



CivicPlus

302 South 4th St. Suite 500
Manhattan, KS 66502
US

Quote #:
Date:
Customer:

Q-71897-1
4/12/2024 3:33 PM
PROSPER, TEXAS

QTY	Product Name	DESCRIPTION	TOTAL
1.00	CivicSend Annual - CivicEngage Central Renewal	CivicSend Annual	USD 1,645.70
1.00	CivicEngage Custom IdP Integration Annual Fee Renewal	Custom IdP Integration Annual Fee	USD 1,299.24
1.00	Annual - CivicEngage Central Renewal	Annual - CivicEngage Central	USD 2,671.08
1.00	Hosting & Security Annual Fee - CivicEngage Central Renewal	Hosting & Security Annual Fee - CivicEngage Central	USD 823.27
1.00	SSL Management – CP Provided Only Renewal	SSL Management - CP Provided Only 1 per domain (Annually Renews): https://www.prospertx.gov	USD 61.87
1.00	Design Center Pro Annual Fee - CivicEngage Central Renewal	Design Center Pro Annual Fee	USD 5,196.97
1.00	CivicPlus Chatbot Subscription Renewal	Powered by AI technology, the Frase Answer Engine for Local Government uses website content to answer citizen questions. This solution includes dashboard analytics and language translation.	USD 5,292.00
Annual Recurring Services - Initial Term			USD 16,990.13
Annual Recurring Services – Year 2			USD 17,839.64
Annual Recurring Services – Year 3			USD 18,731.62
Annual Recurring Services – Year 4			USD 19,668.20

1. This renewal Statement of Work ("SOW") is between Town of Prosper ("Customer") and CivicPlus, LLC and shall be subject to the terms and conditions of the Master Services Agreement ("MSA") and the applicable Solutions and Products terms found at: www.civicplus.help/hc/p/legal-stuff (collectively, the "Terms and Conditions"). By signing this SOW, Customer expressly agrees to the Terms and Conditions throughout the Term of this SOW. The Terms and Conditions form the entire agreement between Customer and CivicPlus (collectively, referred to as the "Agreement"). The Parties agree the Agreement shall supersede and replace all prior agreements between the Parties with respect to the services provided by CivicPlus herein (the "Services").

2. This SOW shall remain in effect for an initial term starting at the Customer's next renewal and invoice date of 7/26/2024 and running for four years ("Initial Term"). In the event that neither party gives 60 days' notice to terminate prior to the end of the Initial Term, or any subsequent Renewal Term, this SOW will automatically renew for additional 1-year renewal terms ("Renewal Term"). The Initial Term and all Renewal Terms are collectively referred to as the "Term".

3. Unless terminated, Customer shall be invoiced on 7/26 for the Annual Recurring Services on each Renewal Date of each calendar year subject to an annual increase of 5% each Renewal Term.

Acceptance

By signing below, the parties are agreeing to be bound by the covenants and obligations specified in this SOW. For CivicPlus Billing Information, please visit <https://www.civicplus.com/verify/>.

IN WITNESS WHEREOF, the parties have caused this SOW to be executed by their duly authorized representatives as of the dates below.

Client

CivicPlus

By:

By:



Name:

Name:

Amy Vikander

Title:

Title:

Senior Vice President of Customer Success

Date:

Date:

5/20/2024