
THE CITY OF ROCHELLE
Ogle County, Illinois

RESOLUTION

NO. _____

**A RESOLUTION WAIVING COMPETITIVE BIDDING REQUIREMENTS AND
APPROVING THE PROPOSAL OF DAUPLER, INC.**

JOHN BEARROWS, Mayor
ROSE HUERAMO, City Clerk

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BIL HAYES
KATE SHAW-DICKEY
DAN McDERMOTT
ROSAELIA ARTEAGA
BEN VALDIVIESO

City Council

Published in pamphlet form by authority of the Mayor and City Council of the City of Rochelle
Peterson, Johnson, and Murray Chicago, LLC, City Attorneys
200 W. Adams, Suite 2125, Chicago, IL 60606

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Ogle County, Illinois

RESOLUTION NO. _____

**A RESOLUTION WAIVING COMPETITIVE BIDDING REQUIREMENTS AND
APPROVING THE PROPOSAL OF DAUPLER, INC.**

WHEREAS, Section 7 of Article VII of the 1970 Constitution of the State of Illinois provides that a municipality that is not a home rule unit shall only have the powers granted to them by law and as such the City of Rochelle, Ogle County, Illinois being a non-home rule unit pursuant to the provisions of said Section 7 of Article VII, and may exercise only the powers expressly granted by law; and

WHEREAS, the Illinois General Assembly granted non-home rule municipalities broad authority to “pass all ordinances and make all rules and regulations proper or necessary, to carry into effect the powers granted to municipalities.” 65 ILCS 5/1-2-1; and

WHEREAS, while “non-home rule municipalities have the authority to enact ordinances, such ordinances may in no event conflict with state law or prohibit what a state statute expressly permits . . . A local ordinance may impose more rigorous or definite regulations in addition to those enacted by the state legislature so long as they do not conflict with the statute.” (*Village of Wauconda v. Hutton*, 291 Ill. App. 3d 1058, 1060 (1997)); and

WHEREAS, the City provides utility services including electric, water, sewer, wastewater treatment, and advanced communications to the greater Rochelle Community through the Utility Department, which is commonly referred to as Rochelle Municipal Utilities (RMU); and

WHEREAS, the City’s current after-hours answering services provider which takes calls from RMU customers reporting outages has been challenging to work with for the past several years; and

WHEREAS, a recent outage went unreported to the City for several hours by the City’s current answering services provider; and

WHEREAS, a consistent, answering services provider is absolutely necessary to serve utility customers and promptly alert the City of any outages; and

WHEREAS, in the interests of safety and minimizing risk, the City urgently needs to retain a new answering service provider; and

WHEREAS, the City recently obtained a quote from Daupler, Inc., in the amount of \$52,150 annually to serve as the City’s answering services provider (a copy of the proposal is attached herein as Exhibit A); and

WHEREAS, Daupler, Inc., uses state of the art technology and Artificial Intelligence which will provide a superior product and service compared to the City’s current provider; and

WHEREAS, the City may waive competitive bidding requirements by a two-thirds vote of the City Council pursuant to 65 ILCS 5/8-9-1 of the Illinois Municipal Code; and

WHEREAS, it has been determined by the Corporate Authorities of the City of Rochelle that it is in the best interest of the City and its residents to waive the competitive bidding requirements and accept the proposal of Daupler, Inc., for after-hours answering services.

BE IT RESOLVED BY THE MAYOR AND CITY COUNCIL OF THE CITY OF ROCHELLE, ILLINOIS:

SECTION ONE: That the City hereby incorporates all of the recitals above into this Resolution as if fully set forth herein.

SECTION TWO: The Mayor and City Council of the City of Rochelle hereby waive the competitive bidding requirements and approve the proposal of Daupler, Inc., for after-hours answering services in the amount of \$52,150 annually and authorize the City Manager and/or his designee to execute the proposal attached as Exhibit A, any other documents consistent with the proposal subject to review and revision as to form by the City Attorney.

SECTION THREE: If any provision of this Resolution or application thereof to any person or circumstance is ruled unconstitutional or otherwise invalid, such invalidity shall not affect other provisions or applications of this Resolution that can be given effect without the invalid application or provision, and each invalid provision or invalid application of this Resolution is severable.

SECTION FOUR: Where the conditions imposed by any provisions of this Resolution are more restrictive than comparable provisions imposed elsewhere in any other local law, ordinance, resolution, rule or regulation, the regulations of this Resolution will govern.

SECTION FIVE: The City Clerk shall publish this Resolution in pamphlet form.

SECTION SIX: This Resolution shall be in full force and effect from and after its passage, approval and publication in pamphlet form as provided by law.

APPROVED THIS 12th day of February 2024.

MAYOR

ATTEST:

CITY CLERK



TO

Blake Toliver
Superintendent of Electric
Operations

CONTACT

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btoliver@rmu.net
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Rochelle, IL 61068

DATE

01/23/2024

PREPARED BY

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Daupler, Inc.

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EXHIBIT A

Rochelle Municipal Utilities, IL

TERM: 02/14/2024 – 02/13/2025

PRODUCTS & SERVICES

Item & Description	Quantity	Price	Total
Daupler Answering Call Answering – After hours, weekend, and holiday usage – flat fee; no variable rate or upcharge for high volume months.	1	\$25,500 For 1 year, paid annually	\$25,500
Response Management & Callout Module Call Escalation Functionality, Team formation Functionality, Problem Response Form Automation, Arrival/Departure Documentation, All Customer Interaction Documentation, Customer Communication Functionality, AI/classifier technology. Event Detection: Daupler’s AI technology allows for identification of major outages happening within RMU, kicking off the response process and allowing for citizen engagement. Analytics: Department performance, individual user performance, incident report distributions, upgraded heatmap functionality, upgraded crew responsiveness analysis, upgraded performance analysis.		\$11,850 For 1 year, paid annually	\$11,850
Daupler Daytime Spill Over Daytime call answering spill over for call overflow, support, or temporary 24/7 answering service.	1	\$5,000 For 1 year, paid annually	\$5,000
Mass Notification Module Sends and receives up to 250K notifications annually to the entire district or to a specific area, manage customer replies with preprogrammed, automated responses.	1	\$9,800 For 1 year, paid annually	\$9,800
Integrations VueWorks - Includes one (1) integration with CMMS/Work Order Platform. Daupler will generate service requests, map and auto-populate key response fields. DataVoice - Establish and maintain Multispeak integration with DataVoice for cohesive communication and documentation.	1	Waived	Waived
Platform Users Up to <u>sixty-five (65) internal users</u> with access to the Daupler Platform, including supervisory and callout staff.	Up to 65 users	Waived	Waived
Annual Total			\$52,150

**Annual recurring costs are subject to an 7% technology uplift.*



The undersigned agree to the following Terms and Conditions and agree to the execution of this proposal as of the date signed, the Effective Date: [Daupler Terms and Conditions](#)

Daupler, Inc.	Rochelle Municipal Utilities, IL
Name	Name
_____	_____
Title	Title
_____	_____
Date	Date
_____	_____
Signature	Signature
_____	_____

Daupler, Inc.

ADDRESS

1828 WALNUT ST, FL 3
KANSAS CITY, MO 64108

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+1-888-201-5652

WEB

DAUPLER.COM
info@daupler.com

CERTIFICATE

I, _____, City Clerk of the City of Rochelle, County of Ogle and State of Illinois, DO HEREBY CERTIFY that the foregoing is a true and correct copy of Resolution No. _____, “A RESOLUTION WAIVING COMPETITIVE BIDDING REQUIREMENTS AND APPROVING THE PROPOSAL OF DAUPLER, INC.” which was adopted by the Mayor and City Council of the City of Rochelle on February 12, 2024.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed the corporate seal of the City of Rochelle this 12th day of February 2024.

CITY CLERK