## ROCHELLE CITY COUNCIL REGULAR MEETING 03/24/2020 AGENDA ITEM NO.

SUBJECT: Ordinance allowing City Manager to waive utility penalties

**<u>Staff Contact:</u>** Jeff Fiegenschuh

## Summary:

During these difficult financial times I feel it is important for the utility to extend as much assistance to our residential customers as possible. Like we did during the Covid-19 Pandemic, I am requesting that you approve an ordinance allowing the City Manager to waive all late fees for residential customers through December 31<sup>st</sup> 2025. The ordinance affects residential accounts only, all late fees for commercial and industrial will remain in effect.

**<u>Recommendation</u>**: Authorize an Ordinance allowing the City Manager to waive all utility payment late fees through December 31, 2025.

<u>Supporting Documents:</u> Ordinance Approving the Program