

Manager's Report City of Rollingwood March 10, 2021



City of Rollingwood Operations Report–February 2021

Utility Billing:

Billing and reporting for February is on hold pending City’s decision regarding February consumption due to freeze. A summary for residential and commercial accounts of February consumption vs January consumption was provided to the City on March 3, 2021.

Drought Contingency Plan:

Current combined storage level in Lakes Travis and Buchanan is 1.496 million acre-feet, or 75% of total capacity. Lake Travis is currently at 68% of total capacity, or 766,952 acre-feet.

“Stage I Watering Restrictions”, commonly referred to as once-per-week yard watering in accordance with the City of Austin’s watering restrictions, are currently in effect in the City.

Water System Projects

AWR’s invoices contain numerous water system repairs and improvements authorized by the Director of Public Works and/or the City Administrator. Please see our invoices for January and February 2021 for detail on these projects. We do need payment on these invoices as several subcontractors and suppliers to AWR need to be paid.

Artic Storm

We will be working with the staff to debrief the storm response in order to be better prepared from an equipment, personnel, and communications for future events.

Covid19 Response Plan:

We continue to monitor the status of the virus. Most importantly we want to ensure our clients know AWR is committed to providing continuous professional essential operations and maintenance of your facilities, and response to water and wastewater system and customer emergencies as needed. We are currently in Stage I of AWR’s Coronavirus (COVID-19) Response Plan. A summary of Stage I Precautions is below:

1. AWR’s offices remain temporarily closed to the public
2. Disinfection procedures are in effect.
3. All persons are required to wash their hands with soap and water for at least 20 seconds as recommended by the Centers for Disease Control prior to engaging with persons in the office.

4. We ask customers to pay online, and should they decline to pay online (credit card or ACH), to please place their payment in the mail or simply call and we can process their payment over the phone.
5. AWR Personnel are observing CDC guidelines and have masks and gloves.