



June 2, 2025

Town Council  
Town of Randolph  
41 South Main St.  
Randolph, MA 02368

**Re: Loss of NECN Channel**

Dear Members of the Council:

As part of our ongoing commitment to keep you and our customers informed about changes to Xfinity TV services, we wanted to update you that effective July 1, 2025, Comcast will no longer carry NECN (New England Cable News). Much of the NECN programming is available on NBC 10 Boston News on channel 4406 with an X1 TV Box. Local and regional news is available on NBC 10 Boston on channel 10 and HD channel 1010. Comcast will be notifying customers via bill messages.

Also, starting July 28, 2025, the Max, MGM+, and DVR package will no longer be available for purchase. Customers who currently have the Max, MGM+, and DVR package will continue to receive until making a change to their account or they receive further notice. Customers are receiving notice of this changes in their bill.

Please do not hesitate to contact me should you have any questions. For your convenience I can be reached at **Catherine\_Maloney@comcast.com**.

Very truly yours,

*Catherine Maloney*

Catherine Maloney, Sr. Manager  
Government & Regulatory Affairs

V=BDMA