

Water updates for Utility Commission 7-8-2026

Greetings from Hong Kong, please find attached report on water department activities from the last meeting thru my departure. I will be back at work on Monday July 13th.

Major bill items include the budgeted mini-split air conditioner units for Wells 6 and 7 that were ordered in late 2025 but installed in the first part of June. Also included are the bills for the replacement mixer at the Southeast Reservoir, and the 5-year ROV inspection of the same.

- 1) Up to 1140 AMI meter changes. Down to 1 day per week dedicated plus fill in time for summer. Will ramp back up this fall.**
- 2) Devin has done some painting of the floor at Well 7.**
- 3) Lead and copper results were received back from the lab June 23rd. We have passed this round and next sampling should be in 3 years. This will be a challenge to again find new sites as all Utility side lead will hopefully be gone by then. Will have to move to customer galvanized that formally had lead or customer copper with lead solder in their houses. Customers have been notified of results and reporting to DNR completed.**
- 4) Will be starting Utility side lead replacements upon return from vacation.**
- 5) Annual Consumer Confidence Report has been certified with DNR.**
- 6) Have more to watch on the Hwy 14 project now that work is in the East bound lanes and the water main is on that side of the road with multiple valve boxes on the South edge of the shoulder.**
- 7) G-Pro estimating early to mid-July as a start date for the Valley View Drive project. Preconstruction meeting for staff scheduled for July 15th and public meeting for residents in the project zone on site for the following**

week July 22nd. If weather allows we will be holding this meeting in the neighborhood so we can look at specific property questions at the house instead of on paper.

- 8) Continue to research direction for the woodpecker damaged antenna pole at the East Reservoir. Potential of a light-weight tower, fiberglass pole or moving to fiber cable. Scott and I had a call with Genuine-Telecom about fiber. I have also reached out to LW Allen about what changes need to be made in control cabinets for a move away from radio to fiber. Last SCADA upgrade system wide was in 2009 with the Well 8 project, 20 year component life. In conversation with LW Allen our alarm dialer is also on borrowed time as copper phone lines disappear, and fiberglass antennas are recommended to be replaced at 10 years along with the antenna cables due to uv light damage. Ours are from 2009, another reason to convert to fiber if possible.**
- 9) The May 11th cybersecurity meeting attended by Scott and myself has led to a 2 hour evaluation conducted by EPA rescheduled from July to August 18th with a report for the Utilities benefit.**
- 10) Staff has been working on the 2026 valve exercising list with good progress being made, about ½ way through this years list.**
- 11) I have developed a list of 30 questions/scenarios for staff development for our discussion and training to challenge them about what if's and I am gone. Have had good discussion on the few we have talked about so far. Keeping a log of this training and a recommended additional review of the topics based on feedback of staff and if we have delt with the particular issue in real time.**
- 12) Early discussions with City staff on 2027 street project ideas.**

- 13) WI Dot form has been filled out acknowledging receipt of plans for Hwy 80 North project in 2028 starting in the city. Conflicts due back to DOT in mid- August.**
- 14) A letter dated June 12, 2026 from WI DNR is requiring new testing for us based off of an event in Williams Bay that occurred late last summer. They have launched a Statewide Nitrification Investigation Initiative, conducting ammonia source water testing at municipal drinking water systems. The project aims to understand ammonia occurrence, identify high-risk systems, and help facilities optimize chlorine management and treatment to prevent distribution system issues. We will have to be testing for Ammonia this fall along with most all water systems in the state. Too much ammonia can lead to increased nitrate levels. Letter states more information to follow late this summer on the testing.**
- 15) Water service lateral installation is completed in Stori Field by the developer's contractor.**