## ROCHELLE CITY COUNCIL AGENDA ITEM MEMO REGULAR MEETING

**SUBJECT:** Amending Chapter 98 of The Rochelle Municipal Code

**Staff Contact:** Blake Toliver, Sarah Brooks

**Summary:** As part of the ongoing ERP system implementation, it was determined that we needed to update several areas of our municipal code pertaining to utility billing. These changes will help simplify processes as we switch to the new software. The proposed changes are as follows.

- 1. The interest rate paid on all deposits held by RMU shall be the same rate as the local financial institution
- 2. Remove requirement for deposit and charge a \$60 nonrefundable activation fee for all new customers or customers that have not had service in more than 12 months
- 3. RMU has the right to send property owners notices of unpaid bills and disconnects
- 4. The City Manager or his designee may waive late fees for up to 3 billing periods for residential customers
- 5. Reconnection fees for Rates 130 and above will be set at \$250
- 6. Reconnection fees will be charged at 7:00 AM on day of disconnect if outstanding bill has not been paid in full
- 7. Returned checks will result in a \$35 dollar fee
- 8. Removal of serious illness disconnection language

## **Funding Sources:**

Source:	Budgeted Amount:		Proposed Expenditure:	
N/A		N/A	N	I/A

**Strategic Plan Goal Application:** Financial Management and Stability, Core Service Delivery

**Recommendation:** Approve an ordinance amending Chapter 98 of the Rochelle Municipal Code