



# OPERATOR'S REPORT

## City of Rollingwood



December 18, 2024



**MEMORANDUM**

To: Ms. Ashley Wayman, City Administrator, City of Rollingwood  
From: Ben Ingallina, Crossroads Utility Services LLC  
Subject: Monthly Report  
Date: 12/11/24

Previous Directives

- *No directives*

Current Operations Report

- I. **Utility Operations Report**
  - A. **Billing Report/ Water Accountability** – Please see enclosed water operations report
  - B. **Water System Operations and Maintenance** –
    - a. No items to report
  - C. **Wastewater Collection System Operations and Maintenance** – No items to report
  - D. **Lift Station Maintenance** – *See enclosed report*
- II. **Customer Service Issues** – No reported issues
- III. **Emergency Response Items** – No new items
- IV. **Drought Contingency Plan / Watering Restrictions**
  - a. Lake Travis Level –638.13 Current Storage 483,761 acre-feet (44.1% full) -.5% down from last month.
  - b. The City of Austin is currently in Stage 2 watering restrictions – (Started August 15<sup>th</sup> 2023)

Lakes Travis and Buchanan, reservoir lakes for the area's water supply, are expected to drop below 900,000 acre-feet.

The City of Austin is currently in **Stage 2 Drought Water Use Restrictions**.

## Austin's Stage 2 water restrictions

The City of Austin is currently in **Stage 2 Drought Water Use Restrictions**.

- ***Residential***
  - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - Even address - Sunday
    - Odd address - Saturday
  - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
    - Even address - Thursday
    - Odd address - Wednesday
- ***Commercial / Multi-family***
  - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - Even address - Tuesday
    - Odd address – Friday
  - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
    - Even address - Tuesday
    - Odd address - Friday
- ***Public Schools***
  - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - All addresses - Monday
  - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
    - All addresses - Monday
- **Wasting water** is prohibited.

- Washing vehicles at home is permitted with a bucket.
- Charity car washes prohibited.
- Fountains must recirculate water and those with a 4-inch emission or fall of water are prohibited.
- Fountains with a greater than 4-inch emission or fall of water are prohibited
- Restaurants may not serve water unless requested by a customer.
- Patio misters at commercial properties (*including restaurants and bars*) may only operate between 4 p.m. and midnight.
- **Commercial power/pressure washing equipment** must meet efficiency requirements.
- Golf courses using potable water can only irrigate fairways on their watering day; tees and greens can be watered every other day if Austin Water is notified.
- Irrigation of golf course fairways allowed between midnight and 5:00 a.m. or between 7:00 p.m. and midnight on designated outdoor water-use days only
- Irrigation of golf course greens or tees allowed every other day with notice to and approval by Austin Water only



**MEMORANDUM**

To: Ms. Ashley Wayman, City of Rollingwood  
From: Ben Ingallina, Crossroads Utility Services LLC  
Subject: Lift Station Report Detail  
Date: 12/11/24

Lift Station 1 – Dellana Ln.

- No issues.

Lift Station 2 – Hatley Dr.

- PSI completed the repairs on both pumps and check valves. Both are now in service and functioning correctly. No issues

Lift Station 3 – Almarion Way

- No issues.

Lift Station 4- Rockway Cv.

- No issues.

Lift Station 5 – Vale Dr.

- No issues.

Lift Station 6 – Pleasant Cv.

- No issues.

Lift Station 7 – Nixon Dr.

- No issues.

Monthly Operational Report For Public Water Systems Purchasing Treated Water From Another System  
 Which Uses Surface Water Sources or Groundwater Sources Under The Influence of Surface Water

PUBLIC WATER SYSTEM NAME: **City of Rollingwood**

System I.D. #: 2270016

Month: **November 2024**

Submitted by:

Date:

No. of Connections: **537**

License #:

Grade:

TREATED WATER PURCHASED FROM A WHOLESALE SUPPLIER				
Date	Quantity (mgd)	Date	Quantity (mgd)	Monthly Summary (mgd)
1	0.436	16	0.352	Total
2	0.435	17	0.351	Monthly
3	0.437	18	0.351	Purchase: 12.417
4	0.371	19	0.456	
5	0.372	20	0.481	Average
6	0.414	21	0.409	Daily: 0.414
7	0.410	22	0.366	
8	0.397	23	0.365	Maximum
9	0.398	24	0.366	Daily: 0.636
10	0.396	25	0.302	
11	0.458	26	0.521	Minimum
12	0.636	27	0.386	Daily: 0.302
13	0.525	28	0.374	
14	0.554	29	0.374	
15	0.350	30	0.374	

DISTRIBUTION SYSTEM (DISINFECTANT RESIDUAL MONITORING)		
Minimum allowable disinfectant residual:	<u>0.5</u> mg/L	Percentage of the measurements below the limit this month:
Total no. of measurements this month:	<u>32</u>	<input type="text" value="0%"/> (1A)
No. of measurements below the limit:	<u>0</u>	
Percentage of the measurements below the limit last month:		<input type="text" value="0%"/> (1B)

PUBLIC NOTIFICATION			
TREATMENT TECHNIQUE VIOLATION	Yes/No	If YES, Date when Notice was Given to the:	
		TCEQ	Customers*
More than 5.0% of the disinfectant residuals in the distribution system below acceptable levels for two consecutive months? - see (1A) and (1B)	NO		

\* A sample copy of the Notice to the customers must accompany this report.

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **November 2024**

LOCATION: **Bee Cave Woods**

I.D. #: **2270016**

		METER #07914810	SIZE 6"	METER #18713312	SIZE 3"	TOTAL FLOW	TOTAL GAL PURCHASED	CHLORINE RESIDUAL
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL	MG	mg/L
Fri	1	126695	354.0	24721	82.0	436.0	0.436	3.0
Sat	2	127049	354.0	24803	81.0	435.0	0.435	2.5
Sun	3	127403	355.0	24884	82.0	437.0	0.437	2.5
Mon	4	127758	299.0	24966	72.0	371.0	0.371	2.5
Tue	5	128057	299.0	25038	73.0	372.0	0.372	2.6
Wed	6	128356	344.0	25111	70.0	414.0	0.414	1.8
Thu	7	128700	343.0	25181	67.0	410.0	0.410	2.4
Fri	8	129043	320.0	25248	77.0	397.0	0.397	2.7
Sat	9	129363	320.0	25325	78.0	398.0	0.398	2.3
Sun	10	129683	319.0	25403	77.0	396.0	0.396	2.3
Mon	11	130002	384.0	25480	74.0	458.0	0.458	2.6
Tue	12	130386	549.0	25554	87.0	636.0	0.636	2.6
Wed	13	130935	450.0	25641	75.0	525.0	0.525	2.7
Thu	14	131385	460.0	25716	94.0	554.0	0.554	2.6
Fri	15	131845	268.0	25810	82.0	350.0	0.350	2.5
Sat	16	132113	269.0	25892	83.0	352.0	0.352	2.4
Sun	17	132382	269.0	25975	82.0	351.0	0.351	2.5
Mon	18	132651	268.0	26057	83.0	351.0	0.351	2.5
Tue	19	132919	375.0	26140	81.0	456.0	0.456	2.8
Wed	20	133294	396.0	26221	85.0	481.0	0.481	2.7
Thu	21	133690	339.0	26306	70.0	409.0	0.409	2.8
Fri	22	134029	280.0	26376	86.0	366.0	0.366	2.8
Sat	23	134309	280.0	26462	85.0	365.0	0.365	2.5
Sun	24	134589	280.0	26547	86.0	366.0	0.366	2.6
Mon	25	134869	302.0	26633	0.0	302.0	0.302	2.7
Tue	26	135171	441.0	26633	80.0	521.0	0.521	2.6
Wed	27	135612	291.0	26713	95.0	386.0	0.386	2.5
Thu	28	135903	291.0	26808	83.0	374.0	0.374	2.9
Fri	29	136194	291.0	26891	83.0	374.0	0.374	2.3
Sat	30	136485	291.0	26974	83.0	374.0	0.374	2.9
Sun	1	136776		27057				
Total			10081.0	27140.0	2336.0	12417.0	12.4	
Avg.			336.0		77.9	413.9	0.414	2.6
Max.			549.0		95.0	636.0	0.636	3.0
Min.			268.0		0.0	302.0	0.302	1.8

Operator: \_\_\_\_\_

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **November 2024**

LOCATION: **Hatley MM**

I.D. #: **2270016**

DAY	DATE	METER	SIZE	METER	SIZE	TOTAL
		No S/n	6"	#151074A	3"	FLOW
		A	TH GAL	B	TH GAL	TH GAL
Fri	1	92	0.0	7544	0.0	0.0
Sat	2	92	0.0	7544	0.0	0.0
Sun	3	92	0.0	7544	0.0	0.0
Mon	4	92	0.0	7544	0.0	0.0
Tue	5	92	0.0	7544	0.0	0.0
Wed	6	92	0.0	7544	0.0	0.0
Thu	7	92	0.0	7544	0.0	0.0
Fri	8	92	0.0	7544	0.0	0.0
Sat	9	92	0.0	7544	0.0	0.0
Sun	10	92	0.0	7544	0.0	0.0
Mon	11	92	0.0	7544	0.0	0.0
Tue	12	92	0.0	7544	0.0	0.0
Wed	13	92	0.0	7544	0.0	0.0
Thu	14	92	0.0	7544	0.0	0.0
Fri	15	92	0.0	7544	0.0	0.0
Sat	16	92	0.0	7544	0.0	0.0
Sun	17	92	0.0	7544	0.0	0.0
Mon	18	92	0.0	7544	0.0	0.0
Tue	19	92	0.0	7544	0.0	0.0
Wed	20	92	0.0	7544	0.0	0.0
Thu	21	92	0.0	7544	0.0	0.0
Fri	22	92	0.0	7544	0.0	0.0
Sat	23	92	0.0	7544	0.0	0.0
Sun	24	92	0.0	7544	0.0	0.0
Mon	25	92	0.0	7544	0.0	0.0
Tue	26	92	0.0	7544	0.0	0.0
Wed	27	92	0.0	7544	0.0	0.0
Thu	28	92	0.0	7544	0.0	0.0
Fri	29	92	0.0	7544	0.0	0.0
Sat	30	92	0.0	7544	0.0	0.0
Sun	1	92		7544		
Total			0.0		0.0	0.0
Avg.			0.0		0.0	0.0
Max.			0.0		0.0	0.0
Min.			0.0		0.0	0.0

Operator: \_\_\_\_\_



MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **November 2024**

LOCATION: **Riley MM**

I.D. #: **2270016**

DAY	DATE	METER	SIZE	METER	SIZE	TOTAL
		No S/N	6"	No S/N	3"	FLOW
		A	TH GAL	B	TH GAL	TH GAL
Fri	1	3619	0.0	21519	0.0	0.0
Sat	2	3619	0.0	21519	0.0	0.0
Sun	3	3619	0.0	21519	0.0	0.0
Mon	4	3619	0.0	21519	0.0	0.0
Tue	5	3619	0.0	21519	0.0	0.0
Wed	6	3619	0.0	21519	0.0	0.0
Thu	7	3619	0.0	21519	0.0	0.0
Fri	8	3619	0.0	21519	0.0	0.0
Sat	9	3619	0.0	21519	0.0	0.0
Sun	10	3619	0.0	21519	0.0	0.0
Mon	11	3619	0.0	21519	0.0	0.0
Tue	12	3619	0.0	21519	0.0	0.0
Wed	13	3619	0.0	21519	0.0	0.0
Thu	14	3619	0.0	21519	0.0	0.0
Fri	15	3619	0.0	21519	0.0	0.0
Sat	16	3619	0.0	21519	0.0	0.0
Sun	17	3619	0.0	21519	0.0	0.0
Mon	18	3619	0.0	21519	0.0	0.0
Tue	19	3619	0.0	21519	0.0	0.0
Wed	20	3619	0.0	21519	0.0	0.0
Thu	21	3619	0.0	21519	0.0	0.0
Fri	22	3619	0.0	21519	0.0	0.0
Sat	23	3619	0.0	21519	0.0	0.0
Sun	24	3619	0.0	21519	0.0	0.0
Mon	25	3619	0.0	21519	0.0	0.0
Tue	26	3619	0.0	21519	0.0	0.0
Wed	27	3619	0.0	21519	0.0	0.0
Thu	28	3619	0.0	21519	0.0	0.0
Fri	29	3619	0.0	21519	0.0	0.0
Sat	30	3619	0.0	21519	0.0	0.0
Sun	1	3619		21519		
Total			0.0		0.0	0.0
Avg.			0.0		0.0	0.0
Max.			0.0		0.0	0.0
Min.			0.0		0.0	0.0

Operator: \_\_\_\_\_