0       | 593.0         | 0.593                  | 2.9                  |
| Fri   | 1    | 126695             |            | 24721              |            |               |                        |                      |
| Total |      |                    | 17084.0    |                    | 2465.0     | 19549.0       | 19.5                   |                      |
| Avg.  |      |                    | 551.1      |                    | 79.5       | 630.6         | 0.631                  | 2.5                  |
| Max.  |      |                    | 722.0      |                    | 102.0      | 824.0         | 0.824                  | 3.0                  |
| Min.  |      |                    | 383.0      |                    | 53.0       | 436.0         | 0.436                  | 1.9                  |

Operator: \_\_\_\_\_

MASTER METER REPORT

DISTRICT: City of Rollingwood

MONTH: October 2024

LOCATION: Riley MM

I.D. #: 2270016

| DAY   | DATE | METER SIZE |        | METER SIZE |        | TOTAL FLOW |
|-------|------|------------|--------|------------|--------|------------|
|       |      | No S/N     | 6"     | No S/N     | 3"     |            |
|       |      | A          | TH GAL | B          | TH GAL | TH GAL     |
| Tue   | 1    | 3619       | 0.0    | 21519      | 0.0    | 0.0        |
| Wed   | 2    | 3619       | 0.0    | 21519      | 0.0    | 0.0        |
| Thu   | 3    | 3619       | 0.0    | 21519      | 0.0    | 0.0        |
| Fri   | 4    | 3619       | 0.0    | 21519      | 0.0    | 0.0        |
| Sat   | 5    | 3619       | 0.0    | 21519      | 0.0    | 0.0        |
| Sun   | 6    | 3619       | 0.0    | 21519      | 0.0    | 0.0        |
| Mon   | 7    | 3619       | 0.0    | 21519      | 0.0    | 0.0        |
| Tue   | 8    | 3619       | 0.0    | 21519      | 0.0    | 0.0        |
| Wed   | 9    | 3619       | 0.0    | 21519      | 0.0    | 0.0        |
| Thu   | 10   | 3619       | 0.0    | 21519      | 0.0    | 0.0        |
| Fri   | 11   | 3619       | 0.0    | 21519      | 0.0    | 0.0        |
| Sat   | 12   | 3619       | 0.0    | 21519      | 0.0    | 0.0        |
| Sun   | 13   | 3619       | 0.0    | 21519      | 0.0    | 0.0        |
| Mon   | 14   | 3619       | 0.0    | 21519      | 0.0    | 0.0        |
| Tue   | 15   | 3619       | 0.0    | 21519      | 0.0    | 0.0        |
| Wed   | 16   | 3619       | 0.0    | 21519      | 0.0    | 0.0        |
| Thu   | 17   | 3619       | 0.0    | 21519      | 0.0    | 0.0        |
| Fri   | 18   | 3619       | 0.0    | 21519      | 0.0    | 0.0        |
| Sat   | 19   | 3619       | 0.0    | 21519      | 0.0    | 0.0        |
| Sun   | 20   | 3619       | 0.0    | 21519      | 0.0    | 0.0        |
| Mon   | 21   | 3619       | 0.0    | 21519      | 0.0    | 0.0        |
| Tue   | 22   | 3619       | 0.0    | 21519      | 0.0    | 0.0        |
| Wed   | 23   | 3619       | 0.0    | 21519      | 0.0    | 0.0        |
| Thu   | 24   | 3619       | 0.0    | 21519      | 0.0    | 0.0        |
| Fri   | 25   | 3619       | 0.0    | 21519      | 0.0    | 0.0        |
| Sat   | 26   | 3619       | 0.0    | 21519      | 0.0    | 0.0        |
| Sun   | 27   | 3619       | 0.0    | 21519      | 0.0    | 0.0        |
| Mon   | 28   | 3619       | 0.0    | 21519      | 0.0    | 0.0        |
| Tue   | 29   | 3619       | 0.0    | 21519      | 0.0    | 0.0        |
| Wed   | 30   | 3619       | 0.0    | 21519      | 0.0    | 0.0        |
| Thu   | 31   | 3619       | 0.0    | 21519      | 0.0    | 0.0        |
| Fri   | 1    | 3619       |        | 21519      |        |            |
| Total |      |            | 0.0    |            | 0.0    | 0.0        |
| Avg.  |      |            | 0.0    |            | 0.0    | 0.0        |
| Max.  |      |            | 0.0    |            | 0.0    | 0.0        |
| Min.  |      |            | 0.0    |            | 0.0    | 0.0        |

Operator: \_\_\_\_\_



MASTER METER REPORT

DISTRICT: City of Rollingwood

MONTH: October 2024

LOCATION: Hatley MM

I.D. #: 2270016

|       |      | METER<br>No S/n | SIZE<br>6" | METER<br>#151074A | SIZE<br>3" | TOTAL<br>FLOW |
|-------|------|-----------------|------------|-------------------|------------|---------------|
| DAY   | DATE | A               | TH GAL     | B                 | TH GAL     | TH GAL        |
| Tue   | 1    | 92              | 0.0        | 7544              | 0.0        | 0.0           |
| Wed   | 2    | 92              | 0.0        | 7544              | 0.0        | 0.0           |
| Thu   | 3    | 92              | 0.0        | 7544              | 0.0        | 0.0           |
| Fri   | 4    | 92              | 0.0        | 7544              | 0.0        | 0.0           |
| Sat   | 5    | 92              | 0.0        | 7544              | 0.0        | 0.0           |
| Sun   | 6    | 92              | 0.0        | 7544              | 0.0        | 0.0           |
| Mon   | 7    | 92              | 0.0        | 7544              | 0.0        | 0.0           |
| Tue   | 8    | 92              | 0.0        | 7544              | 0.0        | 0.0           |
| Wed   | 9    | 92              | 0.0        | 7544              | 0.0        | 0.0           |
| Thu   | 10   | 92              | 0.0        | 7544              | 0.0        | 0.0           |
| Fri   | 11   | 92              | 0.0        | 7544              | 0.0        | 0.0           |
| Sat   | 12   | 92              | 0.0        | 7544              | 0.0        | 0.0           |
| Sun   | 13   | 92              | 0.0        | 7544              | 0.0        | 0.0           |
| Mon   | 14   | 92              | 0.0        | 7544              | 0.0        | 0.0           |
| Tue   | 15   | 92              | 0.0        | 7544              | 0.0        | 0.0           |
| Wed   | 16   | 92              | 0.0        | 7544              | 0.0        | 0.0           |
| Thu   | 17   | 92              | 0.0        | 7544              | 0.0        | 0.0           |
| Fri   | 18   | 92              | 0.0        | 7544              | 0.0        | 0.0           |
| Sat   | 19   | 92              | 0.0        | 7544              | 0.0        | 0.0           |
| Sun   | 20   | 92              | 0.0        | 7544              | 0.0        | 0.0           |
| Mon   | 21   | 92              | 0.0        | 7544              | 0.0        | 0.0           |
| Tue   | 22   | 92              | 0.0        | 7544              | 0.0        | 0.0           |
| Wed   | 23   | 92              | 0.0        | 7544              | 0.0        | 0.0           |
| Thu   | 24   | 92              | 0.0        | 7544              | 0.0        | 0.0           |
| Fri   | 25   | 92              | 0.0        | 7544              | 0.0        | 0.0           |
| Sat   | 26   | 92              | 0.0        | 7544              | 0.0        | 0.0           |
| Sun   | 27   | 92              | 0.0        | 7544              | 0.0        | 0.0           |
| Mon   | 28   | 92              | 0.0        | 7544              | 0.0        | 0.0           |
| Tue   | 29   | 92              | 0.0        | 7544              | 0.0        | 0.0           |
| Wed   | 30   | 92              | 0.0        | 7544              | 0.0        | 0.0           |
| Thu   | 31   | 92              | 0.0        | 7544              | 0.0        | 0.0           |
| Fri   | 1    | 92              |            | 7544              |            |               |
| Total |      |                 | 0.0        |                   | 0.0        | 0.0           |
| Avg.  |      |                 | 0.0        |                   | 0.0        | 0.0           |
| Max.  |      |                 | 0.0        |                   | 0.0        | 0.0           |
| Min.  |      |                 | 0.0        |                   | 0.0        | 0.0           |

Operator: \_\_\_\_\_