ROCHELLE CITY COUNCIL AGENDA ITEM MEMO REGULAR MEETING

SUBJECT: Utility Assistance Program

Staff Contact: Jeff Fiegenschuh

Summary: The utility assistance program offers a \$500 bill credit to residential households in need once per year. To qualify, combined gross income for all adults permanently living at the residence must be at or below 200% of the federal poverty guidelines for the previous 30 days.

2022: 73 customers \$36,500 2023: 135 customers \$67,500 2024: 216 customers \$108,000 2025: 154 customers so far \$77,000

Due to the potential of increased power costs, staff feels it is important to provide additional assistance to our most vulnerable customers. The City Manager is recommending to the mayor and city council an increase in the annual program credit from five hundred dollars (\$500) to seven hundred and fifty dollars (\$750) for qualifying customers, beginning the effective date of this resolution.

Strategic Plan Goal Application: Community Engagement

Recommendation: Approve a Resolution Authorizing the Extension of the Utility Assistance Program