## **Greater Richland Tourism Goals and Objectives**

In 2022 major goals and objectives were set in coordination with Wisconsin Legislation and the Richland Center Tourism Commission:

- 1. Grow the number of municipalities collecting room tax and participating by agreement with Greater Richland Tourism
  - a. Since 2022 Greater Richland Tourism has grown from a single municipality (Richland Center) to 5 new municipalities including, Eagle, Ithaca, Forest, Henrietta, and Richland Townships.
- 2. Develop awareness of potential visitors of the Greater Richland Area through marketing and branding.
  - a. Developed the new entity name in 2021, Greater Richland Tourism, and began a marketing campaign utilizing social media, cooperative marketing w/Travel Wisconsin, print, digital, and streaming advertising methods.
    - Our presence on social media has grown from fewer than 500 followers combined on Facebook, Instagram, and YouTube to 8,000 followers currently.
    - ii. Our YouTube channel receives an average of 12 hours of watch time each month. This has no metric to compare it to as this is a new development in the last 12 months.
    - iii. Our website in 2021 experienced 15,835 new visitors for the year, in 2024 our website saw 80,981 new visitors.
- 3. Grow the Visitor Dollars spent in the Greater Richland Area as measured by the Wisconsin Departments of Tourism and Revenue.
  - a. Our Direct Visitor Spending in 2021 was \$22,200,000 as measured by the DOR report.
  - b. Our Direct Visitor Spending in Richland County has grown each year since 2021 an average of \$2,500,000 each year.
- 4. Support tourism-related businesses and events through the Tourism Grant Program, consulting, and hands-on efforts.
  - a. Through hands-on help and consultation, we support all community events, Chamber Events, and other organizations.
  - b. GRT has also provided consultation with tourism-related businesses and organizations to improve their business and events.