



November 6, 2023

Town Council  
Town of Randolph  
41 South Main Street  
Randolph, MA 02368

Re: Programming Advisory

Dear Members of the Council:

As part of our ongoing commitment to keep you and our customers informed about changes to Xfinity TV services, we wanted to update you that Comcast's right to continue carrying ShopHQ expired on November 1, 2023. As a result, absent a renewal of the agreement, we are not currently authorized to carry ShopHQ as part of our lineup.

We always work to reach deals that make sense for our customers. To date, however, Comcast has been unable to reach an agreement to continue to carry ShopHQ content.

Since we are not currently authorized to carry ShopHQ programming, we have implemented a channel slate (advising of unavailability) on the channel, and activated [www.xfinity.com/programmingchanges](http://www.xfinity.com/programmingchanges) to help keep our customers informed during this period. We will continue to provide updates to you and our customers as they become available.

Please do not hesitate to contact me with any questions at [Catherine\\_Maloney@comcast.com](mailto:Catherine_Maloney@comcast.com).

Very truly yours,

*Catherine Maloney*

Catherine Maloney, Sr. Manager  
Government Affairs