



## INFORMATION TECHNOLOGY

**To:** Mayor and Town Council  
**From:** Leigh Johnson, Director of Information Technology  
**Through:** Mario Canizares, Town Manager  
**Re:** Town-wide MFA Software Platform Purchase  
Town Council Meeting – March 12, 2024

**Strategic Visioning Priority: 4. Provide Excellent Municipal Services**

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**Agenda Item:**

Consider and act upon approving the purchase of a multi-factor authentication (MFA) software platform for staff user accounts.

**Description of Agenda Item:**

In the FY24 budget, an item was approved for a Town-wide MFA software platform for Town staff user accounts. I.T. staff evaluated several platforms and selected one that not only provides the needed additional security but is also scalable up to the point of becoming the primary identify platform for all Town accounts.

**Budget Impact:**

The total cost for a three-year subscription is \$69,031.80 and will be funded from 100-5419-10-05 (IT Licenses)

**Legal Obligations and Review:**

Terrence Welch of Brown & Hofmeister, L.L.P., has approved the attached documents as to form and legality.

**Attached Documents:**

1. SHI Quote
2. Master Subscription Agreement
3. Public Sector MSA Addendum

**Town Staff Recommendation:**

Town Staff recommends approving the purchase of a multi-factor authentication (MFA) software platform for staff user accounts.

**Proposed Motion:**

I move to approve the purchase of a multi-factor authentication (MFA) software platform for staff user accounts.