



INFORMATION TECHNOLOGY

To: Mayor and Town Council

From: Leigh Johnson, Information Technology Director

Through: Mario Canizares, Town Manager
Bob Scott, Deputy Manager

Re: Tyler Technologies Contract Renewal

Town Council Meeting – September 23, 2025

Strategic Visioning Priority: 4. Provide Excellent Municipal Services

Agenda Item:

Consider and act upon authorizing the Town Manager to execute a five-year contract renewal for \$370,198 between the Town of Prosper and Tyler Technologies for the Enterprise Permitting and Licensing software.

Description of Agenda Item:

The Tyler Enterprise Permitting & Licensing (EP&L) software is the community development software utilized by all development departments as well as any department involved with the coordination of development. The contract renews the agreement between the Town and Tyler for an additional five years for all Saas Services, plan review software and Assist Services. The EP&L software is utilized for Development Permits, Plans, Inspections, Health and Compliance and Fire Permits.

Budget Impact:

The cost for FY 26 will be \$370,198, which includes the regular annual fee (\$333,298) and the new plan review platform implementation (\$36,900). The renewal agreement also includes pricing for years 7-10, which will each increase 3.5% annually for EP&L and DigEPlan, and 5% annually for Tyler Assist.

Legal Obligations and Review:

Terrence Welch of Brown & Hofmeister, L.L.P., has approved the attached documents as to form and legality.

Attached Documents:

1. Tyler Enterprise Permitting & Licensing Contract Renewal Quote

Town Staff Recommendation:

Town Staff recommend that the Town Council approve authorizing the Town Manager to execute a five-year contract renewal for \$370,198 between the Town of Prosper and Tyler Technologies for the Enterprise Permitting & Licensing software.

Proposed Motion:

I move to approve the Town Manager to execute a five-year contract renewal for \$370,198 between the Town of Prosper and Tyler Technologies for Enterprise Permitting & Licensing software.