



Utility Billing Adjustments

Date	Customer	Overread/ Leak	Leak In	Gallons Billed	Water Gallons Adjusted	Amount Adjusted	Sewer Gallons Adjusted	Amount Adjusted
10/25/2023	Marjorie A Cheesman	Leak	Toilet	5800	1,850	35.15	1,850	28.10
10/25/2023	Jessica E Jones	Leak	Service line	10200	2,550	9.81	5,100	77.47
11/6/2023	Dina McCarty	Leak	Service line	20900	8,850	34.02		
11/6/2023	Dina McCarty	Leak	Service line	28800	12,800	49.20		
11/6/2023	Douglas & Teresa Smith	Leak	Service line	81230	39,515	151.87		
11/6/2023	Douglas & Teresa Smith	Leak	Service line	55470	26,635	102.37		
11/6/2023	Rebecca & Dalton Demaria	Leak	Toilet	26220	7,510	28.86		
11/8/2023	Elizabeth Gaddis	Leak	Leak under house	10800	3,890	14.95	7,780	118.18
11/8/2023	Elizabeth Gaddis	Leak	Leak under house	6660	1,820	6.99	3,640	55.29
11/13/2023	Dogwood Real Estate Holdings	Leak	Toilet	89700	27,234	113.20	27,234	413.68
11/13/2023	Dogwood Real Estate Holdings	Leak	Toilet	64200	14,484	60.20	14,484	220.00
11/17/2023	Jason & Mandi Clark	Leak	City Side Leak	105600	104,000	399.71		
11/20/2023	Cassandra & Shane Davis	Leak	Service line	8710	1,855	7.13	3,710	56.35
12/6/2023	Gary & Lia Warren	Leak	Service line	10300	3,267	12.56	833	12.65
12/8/2023	Easy Mountain Invest LLC	Leak	Irrigation Line	59890	23,615	98.16	47,230	717.42
12/8/2023	Easy Mountain Invest LLC	Leak	Irrigation Line	64090	25,715	106.89	51,430	781.22
12/8/2023	Sarah Lovejoy	Leak	Service line	20900	8,750	33.63		
12/8/2023	Sarah Lovejoy	Leak	Service line	14400	5,500	21.14		
12/11/2023	Barbara Zahner	Leak	Service line	8300	3,400	13.06		
12/11/2023	Kathy Stalnaker	Leak	Toilet	6200	2,350	9.03		
12/11/2023	Kathy Stalnaker	Leak	Toilet	5500	2,000	7.69		
12/11/2023	Larissa Magers	Leak	Toilet	11580	3,992	15.34	3,992	60.63
12/11/2023	Lee Roberts	Leak	Multiple Toilet Leaks - Commercial Location	50710	22,110	91.91	22,110	335.85
12/11/2023	Clara Randles	Leak	Toilet	8850	3,675	14.12		
12/11/2023	Clara Randles	Leak	Toilet	8700	3,600	13.84		
12/11/2023	Lucas Peery	Leak	Service line	7340	2,779	10.68	2,779	42.21
12/11/2023	Victoria Linenberger	Leak	Service Line	15600	6,950	26.71		
12/12/2023	Frank Andrus	Leak	Toilet	10480	4,191	16.11	4,191	63.65
12/12/2023	Frank Andrus	Leak	Toilet	4750	1,326	5.09	1,326	20.13
12/12/2023	Luther & Jennifer Merrick	Leak	Toilet	26270	9,985	38.37		
12/12/2023	Marck Industries SWMO LLC	Overread		8700	6,300	26.18	6,300	95.70
12/12/2023	Michael & Amy Stafford	Leak	Irrigation Line	79130	30,600	117.61		
12/12/2023	Michael & Amy Stafford	Leak	Irrigation Line	30460	10,540	40.51		
12/12/2023	Olga Minaca	Leak	Service line	16600	4,567	17.55	2,533	38.48

12/12/2023	Olga Minaca	Leak	Service line	33300	12,917	49.64	2,533	38.48
12/15/2023	Samantha & Christopher Lundberg	Leak	Irrigation Line	89620	42,010	161.46		
1/4/2024	Lauren Brown & Josef Luthy	Leak	Hose Bib	23810	8,874	34.11	17,747	269.58
1/4/2024	Jessica Jones	Leak	Service Line	33400	14,150	54.38		
1/4/2024	Maco Management Co Def	Leak	Toilet & Faucet	298700	112,917	469.36	112,917	1,715.20
1/5/2024	Sonia & William Henderson	Leak	Irrigation	8240	2,420	9.30		
1/5/2024	Sonia & William Henderson	Leak	Irrigation	12250	4,425	17.01		
1/5/2024	Samantha & Christopher Lundberg	Leak	Irrigation	65170	29,785	114.47		
1/18/2024	Built Better Homes	Leak	Toilet Leak	38755	17,678	73.48	2,908	44.15
1/22/2024	Ernest Crunkleton	Leak	Service Line	31800	14,550	55.93		
1/22/2024	Ernest Crunkleton	Leak	Service Line	31000	14,150	54.38		
1/22/2024	Briere Robertson	Leak	Outside Faucet	14100	5,550	21.34	11,100	168.61
1/22/2024	Kenneth Fields	Leak	Service Line	120370	116,970	224.78		
1/22/2024	Laurie & William Zan	Overread	Overread	12195	9,695	37.26		
1/22/2024	S&L Donuts	Leak	Service Line	17600	3,765	15.64	7,530	114.38
1/22/2024	S&L Donuts	Leak	Service Line	17470	3,700	15.38	7,400	112.41
1/26/2024	Genia Sissel	Leak	Water line under hot water heater	9700	3,750	14.42	7,500	113.93
1/26/2024	Amanda & Daniel Smith	Leak	Toilet	25800	9,550	36.71	9,550	145.06
1/26/2024	Aubrie Dial	Leak	Toilet	4960	1,280	4.92	1,280	19.44
1/29/2024	Anna Toplikar	Overread	Overread	14800	12000	46.12		
1/31/2024	Ryan DeVous	Overread	Overread	9600	6,200	23.83		
2/6/2024	Lestat Reynolds	Leak	Toilet	37730	17,407	66.90	17,407	264.40
2/6/2024	Lestat Reynolds	Leak	Toilet	47070	22,077	84.85	1,683	25.56
2/7/2024	Crystal & Jason Davis	Leak	Service Line	11420	4,125	15.86	8,250	125.32
2/8/2024	Patricia & Jimmie Johnson	Leak	Service Line	6300	1,450	5.57	2,900	44.05
2/8/2024	United Pentecostal Church	Leak	Service Line	15900	7,200	27.43	14,400	218.74
2/9/2024	Michael & Baily Williams	Leak	Toilet	7760	2,180	8.38	2,180	33.11
2/9/2024	Terrence & Vanessa Woolf	Leak	Service Line	25000	10,834	41.64	21,667	329.12
2/13/2024	Krystina Johnston	Overread	Overread	7400	3,400	13.06	3,400	51.65
2/13/2024	Ryan & Marianne Hodges	Overread	Overread	4700	2,100	8.07	2,100	31.90
2/20/2024	Rebekah & Elijah Smith	Leak	Service Line	49485	22,523	86.56	45,045	684.23
2/21/2024	Larry & Dawn Allen	Leak	Toilet	23190	9,605	36.92	9,605	145.90
2/21/2024	Amanda & Daniel Smith	Leak	Toilet	14000	3,650	14.03	3,650	55.44
2/21/2024	Amber N Bailey	Leak	Shower Faucet	7590	2,080	7.99	2,080	31.60
2/21/2024	Charla Fields	Leak	Service Line	213842	106,071	407.67		
2/21/2024	LeAnne Krell	Leak	Outside Faucet	16540	7,420	28.52	14,840	225.42
2/21/2024	Melanie Baker	Leak	Toilet	5000	1,484	5.70	1,484	22.53
2/22/2024	Melody & Robert Netzer	Leak	Service Line	34010	15,810	60.77	31,620	480.31
2/26/2024	Debra Ratliff	Leak	Service Line	25150	11,825	45.44	23,650	359.24
2/26/2024	Hairus, LLC	Leak	City side leak - meter frozen	4350	2,850	10.96	2,850	43.29
2/29/2024	Alexis Tindle	Leak	Toilet	39600	17,534	67.38	17,534	266.33
2/29/2024	Katrina Green	Leak	Toilet	10200	2,500	9.61	2,500	37.98

2/29/2024	Nancy Mikaelian	Leak	Pipes in walls	71782	34,802	133.76	69,604	1,057.28
3/4/2024	Debra Ratliff	Leak	Service Line	32780	15,790	60.69	31,580	479.70
3/4/2024	Michael Dean	Leak	Multiple Plumbing Repairs	35100	13,050	50.16	26,100	396.46
3/4/2024	Michael Dean	Leak	Multiple Plumbing Repairs	29000	10,000	38.43	20,000	303.80
3/5/2024	Allen Shaffer	Leak	Toilet Leak	6400	1,884	7.24	1,884	28.61
3/5/2024	Jonathan & Tiffany Coker	Leak	Toilet Leak	5615	1,724	6.63	1,724	26.19
3/5/2024	Karie Cullens	Leak	Main Shutoff Valve	4740	1,300	4.99	2,600	39.49
3/5/2024	Kendra Dilsaver	Leak	Toilet Leak	13500	4,617	17.74	4,617	70.12
3/5/2024	Michael & Baily Williams	Leak	Toilet Leak	7790	2,195	8.43	2,195	33.34
3/8/2024	Patricia & Jimmie Johnson	Leak	Service Line	8500	2,550	9.81	5,100	77.47
3/11/2024	Audrey & Jordan Booher	Leak	Toilet Leak	8900	2,750	10.57	2,750	41.77
3/11/2024	Mary Sherrer	Leak	Toilet Leak	6900	1,817	6.98	1,817	27.59
3/11/2024	Stacey & Jennifer Grooms	Leak	Toilet Leak	5490	795	3.06	795	12.08
3/21/2024	Dennis & Doris Shuburte	Leak	Garage	4400	900	3.46	1,800	27.34
3/21/2024	Aleta Henry & William Lietz	Leak	Service Line	12200	3,784	15.58	7,567	120.69
3/21/2024	Aleta Henry & William Lietz	Leak	Service Line	10900	3,134	12.04	6,267	95.20
3/21/2024	Alexis Tindle	Leak	Toilet Leak	57000	26,234	107.97	26,234	418.42
3/21/2024	Katrina Green	Leak	Toilet Leak	28000	11,400	46.92	11,400	181.83
3/21/2024	Melanie Baker	Leak	Toilet Leak	4100	1,034	4.26	1,034	16.48
3/21/2024	Shearl & Cheryl Cook	Leak	Hot Water Heater	16300	6,117	25.18	6,117	97.56
3/21/2024	William & Carol Baker	Leak	Service Line	4560	1,080	4.45	2,160	34.45
3/22/2024	Karen Green	Leak	Toilet Leak	5800	1,250	4.80	1,250	18.99
3/22/2024	Garrett & Leah Dollins	Leak	Irrigation	9110	3,547	14.60	7,093	113.13
3/22/2024	Garrett & Leah Dollins	Leak	Irrigation	7990	2,987	11.48	5,973	90.73
3/22/2024	Jene & Connie Scott	Leak	Frozen Pipe	14500	6,500	26.75	13,000	207.35
3/22/2024	Phyllis Earle	Leak	Service Line	194310	190,697	392.42		
3/22/2024	Timothy Marshall	Leak	Outside Faucet	7500	2,750	11.32	5,500	87.73
3/22/2024	Warren Shetler	Leak	Toilet Leak	16070	6,589	27.12	6,589	105.09
3/25/2024	Alicia & Richard Claypool	Leak	Toilet Leak	23480	9,307	35.77	9,307	141.37
3/25/2024	Boyd & Cara Carpenter	Leak	Irrigation	29200	12,084	46.44	24,167	367.10
3/25/2024	John Taylor & Susan Bullock	Leak	Service Line	22000	10,250	42.19	20,500	326.98
4/3/2024	Jeff & Cathy Ussery	Leak	Service Line	16090	4,962	20.42	9,923	158.27
4/3/2024	Jeff & Cathy Ussery	Leak	Service Line	23910	8,872	36.52	17,743	283.00
4/3/2024	Richard & Brandy Smith	Leak	Toilet Leak	15500	3,950	79.12	3,950	63.00
4/3/2024	Richard & Brandy Smith	Leak	Toilet Leak	12600	2,500	10.29	2,500	39.88
4/4/2024	Melody & Robert Netzer	Leak	Service Line	36190	16,900	64.95	33,800	513.42
4/5/2024	Oscar Schuck	Leak	Service Line	90730	44,615	183.62		
4/5/2024	Oscar Schuck	Leak	Service Line	77680	38,090	146.39		
4/5/2024	Alicia & Richard Claypool	Leak	Toilet Leak	23860	9,497	39.09	9,497	151.47
4/5/2024	Allen Shaffer	Leak	Toilet Leak	4300	834	3.43	834	13.29
4/5/2024	Karie Cullens	Leak	Main Shutoff Valve	4850	1,355	5.58	2,710	43.22
4/5/2024	Kendra Dilsaver	Leak	Toilet Leak	9660	2,667	10.98	2,667	42.53

4/5/2024	Mary Sherrer	Leak	Toilet Leak	6000	1,367	5.63	1,367	21.80
4/5/2024	Michael & Cheryl Daughtery	Leak	Hot Water Heater	8100	2,150	8.85	4,300	68.59
4/5/2024	Republic Housing Authority	Leak	Service Line	5020	1,760	7.24	3,520	56.14
4/5/2024	Sarah Morris	Leak	Toilet Leak	5650	710	2.93	710	11.32
4/5/2024	Sarah Morris	Leak	Toilet Leak	6130	950	3.65	950	14.43
4/10/2024	Connie Walton	Leak	Toilet/Sink Leak	10400	1,650	6.79	1,650	26.32
4/10/2024	Connie Walton	Leak	Toilet/Sink Leak	8900	900	3.70	900	14.36
4/10/2024	Destiny Church	Leak	Service Line	42400	18,950	77.32	37,900	604.51
4/10/2024	Destiny Church	Leak	Service Line	42300	18,900	77.11	37,800	602.91
4/12/2024	Angelica & Brandon Marvin	Leak	Service Line	21030	8,820	36.30	17,640	281.36
4/12/2024	Charles Barnett	Leak	Leak under home	73600	36,050	148.37	72,100	1,150.00
4/19/2024	Phyllis Earle	Leak	Service Line	216840	106,614	438.79		
4/24/2024	Christopher & Elizabeth Sowards	Leak	Outside Faucet	22240	7,775	32.00	15,550	248.02
4/24/2024	Christopher & Elizabeth Sowards	Leak	Outside Faucet	21180	7,245	29.82	14,490	231.12
4/24/2024	Jacob & Regina Ehrlich	Leak	Service Line	6800	1,434	5.90	2,867	45.73
4/24/2024	Jacob & Regina Ehrlich	Leak	Service Line	14100	5,084	20.92	10,167	162.16
4/25/2024	Amanda Goodwin	Leak	Toilet Leak	34000	15,267	62.84	15,267	243.50
4/25/2024	Lawson Moody	Leak	Toilet Leak	2180	340	1.40	340	5.42
4/25/2024	Lawson Moody	Leak	Toilet Leak	2790	645	2.65	645	10.29
5/7/2024	Stephen & Alissa Trice	Leak	Toilet Leak	13020	1,760	7.24	1,760	28.07
5/7/2024	April Williams	Leak	Toilet Leak	9260	3,230	13.30	3,230	51.52
5/7/2024	April Williams	Leak	Toilet Leak	8220	2,710	11.16	2,710	43.22
5/7/2024	Darren Elliott	Leak	Toilet Leak	4500	484	1.99	484	7.71
5/7/2024	Darren Elliott	Leak	Toilet Leak	4100	284	1.17	284	4.52
5/7/2024	Justin & Cheryl Nold	Leak	Toilet Leak	13000	3,550	13.65	3,550	53.92
5/7/2024	Republic Housing Authority	Leak	Service Line	3090	795	3.27	1,590	25.36
5/7/2024	William Jackson	Leak	Outside Faucet	26900	10,500	43.21	21,000	334.95
5/8/2024	Billie Klingaman	Leak	Multiple Leaks	11500	4,467	18.38	8,933	142.48
5/8/2024	Taylor & Eric Renner	Leak	Toilet Leak	16190	6,109	25.14	6,109	97.43
5/13/2024	Sharon Agee & Bridget Myers	Leak	Toilet Leak	3620	1,060	4.36	1,060	16.91
5/20/2024	Amanda Goodwin	Leak	Toilet Leak	10700	3,300	13.58		
5/20/2024	Becky Lahey	Leak	Toilet Leak	9171	3,324	12.77	3,324	50.48
5/20/2024	Becky Lahey	Leak	Toilet Leak	6475	1,976	39.57	1,976	31.51
5/21/2024	Republic McCulloch Elementary	Overread		111100	80,400	328.03	80,400	1,282.38
5/29/2024	Republic Tire	Leak	Service Line	157300	77,900	346.65	155,800	2,485.01
6/4/2024	Aimee Lecompte	Leak	Toilet Leak	15920	5,780	23.79	5,780	92.19
6/4/2024	Aimee Lecompte	Leak	Toilet Leak	14610	5,125	21.09	5,125	81.74
6/4/2024	Cleveland Garth	Leak	Kitchen & Bathtub Faucet	7900	1,400	5.76	1,400	22.33
6/4/2024	Cleveland Garth	Leak	Kitchen & Bathtub Faucet	6000	450	1.86	450	7.18
6/4/2024	Merchant Park	Leak	Service Line	372500	178,284	736.50	356,567	5,687.24
6/4/2024	Merchant Park	Leak	Service Line	350100	167,084	743.73	334,167	5,329.96
6/4/2024	Taylor Morrison	Leak	Toilet Leak	10250	2,604	10.71	2,604	41.53

6/5/2024	Evolve Property Solutions	Leak	Leak in crawl space	4250	1,375	5.66	2,750	43.86
6/18/2024	Aleksey Gulyayev	Leak	Toilet Leak	4700	977	4.01	977	15.58
6/20/2024	Joshua Mackey	Leak	Pipe Burst	4800	667	2.74	1,333	21.26
6/24/2024	Nicole & Travis Calovich	Leak	Toilet Leak	12180	4,989	19.18	4,989	75.78
6/24/2024	Nicole & Travis Calovich	Leak	Toilet Leak	8840	3,319	13.66	3,319	52.93
6/25/2024	Ben Wasson	Leak	Toilet Leak	43897	20,499	84.36	20,499	326.95
6/25/2024	Ben Wasson	Leak	Toilet Leak	75164	36,132	138.86	36,132	548.85
6/26/2024	Richard Sullivan	Leak	Bathroom Faucet	10747	4,124	16.97		
6/26/2024	Roger Clark	Leak	Service Line	20800	9,550	39.30		
7/1/2024	Joseph & Jenifer Brown	Leak	Toilet Leak	9100	2,600	10.70	2,600	41.47
7/1/2024	Joseph & Jenifer Brown	Leak	Toilet Leak	7300	1,700	7.00	2,600	41.47
7/8/2024	Evolve Property Solutions	Leak	Leak in crawl space	4730	1,615	6.65	3,230	51.52
7/10/2024	Brooke Ward	Leak	Service Line	26300	11,650	47.95		
7/10/2024	Brooke Ward	Leak	Service Line	13900	5,450	22.43		
7/10/2024	Taylor Morrison	Leak	Toilet Leak	23670	9,314	38.33	9,314	148.55
7/12/2024	Wesley & Shanna McMillan	Leak	Valve @ Meter (Customer Side)	11500	2,650	10.90		
7/12/2024	Wesley & Shanna McMillan	Leak	Valve @ Meter (Customer Side)	19940	6,870	28.28		
7/24/2024	Merchant Park (Don Pedro)	Leak	Faucet	109800	23,084	102.75	23,084	368.18
7/24/2024	Merchant Park (Don Pedro)	Leak	Faucet	104900	20,634	93.28	20,634	329.10
7/24/2024	Trendsetter Homes	Leak	Irrigation	258430	127,515	567.60		
7/24/2024	Kathy West	Leak	Service Line	71000	34,750	143.02		
7/25/2024	Joshua Mackey	Leak	Pipe Burst	4800	667	2.74	1,333	21.26
7/29/2024	Kaitlyn M Cravens	Overread	Overread	10900	9,000	34.59	2,300	39.88
7/31/2024	Cynthia Young	Leak	Toilet Leak	5200	1,850	7.62	1,850	29.51
8/8/2024	Kayla & Travis Johnson	Leak	Service Line	17070	7,109	29.25		
8/8/2024	Trendsetter Homes	Leak	Irrigation	356060	176,330	784.90		
8/13/2024	Premier Quartz & Stone	Leak	Service Line	101780	49,886	222.05		
8/13/2024	Premier Quartz & Stone	Leak	Service Line	41380	19,686	87.63		
8/13/2024	Tonia Plummer	Leak	Toilet Leak	11000	2,950	12.15	5,000	79.75
8/13/2024	Tonia Plummer	Leak	Toilet Leak	10700	2,800	11.52	5,000	79.75
8/21/2024	Christian & Maria Estrella	Leak	Service Line	9080	2,590	10.66		
8/21/2024	Lance & Michelle Bekemeier	Leak	Toilet Leak	35400	13,000	53.50		
8/22/2024	Cory & Ariel Sanders	Leak	Service Line & Irrigation	60430	27,565	113.45		
8/22/2024	Cory & Ariel Sanders	Leak	Service Line & Irrigation	29273	11,987	49.33		
8/22/2024	Cynthia Young	Leak	Toilet Leak	9300	3,900	16.05	3,900	62.21
8/22/2024	Dena Gabriel	Leak	Outside Faucet	23110	10,805	44.47		
8/22/2024	Patrick & Rachel Miller	Leak	Toilet Leak	36580	15,140	62.31		
8/23/2024	Rachel Odunewu	Leak	Toilet Leak	20940	7,670	31.56		
8/23/2024	Shirley Mashburn	Leak	Toilet Leak	24100	7,850	32.31	3,900	62.21
8/24/2024	Shirley Mashburn	Leak	Toilet Leak	11000	1,300	5.35	3,900	62.21
8/28/2024	Jean Hazlip	Leak	Service Line	4876	1,688	6.95		
8/28/2024	Jean Hazlip	Leak	Service Line	4392	1,446	5.95		