



This Service Order (this "Service Order") is entered into as of the date of last signature below (the "Effective Date"), by and between ASTOUND BUSINESS SOLUTIONS, LLC, a Delaware limited liability company, acting on behalf of itself and as agent for its Affiliates (collectively, "Provider"), and the customer specified below ("Customer"). This Service Order is made pursuant to and will be governed by that certain Master Services Agreement for Enterprise Services (the "MSA") executed separately between Provider and Customer. All capitalized terms used but not defined in this Service Order shall have the meanings given to them in the MSA. Affiliates of Astound Business Solutions, LLC include, but are not limited to (i) RCN Telecom Services, LLC, (ii) Grande Communications Networks, LLC, (iii) Wave Business Solutions, LLC, and (iv) Digital West Networks, Inc.

CUSTOMER NAME	CUSTOMER DBA	CUSTOMER POINT OF CONTACT	CUSTOMER BILLING ADDRESS
Town of Prosper		Name: Leigh Johnson Email: ljohnson@prospertx.gov Office: 972-569-1150 Mobile:	P.O. Box 307ProsperTX75078
EXISTING ACCOUNT NUMBER	ASTOUND SALES REP		ASTOUND SALES SEGMENT
0 -	Christopher Cox - 772618		Enterprise

INITIAL SERVICE TERM	SERVICE ORDER REFERENCE NUMBER
96 months	OP454705

Provider shall provide to Customer the services set forth below (each, a "Service"), at the location(s) set forth below (each, a "Service Site"), in exchange for the one-time, non-recurring installation charge ("NRC"), and the monthly recurring service charges ("MRC") set forth below:

PRODUCT LINE ITEM	Z-LOC ADDRESS (PRIMARY)	Z-LOC DEMARC	A-LOC ADDRESS	A-LOC DEMARC	UNITS	MRC / UNIT	TOTAL MRC	NRC / UNIT	TOTAL NRC
E-LAN 1 Gb	3980 E Prosper Trail , Prosper, TX 75078, USA	Cust Prem	N/A		1	\$1,150.00	\$1,150.00	\$0.00	\$0.00
NOTE: If the Demarcation Point listed above for a Service Site is the MPOE, then Customer is responsible for providing any necessary demarc extension / additional inside wiring to reach the Customer's premises/suite.						TOTALS	\$1,150.00		\$0.00

Note: The charges listed above do not include applicable taxes, fees and surcharges.

NOTES

TIPS Contract-230105 Grande Communications Networks LLC dba Astound Business Solutions

Astound will not start billing or pass on any cost until the Town of Prosper is ready to accept services after October 1st of 2025. The monthly cost will reduce to \$695.00 a month after 60 months of this 96 month agreement.

The submission of this Service Order to Customer by Provider does not constitute an offer. Instead, this Service Order will become effective only when both parties have signed it. The date this Service Order is signed by the last party to sign it (as indicated by the date associated with that party’s signature) will be deemed the Effective Date of this Service Order.

Authorized Customer Signature

Mario Canizarez

Printed Name

Town Manager

Title

Date Signed

Authorized Provider Signature

Printed Name

Title

Date Signed