

**A RESOLUTION OF THE CITY COUNCIL AUTHORIZING A THREE-YEAR AGREEMENT WITH RING CENTRAL FOR VOICE-OVER INTERNET PHONE SERVICES FOR THE CITY UNTIL 2025**

**WHEREAS**, the City of Republic, Missouri (“City” or “Republic”) is a municipal corporation and Charter City located in Greene County, Missouri, being duly organized and existing under the laws of the State of Missouri; and

**WHEREAS**, the City’s current voice-over internet provider (“VOIP”), Mitel, was recently sold to Ring Central; and

**WHEREAS**, while the City has the option to remain with Mitel through August of 2023 (at which point it would be required to migrate to Ring Central), the City can alternatively migrate to Ring Central sooner in order to avoid potential service interruptions and/or inadequate customer service assistance that may result from Mitel’s forthcoming reduction in staff and resources; and

**WHEREAS**, Ring Central has agreed to honor the rates the City currently has established with Mitel, if the City enters into a 3-year contract with Ring Central for continuation of services; and

**WHEREAS**, Ring Central will provide all the same services the City is currently receiving from Mitel in addition to MS Teams integrations and more robust administrator tools with advanced reporting, 24/7-hour customer support and call center features for call routing (which the City currently does not have); and

**WHEREAS**, the City’s migration to Ring Central now will not require the replacement of any current City VOIP phones, all of which are already compatible with Ring Central; and

**WHEREAS**, considering all of the above, along with the recommendations of City staff, the Council finds it is in the best interest of the City to enter into a 3-year services agreement with Ring Central for the City’s VOIP services from 2022 until 2025.

**NOW, THEREFORE, BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF REPUBLIC, MISSOURI, AS FOLLOWS:**

**Section 1:** The City Administrator, and/or his designee(s), on behalf of the City, is hereby authorized to execute and deliver any documents necessary to enter into a 3-year agreement for Ring Central’s provision of VOIP services to the City.

**Section 2:** The WHEREAS clauses are hereby specifically incorporated herein by reference.

**Section 3:** This Resolution shall become effective on and after the date of passage and approval as provided by law.

**PASSED AND APPROVED** at a regular meeting of the City Council of the City of Republic, Missouri, this \_\_\_\_\_ day of \_\_\_\_\_, 2022.

\_\_\_\_\_  
Matt Russell, Mayor

**Attest:**

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Laura Burbridge, City Clerk

**Approved as to Form:**

A handwritten signature in blue ink, appearing to read "Megan McCullough", is written over a horizontal line.

Megan McCullough, City Attorney

**Final Passage and Vote:**