



Emergency Communication Systems Safety First

W971 County Rd CE Kaukauna, WI 54130 www.emergencycommunicationsystems-ecs.com Phone: (920) 585-4001 Email: Bill@Siren-Service.com

Warning System Preventative Maintenance Service Contract Proposal

Executive Summary

Emergency Communication Systems can provide customers with a comprehensive Inspection & Preventative Maintenance Program. A customized service contract can be established to best suit the specific needs of each individual customer, the equipment being used, and Emergency Communication Systems. Typical contracts will provide inspections and preventative maintenance service to ensure that your warning system maintains its functionality and performs at an optimum level. A service log is created and updated at each scheduled visit.

Details of Service

The goal of this service is to minimize the possibility of siren failure and capture the maximum performance and reliability of the warning system through scheduled service visits. Emergency Communication Systems will develop a preventative maintenance plan to match your specific products, environment, and level of need. It is recommended that the following testing and annual inspection be performed. In order the maintain the integrity of the warning system, prompt investigation of any reported failures must be researched and correctly repaired as soon as possible.

- 1. Inspect all electrical and mechanical connections. Make sure that all fasteners are properly tightened
- 2. Visual inspection of grounding system, utility pole, conduits and connections, cabinets
- 3. Inspect both the rotator motor and siren motor (if equipped)
- 4. Grease and inspect siren head
- 5. Realign and reset rotation tensioner (if equipped)
- 6. Check sensor adjustment (if equipped)
- 7. Check rotation current sensor (if equipped)
- 8. Check AC power sensor (if equipped)
- 9. Check intrusion sensor (if equipped)
- 10. Check battery voltage/ cold cranking amps (if equipped)
- 11. Check FSK transmit level (if equipped)
- 12. Check receive level (if equipped)
- 13. Check two-tone and DTMF controller decode-ability testing (if equipped)
- 14. Check controller auto-reporting (if equipped)
- 15. Check battery charger voltage (if equipped)
- 16. Check transformer/rectifier (if equipped)
- 17. Check manual siren activation (if equipped)
- 18. Check land line siren activation (if equipped)
- 19. Check transceiver audio level (if equipped)
- 20. Check DTMF transmit level (if equipped)
- 21. Check activation codes (if equipped)

Scope of Responsibility

Emergency Communication Systems Scope of Responsibility

- Schedule technicians to perform services
- Ensure inspection is per manufacturer's specifications
- Conduct work in a timely manner
- Identify any open issues
- Provide a service point of contact to the customer
- OSHA safety certification

Customer Scope of Responsibility

- Provide an authorized point of contact for scheduling and onsite coordination
- Notify Emergency Communication Systems of any special instruction or other security issues affecting their visit to the site
- Make dates available for scheduling of service
- Provide a point of contact at completion for acceptance
- Identify any related work impacting service delivery.

Pricing

Pricing for this service is on a customer by customer basis. A pre-quote consultation is advised to determine the scope of services. Changes to the service list after the original scope of work is set may require a new quote. Also, any repairs found during inspection, only after approved with customer, which require additional labor and material will result in add-on costs to the original price quote. Length of agreement agreed upon between both parties will determine total cost with each individual year billed separately.

Safety Notices

People's lives depend on the selection of suitable equipment, installation sites, and the safe installation, service, and operation of outdoor/indoor warning system products. If sirens are not activated in a timely manner when an emergency condition exists, they cannot provide the intended audible warning. A siren that doesn't work won't provide any warning, therefore regular testing is necessary to verify proper operation and instill confidence in the reliability of the warning system.

Failure to understand the capabilities and limitations of your emergency system could result in permanent hearing loss, other serious injuries or death to persons too close to the sirens when you activate them or to those you need to warn.

WARNING

Service should be performed by qualified personnel familiar with the siren, associated controls, and power sources being used. The siren has moving parts, high operating currents, explosive gases, and corrosive materials that could cause severe personal injury, electrocution, or death.

EMERGENCY COMMUNICATION SYSTEMS IS A FULLY CERTIFIED, LICENSED, AND INSURED COMPANY



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Agreement for Warning System Annual Inspection & Preventative Maintenance

Creating a contract between Emergency Communication Systems and our customers instills confidence in the communities that we serve, knowing the warning system equipment is being maintained, tested, and held to a high standard. Service contracts for our customers allows them to ensure proper maintenance is being done on their equipment for the agreed upon length of time, eliminating any need to further search for certified service vendors or additional quotes. Service contracts allow Emergency Communication Systems to keep up to date records of equipment, ensure proper operation to protect our communities when a threat arises, and provides us with regular checks to ensure the equipment we stand behind is operating at optimal performance.

The following Annual Inspection & Preventative Maintenance Agreement is between

Emergency Communication Systems

&

Richland Center

This agreement covers annual inspection and preventative maintenance only for sirens and controls. Sirens added to the system after the agreement will be included the year following installation unless discussed and agreed upon between the two parties.

Agreement Period: (Please select one)	
1-year agreement	
3-year agreement	
5-year agreement	
Between <u>2020</u> & <u>207</u>	24
Total number of sirens and associated controls:7	
Per site annual cost: \$ 325	
Total Annual Cost for this agreement: \$2275	
Total Contract Cost for this agreement: \$	
Party:	Party:
Emergency Communication Systems	KICHLAND CENTER
Printed Name:	Printed Name:
Bill Van Dyn Hoven	STEVE KRUEGER
Signature:	Signature:
William Van Dyn Hoven	Close Henz
Signature Date: 10-25-19	Signature Date: 12-27-2019