

Water updates for Utility Commission 8-12-2026

- 1) Cracked 1200 AMI meter changes last week. Still at 1 day per week dedicated plus fill in time for summer. Placement of an order for a January 2027 delivery has been made; this should include most of what is needed to finish the program. Will ramp back up this fall with installs.**
- 2) Started on Utility side lead replacements. Under 20 to go and we will be finished with all Utility side lead replacements. November 1, 2027, is the next big deadline with reporting to DNR on plan to remove any left after that time. Goal is to be finished well prior to that date. Attached to the packet is a handout from one of the DNR's contractors with the next phases of lead compliance.**
- 3) One new water service tapped at the main for a new customer and 3 corroded curb stop rods were replaced in the downtown area in the last month.**
- 4) H. James and Sons working on the Hwy 14 project has been great to work with getting the valve boxes to proper grade for the new road surface.**
- 5) Valley View Drive public meeting for residents in the project zone was on site July 22nd. We held this meeting in the neighborhood so we could look at specific property questions at the house instead of on paper. The meeting went well. G-Pro is a little delayed in Prairie -du-Sac and looking at the last week of August mobilization time.**
- 6) EPA cyber security meeting for next week on the 18th. Scott, Jason Marshall, WPPI IT, SJE (LW Allen) and I will be on a webinar to answer questions.**
- 7) Staff continues some work on the 2026 valve exercising list with good progress being made.**

- 8) All services to buildings at the campus have been properly abandoned by Wertz Plumbing for demolition of the 4 buildings. This is on the private county owned loop at the property.
- 9) Have been flushing new water main at Stori Field to keep water fresh during construction in the area as there are no customers on the new main yet.
- 10) Early discussions with City staff on 2027 street project ideas. Continuing conversations.
- 11) Staff is using up some vacation time early this year while weather is nicer.
- 12) Conflicts were sent back to WI Dot for Hwy 80 North project in 2028 starting in the city. Should again just amount to valve height adjustments during construction.
- 13) DNR rep was here last Thursday August 6th for our every 3 year sanitary survey. This includes a review of records at the shop such as valve exercising, hydrant flushing, cross connection inspections, well meter testing, customer complaint logs, compliance sampling, and a conservation on site security and review of our emergency plan binder.

This was followed by a tour of all 3 wells, the reservoirs, and booster station. Site security, cleanliness, auxiliary motor run logs, and vents and bug screens were looked at.

Things went well. She is happy with our progress on removing lead and how many we have left. Her checking with the lead and copper program manager at DNR for our region our yearly inventory is being done properly. Also glad to see us contracting our commercial and industrial cross connection inspections. Need to continue working on eliminating

the 5 private wells in the city that were once used for gardening by homeowners.

- 14) DNR has rolled out a new way for us to submit our service line inventory. Service Line Inventory Submittal Portal (SLISP) is now active after almost a year's delay. We can make changes ourselves to the DNR database for our community instead of resubmitting our entire inventory.**
- 15) Devan's final day with us will be next week on Monday, then he is off to college.**
- 16) The annual donated used fire hydrant for the Walk With Grace Auction sold for \$250.00**
- 17) Our onboarding is complete with Hydro Corp and they will be sending letters to some of our commercial and industrial customers to schedule the first cross-connection inspections they will be conducting for September 14 & 15th and October 8th. This will include city and utility buildings on the list to show by example we are also in compliance.**

Upcoming Lead and Copper Dates for Public Water Systems (Jul. 2026 – Nov. 2027)

Key actions for Community Water Systems (CWS) through the Lead and Copper Rule Improvements (LCRI) compliance date of Nov. 1, 2027.

2026

2027

Following Nov. 1, 2027 LCRI Compliance Date

Click links for more info:

EPA's National Primary

Drinking Water Regulations

(40 CFR Part 141 Subpart I):

• <https://www.ecfr.gov/current/title-40/chapter-I/subchapter-D/part-141#subpart-I>

WI Administrative Code

(NR 809.54 Subchapter II):

• https://docs.legis.wisconsin.gov/code/admin_code/nr/800/809/ii

ALL CWS

- ☐ By July 1, 2026: Include required inventory statement in CCR, noting how consumers can access the inventory.**

Systems with LSL, GRR, or Unknown SLs

- ☐ Submit an updated inventory if you have made changes since last approved by DNR before delivering 2026 consumer notices. Otherwise, deliver 2026 consumer notices according to the most recently approved inventory.
- ☐ By Dec. 31, 2026: Deliver 2026 consumer notifications, based on your most recently approved inventory.
- ☐ By July 1, 2027: Submit Consumer Notice Certification Form and one copy of each notice type to DNR for 2026 consumer notifications.

ALL CWS

- ☐ By July 1, 2027: Include required inventory statement in CCR, noting how consumers can access the inventory.**

By Nov. 1, 2027, submit to DNR:

- ☐ Baseline inventory & Public Accessibility Certification Form.
- ☐ List of schools & licensed childcare facilities; or certify there are none.
- ☐ Waiver request for non-lead validation (if applicable).

Systems with LSL, GRR, or Unknown SLs

- ☐ By Nov. 1, 2027: Submit Service Line Replacement Plan to DNR.
- ☐ By Dec. 1, 2027: Deliver 2027 consumer notifications based on the baseline inventory.

Systems with LSL or GRR Service Lines, or on Standard Monitoring

- ☐ Submit updated Monitoring Site Plan and Tap Sampling Protocol to DNR (if applicable).

Systems Sampling for Lead & Copper in 2027

- ☐ Submit updated Monitoring Site Plan to DNR (if applicable).

**Systems should not change the "Health Effects of Lead" language in the CCR.

Ongoing requirements

- Tier 1 Public Notice: If the 90th-percentile lead result exceeds the Action Level, issue notice within 24 hours and complete associated reporting.
- Material identification and information collection during normal operations: Record materials of service lines and connectors when encountered.
- New customer notification: At service initiation, notify customers if their service line is LSL, GRR, or Unknown.
- Non-Lead Systems Only: If an LSL or GRR is discovered, notify DNR within 60 days.

Key provisions include (click for links):

- Mandatory replacement of LSL and GRR service lines & identification of all Unknowns by Dec. 31, 2037.
 - Replacement must be at an average annual rate of at least 10%.
 - Or deferred deadline allowed.
- Non-lead service line validation due by Dec. 31, 2034.
- Sampling at schools and childcares begins.
- Changes to monitoring site criteria.
 - Lead Action Level lowered to 10 µg/L.
 - Changes to sampling protocol including 1st and 5th liter at Tier 1 and Tier 2 sites with lead service lines.
- Changes to corrosion control treatment steps and new compliance flexibilities.
 - Distribution system and site assessment start.
- Changes to public educational requirements begin.

Jacobs Technical Assistance can help with:

- Inventory Updates
- Non-Lead SL Validation
- Consumer Notifications
- Violation Resolution
- SL Replacement Plans
- School and Childcare Facilities Monitoring
- Compliance Tap Sampling
- Action Level Exceedance Follow Up

Acronyms:

CCR – Consumer Confidence Report | DNR – Wisconsin Department of Natural Resources | GRR – Galvanized requiring replacement | LCR – Lead and Copper Rule | LSL – Lead service line | SL – Service line | µg/L – micrograms per liter

Jacobs

For technical assistance: Email Jacobs.LSL@jacobs.com or call 414-465-8649
Regulatory questions: Contact your DNR Lead & Copper Field Specialist

August 2026

Electric & Office Update

Electric Department

July 16 Storm Event

- A storm on July 16 caused several service-related issues throughout the community.
- A tree burned off the service to the **Moen Dental office**, requiring utility response.
- Four additional services were affected on South Central Avenue at approximately 6:00 p.m.
- At approximately **2:40 a.m. on Friday, July 17**, crews responded to a tree on a wire that pulled down a secondary line and resulted in a power outage.
- During the storm response, **OMS was not functioning properly with the AMI meters**, which created challenges in identifying and managing the outage.

Open Point / OMS

- **Open Point OMS was launched during the week of July 20.**
- Staff will continue monitoring the system and working through the transition to ensure reliable outage management and improved integration with the AMI system.

Valley View Project – Change Order

- A **\$70,000 change order** is being processed for the removal of the grate at **Mill Street and Main Street**.
- MSA is working on the change order with **GPro** to have the work completed as part of the overall Valley View project.

Stori Field Electric Extension

- Installation of the electric extension at **Stori Field** continues.
- As City Utilities installs the electric infrastructure, crews are also installing conduit/pipe for **Charter and Genuine Telecom**.
- Coordinating the utility work at the same time will help reduce future excavation and minimize disruption in the area.

Water Department / Neighborhood Project Meeting

- A neighborhood meeting was held on **Wednesday, July 22** regarding the water project.
- The meeting had **great attendance** and residents provided very positive feedback.
- The meeting was a good opportunity to explain the project, answer questions, and address concerns directly with residents.

Office / Staffing Update

City Utilities Website

- The **new City Utilities website has been launched.**
- The new website provides customers with improved access to utility information, services, forms, contact information, outage information, and other important customer resources.
- Staff will continue to update and improve the website as additional information and resources become available.

Staffing

- **Maggey:** Last day with City Utilities was **August 7, 2026.**
- **Devin:** Last day with City Utilities will be **August 14, 2026.**