

CITY OF RICHLAND CENTER

AGENDA ITEM DATA SHEET

Agenda Item: RCPD is requesting to purchase a new (RMS) Report Management and (CAD) Computer Assisted Dispatch system. This would include a new Evidence Management System, parking ticket tracking system and more.

Meeting Date: March 4th, 2025, at 5:30 pm and 6:30 pm

Requested by: Chief Billy Jones

Reviewed/Recommended by: Chief Jones prepared the recommendation and requested the Finance Committee to approve and recommend to Council for approval.

Background: Our current Records Management Systems (FoRs) has been in use since 1999. The current system has limitations and requires extra steps by Administration Staff that slow the data entry process along with not conforming with state reporting guidelines. The current system is not web based therefore cannot be accessed from outside the network. The True North RMS and CAD system is cloud based so officers would have access remotely from the squads. Reports, addresses, phone numbers and even pictures will be accessible from Squad MDC. True North is an all-in-one system that is more user friendly and more complete to fit the needs of the department. All features and future features are included in the initial cost along with any custom features that we may need/require.

Financial Impact: Total cost of implementation is \$ 27,500. This would include data transfer from the current system to the new True North System, including our existing evidence system. There will be an annual fee of \$5,000 per year and is included in the total cost for the first year and then will be covered in year 2 and subsequent years by the annual cost already in the budget for our current RMS (\$1480) and Tracker Evidence System (\$4300) once cancelled.

Funding Source: This is a budgeted expense for 2025 in the Police Outlay (61000-930)

Requested Action: Motion to approve RCPD to purchase True North RMS/CAD System using Police Outlay in the amount of \$27,500 with an annual fee of \$5,000 per year from existing budget monies in the Maintenance Agreement line of the RCPD budget.