

**BILLED - SERVICE ORDER SUMMARY**

**BILLING CYCLE: OCTOBER 2024**

**CITY OF ROLLINGWOOD**

S/O #	SVC DATE	COMP	ADDRESS	NOTES	LABOR	EQUIP	MAT'L	SUBCON	TOTAL
<b>BASIC SERVICE</b>									
442904A	10/30/24	10/30/24	403 NIXON AVENUE	BASIC SERVICE	0.00	0.00	14,915.00	0.00	14,915.00
<b>BASIC SERVICE SUBTOTAL</b>									<b>14,915.00</b>
<b>GRINDER PUMP ISSUES</b>									
434871A	08/23/24	10/23/24	4801 ROLLINGWOOD DRIVE	GRINDER PUMP PROBLEM. THE PANEL WAS RESPONSIVE FOR ONE OF THE PUMPS (PUMP #2) BUT PUMP ONE WAS UNRESPONSIVE SENT TO HYDRO SOURCE AFTER PUMPING DOWN. 9/24/2024 PUMP REPLACEMENT - 2 TECHS, WEEKEND CALLOUT.	88.59	76.34	8.63	4,194.84	4,368.40
438179A	09/19/24	10/25/24	405 VALE ST	GRINDER PUMP PROBLEM- MAINT NEEDED TO PUMP DOWN TANK. HYDRO SOURCE NEEDED FOR GRINDER ISSUE-PUMP IS NOT STARTING. REQUESTED PO AND SUBMITTED TICKET. SPOKE WITH CUSTOMER. HYDRO SOURCE SCHEDULED FOR TOMORROW: UPDATED CUSTOMER.	124.04	66.15	0.00	1,121.03	1,311.22
438309A	09/19/24	10/30/24	405 VALE ST	GRINDER PUMP PROBLEM. ARRIVED TO FIND THE ELECTRIC PANEL WAS NOT RECEIVING POWER. PUMP WAS NOT WORKING, NOTIFIED BUILDER AND DISCUSSED PROBLEM. PUMPED OUT GRINDER INTO BARRELS. INVESTIGATED POSSIBLE LEAK BUT IT WAS A GASKET ISSUE ON GRINDER TANK ITSELF.	246.75	152.68	8.63	0.00	408.06
438461A	09/20/24	10/30/24	405 VALE ST	GRINDER PUMP PROBLEM. ARRIVED TO PROVIDED ADDRESS, OBSERVED DISCHARGE FACE USING GASKET FITTING INSTEAD OF TYPICAL FEMALE	157.84	152.68	21.59	0.00	332.11

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<b>GRINDER PUMP ISSUES</b>									
				THREADED FACE. INSTRUCTED TO FIX TEMPORARILY. USED JB WELD AND ADHESIVE TO GIVE GASKET TO FACE AND SEALED AROUND PIPE.					
440799A	10/10/24	10/15/24	14 TREEMONT DR	HYDROSOURCE NEEDED TO CORRECT PROBLEM - HIGH LEVEL ALARM ACTIVE, CONTACTED MAINT TO PUMP DOWN GRINDER TANK. SUBMITTED TICKET TO HYDRO SOURCE WITH A DESCRIPTION OF THE ISSUE AND DETAILS REGARDING WHERE TO ACCESS THE GRINDER SYSTEM UNDERNEATH THE HOUSE.	41.35	22.05	0.00	1,871.63	1,935.03
								<b>GRINDER PUMP ISSUES SUBTOTAL</b>	<b>8,354.82</b>
<b>LIFT STATION</b>									
434832A	08/22/24	10/21/24	2600 DELLANA LN	NEED TECHNICIAN - RESPONDED TO CALL AND EMAIL FROM CUSTOMER SERVICE - VG EXIT GENERATOR RUNNING IN ALARM CLOSED - CHECKED POWER AT FACILITY AND VERIFIED EMERGENCY GENERATOR IN AUTO/STANDBY	27.57	14.70	0.00	0.00	42.27
435063A	08/26/24	10/08/24	CORW - LS7 - NIXON DRIVE	SUBCONTRACT WORK COMPLETED AT FACILITY. SUBCONTRACT WORK SERVICED	9.51	0.00	2,231.00	1,183.35	3,423.86
437655A	09/13/24	10/28/24	CORW - LS2 - HATLEY DR	CHECKED PUMP. RESPONDED TO ISSUE WITH PUMP 1. FOUND A LOOSE WIRE AND A BAD CAPACITOR. FIXED WIRE AND REPLACED CAPACITOR. TESTED PUMP AND AMP DRAW. WILL ORDER SPARE CAPACITORS TO KEEP IN PANEL.	418.11	263.88	0.00	0.00	681.99