



BANNER AND BRACKET SYSTEM WARRANTY

Effective Date: January 2025

At **Display Sales**, we've been helping communities shine for over 50 years. We're proud to offer one of the **most comprehensive and dependable warranties in the banner industry**—a testament to the quality of our materials, craftsmanship, and customer care.

INDUSTRY-LEADING WARRANTY COVERAGE

Who is Covered

This warranty applies to the original purchaser and is valid once full payment has been received.

What's Covered

All products are warrantied to be free from manufacturing defects under normal use and service.

- **Vinyl & Poly Canvas Banners**
 - 100% coverage: **3 years** from shipment date. Prorated year 2&3
- **Weatherguard Banners (Marine Acrylic Fabric)**
 - 100% coverage: **4 years** from shipment date. Prorated year 3&4
 - Fabric manufacturer warranty: 5 years against rot, mildew, color fading, and dimensional instability
 - *Note:* Printing costs are not covered under the fabric manufacturer's warranty
- **Bracket Systems**
 - 100% coverage: 8 years from shipment date (covers castings and rods, banding straps not included)

EXCLUSIONS: WHAT'S NOT COVERED

- Banners larger than 30" x 80"
- Banners with wind slits
- Installations without both top and bottom rod pockets
- Use of non-Display Sales brackets or spring-loaded systems
- Damage from weather, accidents, vandalism, or external objects (e.g., trees, vehicles)
- Cracking or failure due to improper installation
- Loss after delivery confirmation
- Improper storage or installation methods not aligned with Display Sales guidelines

CLAIM PROCESS & LIMITATIONS

All repairs or replacements must be pre-approved by Display Sales. Warranty claims require:

- Use of Display Sales-approved hardware
- Proper installation as per our instructions
- Submission of detailed photos
- Return of damaged goods for review, if requested

Display Sales covers return shipping for approved warranty replacements or repairs. Customers are responsible for removal, reinstallation, and outbound shipping for evaluation.

IMPORTANT NOTES

- Claims for concealed damage must be filed within 3 days of delivery
- Display Sales is not responsible for transit delays, loss, or damage
- Please inspect all shipments thoroughly before signing the bill of lading