

Draft Survey Questions – Cellular Service in Rollingwood

1. Name **(Text Box)**
2. Address **(Text Box)**
3. Cell phone carrier **(Text Box)**
4. Quality of service inside your house **(1-5, 5 being the best)**
5. Quality of service outside your house **(1-5, 5 being the best)**
6. Do you have any indoor solutions (cell service extenders, boosters, other equipment) currently?
(Yes/No)
7. If so, has it improved your cell service quality? **(Yes/No) (Only shown if answered “Yes” to question 6)**
8. Do you use Wi-Fi calling to supplement cellular service? **(Yes/No)**
9. Is Wi-Fi calling reliable at your address? **(Yes/No) (Only shown if answered “Yes” to question 8)**
10. Do you rely on Wi-Fi calling such that a power outage or internet service disruption makes you unable to call from home? **(Yes/No) (Only shown if answered “Yes” to question 8)**
11. Do you experience cell service interruptions in certain areas of the city? **(Yes/No)**
12. If so, please explain with detailed location information. **(Text Box) (Only shown if answered “Yes” to question 9)**
13. If it is possible to do so, would you like the city to pursue improved cellular service options?
(Yes/No)
14. If so, would you support the city investing in possible resources discovered? **(Yes/No) (Only shown if answered “Yes” to question 11)**
15. Please share any additional feedback or suggestions you have regarding cell service in Rollingwood. **(Text Box)**